



To: Board of Directors

Date: June 3, 2026

Committee Schedule and Agenda for the WRC Board of Directors Board Meeting, **Wednesday, June 10, 2026.**

Attached is the agenda for the **June 10, 2026, WRC Board of Directors Board Meeting which will be held virtually on Zoom Webinar.**

All Board of Directors will receive a link inviting you to be a panelist at the June 10, 2026 meeting. On the day of the Board meeting, **please click on your link to ensure you join the meeting as a panelist (speaker). This link is unique to you and should not be shared with anyone else.**

All members of the public who wish to attend the meeting should follow these instructions to register:

1. Sign up for a [free Zoom account](#) if they have not already done so
2. [Click on this link to register](#) to attend the meeting
 - Attendees will be asked for their name and email address
 - This is so we can take attendance instead of using a sign-in sheet
 - Attendees will receive an email with a link to join the meeting
 - **Webinar ID: 854 8510 4345 # • Password: 114772 #**
3. On the day and time of the meeting, attendees should click the link to join and enter the password.
 - Spanish interpretation will be available upon entering the meeting

The public session Call-to-Order is scheduled for 6:30 p.m. Much of the work of the Board is done in the WRC various committees, including Finance, Political Action, Client Services, and others. Your participation is needed and welcomed.

The following Committees are scheduled to meet:

Committee Name	Date & Time	Location
Board Development Committee	June 9, 4:00 p.m.	ZOOM Video Conference
Client Services Committee	June 2, 5:00 p.m.	ZOOM Video Conference
Consumer Advisory Committee	June 17, 5 :00 p.m.	Burger King 10812 Jefferson Blvd, Culver City
Finance Committee	June 17, 5:00 p.m.	ZOOM Video Conference
Policy Committee	July 16, 4:00 p.m.	ZOOM Video Conference
Self Determination	June 9, 6:00 p.m.	ZOOM Video Conference
Service Provider Advisory Committee	June 16, 10:30 a.m.	WRC



BOARD OF DIRECTORS ANNUAL BOARD MEETING
 COASTAL DEVELOPMENTAL SERVICES FOUNDATION
 777 AVIATION BLVD • SUITE 105 • EL SEGUNDO, CA 90245

Wednesday, June 10, 2026
Via Zoom

6:00 p.m. – Closed Session • 6:30 p.m. – Public Session

AGENDA

<ul style="list-style-type: none"> Closed Session 4663 (a) (1) (2) (3) (4) (5) (b) <i>'Real estate', 'appointment, employment, evaluation, of performance or dismissal of a Regional Center employee', 'Pending litigation'. Pursuant to Welfare and Institutions Code 4660.</i> 	
<ul style="list-style-type: none"> Public Session Call to Order 	Almarietha Mathews
<ul style="list-style-type: none"> <ul style="list-style-type: none"> Welcome 	Almarietha Mathews
<ul style="list-style-type: none"> <ul style="list-style-type: none"> Mission Statement 	Kyle Jones
<ul style="list-style-type: none"> <ul style="list-style-type: none"> Code of Conduct 	Terry Magady
<ul style="list-style-type: none"> <ul style="list-style-type: none"> Roll Call of Board Members – Quorum 	Almarietha Mathews
<ul style="list-style-type: none"> President’s Report 	Almarietha Mathews
<ul style="list-style-type: none"> Executive Director’s Report 	Jane Borochoff
<ul style="list-style-type: none"> Public Comment on Agenda Items 	
<ul style="list-style-type: none"> Presentation OF Westside Regional Center 2026-2027 Performance Contract 	Dr. Ricardo Pacheco
<ul style="list-style-type: none"> APPROVAL OF Westside Regional Center 2026-2027 Performance Contract 	Almarietha Mathews - ACTION
<ul style="list-style-type: none"> APPROVAL OF Minutes of May 13, 2026 Board Meeting 	Todd Rubien – ACTION
<ul style="list-style-type: none"> Committee Reports 	
<ul style="list-style-type: none"> <ul style="list-style-type: none"> Board Development <ul style="list-style-type: none"> APPROVAL OF Board Members for 2 Year Term (2026-2028) APPROVAL OF Board Officers FY2026/27 	Jennifer E. Cohen - ACTION
<ul style="list-style-type: none"> <ul style="list-style-type: none"> Client Services <ul style="list-style-type: none"> APPROVAL OF Adaptive Skills Training Standard APPROVAL OF Service Standard Procedure 	Dr. Wakelin McNeel - ACTION
<ul style="list-style-type: none"> Finance 	Kyle Jones
<ul style="list-style-type: none"> Policy 	Terry Magady
<ul style="list-style-type: none"> Service Provider Advisory (SPAC) 	Justin Levi
<ul style="list-style-type: none"> Consumer Advisory (CAC) 	Esther Kelsey
<ul style="list-style-type: none"> Public Comment 	
<ul style="list-style-type: none"> Adjournment 	Almarietha Mathews - ACTION

Pursuant to California Welfare and Institutions Code 4660 (c), time shall be allowed for public input on all properly noticed agenda items prior to board action on that Item.

The Next Board Meeting is on Wednesday, July 8, 2026, at 6:30 p.m.

777 S. Aviation Boulevard, Suite 105
 El Segundo, CA 90245

(310) 258-4000
 WestsideRC.org

It is WRC's mission to support people with developmental disabilities, their families, and communities of choice by facilitating access to person-centered, culturally responsive services and resources.

La misión de WRC es apoyar a las personas con discapacidades del desarrollo, a sus familias y a las comunidades de su elección facilitando el acceso a servicios y recursos culturalmente sensibles y enfocados en la persona.

Business etiquette is essential to a well-run, successful meeting. Everyone who attends all WRC Board-related meetings agrees to:

- Understand and promote collaboration by allowing for a productive, safe and welcoming environment;
- Treat everyone with respect and consideration;
- Allow for open and inclusive discussions that do not demean, discriminate or harass others;
- Refrain from using discriminatory or demeaning language or language that could be considered bullying, threatening or intimidating;
- Critique ideas and suggestions but not individuals;
- Respect the responsibility and authority of the Board Chair in preserving order and decorum; and
- Avoid disrupting others when speaking and waiting for the Board Chair to determine the next speaker(s).

If, after being warned, anyone's actions violate this Meetings Code of Conduct, they may be asked to leave the meeting by the Board Chair.

Board Meetings Code of Conduct was Adopted on June 3rd, 2020.
Amended by the Board of Directors June 8, 2022.

La etiqueta en los negocios es esencial para el éxito de una reunión. Todas las personas que asistan a las reuniones del consejo del WRC se comprometen a:

- Comprender y fomentar la colaboración permitiendo un entorno productivo, seguro y acogedor;
- Tratar a todos con respeto y consideración;
- Permitir debates abiertos e inclusivos que no degraden, discriminen o acosen a los demás;
- Abstenerse de utilizar lenguaje discriminatorio o degradante o que pueda considerarse acoso, amenaza o intimidación;
- Criticar ideas y sugerencias, pero no a individuos;
- Respetar la responsabilidad y la autoridad del presidente de la Junta para mantener el orden y el decoro; y
- Evitar interrumpir a los demás al hacer uso de la palabra y esperar a que el presidente de la Junta determine el/los siguiente(s) orador(es).

Si, tras haber sido advertido, alguien infringe este Código de Conducta en las Reuniones, el presidente de la Junta podrá pedirle que abandone la reunión.

El Código de Conducta para las Reuniones del Consejo fue adoptado el 3 de junio de 2020.
Modificado por el Consejo de Administración el 8 de junio de 2022.

Board of Directors Meeting

Coastal Development Services Foundation

Wednesday, May 13, 2026 | 6:30 P.M.

Via Zoom



MINUTES

MEMBERS PRESENT: Meshell Baylor
Nilo Choudry
Jennifer E. Cohen
Terry Magady
Almarietha Mathews

Dr. Wakelin McNeel
Todd Rubien
Carmen Tripp
Todd Withers

MEMBERS ABSENT: Kyle Jones, Justin Levi

STAFF PRESENT: Jane Borochoff, Peggy Bottger, Stephen Browning, Linda Butler, Candace Hein, Pablo Ibañez, Robert Kutaj, David Lester, Natasha Lopez, Michael McAllister, Andy Ponce.

GUESTS: Jose Luis Donayre (Interpreter), Antonietta Schulz (Interpreter), Willie Ramirez (DDS), Sharron A. Babb, CalABLE, Maribel Ahumada, Dmarcus Baptist, Linda Berry, Desiree Boykin, Kei C., Martha C., Gladys Calderon, Ricky Carrillo, Delia Escobar, Van Floyd, Michael Galvan, Francis Gomez, Nadiia Grant, Stella Guillen, Stephanie Hicks, Geobanna Jimenez Villarreal, Esther Kelsey, David Lester, Brandi Lewin, LaKeisha Mack, Judy Mark, Rolynda Mellinger, Janet Molina-Heathcote, Mary Munoz, Angelica Orozco, Anne Osbourne, Edward Parker, Dylan Pettitt, Natalya Rahban, Eileen Roberts, Robert Schwartz, Annetta Sparks, Renard Stanford, Ana Torres, Kate Wildwood, David Wyles.

CALL TO ORDER (ACTION*)

Meeting was called to order by Board President, Almarietha Mathews, at 6:38 p.m. The Mission Statement was read by Almarietha Mathews and Meeting Code of Conduct was read by Terry Magady.

ROLL CALL AND ESTABLISHMENT OF A QUORUM

It was established that the members present represented a quorum necessary pursuant to Section 7.03 (6) of the bylaws of Westside Regional Center which states:

(h) Quorum. A majority of the Directors serving on the Board at the time of the meeting of the Board shall constitute quorum at any meeting of the Board

Board of Directors Meeting

Coastal Development Services Foundation

Wednesday, May 13, 2026 | 6:30 P.M.

Via Zoom



PRESIDENT'S REPORT

Almarietha welcomed everyone to the Board meeting and began with acknowledging important dates: Mother's Day is on May 20, and we recognize all mothers, guardians, and caregivers; Memorial Day is on May 25 honoring those in the military who have served and fallen in the line of duty, as well as those currently serving. Almarietha shared three updates:

1. The Self-Determination Program's Transition Fair is happening on Saturday, May 16 from 9:00 a.m. – 1:00 p.m. at the Proud Bird. This is a free event, and the public is encouraged to attend.
2. Governor Gavin Newsom designated May 3 – 9 as Wildfire Preparation Week. The meeting packet includes information on how to sign up for alerts and go-bags.
3. Later in the meeting, CalABLE representative, Anne Osbourne, will present on the CalABLE program and conduct a Q&A with meeting attendees.

EXECUTIVE DIRECTOR REPORT

Jane reported on significant federal developments. The government is expected to withhold \$12 million in Medicaid funds from the State of California, citing alleged waste, fraud, and abuse. While examples cited did not specifically target the regional center, the impact on people supported—through reduced IHSS, CalFresh, and school district services—is creating greater demand for regional center services. The May revision of the state budget is expected on May 14. To date, no direct cuts to Westside Regional Center have been announced, and no reductions in services or staffing are anticipated through the end of the current fiscal year, but WRC will continue to monitor any impacts.

The next board meeting on June 10, 6:30 p.m. on Zoom, will include review and requested approval of the updated performance contract. Feedback from surveys and public meetings has been reviewed and incorporated into planned activities.

The FRC team organized a Resource Fair on Saturday, May 16, 9:00 a.m. – 1:00 p.m. at the Proud Bird. Event topics include health, education, the regional center, self-determination, employment, living options, and more. The Resource Fair was funded in part through a Language Access and Cultural Competency program grant.

Westside Regional Center hosted a statewide meeting of specialists supporting the deaf and hard of hearing community — the first such meeting held at the new El Segundo location. Specialists from across California met for a day and a half to discuss how regional centers can better support deaf and hard of hearing community members.

Board of Directors Meeting

Coastal Development Services Foundation

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Construction at the new location (777 Aviation Blvd, El Segundo) is ongoing; the sign permit is still pending. A tentative Grand Opening Celebration is planned for Sunday, August 30, 2025. A save-the-date notice will be distributed once confirmed.

PUBLIC COMMENT – AGENDA (3 minutes)

None.

APPROVAL OF THE REGULAR BOARD MEETING MINUTES OF APRIL 15, 2026 (ACTION)

Todd Rubien (Motion) and Jennifer E. Cohen (Second) to approve the Regular Board Meeting Minutes of April 15, 2026. There was no discussion.

9 AYES

0 NO

0 ABSTENTION

The motion passed.

RESOLUTION: APPROVAL OF THE REGULAR BOARD MEETING MINUTES OF APRIL 15, 2026.

COMMITTEE REPORTS

Board Development

Committee Chair, Jennifer E. Cohen, reported that the committee met on April 20 and reviewed applicants for board membership and conducted interviews. At the upcoming annual meeting, the board will vote on the slate of officers for the coming year.

Recommended officer slate:

- President: Almarietha Mathews
- Secretary: Todd Rubien
- Vice President: Terry Magady
- Treasurer: Nilo Choudry

Client Services

Committee Chair, Dr. Wakelin McNeel, shared that the Client Services Committee met on May 12 and reviewed the following: Adaptive Skills Training (AST); Educational Support/Advocacy Services Standard; Draft Services Standard Process and Protocol. In addition, the committee began reviewing standardized social recreation, camping, and non-medical therapies service standards presented by DDS. The Next meeting will be held on Tuesday, June 2 via Zoom.

Board of Directors Meeting

Coastal Development Services Foundation

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Finance

Board member, Nilo Choudry, reported on behalf of Committee Chair, Kyle Jones, to share that the Finance Committee met at 5:00 p.m. on May 13. They reviewed detailed financial reports through March 2026. WRC is currently projecting a balanced budget in both Purchase of Services (POS) and Operations, with 78% of funds expended in the first 75% of the fiscal year. The next meeting will be held on June 10 at 5:00 p.m.

Policy

Committee Chair, Terry Magady, shared that the Policy Committee met on April 16 and presented the 10th Restatement of Bylaws regarding updating the center's address (to 777 Aviation) and board composition (reducing the range from 12-18 members to 10-15) for Board approval.

APPROVAL OF 10th RESTATEMENT OF BYLAWS (ACTION)

Jennifer E. Cohen (Motion) and Meshell Baylor (Second) to approve **10th RESTATEMENT OF BYLAWS** No abstentions. There was no discussion.

9 AYES
0 NO
0 ABSTENTION

The motion passed.

RESOLUTION: APPROVAL OF **10th RESTATEMENT OF BYLAWS**

Service Provider Advisory (SPAC)

Staff Member, Stephen Browning, provided a report on the Vendor Fair that was held on May 12 at WRC. Approximately 100 staff members attended, and 16 vendors participated. The fair is held quarterly with a goal of increasing the number of vendors to 25–30 for the next event.

Consumer Advisory (CAC)

Committee Chair, Esther Kelsey delivered the CAC report, highlighting CAC attendance at the 30th Annual California Consumer Advocacy Conference, with attendance sponsored by WRC.

CAC attended workshops which included advocacy through public speaking, how to prepare for an IPP meeting, health and fitness, and relationships. Judy Mark presented at the prior CAC meeting regarding the trailer bill. Members expressed concern about the proposed trailer bill language that would reduce consumer representation on regional center boards by 25%. Members emphasized the importance of consumer voices on boards.

Board of Directors Meeting

Coastal Development Services Foundation

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CalABLE Presentation — Anne Osborne

CalABLE Representative, Anne Osborne, presented on the CalABLE program, California's tax-advantaged savings program for people with disabilities.

PUBLIC COMMENT (3 minutes)

Several members of the board and the public had follow-up questions for the CalABLE representative and a Q&A was held.

Public member, Judy Mark, raised concerns that the bylaw changes were premature as the trailer bill language is still a recommendation and may change before June 30th. The board acknowledged the concern.

Self-Determination Program (SDP) Chair, David Wyles, reported that WRC now has 780 participants in the self-determination program, making it the leading center per capita in the state. Plans are underway for another resource fair and funding for support groups. David requested that the SDP updates he provides during public comment be added as a standard board agenda item, similar to CAC and SPAC. Almarietha acknowledged the request.

ADJOURNMENT

The Board meeting was adjourned by Almarietha Mathews, Board President at 7:42 p.m.

Todd Rubien

Board Secretary

Westside Regional Center Performance Contract 2026-27

Public Policy Outcomes

Measure Type	Measures	State Average	WRC Average	Planned Activities
<p style="text-align: center;">Policy Existing</p>	<p>Percent of Adults that live in Home Settings (home settings is defined as independent living, supported living, adult home agency homes and family homes).</p> <p style="text-align: center;">Higher is better</p>	<p style="text-align: center;">2025 84%</p>	<p style="text-align: center;">2025 86.0%</p>	<ul style="list-style-type: none"> • WRC will continue to improve formal needs assessment process to expand upon targeted resource development to meet unmet needs; needs assessment is live on SANDIS. • WRC will increase utilization of Coordinated Family Supports and Participant Directed Services. • WRC will increase knowledge and enrollment in Self Determination Program to augment flexibility and customization in service delivery. • WRC will fund POS services to provide benefits counseling to support people who want to work, live at home or independently and still receive/maintain SSI benefits (New Leaf). • WRC will continue to host informational sessions for our community to increase awareness of available services. • WRC will Implement programs approved through '24 and '25 Community Placement; Community Resource Development Plan (i.e., Employment Supports for People with Behavioral Needs- IABA & 20 Unit Multi-Housing project for people that are homeless-Red Tail Crossing).

<p>Policy Existing</p>	<p>Number and percent of minors living in facilities serving > 6</p> <ul style="list-style-type: none"> Intermediate Care Facility/Developmentally Disabled (ICF/DD) Skilled Nursing Facility (SNF) Community Care Facility (CCF) <p>Lower is better</p>	<p>State Average</p> <p>2025 .03%</p>	<p>WRC Average</p> <p>2025 0.00%</p>	<ul style="list-style-type: none"> WRC does not have any individuals living in licensed homes service greater than six individuals. WRC will continue to provide information and support for families of minors regarding available living options. WRC will continue to increase usage of in-home respite, behavior respite, medical respite to individuals with behavioral and medical needs through continued implementation and resource development of the CPP/CRDP.
<p>Policy Existing</p>	<p>Number and percent of adults living in facilities serving 6 ></p> <ul style="list-style-type: none"> ICF/DD SNF CCF (Residential Care Facilities for the Elderly not included) 	<p>State Average</p> <p>2025 1.36%</p>	<p>WRC Average</p> <p>2025 0.57%</p>	<ul style="list-style-type: none"> WRC will continue development of affordable housing to increase housing access. WRC will increase resource development in Supported Living. Services, Independent Living Training Services and Adaptive Skills Training to provide individualized support and/or training to individuals who wish to live independently. WRC will fund for benefits counseling services to support people who want to work, live independently, and still receive/maintain SSI benefits (New Leaf).

Public Policy Outcomes: Measures Related to Employment

Employment	Measures	State Average	WRC Average	Planned Activities
<p>Policy</p> <p>Existing</p>	<p>Percentage of individuals served age 16-64 with earned income (receiving wages by year)</p> <p>https://www.dds.ca.gov/rc/dashboard/employment/</p>	<p>15.6%</p> <p>State Average 2024</p>	<p>17.8%</p> <p>WRC Average 2024</p>	<ul style="list-style-type: none"> • WRC will continue collaboration with the Department of Rehabilitation (DOR) specifically related to transition services. • WRC will continue to refer individuals to the Department of Rehabilitation Student Support Transition Services (18-22). • WRC will continue to make referrals to employment related services. • WRC will develop relationships with the local Chambers of Commerce to present information, provide materials, share information • WRC will carry out the 2026 Employment Development and Outreach Plan.
<p>Policy</p> <p>Existing</p>	<p>Average annual wages for ages 16-64</p> <p>(Average monthly wages by year)</p> <p>https://www.dds.ca.gov/rc/dashboard/employment/</p>	<p>\$1,242 monthly</p> <p>\$14, 904 annually</p> <p>State Average 2024</p>	<p>\$1,435 monthly</p> <p>\$17,220 annually</p> <p>WRC Average 2024</p>	<ul style="list-style-type: none"> • WRC will continue to share information with Client Services and increase knowledge about services offered through Department of Rehabilitation. • WRC will continue to host information sessions (i.e., transition fair) and share information at Client Services department meetings regarding employment-related services. • WRC will continue to coordinate quarterly Day Program and Employment vendor forums to develop strategies for increasing employment outcomes.
<p>Policy</p> <p>Existing</p>	<p>Number of adults who entered competitive integrated employment following participation in a Paid Internship (PIP)</p>	<p>Statewide Average 2025</p> <p>Not available</p> <p>https://www.dds.ca.gov/rc/</p>	<p>WRC Average 2025</p> <p>13</p>	<ul style="list-style-type: none"> • WRC will fund benefits counseling services to support people who want to work and still receive/maintain SSI benefits (New Leaf). • WRC will help individuals understand work incentives so they can make informed decisions.

		dashboard/employment/		
Policy Existing	Percentage of adults who entered competitive employment following participation in a Paid Internship Program (PIP).	Statewide Average 2025 Not available https://www.dds.ca.gov/rc/dashboard/employment/	WRC Average 2025 12.5% (13 individuals entered competitive integrated employment as of result of 107 PIPs)	<ul style="list-style-type: none"> WRC will continue to collaborate with the Work Incentives Planning and Assistance Program (WIPA) to ensure individuals understand social security benefits (both Supplemental Security Income and Understand Social Security Disability Insurance). Continue to share information with individuals/families served and Service Coordinators relating to participation in CIE and PIP.
Policy Existing	Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year.	Statewide Average 2025 Not available https://www.dds.ca.gov/rc/dashboard/employment/	WRC Average 2025 \$18.54 per hour 15.69 hours per week (Data collected manually by WRC Employment Specialist)	<ul style="list-style-type: none"> Despite the challenges with the development of FMS (i.e., liability, high insurance costs, workers compensation), WRC will continue to develop FMS agencies that can pay for PIP (Paid Internship Program) and become employee of record.
Policy Existing	Average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made.	Statewide Average 2025 Not available https://www.dds.ca.gov/rc/	WRC Average 2025 \$17.76 per hour 19 hours per week (Data collected manually by WRC)	<ul style="list-style-type: none"> WRC will continue to creatively develop Tailored Day Services program and Supported Employment services in a way that is in line with the DDS directives under Rate Reform: <ul style="list-style-type: none"> Day Services (service code 531). Supported Employment - Group (service code 950). Supported Employment - Individual (service code 952) Work Activity Program (service code 954)

		dashboard/employment/	Employment Specialist)	
Policy Existing	Total number of 30-day, 6-month, 12-month incentive payments made for the fiscal year.	Statewide Average 2025 Not available https://www.dds.ca.gov/rc/dashboard/employment	WRC Average 2025 30- day (n=20) \$2000 6-month (n=18) \$2500- 12-month (n=16)	<ul style="list-style-type: none"> • WRC will continue to creatively develop Tailored Day Services program and Supported Employment services in a way that is in line with the DDS directives under Rate Reform: • Day Services (service code 531). • Supported Employment - Group (service code 950). • Supported Employment - Individual (service code 952) • Work Activity Program (service code 954).
Incentive Existing	Percentage of adults having competitive integrated employment as a goal/outcome in their IPP And have a job with reportable wages.	Statewide Average 2025 Not available https://www.dds.ca.gov/rc/dashboard/employment/	WRC Average 2025 WRC Average – 41% (Data collected manually from service providers by WRC Employment Specialist)	<ul style="list-style-type: none"> • WRC will continue to share information and provide training opportunities to Service Coordinators and communities to promote prioritization of CIE outcomes. • WRC will increase/improve access to disability benefits management information to address fear of benefits loss due to earned income.
Incentive	Development and Outreach Implementation of the Employment Development and Outreach Plan to increase employment opportunities and outcomes for individuals	Statewide Average 2025 Not available https://www.dds.ca.gov/rc/dashboard/employment	In Baseline WRC Submitted the Development and Outreach Plan to DDS on 05/01/2026	WRC Employment Development and Outreach Plan <ul style="list-style-type: none"> • Lists a total of 18 different agencies (i.e., providers, community partners, local chambers of commerce) that WRC will collaborate with. • includes goals for all three priority groups identified by DDS • Targets for all age groups <ol style="list-style-type: none"> 1. Transition age youth 14-18 yrs. 2. Transition age youth 18 to 24 yrs. 3. Adults College 4. Adults Post or no college

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5. Others
6. Integrates all different activity options listed by DDS (i.e., attending and participating in collaborative interagency meetings, hosting employment focused community events, training/technical assistance, Job exploration, benefits counseling, attending and/or presenting at sharing event...)

