Client Services Committee Meeting
Minutes
Tuesday, August 4, 2026 • 5:00 p.m.
Zoom

Attendees:

Wakelin McNeel	Abigail Walker	Philomena Morais
Candace Hein	Kenny Lorenzo	Niaisha Gonzalez
Allyson Hemar	Almarietha Mathews	Ann Moore
Ramon Trinidad	Claudia Hernandez	Rosalba Ortega
Todd Rubien	Jane Borochoff	Gerard Dupree
Marissa Barredo	Andy Ponce	Luz Sandoval
Sanaz Nasiri	Sonia Soriano	

The meeting was called to order by Chair of the Committee, Dr. Wakelin McNeel at 5:05 p.m.

A quorum was established.

APPROVAL OF THE JULY 7, 2026 MEETING MINUTES (ACTION)
Almarietha Mathews, Committee Member (Motion) and Dr. Wakelin McNeel, Committee Chair (Second) to approve the July 7, 2026, Meeting Minutes. There was no discussion.

3 AYES
0 NO
0 ABSTENTION

The motion passed.
RESOLUTION: APPROVAL OF THE JULY 7, 2026, MEETING MINUTES

The committee reviewed the status of the recently submitted service standard:

Standardized Social Recreation, Camping, and Non-Medical Therapies:

- Approved by the Board of Directors on July 8, 2026.

General Standards Review

- The committee continued a line-by-line update of the draft General Service Standards, which serve as the foundation for all specific WRC service policies.

- Terminology updates were made and language was adjusted to be more inclusive. Outdated references to consumers were updated to person-centered language like "individuals" or "persons served"

- Discussion on updating Self-Determinism (Principle 4) was tabled for re-drafting to make the phrasing less critical. Under Principle 6, "ethnically" was changed to "linguistically and culturally appropriate".

- The committee simplified planning verbs and debated how to define "accountable" under Purchase of Services but did not reach a final decision.

The committee will complete the General Service Standards review and begin the early intervention standards at next month's meeting.

The meeting was adjourned at 6:00 p.m.

The next meeting will be held on September 1st at 5:00 p.m. (Remote)