Public Policy Outcomes – Improving Equity in POS Expenditure (Equity and Cultural Competency)

Measure Type	Measure and Measurement Methodology	Planned Activities																																																												
<p>Policy</p> <p>Existing</p>	<p>Expenditures: In-Home Purchase of Services (POS)</p> <p>Comparison of the POS expenditures amounts for individuals living at home to identify differences across race, ethnicity and or/language when compared to the per capita average.</p> <p>Expenditures: In-Home Respite POS</p> <p>Comparison of POS expenditure amounts for all respite services delivered to people living in family home across race, ethnicity and language when compared to the per capita average.</p> <p style="text-align: center;">Percent of total annual purchase of service expenditures by individual’s ethnicity and age based on Fiscal 2024-2025 data:</p> <table border="1" data-bbox="321 708 1314 1520"> <thead> <tr> <th>For birth to age 2 years, inclusive</th> <th>Individuals Count</th> <th>Total Expenditures</th> <th>Per Capita Expenditures</th> <th>Utilized</th> </tr> </thead> <tbody> <tr> <td>American Indian or Alaska Native</td> <td>*</td> <td>*</td> <td>*</td> <td>79.8%</td> </tr> <tr> <td>Asian</td> <td>**</td> <td>**</td> <td>**</td> <td>67.6%</td> </tr> <tr> <td>Black/African American</td> <td>352</td> <td>\$2,546,134</td> <td>\$7,233</td> <td>62.6%</td> </tr> <tr> <td>Hispanic</td> <td>959</td> <td>\$6,597,148</td> <td>\$6,879</td> <td>65%</td> </tr> <tr> <td>Native Hawaiian or Other Pacific Islander</td> <td>0</td> <td>0</td> <td>0</td> <td>0%</td> </tr> <tr> <td>White</td> <td>836</td> <td>\$5,034,233</td> <td>\$6,022</td> <td>68.9%</td> </tr> <tr> <td>Other Race/Ethnicity or Multi-Cultural</td> <td>428</td> <td>\$2,935,722</td> <td>\$6,859</td> <td>63.7%</td> </tr> <tr style="background-color: black; height: 15px;"> <td colspan="5"></td> </tr> <tr> <th>For age 3-21 years, inclusive</th> <th>Individuals Count</th> <th>Total Expenditures</th> <th>Per Capita Expenditures</th> <th>Utilized</th> </tr> <tr> <td>American Indian or Alaska Native</td> <td>*</td> <td>*</td> <td>*</td> <td>81.8%</td> </tr> <tr> <td>Asian</td> <td>305</td> <td>\$5,924,897</td> <td>\$19,426</td> <td>43.1%</td> </tr> </tbody> </table>	For birth to age 2 years, inclusive	Individuals Count	Total Expenditures	Per Capita Expenditures	Utilized	American Indian or Alaska Native	*	*	*	79.8%	Asian	**	**	**	67.6%	Black/African American	352	\$2,546,134	\$7,233	62.6%	Hispanic	959	\$6,597,148	\$6,879	65%	Native Hawaiian or Other Pacific Islander	0	0	0	0%	White	836	\$5,034,233	\$6,022	68.9%	Other Race/Ethnicity or Multi-Cultural	428	\$2,935,722	\$6,859	63.7%						For age 3-21 years, inclusive	Individuals Count	Total Expenditures	Per Capita Expenditures	Utilized	American Indian or Alaska Native	*	*	*	81.8%	Asian	305	\$5,924,897	\$19,426	43.1%	<ul style="list-style-type: none"> WRC will continue to host community events, training, public meetings, workshops, Facebook, Instagram, website and through communication with personnel. WRC will continue to outreach to community partners to host information sessions about the Regional Center to increase awareness of available regional center services. WRC will provide information sessions threshold languages to ensure equitable information sharing. WRC will increase access to self-determination to expand upon access to tailored services and flexibility in service provision in a culturally sensitive manner. WRC will increase development of Family Mediated Services (Financial Management Services) agencies to increase service usage and service access. <p><i>* In accordance with California Health and Human Services de-identification guidelines, counts of one through ten have been suppressed; counted as -1</i></p> <p><i>** In accordance with California Health and Human Services de-identification guidelines, complementary cells have been suppressed; counted as -2</i></p>
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Black/African American	1,519	\$27,463,721	\$18,080	53.6%
Hispanic	2,873	\$41,733,359	\$14,526	51.6%
Native Hawaiian or Other Pacific Islander	*	*	*	57.7%
White	1,289	\$28,102,772	\$21,802	45.0%
Other Race/Ethnicity or Multi-Cultural	1,005	\$21,796,234	\$17,897	51.6%
22yrs. +	# Served	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	*	*	*	84.7%
Asian	**	**	**	68.0%
Black/African American	1,282	\$114,419,212	\$89,251	70.1%
Hispanic	1,344	\$91,622,382	\$68,171	70.2%
Native Hawaiian or Other Pacific Islander	*	*	*	56.1%
White	1,264	\$135,881,595	\$107,501	64.5%
Other Race/Ethnicity or Multi-Cultural	394	\$33,207,007	\$84,282	64.5%

Measure and Measurement Methodology

Number and percent of individuals receiving only case management services by age and ethnicity:

Ethnicity	0 – 2 yrs.		3 – 21 yrs.		22 yrs. +		Total	
	#	%	#	%	#	%	#	%
American Indian or Alaska Native	*	0.0%	*	20.0%	*	0.0%	17	*
Asian	**	0.0%	305	**	**	11.5%	661	13.5%
Black/ Afr. Am.	352	*	1,519	19.8%	1,282	**	3,153	13.2%
Hispanic	959	1.4%	2,873	24.8%	1,344	8.5%	5,176	16.2%
Native Hawaiian or other Pacific Islander	0	0.0%	*	33.3%	*	0.0%	15	*
White	836	*	1,289	20.2%	1,264	**	3,389	11.2%

Other / Multi-Cultural	428	1.3%	1,005	22.2%	394	**	1,827	14.6%
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Measure and Measurement Methodology

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity:

Family Home	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	14	\$339,422	\$24,244	81.7%
Asian	588	\$13,780,514	\$23,436	52.8%
Black/ Afr. Am.	2,639	\$72,778,442	\$27,578	60.1%
Hispanic	4,911	\$99,820,774	\$20,326	58.9%
Native Hawaiian or Pacific Islander	14	\$209,561	\$14,969	55.3%
White	2,752	\$67,650,613	\$24,582	50.9%
Other / Multi-Cultural	1,703	\$37,471,222	\$22,003	53.1%

SLS	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	*	*	*	88.2%
Asian	24	\$2,905,345	\$121,056	69.7%
Black/ Afr. Am.	163	\$31,821,494	\$195,224	78.3%
Hispanic	70	\$14,836,282	\$211,947	81.9%
Native Hawaiian or Pacific Islander	\$ 0	\$ 0	\$ 0	0.0%
White	238	\$41,481,296	\$174,291	63.1%
Other / Multi-Cultural	**	**	**	66.8%

ILS	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	*	*	*	71.0%
Asian	16	\$1,860,504	\$116,281	72.3%
Black/ Afr. Am.	154	\$13,466,592	\$87,445	63.2%
Hispanic	82	\$6,674,268	\$81,394	63.3%
Native Hawaiian or Pacific Islander	0	\$ 0	\$ 0	0.0%
White	184	\$14,810,382	\$80,491	63.2%
Other / Multi-Cultural	**	**	**	68.0%

Licensed Residential Homes	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
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- WRC will continue to increase program development in the areas of social/recreational services, camp, education support services, behavior respite and psychiatric related services.
- WRC will continue to collaborate with the Family Resource & Empowerment Center to ensure families have access to information, resources, parent-to-parent support, and literature on generic resources (i.e., IHSS, SSI, Medi-Cal...).
- WRC will increase access to employment related services and via access to Paid Internship Program (PIP) opportunities.
- With the development of the 2025-2026, 20 Unit Multi-Housing project for people that are homeless (Red Tail Crossing), WRC will provide affordable housing to people with a documented history of homelessness and history of IDD diagnosis.
- WRC will continue development of affordable housing.
- WRC will continue to improve data collection on specific unmet service needs via the needs assessment on SANDIS, to capture specific needs for underserved communities.
- WRC will develop an online survey to collect information regarding the needs of underserved communities.
- WRC will continue to develop targeted resources that will more effectively meet the identified needs.
- WRC Community Services will continue to engage in conversation with Service Coordinators to identify service needs to improve accessibility and available resources to meet the needs of underserved communities.

American Indian or Alaska Native	0	\$0	\$0	0.0%
Asian	23	\$3,884,720	\$168,901	76.4%
Black/ Afr. Am.	121	\$19,490,219	\$161,076	77.6%
Hispanic	67	\$13,232,967	\$197,507	81.5%
Native Hawaiian or Pacific Islander	0	\$0	\$0	0.0%
White	166	\$41,065,251	\$247,381	78.0%
Other / Multi-Cultural	36	\$7,753,438	\$215,373	83.3%

- WRC will continue to develop day services to meet the needs of people living in licensed homes Day Services (service code 531, 532, 533, 533).
- Supported Employment - Group (service code 950).
- Supported Employment - Individual (service code 952)
- Work Activity Program (service code 954).

Policy
Existing

Per capita purchase of service expenditures by individual's primary language (threshold languages identified):

Language	% Utilized	# of Clients	Total Expenditures	Per Capita Expenditures
English	61.9%	11,852	\$459,069,211	\$38,733
Spanish	64.4%	2,172	\$64,823,987	\$29,845

- Translation & Interpretation Services**
- WRC will continue to provide individuals and families translation and interpretation services during IPP/IFSP meetings, assessment, and consultation, public meetings, conferences, resource fairs, and other events.
 - WRC will continue providing contracted translation services for legal documents.
 - WRC will continue to coordinate resource fairs at WRC to improve access to existing and newly developed providers.
 - WRC will conduct bilingual and cross culture staff training testing.
 - WRC will continue to organize community engagement and outreach activities
 - WRC will host bilingual parenting classes (6-week series).
 - WRC will put an RFP for Spanish for Social Services professional courses tailored to Regional Center.

Policy
Existing

Service Utilization: Early Start:

Per capita Early Starts Expenditures, separated and compared by race, ethnicity and language preference.

Total Annual Expenditures and Authorized Services by Race/Ethnicity

For birth to age 2 years, inclusive	Individuals Count	Total Expenditures	Per Capita Expenditures	Utilized
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- WRC will continue to coordinate outreach events in the community to educate and inform the community, community partners (i.e., community resource centers) about Regional Center early start services.
- WRC will continue to work closely with the Family Resource and Empowerment Center to ensure families are informed about Regional Center early start services.

American Indian or Alaska Native	*	*	*	79.8%
Asian	**	**	**	67.6%
Black/African American	352	\$ 2,546,134	\$7,233	62.6%
Hispanic	959	\$6,597,148	\$6,879	65.0%
Native Hawaiian or Other Pacific Islander	0	\$ 0	\$0	0.0%
White	836	\$5,034,223	\$6,022	68.9%
Other Race/Ethnicity or Multi-Cultural	428	\$2,935,722	\$6,859	63.7%

Total Annual Expenditures and Authorized Services by Language

For birth to age 2 years, inclusive	Individuals Count	Total Expenditures	Per Capita Expenditures	Utilized
Chinese	*	*	*	70.4%
English	2,329	\$15,639,460	\$6,715	65.6%
Spanish	337	\$1,968,670	\$5,842	64.5%
Vietnamese	0	\$0	\$0	0.0%
All Other Languages	**	**	**	73.0%

- WRC will continue to collaborate with community partners, coordinate and participate in community resource fairs and share information about early start services in the threshold languages.
- WRC used the feedback the community shared with WRC, during the Public POS meeting, regarding utilization of services (i.e., gap in POS usage vs. POS authorized services), consequently, WRC will develop a survey to collect additional information regarding gaps in POS usage/possible barrier.
- WRC will participate in outreach events to share information about early start and related regional centers services.
- WRC will increase efforts to provide community education about Participant Directed Services as an option when a vendored service is not compatible with the individual's needs or preferences.
- WRC will also continue to support and sponsor efforts to educate the community regarding SDP as an alternative to create individualized plans that may potentially maximize service utilization.

Service Coordination and Regional Center Operations- Compliance Measures

Measure	Measures	State June 2025	WRC June 2025	Planned Activities
Compliance Existing	The regional center achieves an unqualified independent audit with no material finding(s)	76%	No	<ul style="list-style-type: none"> • WRC will maintain generally accepted accounting principles. • WRC will review and revise practices as necessary to maintain good business practice. • Modification due to CalPERS GASB (Governmental Accounting Standards).
Compliance Existing	The regional center achieves substantial compliance with the Department fiscal audit.	86%	No	<ul style="list-style-type: none"> • WRC will continue to use generally accepted accounting principles to pay for services. • WRC will maintain good business practice while ensuring providers meet all financial audit requirements.
Compliance Existing	The regional center operates within operations budget	Yes	Yes	<ul style="list-style-type: none"> • WRC will maintain monthly reporting schedules to monitor OPS budget. • WRC will continue operation budget planning, ongoing utilization review, and periodic adjustments as needed.
Compliance Existing	Certified to participate in Waiver	Yes	Yes	<ul style="list-style-type: none"> • WRC will maintain compliance with Medicaid Waiver requirements.
Compliance Existing	Compliance with Vendor Audit per contract Article III Section 9	86%	Yes	<ul style="list-style-type: none"> • WRC will maintain compliance with contract.

	The number of vendor audits completed compared to the number of vendor audits required per Article III, Section 9 of the Regional Center/Department Contract.			
Compliance Existing	Percentage of status 2 and U clients who have a Client Development Evaluation report (CDER) updated or reviewed within the past 365 days	95.26%	97.92%	<ul style="list-style-type: none"> WRC will continue to provide timely completion of CDER and ESR reports.
Compliance Existing	Intake/Assessment and IFSP timelines (0-2)	*	100%	<ul style="list-style-type: none"> WRC will continue the development of Early Childhood case management units to assist in supporting children deemed provisionally eligible and reduce workload on Early Start team. WRC will continue recruitment of qualified personnel to assume available Early Childhood and Early Start positions. WRC will continue to implement monitoring and tracking systems.

Compliance Existing	<p>Intake/Assessment timelines, clients 3 and older.</p> <p>The percentage of intake/assessments completed on time compared to the total number of intake and assessments completed by the regional center within the reporting period.</p>	69.37%	97.38%	<ul style="list-style-type: none"> WRC will continue to provide timely completion of Intake/Assessment for clients 3 years of age and above. WRC will continue to implement monitoring and tracking systems.
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<p>Compliance Existing</p>	<p>Percentage of Individual Program Plans (IPPs) for individuals enrolled in federal waiver that meet requirements outlines in WIC 4646 and 4646.5</p>	<p>96.93%</p>	<p>92.78%</p>	<ul style="list-style-type: none"> WRC will increase compliance with all requirements of the Welfare and Institutions Code related to completion of IPPs, included but not limited to timely completion and distribution of IPPs for those receiving services. This will occur through continued efforts to reduce caseload ratios and training of Service Coordinators and management staff on statutory requirements under the Lanterman Act and Federal HCBS waiver.
<p>Compliance Existing</p>	<p>IFSP Development (Title 17 requirements)</p>	<p>90.78%</p>	<p>84.37%</p>	<ul style="list-style-type: none"> WRC will continue to comply with all requirements of Title 17 for completion of individual/family service plans for infants and children receiving early intervention services.

New and Revised Measures for 2026-2027; currently in baseline:

Measure Type	Measure
Policy- Revised	Percent of adults living independently <i>with or without supports</i> (including independent and supported living, adult family home agency, and with parents).
Policy-Revised	Number and percent of adults residing in adult Family Home Agency homes: <i>18 to 35 years, 36 to 50 years: 51+ years.</i>
Compliance-New	Provisional eligibility: Number of children who turn age 5 and continue regional center services through provisional eligibility.
Policy-New	Vendorization: Percentage of vendorization that meets the regulatory 45- day timeline in the <i>Decision Stage</i> .
Compliance-Revised	Substantial compliance with HCBS Final Settings Rule: Community Setting Requirements. The number of HCBS settings vendor audits completed compared to the number of HCBS vendors required to demonstrate compliance with the setting rules.
Policy-New	Medicaid Waiver Enrollment: Of the total number of regional center individuals who meet 1915c eligibility, the percentage of those enrolled in a federal waiver, separated by waiver type.
Compliance-New	Special Incident Reports (SIRs) are submitted within the requirement timeframe: The percentage of SIRs reports submitted by the vendor and regional within the requirement timeframes.

WESTSIDE REGIONAL CENTER

2026-2027 Performance
Contract Update

REGIONAL CENTER PERFORMANCE CONTRACT

The Lanterman Act requires the Department of Developmental Services to include annual performance objectives in Regional Center contracts, per Welfare & Institutions Code 4629(c).

Regional Centers are to develop the performance objectives with public input. Input was obtained via WRC public meeting on May 7 and a survey linked from our website through May 14, 2026.

Through this process Regional Centers can measure their progress using statewide averages with other Regional Centers' and their own past performance.



WRC PERFORMANCE CONTRACT

Performance measures are separated into **Public Policy Measures** that capture our performance in service to our community in targeted areas and **Compliance Measures** that capture our performance within established standards set by the state.

Regional centers are required to track progress in improving purchase of service equity and in implementing the state's Employment First Policy.

In the Fall WRC will review our Year End Report that summarizes our progress under the previous 12 month '26-'27 Performance Contract.



Westside Regional Center Performance Contract 2026-2027

Public Policy Measures

Measure Type	Measures	State Average 2025	WRC Average 2025	Planned Activities
Policy Existing	<p>Percent of Adults that live in Home Settings (home settings is defined as independent living, supported living, adult home agency homes and family homes).</p> <p style="text-align: center;">Higher is better</p>	84%	86.0%	<ul style="list-style-type: none"> • WRC will continue to improve formal needs assessment process to expand upon targeted resource development to meet unmet needs; needs assessment is live on SANDIS. • WRC will increase utilization of Coordinated Family Supports and Participant Directed Services. • WRC will increase knowledge and enrollment in Self Determination Program to augment flexibility and customization in service delivery. • WRC will fund POS services to provide benefits counseling to support people who want to work, live at home or independently and still receive/maintain SSI benefits (New Leaf). • WRC will continue to host informational sessions for our community to increase awareness of available services. • WRC will Implement programs approved through '24 and '25 Community Placement; Community Resource Development Plan (i.e., Employment Supports for People with Behavioral Needs- IABA & 20 Unit Multi-Housing project for people that are homeless-Red Tail Crossing).

Westside Regional Center Performance Contract 2025-2026

Public Policy Measures

Measure Type	Measures	State Average 2025	WRC Average 2025	Planned Activities
Policy Existing	Number and percent of minors living in facilities serving > 6 <ul style="list-style-type: none"> • Intermediate Care Facility/Developmentally Disabled (ICF/DD) • Skilled Nursing Facility (SNF) • Community Care Facility (CCF) <p style="text-align: center;">Lower is better</p>	.03%	0.00%	<ul style="list-style-type: none"> • WRC does not have any individuals living in licensed homes service greater than six individuals. • WRC will continue to provide information and support for families of minors regarding available living options. • WRC will continue to increase usage of in-home respite, behavior respite, medical respite to individuals with behavioral and medical needs through continued implementation and resource development of the CPP/CRDP.
Policy Existing	Number and percent of adults living in facilities serving 6 > <ul style="list-style-type: none"> • ICF/DD • SNF • CCF (Residential Care Facilities for the Elderly not included) 	1.36%	0.57%	<ul style="list-style-type: none"> • WRC will continue development of affordable housing to increase housing access. • WRC will increase resource development in Supported Living. Services, Independent Living Training Services and Adaptive Skills Training to provide individualized support and/or training to individuals who wish to live independently. • WRC will fund for benefits counseling services to support people who want to work, live independently, and still receive/maintain SSI benefits (New Leaf).

Policy Outcomes: Measures Related to Employment

Employment	Measures	State Average	WRC Average	Planned Activities
Policy Existing	Percentage of individuals served age 16-64 with earned income (receiving wages by year) https://www.dds.ca.gov/rc/dashboard/employment/	15.6% 2024	17.8% 2024	<ul style="list-style-type: none"> WRC will continue collaboration with the Department of Rehabilitation (DOR) specifically related to transition services. WRC will continue to refer individuals to the Department of Rehabilitation Student Support Transition Services (18-22). WRC will continue to make referrals to employment related services. WRC will develop relationships with the local Chambers of Commerce to present information, provide materials, share information WRC will carry out the 2026 Employment Development and Outreach Plan.
Policy Existing	Average annual wages for ages 16-64 (Average monthly wages by year) https://www.dds.ca.gov/rc/dashboard/employment/	\$1,242 monthly \$14, 904 annually 2024	\$1,435 monthly \$17,220 annually 2024	<ul style="list-style-type: none"> WRC will continue to share information with Client Services and increase knowledge about services offered through Department of Rehabilitation. WRC will continue to host information sessions (i.e., transition fair) and share information at Client Services department meetings regarding employment-related services. WRC will continue to coordinate quarterly Day Program and Employment vendor forums to develop strategies for increasing employment outcomes.
Policy Existing	Number of adults who entered competitive integrated employment following participation in a Paid Internship (PIP)	Statewide Average 2025 Not available https://www.dds.ca.gov/rc/dashboard/employment/	WRC Average 2025 13	<ul style="list-style-type: none"> WRC will fund benefits counseling services to support people who want to work and still receive/maintain SSI benefits (New Leaf). WRC will help individuals understand work incentives so they can make informed decisions.

Policy Outcomes: Measures Related to Employment

Measure Type	Measures	State Average 2025	WRC Average 2025	Planned Activities
<p>Policy</p> <p>Existing</p>	<p>Percentage of adults who entered competitive employment following participation in a Paid Internship Program (PIP).</p>	<p>Not available</p> <p>https://www.dds.ca.gov/rc/dashboard/employment/</p>	<p>12.5%</p> <p>(13 individuals entered competitive integrated employment as of result of 107 PIPs)</p>	<ul style="list-style-type: none"> WRC will continue to collaborate with the Work Incentives Planning and Assistance Program (WIPA) to ensure individuals understand social security benefits (both Supplemental Security Income and Understand Social Security Disability Insurance). Continue to share information with individuals/families served and Service Coordinators relating to participation in CIE and PIP.
<p>Policy</p> <p>Existing</p>	<p>Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year.</p>	<p>Not available</p> <p>https://www.dds.ca.gov/rc/dashboard/employment/</p>	<p>\$18.54 per hour</p> <p>15.69 hours per week</p> <p>(Data collected manually by WRC Employment Specialist)</p>	<ul style="list-style-type: none"> Despite the challenges with the development of FMS (i.e., liability, high insurance costs, workers compensation), WRC will continue to develop FMS agencies that can pay for PIP (Paid Internship Program) and become employee of record.

Public Policy Outcomes Related to Employment

Measure Type	Measures	State Average 2025	WRC Average 2025	Planned Activities
Policy Existing	Average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made.	Not available https://www.ds.ca.gov/rc/dashboard/employment/	\$17.76 per hour 19 hours per week (Data collected manually by WRC Employment Specialist)	<ul style="list-style-type: none"> • WRC will continue to creatively develop Tailored Day Services program and Supported Employment services in a way that is in line with the DDS directives under Rate Reform: • Day Services (service code 531). • Supported Employment - Group (service code 950). • Supported Employment - Individual (service code 952) • Work Activity Program (service code 954)
Policy Existing	Total number of 30-day, 6-month, 12-month incentive payments made for the fiscal year.	Not available https://www.ds.ca.gov/rc/dashboard/employment	30- day (n=20) \$2000 6-month (n=18) \$2500- 12-month (n=16)	<ul style="list-style-type: none"> • WRC will continue to creatively develop Tailored Day Services program and Supported Employment services in a way that is in line with the DDS directives under Rate Reform: • Day Services (service code 531). • Supported Employment - Group (service code 950). • Supported Employment - Individual (service code 952) • Work Activity Program (service code 954).

Public Policy Outcomes Related to Employment

Measure Type	Measures	State Average 2025	WRC Average 2025	Planned Activities
Incentive Existing	Percentage of adults having competitive integrated employment as a goal/outcome in their IPP And have a job with reportable wages.	Not available https://www.dds.ca.gov/rc/dashboard/employment/	41% (Data collected manually from service providers by WRC Employment Specialist)	<ul style="list-style-type: none"> WRC will continue to share information and provide training opportunities to Service Coordinators and communities to promote prioritization of CIE outcomes. WRC will increase/improve access to disability benefits management information to address fear of benefits loss due to earned income.
Incentive	Development and Outreach Implementation of the Employment Development and Outreach Plan to increase employment opportunities and outcomes for individuals	Not available https://www.dds.ca.gov/rc/dashboard/employment	In Baseline WRC Submitted the Development and Outreach Plan to DDS on 05/01/2026	<p>WRC Employment Development and Outreach Plan</p> <ul style="list-style-type: none"> Lists a total of 18 different agencies (i.e., providers, community partners, local chambers of commerce) that WRC will collaborate with. includes goals for all three priority groups identified by DDS Targets for all age groups <ol style="list-style-type: none"> Transition age youth 14-18 yrs. Transition age youth 18 to 24 yrs. Adults College Adults Post or no college Others Integrates all different activity options listed by DDS (i.e., attending and participating in collaborative interagency meetings, hosting employment focused community events, training/technical assistance, Job exploration, benefits counseling, attending and/or presenting at sharing event...)

Policy Outcomes – Improving Equity in POS Expenditure (Equity and Cultural Competency)

Percent of total annual purchase of service expenditures by individual’s ethnicity and age based on Fiscal 2024-2025 data:

					Measure Type	Measures	Planned Activities
For birth to age 2 years, inclusive	Individuals Count	Total Expenditures	Per Capita Expenditures	Utilized	Policy Existing	Expenditures: In-Home Purchase of Services (POS) Comparison of the POS expenditures amounts for individuals living at home to identify differences across race, ethnicity and or/language when compared to the per capita average. Expenditures: In-Home Respite POS Comparison of POS expenditure amounts for all respite services delivered to people living in family home across race, ethnicity and language when compared to the per capita average.	<ul style="list-style-type: none"> WRC will continue to host community events, training, public meetings, workshops, Facebook, Instagram, website and through communication with personnel. WRC will continue to outreach to community partners to host information sessions about the Regional Center to increase awareness of available regional center services. WRC will provide information sessions threshold languages to ensure equitable information sharing. WRC will increase access to self-determination to expand upon access to tailored services and flexibility in service provision in a culturally sensitive manner. WRC will increase development of Family Mediated Services (Financial Management Services) agencies to increase service usage and service access.
American Indian or Alaska Native	*	*	*	79.8%			
Asian	**	**	**	67.6%			
Black/African American	352	\$2,546,134	\$7,233	62.6%			
Hispanic	959	\$6,597,148	\$6,879	65%			
Native Hawaiian or Other Pacific Islander	0	0	0	0%			
White	836	\$5,034,233	\$6,022	68.9%			
Other Race/Ethnicity or Multi-Cultural	428	\$2,935,722	\$6,859	63.7%			
For age 3-21 years, inclusive	Individuals Count	Total Expenditures	Per Capita Expenditures	Utilized			
American Indian or Alaska Native	*	*	*	81.8%			
Asian	305	\$5,924,897	\$19,426	43.1%			
Black/African American	1,519	\$27,463,721	\$18,080	53.6%			
Hispanic	2,873	\$41,733,359	\$14,526	51.6%			
Native Hawaiian or Other Pacific Islander	*	*	*	57.7%			
White	1,289	\$28,102,772	\$21,802	45.0%			
Other Race/Ethnicity or Multi-Cultural	1,005	\$21,796,234	\$17,897	51.6%			
22yrs. +	# Served	Total Expenditures	Per Capita Expenditures	% Utilized			
American Indian or Alaska Native	*	*	*	84.7%			
Asian	**	**	**	68.0%			
Black/African American	1,282	\$114,419,212	\$89,251	70.1%			
Hispanic	1,344	\$91,622,382	\$68,171	70.2%			
Native Hawaiian or Other Pacific Islander	*	*	*	56.1%			
White	1,264	\$135,881,595	\$107,501	64.5%			
Other Race/Ethnicity or Multi-Cultural	394	\$33,207,007	\$84,282	64.5%			

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** In accordance with California Health and Human Services de-identification guidelines, complementary cells have been suppressed; counted as -2

Policy Outcomes – Improving Equity in POS Expenditure (Equity and Cultural Competency)

Number and percent of individuals receiving only case management services by age and ethnicity:

Ethnicity	0 – 2 yrs.		3 – 21 yrs.		22 yrs. +		Total	
	#	%	#	%	#	%	#	%
American Indian or Alaska Native	*	0.0%	*	20.0%	*	0.0%	17	*
Asian	**	0.0%	305	**	**	11.5%	661	13.5%
Black/ Afr. Am.	352	*	1,519	19.8%	1,282	**	3,153	13.2%
Hispanic	959	1.4%	2,873	24.8%	1,344	8.5%	5,176	16.2%
Native Hawaiian or other Pacific Islander	0	0.0%	*	33.3%	*	0.0%	15	*
White	836	*	1,289	20.2%	1,264	**	3,389	11.2%
Other / Multi-Cultural	428	1.3%	1,005	22.2%	394	**	1,827	14.6%

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Measure Type	Measures	Planned Activities
Policy Existing	<p>Expenditures: In-Home Purchase of Services (POS)</p> <p>Comparison of the POS expenditures amounts for individuals living at home to identify differences across race, ethnicity and or/language when compared to the per capita average.</p> <p>Expenditures: In-Home Respite POS</p> <p>Comparison of POS expenditure amounts for all respite services delivered to people living in family home across race, ethnicity and language when compared to the per capita average.</p>	<ul style="list-style-type: none"> WRC will continue to host community events, training, public meetings, workshops, Facebook, Instagram, website and through communication with personnel. WRC will continue to outreach to community partners to host information sessions about the Regional Center to increase awareness of available regional center services. WRC will provide information sessions threshold languages to ensure equitable information sharing. WRC will increase access to self-determination to expand upon access to tailored services and flexibility in service provision in a culturally sensitive manner.

Policy Outcomes – Improving Equity in POS Expenditure (Equity and Cultural Competency)

Indicator showing the relationship between annual authorized services and expenditures by individual’s residence type and ethnicity:

Family Home	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	14	\$339,422	\$24,244	81.7%
Asian	588	\$13,780,514	\$23,436	52.8%
Black/ Afr. Am.	2,639	\$72,778,442	\$27,578	60.1%
Hispanic	4,911	\$99,820,774	\$20,326	58.9%
Native Hawaiian or Pacific Islander	14	\$209,561	\$14,969	55.3%
White	2,752	\$67,650,613	\$24,582	50.9%
Other / Multi-Cultural	1,703	\$37,471,222	\$22,003	53.1%
SLS	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	*	*	*	88.2%
Asian	24	\$2,905,345	\$121,056	69.7%
Black/ Afr. Am.	163	\$31,821,494	\$195,224	78.3%
Hispanic	70	\$14,836,282	\$211,947	81.9%
Native Hawaiian or Pacific Islander	\$ 0	\$0	\$0	0.0%
White	238	\$41,481,296	\$174,291	63.1%
Other / Multi-Cultural	**	**	**	66.8%

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Measure Type	Measures	Planned Activities
Policy Existing	<p>Expenditures: In-Home Purchase of Services (POS)</p> <p>Comparison of the POS expenditures amounts for individuals living at home to identify differences across race, ethnicity and or/language when compared to the per capita average.</p> <p>Expenditures: In-Home Respite POS</p> <p>Comparison of POS expenditure amounts for all respite services delivered to people living in family home across race, ethnicity and language when compared to the per capita average.</p>	<ul style="list-style-type: none"> WRC will continue to increase program development in the areas of social/recreational services, camp, education support services, behavior respite and psychiatric related services. WRC will continue to collaborate with the Family Resource & Empowerment Center to ensure families have access to information, resources, parent-to-parent support, and literature on generic resources (i.e., IHSS, SSI, Medi-Cal...). WRC will increase access to employment related services and via access to Paid Internship Program (PIP) opportunities. With the development of the 2025-2026, 20 Unit Multi-Housing project for people that are homeless (Red Tail Crossing), WRC will provide affordable housing to people with a documented history of homelessness and history of IDD diagnosis. WRC will continue development of affordable housing.

Policy Outcomes – Improving Equity in POS Expenditure (Equity and Cultural Competency)

Indicator showing the relationship between annual authorized services and expenditures by individual’s residence type and ethnicity:

ILS	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	*	*	*	71.0%
Asian	16	\$1,860,504	\$116,281	72.3%
Black/ Afr. Am.	154	\$13,466,592	\$87,445	63.2%
Hispanic	82	\$6,674,268	\$81,394	63.3%
Native Hawaiian or Pacific Islander	0	\$0	\$0	0.0%
White	184	\$14,810,382	\$80,491	63.2%
Other / Multi-Cultural	**	**	**	68.0%
Licensed Residential Homes	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	0	\$0	\$0	0.0%
Asian	23	\$3,884,720	\$168,901	76.4%
Black/ Afr. Am.	121	\$19,490,219	\$161,076	77.6%
Hispanic	67	\$13,232,967	\$197,507	81.5%
Native Hawaiian or Pacific Islander	0	\$0	\$0	0.0%
White	166	\$41,065,251	\$247,381	78.0%
Other / Multi-Cultural	36	\$7,753,438	\$215,373	83.3%

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Measure Type	Measures	Planned Activities
Policy Existing	<p>Expenditures: In-Home Purchase of Services (POS)</p> <p>Comparison of the POS expenditures amounts for individuals living at home to identify differences across race, ethnicity and or/language when compared to the per capita average.</p> <p>Expenditures: In-Home Respite POS</p> <p>Comparison of POS expenditure amounts for all respite services delivered to people living in family home across race, ethnicity and language when compared to the per capita average.</p>	<ul style="list-style-type: none"> WRC will continue to improve data collection on specific unmet service needs via the needs assessment on SANDIS, to capture specific needs for underserved communities. WRC will develop an online survey to collect information regarding the needs of underserved communities. WRC will continue to develop targeted resources that will more effectively meet the identified needs. WRC Community Services will continue to engage in conversation with Service Coordinators to identify service needs to improve accessibility and available resources to meet the needs of underserved communities. WRC will continue to develop day services to meet the needs of people living in licensed homes Day Services (service code 531, 532, 533, 533). Supported Employment - Group (service code 950). Supported Employment - Individual (service code 952) Work Activity Program (service code 954).

Policy Outcomes – Improving Equity in POS Expenditure (Equity and Cultural Competency)

Per capita purchase of service expenditures by individual’s primary language (threshold languages identified):

Language	% Utilized	# of Clients	Total Expenditures	Per Capita Expenditures
English	61.9%	11,852	\$459,069,211	\$38,733
Spanish	64.4%	2,172	\$64,823,987	\$29,845

Measure Type	Measures	Planned Activities
Policy Existing	Translation & Interpretation Services	<ul style="list-style-type: none"> WRC will continue to provide individuals and families translation and interpretation services during IPP/IFSP meetings, assessment, and consultation, public meetings, conferences, resource fairs, and other events. WRC will continue providing contracted translation services for legal documents. WRC will continue to coordinate resource fairs at WRC to improve access to existing and newly developed providers. WRC will conduct bilingual and cross culture staff training testing. WRC will continue to organize community engagement and outreach activities WRC will host bilingual parenting classes (6-week series). WRC will put an RFP for Spanish for Social Services professional courses tailored to Regional Center.

Policy Outcomes – Improving Equity in POS Expenditure (Equity and Cultural Competency)

Total Annual Expenditures and Authorized Services by Race/Ethnicity

For birth to age 2 years, inclusive	Individuals Count	Total Expenditures	Per Capita Expenditures	Utilized
American Indian or Alaska Native	*	*	*	79.8%
Asian	**	**	**	67.6%
Black/African American	352	\$ 2,546,134	\$7,233	62.6%
Hispanic	959	\$6,597,148	\$6,879	65.0%
Native Hawaiian or Other Pacific Islander	0	\$ 0	\$0	0.0%
White	836	\$5,034,223	\$6,022	68.9%
Other Race/Ethnicity or Multi-Cultural	428	\$2,935,722	\$6,859	63.7%

Total Annual Expenditures and Authorized Services by Language

For birth to age 2 years, inclusive	Individuals Count	Total Expenditures	Per Capita Expenditures	Utilized
Chinese	*	*	*	70.4%
English	2,329	\$15,639,460	\$6,715	65.6%
Spanish	337	\$1,968,670	\$5,842	64.5%
Vietnamese	0	\$0	\$0	0.0%
All Other Languages	**	**	**	73.0%

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Measure Type	Measures	Planned Activities
Policy Existing	<p>Service Utilization: Early Start:</p> <p>Per capita Early Starts Expenditures, separated and compared by race, ethnicity and language preference.</p>	<ul style="list-style-type: none"> WRC will continue to coordinate outreach events in the community to educate and inform the community, community partners (i.e., community resource centers) about Regional Center early start services. WRC will continue to work closely with the Family Resource and Empowerment Center to ensure families are informed about Regional Center early start services. WRC will continue to collaborate with community partners, coordinate and participate in community resource fairs and share information about early start services in the threshold languages.

Policy Outcomes – Improving Equity in POS Expenditure (Equity and Cultural Competency)

Measure Type	Measures	Planned Activities
<p>Policy Existing</p>	<p>Service Utilization: Early Start: Per capita Early Starts Expenditures, separated and compared by race, ethnicity and language preference.</p>	<ul style="list-style-type: none"> • WRC used the feedback the community shared with WRC, during the Public POS meeting, regarding utilization of services (i.e., gap in POS usage vs. POS authorized services), consequently, WRC will develop a survey to collect additional information regarding gaps in POS usage/possible barrier. • WRC will participate in outreach events to share information about early start and related regional centers services. • WRC will increase efforts to provide community education about Participant Directed Services as an option when a vendored service is not compatible with the individual's needs or preferences. • WRC will also continue to support and sponsor efforts to educate the community regarding SDP as an alternative to create individualized plans that may potentially maximize service utilization.

Service Coordination and Regional Center Operations- Compliance Measures

Measure	Measures	State June 2025	WRC June 2025	Planned Activities
Compliance Existing	The regional center achieves an unqualified independent audit with no material finding(s)	76%	No	<ul style="list-style-type: none"> • WRC will maintain generally accepted accounting principles. • WRC will review and revise practices as necessary to maintain good business practice. • Modification due to CalPERS GASB (Governmental Accounting Standards).
Compliance Existing	The regional center achieves substantial compliance with the Department fiscal audit.	86%	No	<ul style="list-style-type: none"> • WRC will continue to use generally accepted accounting principles to pay for services. • WRC will maintain good business practice while ensuring providers meet all financial audit requirements.
Compliance Existing	The regional center operates within operations budget	Yes	Yes	<ul style="list-style-type: none"> • WRC will maintain monthly reporting schedules to monitor OPS budget. • WRC will continue operation budget planning, ongoing utilization review, and periodic adjustments as needed.

Service Coordination and Regional Center Operations- Compliance Measures

Measure	Measures	State June 2025	WRC June 2025	Planned Activities
Compliance Existing	Certified to participate in Waiver	Yes	Yes	<ul style="list-style-type: none"> WRC will maintain compliance with Medicaid Waiver requirements.
Compliance Existing	Compliance with Vendor Audit per contract Article III Section 9 The number of vendor audits completed compared to the number of vendor audits required per Article III, Section 9 of the Regional Center/Department Contract.	86%	Yes	<ul style="list-style-type: none"> WRC will maintain compliance with contract.
Compliance Existing	Percentage of status 2 and U clients who have a Client Development Evaluation report (CDER) updated or reviewed within the past 365 days	95.26%	97.92%	<ul style="list-style-type: none"> WRC will continue to provide timely completion of CDER and ESR reports.
Compliance Existing	Intake/Assessment and IFSP timelines (0-2)	*	100%	<ul style="list-style-type: none"> WRC will continue the development of Early Childhood case management units to assist in supporting children deemed provisionally eligible and reduce workload on Early Start team. WRC will continue recruitment of qualified personnel to assume available Early Childhood and Early Start positions. WRC will continue to implement monitoring and tracking systems.

Service Coordination and Regional Center Operations- Compliance Measures

Measure	Measures	State June 2025	WRC June 2025	Planned Activities
Compliance Existing	Intake/Assessment timelines, clients 3 and older. The percentage of intake/assessments completed on time compared to the total number of intake and assessments completed by the regional center within the reporting period.	69.37%	97.38%	<ul style="list-style-type: none"> • WRC will continue to provide timely completion of Intake/Assessment for clients 3 years of age and above. • WRC will continue to implement monitoring and tracking systems.
Compliance Existing	Percentage of Individual Program Plans (IPPs) for individuals enrolled in federal waiver that meet requirements outlines in WIC 4646 and 4646.5	96.93%	92.78%	<ul style="list-style-type: none"> • WRC will increase compliance with all requirements of the Welfare and Institutions Code related to completion of IPPs, included but not limited to timely completion and distribution of IPPs for those receiving services. This will occur through continued efforts to reduce caseload ratios and training of Service Coordinators and management staff on statutory requirements under the Lanterman Act and Federal HCBS waiver.
Compliance Existing	IFSP Development (Title 17 requirements)	90.78%	84.37%	<ul style="list-style-type: none"> • WRC will continue to comply with all requirements of Title 17 for completion of individual/family service plans for infants and children receiving early intervention services.

New and Revised Measures for 2026-2027; currently in baseline:

Measure Type	Measure
Policy- Revised	Percent of adults living independently <i>with or without supports</i> (including independent and supported living, adult family home agency, and with parents).
Policy-Revised	Number and percent of adults residing in adult Family Home Agency homes: <i>18 to 35 years, 36 to 50 years: 51+ years.</i>
Compliance-New	Provisional eligibility: Number of children who turn age 5 and continue regional center services through provisional eligibility.
Policy-New	Vendorization: Percentage of vendorization that meets the regulatory 45- day timeline in the <i>Decision Stage</i> .
Compliance-Revised	Substantial compliance with HCBS Final Settings Rule: Community Setting Requirements. The number of HCBS settings vendor audits completed compared to the number of HCBS vendors required to demonstrate compliance with the setting rules.
Policy-New	Medicaid Waiver Enrollment: Of the total number of regional center individuals who meet 1915c eligibility, the percentage of those enrolled in a federal waiver, separated by waiver type.
Compliance-New	Special Incident Reports (SIRs) are submitted within the requirement timeframe: The percentage of SIRs reports submitted by the vendor and regional within the recruitment timeframes

*THANK YOU FOR
YOUR TIME!*

If you have additional questions or input, please contact me at:

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Contrato de Rendimiento del Centro Regional Westside 2026-27

Resultados en políticas públicas

Tipo de medida	Medidas	Promedio estatal	Promedio WRC	Actividades planificadas
<p style="text-align: center;">Política Existentes</p>	<p>Porcentaje de adultos que viven en entornos domésticos (los entornos domésticos se definen como vida independiente, vida con apoyo, hogares de agencia para adultos y hogares familiares).</p> <p style="text-align: center;">Cuanto más alto, mejor</p>	<p style="text-align: center;">2025 84%</p>	<p style="text-align: center;">2025 86.0%</p>	<ul style="list-style-type: none"> • El WRC continuará mejorando el proceso formal de evaluación de necesidades para ampliar el desarrollo de recursos dirigido y satisfacer necesidades no cubiertas; La evaluación de necesidades está en directo en SANDIS. • WRC aumentará la utilización de Apoyos Familiares Coordinados y Servicios Dirigidos por Participantes. • WRC aumentará el conocimiento y la inscripción en el Programa de Autodeterminación para aumentar la flexibilidad y personalización en la prestación de servicios. • WRC financiará servicios POS para proporcionar asesoramiento en beneficios y apoyar a personas que desean trabajar, vivir en casa o de forma independiente y que aún así reciban/mantienen beneficios SSI (New Leaf). • WRC seguirá organizando sesiones informativas para nuestra comunidad para aumentar la conciencia sobre los servicios disponibles. • WRC implementará programas aprobados a través de '24 y '25 Community Placement; Plan de

				Desarrollo de Recursos Comunitarios (es decir, Apoyo al Empleo para Personas con Necesidades Conductuales: IABA y proyecto de 20 unidades de vivienda múltiple para personas sin hogar—Red Tail Crossing).
Política Existentes	Número y porcentaje de menores que viven en centros que atienden a > 6 <ul style="list-style-type: none"> • Centro de Cuidados Intermedios/Discapacidad del Desarrollo (ICF/DD) • Centro de Enfermería Especializada (SNF) • Centro de Atención Comunitaria (CCF) <p>Cuanto más bajo, mejor</p>	Promedio estatal 2025 .03%	Promedio WRC 2025 0.00%	<ul style="list-style-type: none"> • WRC no tiene personas viviendo en viviendas con licencia que sirvan a más de seis personas. • WRC seguirá proporcionando información y apoyo a las familias de menores respecto a las opciones de vivienda disponibles. • El WRC continuará aumentando el uso de respirio domiciliario, respirio conductual y respirio médico para personas con necesidades conductuales y médicas mediante la implementación continua y el desarrollo de recursos del CPP/CRDP.
Política Existentes	Número y porcentaje de adultos que viven en instalaciones que atienden a 6 > <ul style="list-style-type: none"> • ICF/DD • SNF • CCF (Residencias de Cuidados para Ancianos no incluidas) 	Promedio estatal 2025 1.36%	Promedio WRC 2025 0.57%	<ul style="list-style-type: none"> • WRC continuará desarrollando viviendas asequibles para aumentar el acceso a la vivienda. • El WRC aumentará el desarrollo de recursos en la Vivienda Asistida. Servicios, Servicios de Formación en Vida Independiente y Formación en Habilidades Adaptativas para proporcionar apoyo y/o formación individualizada a personas que desean vivir de forma independiente. • WRC financiará servicios de asesoramiento en beneficios para apoyar a personas que desean trabajar, vivir de forma independiente y seguir

				recibiendo/manteniendo beneficios SSI (New Leaf).
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Resultados de política pública: medidas relacionadas con el empleo

Empleo	Medidas	Promedio estatal	Promedio WRC	Actividades planificadas
Política Existentes	<p>Porcentaje de personas atendidas de 16 a 64 años con ingresos ganados (salarios recibidos por año)</p> <p>https://www.dds.ca.gov/rc/dashboard/employment/</p>	<p>15.6%</p> <p>Promedio estatal 2024</p>	<p>17.8%</p> <p>Promedio WRC 2024</p>	<ul style="list-style-type: none"> • WRC continuará colaborando con el Departamento de Rehabilitación (DOR) específicamente en relación con los servicios de transición. • WRC seguirá derivando a personas a los Servicios de Transición de Apoyo a Estudiantes del Departamento de Rehabilitación (18-22). • WRC seguirá haciendo derivaciones a servicios relacionados con el empleo. • WRC desarrollará relaciones con las Cámaras de Comercio locales para presentar información, proporcionar materiales y compartir información • WRC llevará a cabo el Plan de Desarrollo y Divulgación del Empleo 2026.
Política Existentes	<p>Salarios anuales medios para edades de 16 a 64 años</p> <p>(Salario mensual medio por año)</p> <p>https://www.dds.ca.gov/rc/dashboard/employment/</p>	<p>1.242 dólares mensuales</p> <p>14.904 dólares anuales</p> <p>Promedio estatal 2024</p>	<p>1.435 dólares mensuales</p> <p>17.220 dólares anuales</p> <p>Promedio WRC 2024</p>	<ul style="list-style-type: none"> • WRC continuará compartiendo información con Servicios al Cliente y aumentando el conocimiento sobre los servicios ofrecidos a través del Departamento de Rehabilitación. • WRC seguirá organizando sesiones informativas (es decir, ferias de transición) y compartiendo información en las reuniones del departamento de Servicios al Cliente sobre servicios relacionados con el empleo. • WRC continuará coordinando foros trimestrales de programas diurnos y proveedores de empleo para desarrollar estrategias que mejoren los resultados laborales.
Política Existentes	<p>Número de adultos que accedieron a un empleo integrado competitivo tras participar en una Práctica Remunerada (PIP)</p>	<p>Promedio estatal 2025</p> <p>No disponible</p>	<p>Promedio WRC 2025</p> <p>13</p>	<ul style="list-style-type: none"> • WRC financiará servicios de asesoramiento en beneficios para apoyar a personas que desean trabajar y aún así recibir/mantener beneficios SSI (New Leaf). • WRC ayudará a las personas a entender los incentivos laborales para que puedan tomar decisiones informadas.

		https://www.dds.ca.gov/rc/dashboard/employment/		
Política Existentes	Porcentaje de adultos que accedieron a un empleo competitivo tras participar en un Programa de Prácticas Remuneradas (PIP).	Promedio estatal 2025 No disponible https://www.dds.ca.gov/rc/dashboard/employment/	Promedio WRC 2025 12.5% (13 personas accedieron a empleos competitivos integrados como resultado de 107 PIPs)	<ul style="list-style-type: none"> • WRC seguirá colaborando con el Programa de Planificación y Asistencia de Incentivos Laborales (WIPA) para asegurar que las personas comprendan los beneficios de la seguridad social (tanto Suplementario de Ingresos de Seguridad como Comprensión del Seguro de Discapacidad de la Seguridad Social). • Seguir compartiendo información con individuos/familias atendidos y con los Coordinadores de Servicios relacionados con la participación en CIE y PIP.
Política Existentes	Salarios y horas trabajadas por hora o asalariadas medias por semana para adultos que participaron en un Programa de Prácticas Remuneradas durante el año fiscal anterior.	Promedio estatal 2025 No disponible https://www.dds.ca.gov/rc/dashboard/employment/	Promedio WRC 2025 18,54 \$ la hora 15,69 horas a la semana (Datos recopilados manualmente por el Especialista en Empleo del WRC)	<ul style="list-style-type: none"> • A pesar de los desafíos con el desarrollo de FMS (es decir, responsabilidad civil, altos costes de seguro, compensación laboral), WRC seguirá desarrollando agencias FMS que puedan financiar el PIP (Programa de Prácticas Remuneradas) y convertirse en empleados de registro.
Política Existentes	Salarios y horas medias trabajadas para adultos que participan en empleos competitivos e	Promedio estatal 2025 No disponible	Promedio WRC 2025 17,76 \$ la hora	<ul style="list-style-type: none"> • WRC continuará desarrollando de forma creativa el programa de Servicios Diurnos Personalizados y los servicios de Empleo Apoyado de manera que esté en línea con las directrices del DDS bajo la Reforma de Tarifas: • Servicios diurnos (código de servicio 531). • Empleo Apoyado - Grupo (código de servicio 950).

	integrados, en nombre de quienes se han realizado pagos de incentivos.	https://www.dds.ca.gov/rc/dashboard/employment/	19 horas a la semana (Datos recopilados manualmente por el Especialista en Empleo del WRC)	<ul style="list-style-type: none"> • Empleo Apoyado - Individual (código de servicio 952) • Programa de Actividad Laboral (código de servicio 954)
Política Existentes	Número total de pagos de incentivos a 30 días, 6 meses y 12 meses realizados para el año fiscal.	<p>Promedio estatal 2025</p> <p>No disponible</p> <p>https://www.dds.ca.gov/rc/dashboard/employment/</p>	<p>Promedio WRC 2025</p> <p>30 días (n=20) \$2000</p> <p>6 meses (n=18) 2500 dólares-</p> <p>12 meses (n=16)</p>	<ul style="list-style-type: none"> • WRC continuará desarrollando de forma creativa el programa de Servicios Diurnos Personalizados y los servicios de Empleo Apoyado de manera que esté en línea con las directrices del DDS bajo la Reforma de Tarifas: • Servicios diurnos (código de servicio 531). • Empleo Apoyado - Grupo (código de servicio 950). • Empleo Apoyado - Individual (código de servicio 952) • Programa de Actividad Laboral (código de servicio 954).
Incentivo Existentes	<p>Porcentaje de adultos que tienen un empleo integrado competitivo como objetivo/resultado en su IPP</p> <p>Y tener un trabajo con salarios que se pueden declarar.</p>	<p>Promedio estatal 2025</p> <p>No disponible</p> <p>https://www.dds.ca.gov/rc/dashboard/employment/</p>	<p>Promedio WRC 2025</p> <p>Promedio WRC – 41%</p> <p>(Datos recopilados manualmente de los proveedores de servicios por el Especialista en Empleo del WRC)</p>	<ul style="list-style-type: none"> • WRC continuará compartiendo información y ofreciendo oportunidades de formación a los Coordinadores de Servicio y a las comunidades para promover la priorización de los resultados de la CIE. • WRC aumentará o mejorará el acceso a la información de gestión de prestaciones por discapacidad para abordar el temor a la pérdida de beneficios debido a ingresos obtenidos.

Incentivo	<p>Desarrollo y divulgación</p> <p>Implementación del Plan de Desarrollo y Divulgación del Empleo para aumentar las oportunidades y resultados laborales para las personas</p>	<p>Promedio estatal 2025</p> <p>No disponible</p> <p>https://www.dds.ca.gov/rc/dashboard/employment</p>	<p>En la línea base</p> <p>WRC presentó el Plan de Desarrollo y Difusión a DDS el 01/05/2026</p>	<p>Plan de Desarrollo del Empleo y Divulgación del WRC</p> <ul style="list-style-type: none"> • Enumera un total de 18 agencias diferentes (es decir, proveedores, socios comunitarios, cámaras de comercio locales) con las que el WRC colaborará. • incluye objetivos para los tres grupos prioritarios identificados por DDS • Objetivos para todos los grupos de edad <ol style="list-style-type: none"> 1. Edad de transición, jóvenes de 14 a 18 años. 2. Edad de transición: jóvenes de 18 a 2 años. 3. Colegio para Adultos 4. Adultos, con o sin universidad 5. Otros 6. Integra todas las diferentes opciones de actividades listadas por DDS (por ejemplo, asistir y participar en reuniones colaborativas interinstitucionales, organizar eventos comunitarios centrados en el empleo, formación y asistencia técnica, exploración de empleo, asesoramiento en beneficios, asistencia y/o presentación en eventos de compartición...)
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Resultados en políticas públicas – Mejorar la equidad en el gasto en POS (Equidad y Competencia Cultural)

Tipo de medida	Medición y metodología de medición	Actividades planificadas																																																																						
<p>Política</p> <p>Existentes</p>	<p>Gastos: Compra a domicilio de servicios (POS)</p> <p>Comparación de los gastos de POS para personas que viven en casa para identificar diferencias según raza, etnia y/o idioma en comparación con la media per cápita.</p> <p>Gastos: Descanso en el hogar</p> <p>Comparación de los importes de gasto en POS para todos los servicios de respiro prestados a personas que viven en viviendas familiares según raza, etnia e idioma, en comparación con la media per cápita.</p> <p>Porcentaje del total anual de compras de gastos de servicios según la etnia del individuo y la edad basada en Datos del ejercicio fiscal 2024-2025:</p> <table border="1" data-bbox="281 643 1331 1560"> <thead> <tr> <th>Desde nacimiento hasta 2 años, inclusive.</th> <th>Cuenta los individuos</th> <th>Gastos totales</th> <th>Gastos per cápita</th> <th>Utilizados</th> </tr> </thead> <tbody> <tr> <td>Indio americano o nativo de Alaska</td> <td>*</td> <td>*</td> <td>*</td> <td>79.8%</td> </tr> <tr> <td>Asiático</td> <td>**</td> <td>**</td> <td>**</td> <td>67.6%</td> </tr> <tr> <td>Negro/Afroamericano</td> <td>352</td> <td>\$2,546,134</td> <td>7.233 \$</td> <td>62.6%</td> </tr> <tr> <td>Hispano</td> <td>959</td> <td>6.597.148 \$</td> <td>6.879 dólares</td> <td>65%</td> </tr> <tr> <td>Hawaiano nativo u otros isleños del Pacífico</td> <td>0</td> <td>0</td> <td>0</td> <td>0%</td> </tr> <tr> <td>Blanco</td> <td>836</td> <td>5.034.233 \$</td> <td>6.022 \$</td> <td>68.9%</td> </tr> <tr> <td>Otra raza/etnia o multiculturalidad</td> <td>428</td> <td>\$2,935,722</td> <td>6.859 \$</td> <td>63.7%</td> </tr> </tbody> </table> <table border="1" data-bbox="281 1198 1331 1560"> <thead> <tr> <th>Para edades de 3 a 21 años, inclusive.</th> <th>Cuenta los individuos</th> <th>Gastos totales</th> <th>Gastos per cápita</th> <th>Utilizados</th> </tr> </thead> <tbody> <tr> <td>Indio americano o nativo de Alaska</td> <td>*</td> <td>*</td> <td>*</td> <td>81.8%</td> </tr> <tr> <td>Asiático</td> <td>305</td> <td>5.924.897 \$</td> <td>19.426 \$</td> <td>43.1%</td> </tr> <tr> <td>Negro/Afroamericano</td> <td>1,519</td> <td>27.463.721 \$</td> <td>18.080 \$</td> <td>53.6%</td> </tr> <tr> <td>Hispano</td> <td>2,873</td> <td>\$41,733,359</td> <td>14.526 \$</td> <td>51.6%</td> </tr> <tr> <td>Hawaiano nativo u otros isleños del Pacífico</td> <td>*</td> <td>*</td> <td>*</td> <td>57.7%</td> </tr> </tbody> </table>	Desde nacimiento hasta 2 años, inclusive.	Cuenta los individuos	Gastos totales	Gastos per cápita	Utilizados	Indio americano o nativo de Alaska	*	*	*	79.8%	Asiático	**	**	**	67.6%	Negro/Afroamericano	352	\$2,546,134	7.233 \$	62.6%	Hispano	959	6.597.148 \$	6.879 dólares	65%	Hawaiano nativo u otros isleños del Pacífico	0	0	0	0%	Blanco	836	5.034.233 \$	6.022 \$	68.9%	Otra raza/etnia o multiculturalidad	428	\$2,935,722	6.859 \$	63.7%	Para edades de 3 a 21 años, inclusive.	Cuenta los individuos	Gastos totales	Gastos per cápita	Utilizados	Indio americano o nativo de Alaska	*	*	*	81.8%	Asiático	305	5.924.897 \$	19.426 \$	43.1%	Negro/Afroamericano	1,519	27.463.721 \$	18.080 \$	53.6%	Hispano	2,873	\$41,733,359	14.526 \$	51.6%	Hawaiano nativo u otros isleños del Pacífico	*	*	*	57.7%	<ul style="list-style-type: none"> • WRC seguirá organizando eventos comunitarios, formaciones, reuniones públicas, talleres, Facebook, Instagram, la web y a través de la comunicación con el personal. • WRC seguirá acercando a socios comunitarios para organizar sesiones informativas sobre el Centro Regional y así aumentar la conciencia sobre los servicios disponibles del centro regional. • El WRC proporcionará lenguajes umbral de sesiones informativas para garantizar un intercambio equitativo de información. • El WRC aumentará el acceso a la autodeterminación para ampliar el acceso a servicios personalizados y la flexibilidad en la prestación de servicios de manera culturalmente sensible. • El WRC aumentará el desarrollo de agencias de Servicios Mediados por Familia (Servicios de Gestión Financiera) para incrementar el uso y el acceso a los servicios. <p><i>* De acuerdo con las directrices de desidentificación de Salud y Servicios Humanos de California, se han suprimido los recuentos del uno al diez; contado como -1</i></p> <p><i>** De acuerdo con las directrices de desidentificación de Salud y Servicios Humanos de California, se han suprimido células complementarias; contado como -2</i></p>
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Blanco	1,289	28.102.772 \$	\$21,802	45.0%
Otra raza/etnia o multiculturalidad	1,005	21.796.234 \$	17.897 \$	51.6%
22 años. +	# Servido	Gastos totales	Gastos per cápita	% utilizado
Indio americano o nativo de Alaska	*	*	*	84.7%
Asiático	**	**	**	68.0%
Negro/Afroamericano	1,282	114.419.212 \$	89.251 \$	70.1%
Hispano	1,344	91.622.382 \$	68.171 \$	70.2%
Hawaiano nativo u otros isleños del Pacífico	*	*	*	56.1%
Blanco	1,264	135.881.595 \$	107.501 \$	64.5%
Otra raza/etnia o multiculturalidad	394	33.207.007 \$	84.282 \$	64.5%

Medición y metodología de medición

Número y porcentaje de personas que solo reciben servicios de gestión de casos por edad y etnia:

Etnia	0 – 2 años.		3 – 21 años.		22 años. +		Total	
	#	%	#	%	#	%	#	%
Indio americano o nativo de Alaska	*	0.0%	*	20.0%	*	0.0%	17	*
Asiático	**	0.0%	305	**	**	11.5%	661	13.5%
Negro/ Afr. Am.	352	*	1,519	19.8%	1,282	**	3,153	13.2%
Hispano	959	1.4%	2,873	24.8%	1,344	8.5%	5,176	16.2%
Hawaiano nativo u otros isleños del Pacífico	0	0.0%	*	33.3%	*	0.0%	15	*
Blanco	836	*	1,289	20.2%	1,264	**	3,389	11.2%
Otros / Multiculturales	428	1.3%	1,005	22.2%	394	**	1,827	14.6%

Medición y metodología de medición

Indicador que muestra la relación entre los servicios autorizados anuales y los gastos según el tipo de residencia y etnia del individuo:

Casa familiar	# de clientes	Gastos totales	Gastos per cápita	% utilizado
Indio americano o nativo de Alaska	14	339.422 \$	24.244 \$	81.7%

- WRC seguirá aumentando el desarrollo de programas en las áreas de servicios sociales/recreativos, campamentos, servicios

Asiático	588	13.780.514 \$	\$23,436	52.8%
Negro/ Afr. Am.	2,639	72.778.442 \$	27.578 \$	60.1%
Hispano	4,911	99.820.774 \$	20.326 \$	58.9%
Hawaiano nativo o isleño del Pacífico	14	\$209,561	14.969 \$	55.3%
Blanco	2,752	67.650.613 \$	24.582 \$	50.9%
Otros / Multiculturales	1,703	37.471.222 \$	22.003 dólares	53.1%

SLS	# de clientes	Gastos totales	Gastos per cápita	% utilizado
Indio americano o nativo de Alaska	*	*	*	88.2%
Asiático	24	\$2,905,345	121.056 \$	69.7%
Negro/ Afr. Am.	163	31.821.494 \$	195.224 dólares	78.3%
Hispano	70	14.836.282 \$	211.947 \$	81.9%
Hawaiano nativo o isleño del Pacífico	\$ 0	\$0	\$0	0.0%
Blanco	238	41.481.296 \$	174.291 \$	63.1%
Otros / Multiculturales	**	**	**	66.8%

ILS	# de clientes	Gastos totales	Gastos per cápita	% utilizado
Indio americano o nativo de Alaska	*	*	*	71.0%
Asiático	16	\$1,860,504	116.281 \$	72.3%
Negro/ Afr. Am.	154	13.466.592 \$	87.445 dólares	63.2%
Hispano	82	6.674.268 \$	81.394 \$	63.3%
Hawaiano nativo o isleño del Pacífico	0	\$0	\$0	0.0%
Blanco	184	14.810.382 \$	80.491 dólares	63.2%
Otros / Multiculturales	**	**	**	68.0%

Viviendas Residenciales con Licencia	# de clientes	Gastos totales	Gastos per cápita	% utilizado
Indio americano o nativo de Alaska	0	\$0	\$0	0.0%
Asiático	23	3.884.720 \$	168.901 \$	76.4%
Negro/ Afr. Am.	121	19.490.219 dólares	161.076 \$	77.6%
Hispano	67	13.232.967 \$	197.507 \$	81.5%
Hawaiano nativo o isleño del Pacífico	0	\$0	\$0	0.0%
Blanco	166	41.065.251 \$	\$247,381	78.0%
Otros / Multiculturales	36	7.753.438 \$	215.373 \$	83.3%

de apoyo educativo, respiro conductual y servicios relacionados con la psiquiatría.

- WRC seguirá colaborando con el Centro de Recursos y Empoderamiento Familiar para garantizar que las familias tengan acceso a información, recursos, apoyo de padres a padres y literatura sobre recursos genéricos (es decir, IHSS, SSI, Medi-Cal...).
- WRC aumentará el acceso a servicios relacionados con el empleo y, a través de la posibilidad de acceder a oportunidades de Programas de Prácticas Remuneradas (PIP).
- Con el desarrollo del proyecto de 20 viviendas múltiples 2025-2026 para personas sin hogar (Red Tail Crossing), WRC proporcionará vivienda asequible a personas con antecedentes documentados de personas sin hogar y diagnóstico de IDD.
- WRC continuará desarrollando viviendas asequibles.
- WRC continuará mejorando la recopilación de datos sobre necesidades específicas de servicio no cubiertas a través de la evaluación de necesidades en SANDIS, para captar las necesidades específicas de comunidades desatendidas.
- WRC desarrollará una encuesta en línea para recopilar información sobre las necesidades de las comunidades desatendidas.
- El WRC continuará desarrollando recursos específicos que satisfagan de manera más eficaz las necesidades identificadas.
- WRC Community Services continuará dialogando con los Coordinadores de Servicios para identificar necesidades de servicio que mejoren la accesibilidad y los recursos disponibles para satisfacer las necesidades de las comunidades desatendidas.
- WRC continuará desarrollando servicios diurnos para satisfacer las necesidades de las personas que viven en viviendas autorizadas (códigos de servicio 531, 532, 533, 533).

		<ul style="list-style-type: none"> • Empleo Apoyado - Grupo (código de servicio 950). • Empleo Apoyado - Individual (código de servicio 952) • Programa de Actividad Laboral (código de servicio 954). 																				
Política Existentes	<p>Compra per cápita de gastos en servicios por idioma principal del individuo (idiomas umbral identificados):</p> <table border="1" data-bbox="254 396 1304 529"> <thead> <tr> <th>Idioma</th> <th>% utilizado</th> <th># de clientes</th> <th>Gastos totales</th> <th>Gastos per cápita</th> </tr> </thead> <tbody> <tr> <td>Inglés</td> <td>61.9%</td> <td>11,852</td> <td>459.069.211 \$</td> <td>38.733 \$</td> </tr> <tr> <td>Español</td> <td>64.4%</td> <td>2,172</td> <td>64.823.987 \$</td> <td>29.845 \$</td> </tr> </tbody> </table>	Idioma	% utilizado	# de clientes	Gastos totales	Gastos per cápita	Inglés	61.9%	11,852	459.069.211 \$	38.733 \$	Español	64.4%	2,172	64.823.987 \$	29.845 \$	<p>Servicios de traducción e interpretación</p> <ul style="list-style-type: none"> • WRC continuará proporcionando servicios de traducción e interpretación a particulares y familias durante reuniones, evaluaciones y consultas del IPP/IFSP, reuniones públicas, conferencias, ferias de recursos y otros eventos. • WRC continuará proporcionando servicios de traducción contratada para documentos legales. • WRC continuará coordinando ferias de recursos en WRC para mejorar el acceso a proveedores existentes y recién desarrollados. • WRC realizará pruebas de formación bilingües y interculturales para el personal. • WRC seguirá organizando actividades de participación comunitaria y de divulgación • WRC organizará clases bilingües de crianza (series de 6 semanas). • El WRC publicará una RFP para cursos profesionales de Servicios Sociales de español adaptada al Centro Regional. 					
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Política Existentes	<p>Utilización del servicio: Inicio temprano:</p> <p>Gastos per cápita en los primeros inicios, separados y comparados por raza, etnia y preferencia lingüística.</p> <p>Gastos Anuales Totales y Servicios Autorizados por Raza/Etnia</p> <table border="1" data-bbox="254 1295 1260 1555"> <thead> <tr> <th>Desde nacimiento hasta 2 años, inclusive.</th> <th>Cuenta los individuos</th> <th>Gastos totales</th> <th>Gastos per cápita</th> <th>Utilizados</th> </tr> </thead> <tbody> <tr> <td>Indio americano o nativo de Alaska</td> <td>*</td> <td>*</td> <td>*</td> <td>79.8%</td> </tr> <tr> <td>Asiático</td> <td>**</td> <td>**</td> <td>**</td> <td>67.6%</td> </tr> <tr> <td>Negro/Afroamericano</td> <td>352</td> <td>\$2,546,134</td> <td>7.233 \$</td> <td>62.6%</td> </tr> </tbody> </table>	Desde nacimiento hasta 2 años, inclusive.	Cuenta los individuos	Gastos totales	Gastos per cápita	Utilizados	Indio americano o nativo de Alaska	*	*	*	79.8%	Asiático	**	**	**	67.6%	Negro/Afroamericano	352	\$2,546,134	7.233 \$	62.6%	<ul style="list-style-type: none"> • WRC continuará coordinando los eventos de divulgación en la comunidad para educar e informar a la comunidad, a los socios comunitarios (es decir, centros de recursos comunitarios) sobre los servicios de inicio temprano de los Centros Regionales. • WRC seguirá colaborando estrechamente con el Centro de Recursos y Empoderamiento Familiar para asegurar que las familias estén informadas sobre los servicios de inicio temprano del Centro Regional. • WRC seguirá colaborando con socios comunitarios, coordinando y participando en
Desde nacimiento hasta 2 años, inclusive.	Cuenta los individuos	Gastos totales	Gastos per cápita	Utilizados																		
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Blanco	836	5.034.223 \$	6.022 \$	68.9%
Otra raza/etnia o multiculturalidad	428	\$2,935,722	6.859 \$	63.7%

Gastos anuales totales y servicios autorizados por idioma

Desde nacimiento hasta 2 años, inclusive.	Cuenta los individuos	Gastos totales	Gastos per cápita	Utilizados
Chino	*	*	*	70.4%
Inglés	2,329	15.639.460 \$	6.715 \$	65.6%
Español	337	1.968.670 \$	5.842 \$	64.5%
Vietnamita	0	\$0	\$0	0.0%
Todos los demás idiomas	**	**	**	73.0%

- ferias de recursos comunitarios y compartiendo información sobre los servicios de inicio temprano en los idiomas umbral.
- WRC utilizó los comentarios que la comunidad compartió con WRC durante la reunión pública de POS sobre la utilización de servicios (es decir, brecha en el uso de POS frente a servicios autorizados de POS); por lo tanto, WRC desarrollará una encuesta para recopilar información adicional sobre las lagunas en el uso de POS o posibles barreras.
 - WRC participará en eventos de divulgación para compartir información sobre el inicio anticipado y los servicios relacionados con los centros regionales.
 - WRC aumentará los esfuerzos para ofrecer educación comunitaria sobre los Servicios Dirigidos por Participantes como opción cuando un servicio ofrecido no sea compatible con las necesidades o preferencias del individuo.
 - WRC también seguirá apoyando y patrocinando esfuerzos para educar a la comunidad sobre el SDP como alternativa para crear planes individualizados que puedan maximizar la utilización del servicio.

Coordinación de Servicios y Operaciones del Centro Regional - Medidas de Cumplimiento

Medida	Medidas	Estado Junio 2025	WRC Junio 2025	Actividades planificadas
Cumplimiento Existentes	El centro regional realiza una auditoría independiente sin calificaciones sin hallazgos materiales	76%	No	<ul style="list-style-type: none"> • WRC mantendrá principios contables generalmente aceptados. • El WRC revisará y revisará las prácticas según sea necesario para mantener buenas prácticas empresariales. • Modificación debido a CalPERS GASB (Normas Gubernamentales de Contabilidad).
Cumplimiento Existentes	El centro regional logra un cumplimiento sustancial con la auditoría fiscal del Departamento.	86%	No	<ul style="list-style-type: none"> • WRC seguirá utilizando principios contables generalmente aceptados para pagar los servicios. • WRC mantendrá buenas prácticas empresariales mientras asegura que los proveedores cumplan con todos los requisitos de auditoría financiera.
Cumplimiento Existentes	El centro regional opera dentro del presupuesto operativo	Sí	Sí	<ul style="list-style-type: none"> • WRC mantendrá calendarios mensuales de informes para monitorizar el presupuesto de la OPS. • WRC continuará con la planificación presupuestaria operativa, la revisión continua de la utilización y los ajustes periódicos según sea necesario.
Cumplimiento Existentes	Certificado para participar en Waiver	Sí	Sí	<ul style="list-style-type: none"> • WRC mantendrá el cumplimiento de los requisitos de Exención de Medicaid.

Cumplimiento Existentes	Cumplimiento de la auditoría de proveedores según el contrato Artículo III Sección 9 El número de auditorías de proveedores realizadas se compara con el número de auditorías de proveedores requeridas según el Artículo III, Sección 9 del Contrato del Centro Regional/Departamento.	86%	Sí	<ul style="list-style-type: none"> WRC mantendrá el cumplimiento del contrato.
Cumplimiento Existentes	Porcentaje de clientes de nivel 2 y U que tienen un informe de Evaluación de Desarrollo de Clientes (CDER) actualizado o revisado en los últimos 365 días	95.26%	97.92%	<ul style="list-style-type: none"> WRC seguirá proporcionando la finalización puntual de los informes CDER y ESR.
Cumplimiento Existentes	Plazos de admisión/evaluación y IFSP (0-2)	*	100%	<ul style="list-style-type: none"> WRC continuará desarrollando unidades de gestión de casos de Primera Infancia para ayudar a apoyar a los niños considerados provisionalmente elegibles y reducir la carga de trabajo en el equipo de Early Start. WRC continuará reclutando personal cualificado para asumir los puestos disponibles en Educación Temprana y Inicio Temprano. WRC seguirá implementando sistemas de monitorización y seguimiento.

Cumplimiento Existentes	Plazos de admisión/evaluación, clientes de 3 años o más. El porcentaje de ingresos/evaluaciones completadas a tiempo en comparación con el número	69.37%	97.38%	<ul style="list-style-type: none"> WRC seguirá proporcionando la finalización puntual de la admisión/evaluación para clientes de 3 años o más. WRC seguirá implementando sistemas de monitorización y seguimiento.
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	total de admisiones y evaluaciones realizadas por el centro regional durante el periodo de informe.			
Cumplimiento Existentes	Porcentaje de Planes de Programas Individuales (IPP) para personas inscritas en exenciones federales que cumplen los requisitos establecidos en WIC 4646 y 4646.5	96.93%	92.78%	<ul style="list-style-type: none"> WRC aumentará el cumplimiento de todos los requisitos del Código de Bienestar e Instituciones relacionados con la finalización de los IPP, incluyendo pero no limitándose a la finalización y distribución oportuna de los IPP para quienes reciban servicios. Esto se llevará a cabo mediante esfuerzos continuos para reducir las ratios de carga de casos y la formación de los Coordinadores de Servicio y del personal directivo sobre los requisitos legales bajo la Ley Lanterman y la exención federal de HCBS.
Cumplimiento Existentes	Desarrollo IFSP (requisitos del Título 17)	90.78%	84.37%	<ul style="list-style-type: none"> WRC continuará cumpliendo con todos los requisitos del Título 17 para la finalización de planes de servicios individuales/familiares para bebés y niños que reciben servicios de intervención temprana.

Nuevas y Medidas Revisadas para 2026-2027; Actualmente en el punto basal:

Tipo de medida Medida

Política - Porcentaje revisado de adultos que viven de forma independiente *con o sin apoyos* (incluyendo vida independiente y con apoyo, familia adulta

agencia en el hogar, y con los padres).

Política revisada

Número y porcentaje de adultos que residen en viviendas de la Family Home Agency para adultos: *18 a 35 años, 36 a 50 años: 51+ años.*

Cumplimiento-Nuevo

Elegibilidad provisional: Número de niños que cumplen 5 años y continúan con los servicios del centro regional mediante la elegibilidad provisional.

Política - Nueva
decisión.

Comercialización: Porcentaje de la comercialización que cumple con el plazo regulatorio de 45 días en el *Fase de*

Cumplimiento - Revisado
número de proveedores de configuraciones HCBS

Cumplimiento sustancial de la norma de configuración final de HCBS: requisitos de establecimiento comunitario. El número de proveedores de configuraciones HCBS auditorías realizadas en comparación con el número de proveedores de HCBS que debían demostrar el cumplimiento de las normas de ejecución.

Política - Nueva
1915c, el porcentaje de

Inscripción en exención de Medicaid: Del número total de personas de centros regionales que cumplen la elegibilidad aquellos inscritos en una exención federal, separados por tipo de exención.

Cumplimiento - Nuevos Informes de Incidentes Especiales (SIRs) se presentan dentro del plazo requerido: El porcentaje de informes de SIRs presentados por

el proveedor y el regional dentro de los plazos requeridos.

CENTRO REGIONAL WESTSIDE

Actualización del contrato
de ejecución 2026-2027

CONTRATO DE RENDIMIENTO DEL CENTRO REGIONAL

La Ley Lanterman exige que el Departamento de Servicios de Desarrollo incluya los objetivos anuales de desempeño en los contratos de los Centros Regionales, conforme al Código de Bienestar e Instituciones 4629(c).

Los Centros Regionales deben desarrollar los objetivos de rendimiento con la participación pública. Se obtuvieron opiniones mediante una reunión pública del WRC el 7 de mayo y una encuesta enlazada desde nuestra página web hasta el 14 de mayo de 2026.

A través de este proceso, los Centros Regionales pueden medir su progreso utilizando promedios estatales con los de otros Centros Regionales y su propio desempeño pasado.



CONTRATO DE RENDIMIENTO WRC

Las medidas de desempeño se dividen en **Medidas de Política Pública** que capturan nuestro desempeño al servicio de nuestra comunidad en áreas específicas y **Medidas de Cumplimiento** que reflejan nuestro rendimiento dentro de los estándares establecidos por el estado.

Los centros regionales están obligados a hacer un seguimiento del progreso en la mejora de la compra de capital en servicios y en la implementación de la Política estatal de Empleo Primero.

En el otoño, el WRC revisará nuestro Informe de Fin de Año, que resume nuestro progreso bajo el anterior Contrato de Rendimiento de 12 meses '26-'27.



Contrato de Desempeño del Centro Regional Westside 2026-2027

Medidas de Política Pública

Tipo de medida	Medidas	Promedio estatal 2025	Promedio WRC 2025	Actividades planificadas
Política Existentes	<p>Porcentaje de adultos que viven en entornos domésticos (los entornos domésticos se definen como vida independiente, vida con apoyo, hogares de agencia para adultos y hogares familiares).</p> <p style="text-align: center;">Cuanto más alto, mejor</p>	84%	86.0%	<ul style="list-style-type: none"> • El WRC continuará mejorando el proceso formal de evaluación de necesidades para ampliar el desarrollo de recursos dirigido y satisfacer necesidades no cubiertas; La evaluación de necesidades está en directo en SANDIS. • WRC aumentará la utilización de Apoyos Familiares Coordinados y Servicios Dirigidos por Participantes. • WRC aumentará el conocimiento y la inscripción en el Programa de Autodeterminación para aumentar la flexibilidad y personalización en la prestación de servicios. • WRC financiará servicios POS para proporcionar asesoramiento en beneficios y apoyar a personas que desean trabajar, vivir en casa o de forma independiente y que aún así reciban/mantienen beneficios SSI (New Leaf). • WRC seguirá organizando sesiones informativas para nuestra comunidad para aumentar la conciencia sobre los servicios disponibles. • WRC implementará programas aprobados a través de '24 y '25 Community Placement; Plan de Desarrollo de Recursos Comunitarios (es decir, Apoyo al Empleo para Personas con Necesidades Conductuales: IABA y proyecto de 20 unidades de

Contrato de Rendimiento del Centro Regional Westside 2025-2026

Medidas de Política Pública

Tipo de medida	Medidas	Promedio estatal 2025	Promedio WRC 2025	Actividades planificadas
Política Existentes	<p>Número y porcentaje de menores que viven en centros que atienden a > 6</p> <ul style="list-style-type: none"> • Centro de Cuidados Intermedios/Discapacidad del Desarrollo (ICF/DD) • Centro de Enfermería Especializada (SNF) • Centro de Atención Comunitaria (CCF) <p>Cuanto más bajo, mejor</p>	.03%	0.00%	<ul style="list-style-type: none"> • WRC no tiene personas viviendo en viviendas con licencia que sirvan a más de seis personas. • WRC seguirá proporcionando información y apoyo a las familias de menores respecto a las opciones de vivienda disponibles. • El WRC continuará aumentando el uso de respiro domiciliario, respiro conductual y respiro médico para personas con necesidades conductuales y médicas mediante la implementación continua y el desarrollo de recursos del CPP/CRDP.
Política Existentes	<p>Número y porcentaje de adultos que viven en instalaciones que atienden a 6 ></p> <ul style="list-style-type: none"> • ICF/DD • SNF • CCF (Residencias de Cuidados para Ancianos no incluidas) 	1.36%	0.57%	<ul style="list-style-type: none"> • WRC continuará desarrollando viviendas asequibles para aumentar el acceso a la vivienda. • El WRC aumentará el desarrollo de recursos en la Vivienda Asistida. Servicios, Servicios de Formación en Vida Independiente y Formación en Habilidades Adaptativas para proporcionar apoyo y/o formación individualizada a personas que desean vivir de forma independiente. • WRC financiará servicios de asesoramiento en beneficios para apoyar a personas que desean trabajar, vivir de forma independiente y seguir recibiendo/manteniendo beneficios SSI (New Leaf)

Resultados de política: Medidas relacionadas con el empleo

Empleo	Medidas	Promedio estatal	Promedio WRC	Actividades planificadas
Política Existentes	<p>Porcentaje de personas atendidas de 16 a 64 años con ingresos ganados (salarios recibidos por año)</p> <p>https://www.dds.ca.gov/rc/dashboard/employment/</p>	<p>15.6%</p> <p>2024</p>	<p>17.8%</p> <p>2024</p>	<ul style="list-style-type: none"> WRC continuará colaborando con el Departamento de Rehabilitación (DOR) específicamente en relación con los servicios de transición. WRC seguirá derivando a personas a los Servicios de Transición de Apoyo a Estudiantes del Departamento de Rehabilitación (18-22). WRC seguirá haciendo derivaciones a servicios relacionados con el empleo. WRC desarrollará relaciones con las Cámaras de Comercio locales para presentar información, proporcionar materiales y compartir información WRC llevará a cabo el Plan de Desarrollo y Divulgación del Empleo 2026.
Política Existentes	<p>Salarios anuales medios para edades de 16 a 64 años</p> <p>(Salario mensual medio por año)</p> <p>https://www.dds.ca.gov/rc/dashboard/employment/</p>	<p>1.242 dólares mensuales</p> <p>14.904 dólares anuales</p> <p>2024</p>	<p>1.435 dólares mensuales</p> <p>17.220 dólares anuales</p> <p>2024</p>	<ul style="list-style-type: none"> WRC continuará compartiendo información con Servicios al Cliente y aumentando el conocimiento sobre los servicios ofrecidos a través del Departamento de Rehabilitación. WRC seguirá organizando sesiones informativas (es decir, ferias de transición) y compartiendo información en las reuniones del departamento de Servicios al Cliente sobre servicios relacionados con el empleo. WRC continuará coordinando foros trimestrales de programas diurnos y proveedores de empleo para desarrollar estrategias que mejoren los resultados laborales.
Política Existentes	<p>Número de adultos que accedieron a un empleo integrado competitivo tras participar en una Práctica Remunerada (PIP)</p>	<p>Promedio estatal 2025</p> <p>No disponible</p> <p>https://www.dds.ca.gov/rc/dashboard/employment/</p>	<p>Promedio WRC 2025</p> <p>13</p>	<ul style="list-style-type: none"> WRC financiará servicios de asesoramiento en beneficios para apoyar a personas que desean trabajar y aún así recibir/mantener beneficios SSI (New Leaf). WRC ayudará a las personas a entender los incentivos laborales para que puedan tomar decisiones informadas.

Resultados de política: Medidas relacionadas con el empleo

Tipo de medida	Medidas	Promedio estatal 2025	Promedio WRC 2025	Actividades planificadas
Política	Porcentaje de adultos que accedieron a un empleo competitivo tras participar en un Programa de Prácticas Remuneradas (PIP).	No disponible https://www.dds.ca.gov/rc/dashboard/employment/	12.5% (13 personas accedieron a empleos competitivos integrados como resultado de 107 PIPs)	<ul style="list-style-type: none"> WRC seguirá colaborando con el Programa de Planificación y Asistencia de Incentivos Laborales (WIPA) para asegurar que las personas comprendan los beneficios de la seguridad social (tanto Suplementario de Ingresos de Seguridad como Comprensión del Seguro de Discapacidad de la Seguridad Social). Seguir compartiendo información con individuos/familias atendidos y con los Coordinadores de Servicios relacionados con la participación en CIE y PIP.
Política	Salarios y horas trabajadas por hora o asalariadas medias por semana para adultos que participaron en un Programa de Prácticas Remuneradas durante el año fiscal anterior.	No disponible https://www.dds.ca.gov/rc/dashboard/employment/	18,54 \$ la hora 15,69 horas a la semana (Datos recopilados manualmente por el Especialista en Empleo del WRC)	<ul style="list-style-type: none"> A pesar de los desafíos con el desarrollo de FMS (es decir, responsabilidad civil, altos costes de seguro, compensación laboral), WRC seguirá desarrollando agencias FMS que puedan financiar el PIP (Programa de Prácticas Remuneradas) y convertirse en empleados de registro.

Resultados en políticas públicas relacionados con el empleo

Tipo de medida	Medidas	Promedio estatal 2025	Promedio WRC 2025	Actividades planificadas
Política	Salarios y horas medias trabajadas			<ul style="list-style-type: none"> WRC continuará desarrollando de forma creativa
Existentes	para adultos que participan en empleos competitivos e integrados, en nombre de quienes se han realizado pagos de incentivos.	No disponible https://www.ds.ca.gov/rc/dashboard/employment/	17,76 \$ la hora 19 horas a la semana (Datos recopilados manualmente por el Especialista en Empleo del WRC)	<ul style="list-style-type: none"> el programa de Servicios Diurnos Personalizados y los servicios de Empleo Apoyado de manera que esté en línea con las directrices del DDS bajo la Reforma de Tarifas: Servicios diurnos (código de servicio 531). Empleo Apoyado - Grupo (código de servicio 950). Empleo Apoyado - Individual (código de servicio 952) Programa de Actividad Laboral (código de servicio 954)
Política	Número total de pagos de incentivos a 30 días, 6 meses y 12 meses realizados para el año fiscal.			<ul style="list-style-type: none"> WRC continuará desarrollando de forma creativa
Existentes		No disponible https://www.ds.ca.gov/rc/dashboard/employment	30 días (n=20) \$2000 6 meses (n=18) 2500 dólares- 12 meses (n=16)	<ul style="list-style-type: none"> el programa de Servicios Diurnos Personalizados y los servicios de Empleo Apoyado de manera que esté en línea con las directrices del DDS bajo la Reforma de Tarifas: Servicios diurnos (código de servicio 531). Empleo Apoyado - Grupo (código de servicio 950). Empleo Apoyado - Individual (código de servicio 952) Programa de Actividad Laboral (código de servicio 954).

Resultados en políticas públicas relacionados con el empleo

Tipo de medida	Medidas	Promedio estatal 2025	Promedio WRC 2025	Actividades planificadas
Incentivo	Porcentaje de adultos que tienen un empleo integrado competitivo como objetivo/resultado en su IPP	No disponible	41%	<ul style="list-style-type: none"> WRC continuará compartiendo información y ofreciendo oportunidades de formación a los Coordinadores de Servicio y a las comunidades para promover la priorización de los resultados de la CIE.
Existentes	Y tener un trabajo con salarios que se pueden declarar.	https://www.dds.ca.gov/rc/dashboard/employment/	(Datos recopilados manualmente de los proveedores de servicios por el Especialista en Empleo del WRC)	<ul style="list-style-type: none"> WRC aumentará o mejorará el acceso a la información de gestión de prestaciones por discapacidad para abordar el temor a la pérdida de beneficios debido a ingresos obtenidos.
Incentivo	Desarrollo y divulgación Implementación del Plan de Desarrollo y Divulgación del Empleo para aumentar las oportunidades y resultados laborales para las personas	No disponible https://www.dds.ca.gov/rc/dashboard/employment	En la línea base WRC presentó el Plan de Desarrollo y Difusión a DDS el 01/05/2026	Plan de Desarrollo del Empleo y Divulgación del WRC <ul style="list-style-type: none"> Enumera un total de 18 agencias diferentes (es decir, proveedores, socios comunitarios, cámaras de comercio locales) con las que el WRC colaborará. incluye objetivos para los tres grupos prioritarios identificados por DDS Objetivos para todos los grupos de edad <ol style="list-style-type: none"> 1. Edad de transición, jóvenes de 14 a 18 años. 2. Edad de transición: jóvenes de 18 a 2 años. 3. Colegio para Adultos 4. Adultos, con o sin universidad 5. Otros 6. Integra todas las diferentes opciones de actividades listadas por DDS (por ejemplo, asistir y participar en reuniones colaborativas interinstitucionales, organizar eventos comunitarios centrados en el empleo, formación y asistencia técnica, exploración de empleo

Resultados de políticas – Mejorar la equidad en el gasto en POS (Equidad y Competencia Cultural)

Porcentaje del gasto total anual en compras de servicios por etnia y edad de la persona según datos del ejercicio 2024-

2025:					Tipo de medida	Medidas	Actividades planificadas
Desde nacimiento hasta 2 años, inclusive.	Cuenta los individuos	Gastos totales	Gastos per cápita	Utilizados			
Indio americano o nativo de Alaska	*	*	*	79.8%	Política Existentes	Gastos: Compra a domicilio de servicios (POS) Comparación de los gastos de POS para personas que viven en casa para identificar diferencias según raza, etnia y/o idioma en comparación con la media per cápita. Gastos: Descanso en el hogar Comparación de los importes de gasto en POS para todos los servicios de respiro prestados a personas que viven en viviendas familiares según raza, etnia e idioma, en comparación con la media per cápita.	<ul style="list-style-type: none"> WRC seguirá organizando eventos comunitarios, formaciones, reuniones públicas, talleres, Facebook, Instagram, la web y a través de la comunicación con el personal. WRC seguirá acercando a socios comunitarios para organizar sesiones informativas sobre el Centro Regional y así aumentar la conciencia sobre los servicios disponibles del centro regional. El WRC proporcionará lenguajes umbral de sesiones informativas para garantizar un intercambio equitativo de información. El WRC aumentará el acceso a la autodeterminación para ampliar el acceso a servicios personalizados y la flexibilidad en la prestación de servicios de manera culturalmente sensible. WRC aumentará el desarrollo de agencias de Servicios Mediados por Familia (Servicios de Gestión Financiera)
Asiático	**	**	**	67.6%			
Negro/Afroamericano	352	\$2,546,134	7.233 \$	62.6%			
Hispano	959	6.597.148 \$	6.879 dólares	65%			
Hawaiano nativo u otros isleños del Pacífico	0	0	0	0%			
Blanco	836	5.034.233 \$	6.022 \$	68.9%			
Otra raza/etnia o multiculturalidad	428	\$2,935,722	6.859 \$	63.7%			
Para edades de 3 a 21 años, inclusive.	Cuenta los individuos	Gastos totales	Gastos per cápita	Utilizados			
Indio americano o nativo de Alaska	*	*	*	81.8%			
Asiático	305	5.924.897 \$	19.426 \$	43.1%			
Negro/Afroamericano	1,519	27.463.721 \$	18.080 \$	53.6%			
Hispano	2,873	\$41,733,359	14.526 \$	51.6%			
Hawaiano nativo u otros isleños del Pacífico	*	*	*	57.7%			
Blanco	1,289	28.102.772 \$	\$21,802	45.0%			
Otra raza/etnia o multiculturalidad	1,005	21.796.234 \$	17.897 \$	51.6%			
22 años. +	# Servido	Gastos totales	Gastos per cápita	% utilizado			
Indio americano o nativo de Alaska	*	*	*	84.7%			
Asiático	**	**	**	68.0%			
Negro/Afroamericano	1,282	114.419.212 \$	89.251 \$	70.1%			
Hispano	1,344	91.622.382 \$	68.171 \$	70.2%			
Hawaiano nativo u otros isleños del Pacífico	*	*	*	56.1%			
Blanco	1,264	135.881.595 \$	107.501 \$	64.5%			
Otra raza/etnia o multiculturalidad	394	33.207.007 \$	84.282 \$	64.5%			

* De acuerdo con las directrices de desidentificación de Salud y Servicios Humanos de California, se han suprimido los recuentos del uno al diez; contado como -1

** De acuerdo con las directrices de desidentificación de Salud y Servicios Humanos de California, se han suprimido células complementarias; contado como -2

Resultados de políticas – Mejorar la equidad en el gasto en POS (Equidad y Competencia Cultural)

Número y porcentaje de personas que solo reciben servicios de gestión de casos por edad y etnia:

Etnia	0 – 2 años.		3 – 21 años.		22 años. +		Total	
	#	%	#	%	#	%	#	%
Indio americano o nativo de Alaska	*	0.0%	*	20.0%	*	0.0%	17	*
Asiático	**	0.0%	305	**	**	11.5%	661	13.5%
Negro/ Afr. Am.	352	*	1,519	19.8%	1,282	**	3,153	13.2%
Hispano	959	1.4%	2,873	24.8%	1,344	8.5%	5,176	16.2%
Hawaiano nativo u otros isleños del Pacífico	0	0.0%	*	33.3%	*	0.0%	15	*
Blanco	836	*	1,289	20.2%	1,264	**	3,389	11.2%
Otros / Multiculturales	428	1.3%	1,005	22.2%	394	**	1,827	14.6%

* De acuerdo con las directrices de desidentificación de Salud y Servicios Humanos de California, se han suprimido los recuentos del uno al diez; contado como -1

** De acuerdo con las directrices de desidentificación de Salud y Servicios Humanos de California, se han suprimido células complementarias; contado como -2

Tipo de medida	Medidas	Actividades planificadas
Política Existentes	<p>Gastos: Compra a domicilio de servicios (POS)</p> <p>Comparación de los gastos de POS para personas que viven en casa para identificar diferencias según raza, etnia y/o idioma en comparación con la media per cápita.</p> <p>Gastos: Descanso en el hogar</p> <p>Comparación de los importes de gasto en POS para todos los servicios de respiro prestados a personas que viven en viviendas familiares según raza, etnia e idioma, en comparación con la media per cápita.</p>	<ul style="list-style-type: none"> WRC seguirá organizando eventos comunitarios, formaciones, reuniones públicas, talleres, Facebook, Instagram, la web y a través de la comunicación con el personal. WRC seguirá acercando a socios comunitarios para organizar sesiones informativas sobre el Centro Regional y así aumentar la conciencia sobre los servicios disponibles del centro regional. El WRC proporcionará lenguajes umbral de sesiones informativas para garantizar un intercambio equitativo de información. El WRC aumentará el acceso a la autodeterminación para ampliar el acceso a servicios

Resultados de políticas – Mejorar la equidad en el gasto de POS (equidad y competencia cultural)

Indicador que muestra la relación entre los servicios autorizados anuales y los gastos según el tipo de residencia y etnia del individuo:

Casa familiar	# de clientes	Gastos totales	Gastos per cápita	% utilizado
Indio americano o nativo de Alaska	14	339.422 \$	24.244 \$	81.7%
Asiático	588	13.780.514 \$	\$23,436	52.8%
Negro/ Afr. Am.	2,639	72.778.442 \$	27.578 \$	60.1%
Hispano	4,911	99.820.774 \$	20.326 \$	58.9%
Hawaiano nativo o isleño del Pacífico	14	\$209,561	14.969 \$	55.3%
Blanco	2,752	67.650.613 \$	24.582 \$	50.9%
Otros / Multiculturales	1,703	37.471.222 \$	22.003 dólares	53.1%
SLS	# de clientes	Gastos totales	Gastos per cápita	% utilizado
Indio americano o nativo de Alaska	*	*	*	88.2%
Asiático	24	\$2,905,345	121.056 \$	69.7%
Negro/ Afr. Am.	163	31.821.494 \$	195.224 dólares	78.3%
Hispano	70	14.836.282 \$	211.947 \$	81.9%
Hawaiano nativo o isleño del Pacífico	\$ 0	\$0	\$0	0.0%
Blanco	238	41.481.296 \$	174.291 \$	63.1%
Otros / Multiculturales	**	**	**	66.8%

* De acuerdo con las directrices de desidentificación de Salud y Servicios Humanos de California, se han suprimido los recuentos del uno al diez; contado como -1

** De acuerdo con las directrices de desidentificación de Salud y Servicios Humanos de California, se han suprimido células complementarias; contado como -2

Tipo de medida	Medidas	Actividades planificadas
Política Existentes	<p>Gastos: Compra a domicilio de servicios (POS)</p> <p>Comparación de los gastos de POS para personas que viven en casa para identificar diferencias según raza, etnia y/o idioma en comparación con la media per cápita.</p> <p>Gastos: Descanso en el hogar Comparación de los importes de gasto en POS para todos los servicios de respiro prestados a personas que viven en viviendas familiares según raza, etnia e idioma, en comparación con la media per cápita.</p>	<ul style="list-style-type: none"> WRC seguirá aumentando el desarrollo de programas en las áreas de servicios sociales/recreativos, campamentos, servicios de apoyo educativo, respiro conductual y servicios relacionados con la psiquiatría. WRC seguirá colaborando con el Centro de Recursos y Empoderamiento Familiar para garantizar que las familias tengan acceso a información, recursos, apoyo de padres a padres y literatura sobre recursos genéricos (es decir, IHSS, SSI, Medi-Cal...). WRC aumentará el acceso a servicios relacionados con el empleo y, a través de la posibilidad de acceder a oportunidades de Programas de Prácticas Remuneradas (PIP). Con el desarrollo del proyecto de 20 viviendas múltiples 2025-2026 para personas sin hogar (Red Tail Crossing), WRC proporcionará vivienda asequible a personas con antecedentes documentados de personas sin hogar y diagnóstico de IDD. WRC continuará desarrollando viviendas asequibles.

Resultados de políticas – Mejorar la equidad en el gasto de POS (equidad y competencia cultural)

Indicador que muestra la relación entre los servicios autorizados anuales y los gastos según el tipo de residencia y etnia del individuo:

ILS	# de clientes	Gastos totales	Gastos per cápita	% utilizado
Indio americano o nativo de Alaska	*	*	*	71.0%
Asiático	16	\$1,860,504	116.281 \$	72.3%
Negro/ Afr. Am.	154	13.466.592 \$	87.445 dólares	63.2%
Hispano	82	6.674.268 \$	81.394 \$	63.3%
Hawaiano nativo o isleño del Pacífico	0	\$0	\$0	0.0%
Blanco	184	14.810.382 \$	80.491 dólares	63.2%
Otros / Multiculturales	**	**	**	68.0%
Viviendas Residenciales con Licencia	# de clientes	Gastos totales	Gastos per cápita	% utilizado
Indio americano o nativo de Alaska	0	\$0	\$0	0.0%
Asiático	23	3.884.720 \$	168.901 \$	76.4%
Negro/ Afr. Am.	121	19.490.219 dólares	161.076 \$	77.6%
Hispano	67	13.232.967 \$	197.507 \$	81.5%
Hawaiano nativo o isleño del Pacífico	0	\$0	\$0	0.0%
Blanco	166	41.065.251 \$	\$247,381	78.0%
Otros / Multiculturales	36	7.753.438 \$	215.373 \$	83.3%

* De acuerdo con las directrices de desidentificación de Salud y Servicios Humanos de California, se han suprimido los recuentos del uno al diez; contado como -1

** De acuerdo con las directrices de desidentificación de Salud y Servicios Humanos de California, se han suprimido células complementarias; contado como -2

Tipo de medida	Medidas	Actividades planificadas
Política Existentes	<p>Gastos: Compra a domicilio de servicios (POS)</p> <p>Comparación de los gastos de POS para personas que viven en casa para identificar diferencias según raza, etnia y/o idioma en comparación con la media per cápita.</p> <p>Gastos: Descanso en el hogar Comparación de los importes de gasto en POS para todos los servicios de respiro prestados a personas que viven en viviendas familiares según raza, etnia e idioma, en comparación con la media per cápita.</p>	<ul style="list-style-type: none"> WRC continuará mejorando la recopilación de datos sobre necesidades específicas de servicio no cubiertas a través de la evaluación de necesidades en SANDIS, para captar las necesidades específicas de comunidades desatendidas. WRC desarrollará una encuesta en línea para recopilar información sobre las necesidades de las comunidades desatendidas. El WRC continuará desarrollando recursos específicos que satisfagan de manera más eficaz las necesidades identificadas. WRC Community Services continuará dialogando con los Coordinadores de Servicios para identificar necesidades de servicio que mejoren la accesibilidad y los recursos disponibles para satisfacer las necesidades de las comunidades desatendidas. WRC continuará desarrollando servicios diurnos para satisfacer las necesidades de las personas que viven en viviendas autorizadas (códigos de servicio 531, 532, 533, 533).

Resultados de políticas – Mejorar la equidad en el gasto en POS (Equidad y Competencia Cultural)

Compra per cápita de gastos en servicios por idioma principal del individuo (idiomas umbral identificados):

Idioma	% utilizado	# de clientes	Gastos totales	Gastos per cápita
Inglés	61.9%	11,852	459.069.211 \$	38.733 \$
Español	64.4%	2,172	64.823.987 \$	29.845 \$

Tipo de medida	Medidas	Actividades planificadas
Política Existentes	Servicios de traducción e interpretación	<ul style="list-style-type: none"> WRC continuará proporcionando servicios de traducción e interpretación a particulares y familias durante reuniones, evaluaciones y consultas del IPP/IFSP, reuniones públicas, conferencias, ferias de recursos y otros eventos. WRC continuará proporcionando servicios de traducción contratada para documentos legales. WRC continuará coordinando ferias de recursos en WRC para mejorar el acceso a proveedores existentes y recién desarrollados. WRC realizará pruebas de formación bilingües y interculturales para el personal. WRC seguirá organizando actividades de participación comunitaria y de divulgación WRC organizará clases bilingües de crianza (series de 6 semanas). El WRC publicará una RFP para cursos profesionales de Servicios Sociales de español adaptada al Centro Regional.

Resultados de políticas – Mejorar la equidad en el gasto en POS (Equidad y Competencia Cultural)

Gastos Anuales Totales y Servicios Autorizados por Raza/Etnia

Desde nacimiento hasta 2 años, inclusive.	Cuenta los individuos	Gastos totales	Gastos per cápita	Utilizados
Indio americano o nativo de Alaska	*	*	*	79.8%
Asiático	**	**	**	67.6%
Negro/Afroamericano	352	\$2,546,134	7.233 \$	62.6%
Hispano	959	6.597.148 \$	6.879 dólares	65.0%
Hawaiano nativo u otros isleños del Pacífico	0	\$ 0	\$0	0.0%
Blanco	836	5.034.223 \$	6.022 \$	68.9%
Otra raza/etnia o multiculturalidad	428	\$2,935,722	6.859 \$	63.7%

Gastos anuales totales y servicios autorizados por idioma

Desde nacimiento hasta 2 años, inclusive.	Cuenta los individuos	Gastos totales	Gastos per cápita	Utilizados
Chino	*	*	*	70.4%
Inglés	2,329	15.639.460 \$	6.715 \$	65.6%
Español	337	1.968.670 \$	5.842 \$	64.5%
Vietnamita	0	\$0	\$0	0.0%
Todos los demás idiomas	**	**	**	73.0%

* De acuerdo con las directrices de desidentificación de Salud y Servicios Humanos de California, se han suprimido los recuentos del uno al diez; contado como -1

** De acuerdo con las directrices de desidentificación de Salud y Servicios Humanos de California, se han suprimido células complementarias; contado como -2

Tipo de medida	Medidas	Actividades planificadas
Política Existentes	<p>Utilización del servicio: Inicio temprano:</p> <p>Gastos per cápita en los primeros inicios, separados y comparados por raza, etnia y preferencia lingüística.</p>	<ul style="list-style-type: none"> WRC continuará coordinando los eventos de divulgación en la comunidad para educar e informar a la comunidad, a los socios comunitarios (es decir, centros de recursos comunitarios) sobre los servicios de inicio temprano de los Centros Regionales. WRC seguirá colaborando estrechamente con el Centro de Recursos y Empoderamiento Familiar para asegurar que las familias estén informadas sobre los servicios de inicio temprano del Centro Regional. WRC seguirá colaborando con socios comunitarios, coordinando y participando en ferias de recursos comunitarios y compartiendo información sobre los servicios de inicio

Resultados de políticas – Mejorar la equidad en el gasto en POS (Equidad y Competencia Cultural)

Tipo de medida	Medidas	Actividades planificadas
<p>Política Existentes</p>	<p>Utilización del servicio: Inicio temprano:</p> <p>Gastos per cápita en los primeros inicios, separados y comparados por raza, etnia y preferencia lingüística.</p>	<ul style="list-style-type: none"> • WRC utilizó los comentarios que la comunidad compartió con WRC durante la reunión pública de POS sobre la utilización de servicios (es decir, brecha en el uso de POS frente a servicios autorizados de POS); por lo tanto, WRC desarrollará una encuesta para recopilar información adicional sobre las lagunas en el uso de POS o posibles barreras. • WRC participará en eventos de divulgación para compartir información sobre el inicio anticipado y los servicios relacionados con los centros regionales. • WRC aumentará los esfuerzos para ofrecer educación comunitaria sobre los Servicios Dirigidos por Participantes como opción cuando un servicio ofrecido no sea compatible con las necesidades o preferencias del individuo. • WRC también seguirá apoyando y patrocinando esfuerzos para educar a la comunidad sobre el SDP como alternativa para crear planes individualizados que puedan maximizar la utilización del servicio.

Coordinación de Servicios y Operaciones del Centro Regional - Medidas de Cumplimiento

Medida	Medidas	Estado Junio 2025	WRC Junio 2025	Actividades planificadas
Cumplimiento Existentes	El centro regional realiza una auditoría independiente sin calificaciones sin hallazgos materiales	76%	No	<ul style="list-style-type: none"> • WRC mantendrá principios contables generalmente aceptados. • El WRC revisará y revisará las prácticas según sea necesario para mantener buenas prácticas empresariales. • Modificación debida a CalPERS GASB (Normas Gubernamentales de Contabilidad).
Cumplimiento Existentes	El centro regional logra un cumplimiento sustancial con la auditoría fiscal del Departamento.	86%	No	<ul style="list-style-type: none"> • WRC seguirá utilizando principios contables generalmente aceptados para pagar los servicios. • WRC mantendrá buenas prácticas empresariales mientras asegura que los proveedores cumplan con todos los requisitos de auditoría financiera.
Cumplimiento Existentes	El centro regional opera dentro del presupuesto operativo	Sí	Sí	<ul style="list-style-type: none"> • WRC mantendrá calendarios mensuales de informes para monitorizar el presupuesto de la OPS. • WRC continuará con la planificación presupuestaria operativa, la revisión continua de la utilización y los ajustes periódicos según sea necesario.

Coordinación de Servicios y Operaciones del Centro Regional - Medidas de Cumplimiento

Medida	Medidas	Estado Junio 2025	WRC Junio 2025	Actividades planificadas
Cumplimiento Existentes	Certificado para participar en Waiver	Sí	Sí	<ul style="list-style-type: none"> WRC mantendrá el cumplimiento de los requisitos de Exención de Medicaid.
Cumplimiento Existentes	<p>Cumplimiento de la auditoría de proveedores según el contrato Artículo III Sección 9</p> <p>El número de auditorías de proveedores realizadas se compara con el número de auditorías de proveedores requeridas según el Artículo III, Sección 9 del Contrato del Centro Regional/Departamento.</p>	86%	Sí	<ul style="list-style-type: none"> WRC mantendrá el cumplimiento del contrato.
Cumplimiento Existentes	Porcentaje de clientes de nivel 2 y U que tienen un informe de Evaluación de Desarrollo de Clientes (CDER) actualizado o revisado en los últimos 365 días	95.26%	97.92%	<ul style="list-style-type: none"> WRC seguirá proporcionando la finalización puntual de los informes CDER y ESR.
Cumplimiento Existentes	Plazos de admisión/evaluación y IFSP (0-2)	*	100%	<ul style="list-style-type: none"> WRC continuará desarrollando unidades de gestión de casos de Primera Infancia para ayudar a apoyar a los niños considerados provisionalmente elegibles y reducir la carga de trabajo en el equipo de Early Start. WRC continuará reclutando personal cualificado para asumir los puestos disponibles en Educación Temprana y Inicio Temprano. WRC seguirá implementando sistemas de monitorización y seguimiento.

Coordinación de Servicios y Operaciones del Centro Regional - Medidas de Cumplimiento

Medida	Medidas	Estado Junio 2025	WRC Junio 2025	Actividades planificadas
Cumplimiento Existentes	Plazos de admisión/evaluación, clientes de 3 años o más. El porcentaje de ingresos/evaluaciones completadas a tiempo en comparación con el número total de admisiones y evaluaciones realizadas por el centro regional durante el periodo de informe.	69.37%	97.38%	<ul style="list-style-type: none"> WRC seguirá proporcionando la finalización puntual de la admisión/evaluación para clientes de 3 años o más. WRC seguirá implementando sistemas de monitorización y seguimiento.
Cumplimiento Existentes	Porcentaje de Planes de Programas Individuales (IPP) para personas inscritas en exenciones federales que cumplen los requisitos establecidos en WIC 4646 y 4646.5	96.93%	92.78%	<ul style="list-style-type: none"> WRC aumentará el cumplimiento de todos los requisitos del Código de Bienestar e Instituciones relacionados con la finalización de los IPP, incluyendo pero no limitándose a la finalización y distribución oportuna de los IPP para quienes reciban servicios. Esto se llevará a cabo mediante esfuerzos continuos para reducir las ratios de carga de casos y la formación de los Coordinadores de Servicio y del personal directivo sobre los requisitos legales bajo la Ley Lanterman y la exención federal de HCBS.
Cumplimiento Existentes	Desarrollo IFSP (requisitos del Título 17)	90.78%	84.37%	<ul style="list-style-type: none"> WRC continuará cumpliendo con todos los requisitos del Título 17 para la finalización de planes de servicios individuales/familiares para bebés y niños que reciben servicios de intervención temprana.

Nuevas y Medidas Revisadas para 2026-2027; Actualmente en el punto basal:

Tipo de medida Medida

Política - Porcentaje revisado de adultos que viven de forma independiente *con o sin apoyos* (incluyendo vida independiente y con apoyo, familia adulta agencia en el hogar, y con los padres).

Política revisada Número y porcentaje de adultos que residen en hogares de adultos de la Family Home Agency: *18 a 35 años, 36 a 50 años: 51+ años.*

Cumplimiento - Nueva elegibilidad provisional: Número de niños que cumplen 5 años y continúan con los servicios del centro regional mediante la elegibilidad provisional.

Política - Nueva comercialización: Porcentaje de la comercialización que cumple con el plazo regulatorio de 45 días en la *Fase de Decisión.*

Cumplimiento sustancial revisado por la normativa de configuración final de HCBS: Requisitos de establecimiento comunitario. El número de proveedores de configuraciones HCBS

auditorías realizadas en comparación con el número de proveedores de HCBS que debían demostrar el cumplimiento de las normas de ejecución.

Política - Nuevo registro de exención de Medicaid: Del número total de individuos de centros regionales que cumplen la elegibilidad 1915c, el porcentaje de aquellos inscritos en una exención federal, separados por tipo de exención.

Cumplimiento - Nuevos Informes de Incidentes Especiales (SIRs) se presentan dentro del plazo requerido: El porcentaje de informes de SIRs presentados por el proveedor y regional dentro de los plazos de reclutamiento

*¡GRACIAS POR
VUESTRO
TIEMPO!*

Si tiene más preguntas o aportaciones, por favor contáctame en:

Ricardo Pacheco, PhD.

Directora Asociada de Servicios Comunitarios del
Centro Regional Westside

ricardop@westsiderc.org

Join the Westside Regional Center Board of Directors

Your Voice Matters

Who Should Apply

- Individuals served
- Family members of individuals served
- Professionals in the community

Eligibility

- Applicants must reside within our service area

Board Responsibilities

- Provide oversight and strategic guidance
- Support program development and community impact



Board Members

- Advocate for individuals with *developmental disabilities*
- Help shape policies and programs
- Collaborate to *create meaningful change*



Apply at: tinyurl.com/wrc-bod

Jane Borochoff | (310) 258-4200

Help shape a more inclusive future for our community

ADAPTIVE SKILLS SERVICE STANDARDS

DEFINITION

Adaptive skills are defined as age-appropriate functional skills needed to participate as independently as possible in one's environment as well as form and maintain meaningful relationships with others.

Adaptive skills services may address skill building in communication, social function, or other related skill areas, including, but not limited to, the following categories:

- safety
- community access
- personal care
- technology access
- meal planning and preparation
- competency training
- housekeeping
- staff training
- challenging behavior
- sleep habits
- choice making
- specialty counseling

Adaptive skills services do not replace or replicate behavior management or behavior intervention services. Adaptive skills services do not replace or replicate day program or independent living services.

Adaptive skills services are provided on a time-limited basis to enhance an individual's existing skills.

Adaptive skills services may be funded as a time-limited service when:

- The individual has difficulty participating independently in age-appropriate activities.
- Such services can result in observable gains in independence and reduce the need for support to participate in daily activities.
- The identified skills are not already being addressed by other regional center funded services or generic services such as health insurance or the school district.
- The identified skill building areas have been determined not to be due to co-occurring unaddressed physical and mental health conditions which would be better addressed by a different service (i.e., mental health therapy as the better fit to address mental health needs).
- Challenging behaviors can be addressed through this service if the development of a specific skill set directly mitigates the behavioral challenges and
 - the adaptive skills provider possesses the technical ability to teach those skills
 - and other clinical services have been ruled out and/or are working in conjunction with the adaptive skills provider.
- The adaptive skills goals are reasonable and attainable. (e.g., an individual with a profound physical limitation may not be capable of some tasks such as showering without assistance and/or modified equipment).

Criteria for Services

Adaptive skills services may be appropriate for individuals who meet all the following:

1. The adaptive skills intervention/training is not addressed in the individual's Individual Education Plan, Vocational/Transitional Plan, or Independent Living Skills/Supported Living Skills Plan and are not addressed by other educational services.
2. Generic services have been exhausted, including assistance provided by circles of support and other natural supports, prior to funding adaptive skills services.
3. Adaptive skills services shall not replace parental responsibility to provide supports like those which are provided to a similar aged individual without developmental disabilities.
4. The individual does not have medical, behavioral, or other limitations which would prevent one from learning and using the targeted adaptive skills and that would be better addressed by a more appropriate intervention which addresses the root need.
5. All skills targeted should be person-centered and give the individual greater access to their community, as well as the potential and opportunity to utilize them after the adaptive skills services have discontinued.

Procedure

1. The individual and IPP Planning Team will identify skill areas that may be addressed with adaptive skills services.
2. The individual and IPP Planning Team will review current regional center and generic services that may include insurance and school district services to ensure an appropriate fit for addressing goals.
3. The IPP Planning Team will review current services to avoid a duplication of supports.
4. When appropriate, the regional center will collect from the individual/caretaker/family copies of the denial letters and appeal letters for adaptive skills services through insurance or school district, as well as other documentation of current need requested by the Clinical Services Department, such as current service reports, psychological evaluations, or physician recommendations.
5. The Service Coordinator shall consult with Clinical Services to ensure the appropriate service has been identified for the individual.

If adaptive skills services are identified as an appropriate service to meet the individual's needs:

- A provider will be identified, and the authorization for an assessment for adaptive skills services will be approved. Parents or other care providers must participate in the assessment sessions.
- After the assessment is completed, a report must be submitted by the provider to the Clinical Services Department for review and approval for intervention hours. An authorization will then be generated for a 6-month period for the number of hours per month determined to be clinically appropriate.
- All skills to be targeted during the duration of the adaptive skills services program must be identified in the initial assessment with clear baseline measures, benchmarks, and clear expectation for goal achievement and mastery.

- Adaptive skills services are not a care or supervision service and, as appropriate and identified by the IPP Planning Team, a parent, caregiver, or support staff must be present when the services are being provided if care and supervision are required during the service sessions.
- It is the expectation that parents, caregiver, or support staff participate and engage in learning strategies and skills to support the individual outside of adaptive skills services sessions, as appropriate and identified by the IPP Planning Team.
- Adaptive skills services must take place in the individual's natural locations such as home, and public areas where the skills will be used.
- Progress reports shall be submitted by the provider to the Clinical Services Department once every six months to assess if the individual is making progress in the program.
- Recommendations will be made by the reviewing clinician.
- Reauthorization will continue for another six months if determined by the IPP team that services continue to be appropriate and necessary.
- Adaptive skills may be provided by an agency or by an individual practitioner with the required educational background.

Adaptive Skills & the Self-Determination Program (SDP) Individual Budget

Funding for adaptive skills services can be included in an individual's SDP budget. The addition of funds will be based on an identified need best met through adaptive skills services and a clear goal or set of goals to be achieved. Funding will be included for no more than six months at a time. To evaluate the need for continued funding, the SDP participant will need to submit progress reports from the provider to WRC for review. The progress report will be reviewed by WRC's Clinical Services team.

Westside Regional Center recognizes that some individual needs are so unique that they may not be addressed in this Service Standard and may require an exception. Such requests for an exception to a Service Standard will be made through Westside Regional Center's Purchase of Service Committee.



Service Standards Procedure

Background

Regional Centers are required to adopt Purchase of Service (POS) Standards as per statute, principally Welfare and Institutions Code Section 4648, Department of Developmental Services (DDS) Directives and Performance Contracts between DDS and regional centers. Westside Regional Center's (WRC) service standards reflect the visions, philosophies and values of the Center which have been shaped by the individuals we serve, their families and our service provider community. The WRC Client Services Committee of the Board helps generate these service standards which are presented to WRC's Board of Directors and DDS for input and final approval.

Process

WRC's Client Services Committee of the Board will review all service standards at least once every four years or sooner, if the need arises, per an agreed upon schedule considering needs and priorities.

1. During the committee meeting a month before a service standard will be reviewed, the WRC Director of Client Services or designee will announce the upcoming review to the committee noting if the review is a regular cyclical review or being prompted by another reason. The upcoming service standard review will be reflected in the minutes and will be included in the agenda for the coming month.
2. The Director of Client Services or designee will share the document with the committee at least two weeks prior to the committee meeting at which the service standard will be reviewed.
3. Concurrently, an internal regional center team will review the service standard and will present a red lined version alongside the original at that time of the review.
4. The Director of Client Services or designee will facilitate a review of the service standard during the committee meeting ensuring the draft service standard:

- a. is in plain language,
 - b. operationally describes the service in terms of:
 - i. what it includes,
 - ii. what the service looks like and
 - iii. intended frequency and duration
 - c. has sufficient input from needed stakeholders,
 - d. is culturally informed, person centered, and strengths based.
5. The Committee Chair will seek a motion to present the draft service standard to the Board of Directors for input and approval.
6. The draft service standard will be included in the Board of Directors board packet and meeting agenda. The Committee Chair will present the draft service standard to the Board seeking input and ultimately a motion to approve.
7. If and when the standard is approved, this will be communicated to the Client Services Committee and the Board approved standard will be posted on WRC's website and submitted to DDS for final approval.
8. The Client Services Committee will be periodically apprised of the pending DDS approval, communicating either:
 - a. any recommended changes which will require further Client Services Committee review,
 - b. or final DDS approval.
9. The DDS approved standard will be posted on WRC's website, indicating the Board approval and DDS approval dates, and noted on the service standard review schedule. All progress towards approval will be noted on the service standard review schedule.

WESTSIDE REGIONAL CENTER
BUDGET STATUS REPORT as of April 30, 2026
83.33% of Year

	B-2 ALLOCATION Fiscal Year 25-26		YTD EXPENDITURES 10 months of expenditures in base	% OF ALLOCATION
OPERATIONS	\$ 40,843,406	*	\$ 31,438,226	77%
PURCHASE OF SERVICES	\$ 623,591,542		\$ 527,923,763	85%
TOTAL	\$ 664,434,948		\$ 559,361,989	84%

NARRATIVE

OPERATIONS

WRC's projected expenditures will be within our budget allocation. We project a balanced budget for FY 25-26. Note- Some of WRC's operations allocation are restricted funds due to policy mandates.

PURCHASE OF SERVICE

Based on the B-2 Budget Allocation for FY 25-26, WRC is projecting a balanced POS budget.

* Expenditures through 4/30/26

SPAC Meeting Notes

May 19, 2026

At the SPAC meeting, we received reports on:

- The May revise of the budget
- Medicaid withholding funds from California due to fraud investigations and how this affects us
- Proposal to modify how RCs evaluate acuity of need
- New DDS Directive on Remote Services

We also discussed future training topics, including special incident reporting

Also, the Board Development Committee will be considering several candidates to join SPAC as official committee members.

Good evening, Board Members & Guest:

6/10/26

Here is the CAC report for the month of June. CAC attended the Transition Fair. it took place at Proud Birds. From health to Generic Resources and much more. CAC had a table explaining what Self – Advocacy is and what we talk about in our groups, that the groups are run for and by people with Disabilities, and we also shared our Self – Advocacy Calendar letting people know when our groups are. (Wesley Witherspoon) CAC member came to one of our group and did a presentation on who is running for Governor, & who running for Mayor Los Angeles. We also get updates on what's going on in the world. (Esther Kelsey) Vice Chair CAC of WRC did a presentation on Cinco De Mayo at SLARC/AAC meeting last month. Some Advocates participated in Westside Special Olympics; it was in Long Beach. Here are some of the sports that they participated in, Basketball, Track and Field, and Swimming. We continue to support one another in the IPP meetings. CAC partner with other Regional Centers, for example, SLARC, ELARC and SCDD. Each month we attend drumming; drumming has been going on for 10 years now. We learn about the different drums.

And that's the CAC report!

JUNE SELF ADVOCACY CALENDAR 2026

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
<p>1.</p> <p>RELATION @ Westfield mall Fox Mall 6000 Sepulveda Blvd Culver City (Cross street Slauson Ave) 5PM-7PM</p>	<p>2.</p> <p>TRAVEL CLUB @ ONO HAWAIIAN BBQ 10814 Jefferson Blvd Culver City (Cross street Cota Ave) 5PM-7PM</p>	<p>3.</p>	<p>4.</p> <p>INDEPENDENT GROUP @ EL POLLO LOCO 5529 Sepulveda BLVD Culver City (Cross street Berryman Ave) 5PM-7PM</p>	<p>5.</p> <p>GUEST SPEAKER @ WENDY'S 9036 Venice Blvd Culver City Cross street (Culver Blvd) 5PM-7PM</p>
<p>8.</p> <p>EXERCISE @ Lindberg Park 5041 Rhoda WY Culver City (Cross street Ocean Dr.) 5PM-7PM</p>	<p>9.</p> <p>SELF DETERMINATION 6PM-8PM ZOOM</p>	<p>10.</p> <p>WRC BOARD OF DIRECTORS MEETING 6:30PM – 8PM PLEASE REGISTER</p>	<p>11.</p>	<p>12.</p> <p>SENIOR DANCE @ Senior Center 4095 Overland Ave Culver City (Cross street Culer Blvd) 5PM-7PM</p>
<p>15.</p> <p>VOLUNTEER INFORMATION @ Del TACO 1146 Jefferson Blvd Culver City (Cross street Slauson Ave) 5PM -7PM</p>	<p>16.</p> <p>SPAC @ WRC 777 AVIATION BLVD El Segundo (Cross street Rosecrans Ave) 10:30AM- 12PM</p>	<p>17.</p> <p>CAC @ Burger King 10812 Jefferson Blvd Culver City (Cross street Cota Ave) 5PM-7PM</p>	<p>18.</p> <p>LEVEL UP AFRICAN AMERICAN ZOOM 6:30PM -8PM</p>	<p>19.</p> <div style="border: 2px solid green; padding: 10px; text-align: center;"> <p>FOR MORE INFORMATION CONTACT LINDA BUTLER (310)258-4245</p> </div>
<p>22.</p> <p>EXERCISE @ DR. PAUL CARLSON Park 10400 Braddock Dr. Culver City (Cross street Le Bourget Ave) 5PM-7PM</p>	<p>23.</p>	<p>24.</p> <p>EXERCISE DR. PAUL CARLSON Park 10400 Braddock Dr. Culver City (Cross street Le Bourget Ave) 5PM-7PM</p>	<p>25.</p> <p>MOVERS @ HAMBURGER HABIT 11223 National Blvd Los Angeles (Cross street Sepulveda Blvd) 5PM-7PM</p>	<p>26.</p>

Esfuerzos de participación en la comunidad

Eventos de alcance comunitario

- Se participó en alcance comunitario en la zona de Westside (con aproximadamente 275 individuos y familias) durante 9 eventos en colaboración con clínicas, hospitales, distritos escolares, programas HeadStart, iglesias y los proveedores del WRC

Sesiones de información y ferias de recursos

- Se organizaron y llevaron a cabo nueve sesiones virtuales de información sobre los servicios y apoyos del WRC para las personas y las familias. Temas cubiertos: recreación social, asistencia personal, elegibilidad y relevo, admisión, Análisis del Comportamiento Aplicado, apelaciones, servicios coordinados de apoyo familiar
- 39 participantes tomaron parte en encuestas de satisfacción. La mayoría indicaron “de acuerdo” o “totalmente de acuerdo” que sus conocimientos sobre los servicios financiados por WRC habían aumentado.
- Los temas mas populares de las sesiones informativas: elegibilidad y admisión (9), apoyos en el hogar/relevo (9), y programas sociales recreacionales (8). Otro temas de interés para el futuro: programas para desarrollar destrezas sociales y programas para fomentar habilidades adaptivas
- Se organizaron y llevaron a cabo seis ferias presenciales de recursos para individuos y familias para conocer a proveedores que ofrecen servicios y apoyos, que incluyen recreación social, asistencia personal, relevo, elegibilidad y admisión, Análisis del Comportamiento Aplicado, apelaciones, servicios coordinados de apoyo familiar

June 3, 2026

CASELOAD RATIO COMMUNITY MEETING



AGENDA

1. Caseload Ratio Requirement
2. Required Ratios & WRC Ratios
3. Proposed Plan of Correction
4. Feedback and Questions



CASELOAD RATIO REQUIREMENT

WIC Section 4640.6 governs the regional center ratio requirements and Section 4640.6 (f) requires that a plan of correction be developed by the regional center that does not comply with the caseload ratio requirement for two consecutive reporting periods.

The final plan will be developed, following input from the state council, local organizations representing clients, family members, regional center employees, service providers and other interested parties.



REQUIRED RATIOS & WRC RATIOS

1. Individuals on the Home and Community-Based Services Waiver
 - a. WRC ratio: 1:73
 - b. Required ratio: 1:62
2. Individuals served who are under six years old
 - a. WRC ratio: 1:54
 - b. Required ratio: 1:40
3. Individuals who moved from a Developmental Center (DC) within the last 12 months
 - a. WRC ratio: 1:85
 - b. Required ratio: 1:45
4. Individuals with Low or No Purchase of Service (POS)
 - a. WRC ratio: 1:41
 - b. Required ratio: 1:40



PLAN OF CORRECTION

- Recruiting to fill 10 growth positions for previously formed service coordination teams to address the waiver caseloads.
- Creating a New Early Start/Early Childhood team to correct the 0-5 ratio.
- The Client Services Department has been restructured with the creation and hiring of two Associate Director positions.
- The Client Services Director position has been backfilled.
- Revision of Service Coordinator salaries taking place including a bilingual proficiency differential.



PLAN OF CORRECTION CONT...

- Creation of Lead Service Coordinator positions so that each of the 18 case management teams has one Lead SC.
- Hiring additional team assistant positions so that each of the 18 case management teams has one team assistant.
- Improved tracking and monitoring of individuals who moved out of a DC.
- Improved tracking and monitoring of individuals with Low or No POS.

FEEDBACK AND QUESTIONS?

Email feedback to Director of Client Services Pablo Ibañez at pabloi@westsiderc.org

Let your voice be heard!



FAMILY SURVEYS

NATIONAL CORE INDICATORS (NCI)

Let your regional center and the Department of Developmental Services (DDS) know what you think about your services!

Surveys are confidential, and evaluate the services and supports you and your family member receive through your regional center and service providers.

Surveys are mailed directly to you from the State Council on Developmental Disabilities (SCDD). You may fill it out on paper, or online with the code in your letter.



Email QAProject@SCDD.ca.gov to participate in the survey.
Email NCIHelp@dds.ca.gov for general questions about NCI.

DDS Department of
Developmental
Services



UC DAVIS
UNIVERSITY OF CALIFORNIA

¡Haga que se oiga

su voz!



ENCUESTAS PARA LAS FAMILIAS

INDICADORES NACIONALES
BÁSICOS (NATIONAL CORE
INDICATORS, NCI)

¡Haga saber a su centro regional
y al Departamento de Servicios
del Desarrollo (Department of
Developmental Services, DDS)
lo que piensa de sus servicios!

Las encuestas son **confidenciales** y
evalúan los servicios y ayudas que
usted y su familiar reciben a través de
su centro regional y de los
proveedores de servicios.

El Consejo Estatal de Discapacidades
del Desarrollo (State Council on
Developmental Disabilities, SCDD) le
envía directamente las encuestas por
correo postal. Puede completarlas en
papel o en línea con el código que
figura en su carta.

Envíe un correo electrónico a QAProject@SCDD.ca.gov
para participar en la encuesta.
Envíe un correo electrónico a NCIHelp@dds.ca.gov
para preguntas generales sobre los NCI.



ARCA Standard – Regional Center Leadership

Focus Area and Scope of this Standard

- This standard addresses the Executive Director and board member competencies necessary to administer and oversee the operations of regional centers to maximize the benefit each center provides to its community.
- This standard does not address the specific competencies required by other members of regional center executive teams.

Definitions of Words Used in this Standard

1. **Regional Center Leadership:** Members of the regional center’s board of directors and the Executive Director working together to support the work of the regional center
2. **Responsibilities:** The prescribed roles of either regional center board members or the Executive Director to support the operations of the regional center
3. **Competencies:** The knowledge and skills needed by board members or the regional center’s Executive Director in order to carry out their responsibilities

Background/Why this is Important

- Since their inception, regional centers have played a significant role in connecting Californians with developmental disabilities and their families to local and statewide sources of support. Given the uniqueness of regional centers as nonprofit corporations reliant on state and federal funding rather than fundraising, their leaders must make decisions based on a complex array of factors, including state and federal law, regulations, and budgetary processes that govern their operations. In recent years, the regional center system has grown rapidly in population served, volume of funds managed, the complexity of operations required through both statute and regulations, and the scope of community expectations. These changes require an intentional focus on the knowledge and skills regional center leadership must possess to lead and guide the developmental services system of the future.

Standard

- Collectively, regional center leadership serves as the public face of the organization in its interactions with the general community, organizational partners, policymakers, and the media.
- For regional center leadership to effectively accomplish the mission of the Regional Center, it is imperative that the board of directors and Executive Director work collaboratively together while also maintaining their distinct areas of authority and responsibility.
- Regional center boards and Executive Directors have distinct functions, responsibilities, and authority. This separation of roles is necessary to ensure the regional center board of directors includes the local community’s unique needs and expectations in the mission, vision and

foundations of the agency, while the Executive Director carries out the business of operating and leading the staff of the agency consistent with that mission.

- During the onboarding process, and within the first two years of a regional center leadership member assuming their role, the leader will acquire the necessary competencies as follows, including through the completion of the prescribed course of training adopted by ARCA for their specific role within the organization:
 - Regional Center Board of Directors Membership
 - Primary role: Contract with the California Department of Developmental Services for the operation of the regional center
 - Responsibilities: Establishing policy, assuring no conflicts of interest exist, acting in the best interest of the regional center and its consumers, approving contracts as described in [Welfare and Institutions Code §§4622-4627](#), hiring and evaluating the performance of the Executive Director, supporting leadership transitions that promote organizational health and stability, and providing oversight of the regional center's strategic operations and long-term vision that is informed by statewide and national trends and developments
 - Competencies: Knowledge of the mission of the organization, board practices, financial and operational responsibilities of the regional center including basic understanding of the legislation impacting regional center operations and purpose, and public engagement
 - Regional Center Executive Directors
 - Primary role: As the single employee of the board of directors, provide leadership and guidance overseeing the implementation of agency policy, strategy, and overall operations intended to accomplish the mission of the agency
 - Responsibilities: Administration of the regional center in a manner that allows it to meet its expectations as outlined in statutes, regulations, its contract with the state, and the policies set forth by its board
 - Competencies: Knowledge of organizational administration, operational responsibilities and fiscal considerations, the Lanterman Act and associated state statutes, federal regulations, funding provisions within the Social Security Act, other federal statute that may be required, and corporate business requirements and public outreach, education, and advocacy on behalf of the community represented
- The boundaries between the responsibilities of the board of directors and Executive Director of the regional center must be well-understood and observed by all members of regional center leadership. Members of the Board of Directors and the Executive Director must carry forth a shared vision of the organization and act cooperatively in the best interest of the individuals served.
- It is not anticipated those joining regional center leadership will come to their positions with all necessary competencies, but each has a responsibility to acquire these competencies by actively pursuing the resources available.
- Organizationally, each regional center has the responsibility to make available to its leadership trainings to support each leader's specific duties and to establish skilled mentors with experience leading a regional center to support regional center leaders in their first 12-24 months in their leadership position.
- After the initial onboarding process, it is critical that regional center leaders maintain current, relevant and up to date information related to their roles within a large scale administrative and

case management agency for people with developmental disabilities. As best practice, expected practice, technology and methods of supporting people, laws, rules, and regulations, are constantly evolving, it is imperative that all regional center leaders maintain current skills and knowledge applicable to the agency.

- As learning and skill-development is an ongoing process, each member of regional center leadership is also expected to participate in continuing training, including that required by law or contract, or on emerging topics in a volume and intensity appropriate to their roles within the organization. Training schedules and materials should be balanced to ensure training courses are adequately comprehensive but do not serve as a significant barrier to board membership.

Related Legal Requirements

[Welfare and Institutions Code §4622](#) outlines the major requirements of regional center governing boards. Much of the rest of the Lanterman Act establishes responsibilities for the operation of regional centers under the administration of the Executive Director.

In addition to day-to-day operational requirements to be carried out by regional center staff, the regional center [contract with the Department of Developmental Services](#) establishes the training and Medicaid enrollment requirements for regional center board members. The contract also makes clear the distinct roles of board members and Executive Directors.

Indicators of Performance

- Regional centers will maintain training logs to document trainings and other skill-development opportunities members of regional center leadership participate in.
- The Department of Developmental Services monitors the fulfillment of regional center leadership expected responsibilities through a variety of monitoring activities.

Range

- It is expected all members of regional center leadership will complete all trainings and carry out other responsibilities mandated by statute or contract.
- High performance in this area is indicated by fulfillment of required leadership responsibilities complemented by completion of skill-development activities (*e.g.*, supplemental training opportunities) to support enhanced leadership competencies (*e.g.*, strategic planning).
- Annual reporting to the department of successful training for board of directors shall indicate the accomplishment of these standards.

Resources Available

- DDS offers an orientation to its operations for new regional center Executive Directors.
- ARCA makes available ARCA Academy live ([2020](#) and [2023](#)) and [web-based](#) trainings and resources to support the unique roles of regional center board members.
- Through ARCA membership, regional centers can access training resources at no additional cost through [BoardSource](#), which provides materials to support non-profit governance.
- The ARCA Board Delegates and Directors Groups connect regional center leaders from across the state to facilitate mentorship and the sharing of best and promising practices. Upon request ARCA will assist its board members with the selection of appropriate mentors to support their role.

- ARCA will establish board-approved training and competency standards to support regional center board members and Executive Directors that will serve as detailed guides for understanding the required competencies and potential resources to meet the identified training needs.
- ARCA will develop and make available to regional centers materials and opportunities for group sessions to meet the consistent statewide training needs of regional center leadership.
- ARCA will compile a list of subject matter experts on various strategic and operational issues and make it available to regional centers upon request.

Example

- While not universal, some regional centers place a heavy emphasis on supporting board members with training opportunities to support their roles, including the legal principles and best practices associated with non-profit board governance. This practice supports strong board operations and the fulfillment of legal and statutory responsibilities.

Date Adopted by ARCA Board of Directors: June 27, 2025

ARCA Standard – Legislative Activity

Focus Area and Scope of this Standard

- This standard applies only to activity undertaken by one or several regional centers organizationally or through their respective Executive Director or board members, on proposed statewide legislation, including Budget proposals to which ARCA has established a formal position.
- This standard does not apply to legislative or other activity a regional center undertakes on local political matters (*e.g.*, matters pending before local government entities).

Definitions of Words Used in this Standard

1. **Sponsored:** A bill developed by ARCA, or for which the Association is a lead advocate. A sponsored bill is usually ARCA's highest legislative priority.
2. **Support:** This position reflects ARCA's commitment to the legislation becoming law.
3. **Support if Amended:** This position signifies that the legislation needs changes to be beneficial. If the requested changes are made, ARCA is automatically in support of the bill.
4. **Neutral:** This reflects a change away from a position of active advocacy. It is primarily taken on bills that ARCA previously opposed unless amended, which have been amended sufficiently to address identified issues. Then, a "neutral" position automatically occurs.
5. **Oppose Unless Amended:** This position reflects that the legislation needs changes to render it not detrimental. ARCA is opposed to the bill, but if the requested changes are made, ARCA will move to Neutral.
6. **Oppose:** This position reflects that the bill is unacceptable to ARCA and its members as it would conflict with principles, policies, and the philosophy of the organization. The bill likely could not be amended sufficiently for ARCA to take a neutral position; ARCA has an interest in defeating the bill. If the bill is amended sufficiently to remove the reasons for opposition, a Neutral position is taken.
7. **Watch (+/++/+++):** These notations indicate a bill ARCA is publicly tracking but is not formally engaged with and its Board of Directors has not taken a position on. No advocacy to support, oppose, or change the bill is pursued. All such bills are reviewed by the Legislative Committee.
8. **Position Pending:** This is a significant bill that ARCA is tracking but has not formally taken a position on but anticipates it may as the bill evolves.
9. **No Consensus:** This formal position refers to bills for which there is no consensus view among ARCA's members. The designation of this position is not public and is used for internal deliberation purposes only.

Background/Why this is Important

- One of the core functions of ARCA is to advocate through the state legislative and budgetary processes for the formal positions adopted by its Board of Directors, or, when necessary, its Executive Committee. Success in this area for the benefit of California's developmental services system requires regional centers present a unified position and speak with a single voice consistent with established positions.

Standard

- ARCA's Board of Directors has the authority to establish formal budgetary or legislative positions and publicly share these in formal position statements. When necessary due to legislative timelines, ARCA's Executive Committee may establish formal legislative positions on behalf of the Association between meetings of the full membership. Every effort will be made to ensure these positions are informed by the perspective of ARCA's Legislative Committee. Prior to the establishment of ARCA's formal positions on significant legislative or budgetary positions, board members will be given the opportunity to engage in debate and discussion that will inform the final formal position statement.
- If ARCA has adopted a formal legislative or budgetary position, regional centers will not take actions that undermine ARCA's position or establish their own formal positions that differ from or specifically oppose those of the Association. Formal legislative positions include: 1) Sponsored; 2) Support; 3) Support if Amended; 4) Oppose Unless Amended; and, 5) Oppose.
- If ARCA's formal position is Position Pending, regional centers will not engage in independent political activity on the legislation.
- If ARCA's formal position is No Consensus or it does not have a formal position, regional centers may engage with the legislation, including the adoption of formal local positions.

Related Legal Requirements

- Article IV, Section 6 of ARCA's bylaws notes a prohibition of regional centers "engag[ing] in conduct materially and seriously prejudicial to the purposes and interests of ARCA."

Indicators of Performance

- Implementation of the basic requirements of this standard is evidenced by the absence of regional center organizational, Executive Director, or board member political messaging, either private or public, that conflicts with the established formal positions of the Association.
- This standard does not lend itself to quantifiable metrics, but high performance in this area is evidenced by supportive engagement in local communities consistent with ARCA's established political priorities, including through various channels of legislative communication.

Range

- Regional center political action to advance ARCA's formal legislative and budgetary positions is voluntary. The degree of engagement in this area is decided by local leadership and decision-making.

- Given that formal action on legislation is taken in Sacramento but is oftentimes informed by the perspectives of local constituents, the average regional center engages in activities in support of ARCA's budgetary and priority legislative positions through its social media channels and in meetings with local legislators and/or their staff. This may be accomplished through participation in ARCA's annual Grassroots Day and use of ARCA-generated social media posts and action alerts.
- High performance in this area includes local activities in alignment with ARCA's formal positions under the direction of local leadership. This may include but is not limited to pursuit of media coverage, encouraging other organizations and/or community members to engage politically in support of ARCA's position, promoting ARCA's established positions through legislative testimony, and ongoing discussions with key legislative leaders.

Resources Available

- ARCA's bill file with a comprehensive listing of its established political positions as well as copies of many of its formal legislative letters can be found [here](#).
- ARCA's Legislative Committee provides recommendations to the Association on formal political positions. Any member of ARCA's Board of Directors is welcome to attend meetings of the Legislative Committee.
- ARCA employs registered lobbyists and has a contract with a Legislative Advisor, any of whom are available to consult with individual regional centers to support their legislative activity, including bill tracking and engagement.
- ARCA staff consult with a communications firm to assist with traditional and social media messaging on key legislative and budgetary positions that can be leveraged for political activity at the local level.
- ARCA staff are available to conduct local training sessions on legislative advocacy upon request.
- ARCA staff coordinate an annual Grassroots Day to provide regional center members with an opportunity to advocate for key legislative and budgetary processes with legislative members and their staff.

Example

- A number of years ago, a regional center developed its own budgetary priority in collaboration with an advocacy organization that competed with ARCA's established budgetary priority for limited resources.
- In 2023, ARCA took an oppose unless amended position on a major piece of legislation. One regional center took a support position on that piece of legislation, which undermined ARCA's collective position on the bill.

Date Adopted by ARCA Board of Directors: January 17, 2025

ARCA Standard – Remote and In-Person Planning Team Meetings

Focus Area and Scope of this Standard

- Trailer Bill Language ([AB 162](#)) was signed by Governor Newsom in July 2024. In the relevant portion, it allows remote planning team meetings (IPP/IFSP). New statute also requires in-person contact at least every twelve months for those with an IPP and every six months for those with an IFSP. This standard addresses those new allowances and expectations.
- This standard does not address case-by-case flexibilities that may be needed for specialty populations, such as youth in the child-welfare system or individuals who are justice-involved.

Definitions of Words Used in this Standard

1. **Planning Team Meeting:** A meeting to develop, evaluate, and/or revise an IPP or IFSP and includes the regional center service coordinator, person-served, and others, including family members, as appropriate.
2. **In-Person Meeting or Visit:** A face-to-face interaction between the regional center service coordinator and the person-served.

Background/Why this is Important

- This standard will support the consistent application of the remote allowance for planning team meetings as well as the requirement for in-person contact for those served by regional centers. Consistency in the availability of remote planning meetings and in-person visits rose to a level of significant attention resulting in high political focus during the 2024-25 Budget development process.

Standard

- Individuals served by a regional center or their authorized representative can request planning team meetings be held remotely. The regional center service coordinator may encourage in-person planning team meetings and highlight the benefits, including noting the law requires in-person interaction between the service coordinator and person-served. If, however, the individual or their authorized representative decides to hold the planning team meeting remotely, the regional center service coordinator will comply with this request.
- For those not seen by the service coordinator in-person in the last six months if served under an IFSP or twelve months if served under an IPP, the regional center service coordinator shall hold an in-person meeting or visit “at a time that is convenient for, and reflects the preference of, the” person-served or their authorized representative. This meeting may be held in any community setting. This standard will be applied consistently across populations served and will not target one over another. This expectation applies regardless of whether the individual is required to have an annual or triennial planning team meeting.

- Nothing in this standard requires the in-person meeting to take place in the individual’s home, although the regional center service coordinator may encourage in-home meetings and highlight the benefits, including the evaluation of service effectiveness in the natural environment.
- Article IX, Section 1, paragraph b of the contract with the state requires regional centers to have quarterly face-to-face contact with those living in licensed community care facilities, health facilities, supported living and independent living settings, and adult family homes. Contract specifies that the purpose of these contacts is “monitoring the health, safety and well-being of each individual, gathering information to assess the effectiveness of services provided to meet the individual’s needs and monitoring progress in meeting identified goals.”
- For some populations, having visitors in the family home may be less welcome than for others. If meetings are conducted in the family home, service coordinators are expected to demonstrate cultural humility.
- The beginning point for measurement of the six- or twelve-month timeline for the required visit shall be no earlier than July 1, 2024.
- Regional centers will establish data systems to consistently track the date of the most recent in-person planning team meeting or in-person meeting or visit for each person-served to support staff in carrying out these requirements.
- Consistent with WIC §4646(f)(2)(A) and Government Code §95020(c)(2)(A), inability to coordinate the required in-person meeting shall not delay the development of the IPP or IFSP or service authorization or delivery.
- Regional centers will provide training to their service coordination staff that is developed collaboratively and includes how to address those who are wary of or actively resist in-person meetings and the function of in-person meetings or other visits that do not coincide with IPP or IFSP development or review.

Related Legal Requirements

Other requirements that govern the administration of planning team meetings can be found in WIC §4646, §4646.5, and §4646.6 and Government Code §95020.

Indicators of Performance

- Data will be collected regarding the number of those who have not been seen in person in the past 6 or 12 months (whichever applies), whom they tend to be (*e.g.*, demographic factors, including age, gender, living arrangement, race/ethnicity, language), and the most common reasons for not meeting the required timelines for an in-person meeting.

Range

- It is expected specified data will be collected for 95% of those served by July 1, 2026 and then maintained on an ongoing basis.
- Once baseline data is collected, goals related to the reduction of the number of people not seen in-person within the specified timelines will be established.

Resources Available

- Through its Training and Information Group, ARCA will develop the standardized training elements to support regional centers' performance.
- ARCA staff will work with DDS staff to define required data elements for tracking through SANDIS and other case management systems.

Example

- Before the explicit flexibilities for remote planning team meetings that began in 2020 as a result of the pandemic, regional centers accommodated the needs of individuals served and their families struggling to schedule in-person planning team meetings. This was done by conducting the meeting telephonically or without the child or conserved adult served by the regional center present, which was followed-up with a separate in-person meeting or visitation. The function of that in-person meeting was the evaluation of the effectiveness of current services and/or assessment related to newly-requested services. The changes to the planning team meetings included in AB 162 largely enshrine in statute this prior practice.

Date Adopted by ARCA Board of Directors: October 18, 2024

ARCA Standard – Regional Center Strategic Thinking

Focus Area and Scope of this Standard

- This standard addresses the use of strategic thinking within each regional center focus resources (staff, board and community partnerships) to maximize the performance and quality outcomes each center provides to its community.
- This standard does not address the specific procedures related to methods of strategic thinking a regional center might utilize.

Definitions of Words Used in this Standard

1. **Strategic Thinking:** *strategic thinking involves intentional thought process shared by a group of people which incorporates foresight, anticipation of future events, alignment of existing requirements and current trend analysis, to position the organization for long term success.*
2. **Strategic Plan:** *a roadmap identified through an organization’s strategic thinking and used by an organization to establish goals and objectives with timelines and measures. The strategic planning process additionally takes into account external forces including social, economic, political and cultural pressures and align with the agency’s internal resources, competencies, advantages and positions, to assure the most likely positive outcome and success of the organization in meeting its goals.*
3. **Responsibilities:** *areas of duty, obligation or assignment for which you have both the skill and the authority to carry out.*
4. **Competencies:** *Sufficient knowledge and skill in a subject or topic area such that you are identified as able to exercise the knowledge and skill at will and when needed. Being seen as an expert in a specific topic or subject such that others can rely on your advice and recommendations.*

Background/Why this is Important

- Regional Centers must operate under the guidelines established by the Lanterman Act and their contracts with the California Department of Developmental Services (DDS), and Directives issued by DDS
- In recent years, the regional center system has grown rapidly in population served, amount of funds managed, the complexity of operations as required through both statute and regulations, and in the extent of community expectations. These decisive external pressures create significant impact on the operations of the regional center, including the expectations of its community, the data needed for reporting on the changes, its budgeting procedures and the knowledge and skills required of its workforce. Some changes occur quickly and require agile

technology systems, all of which require effective strategic thinking/planning to anticipate regional centers' needs for the near term and the long-term future.

- Some regional centers desire to demonstrate a higher level of performance by engaging with their communities, their staff members and other interested parties in strategic thinking and expanding that effort into a formal strategic planning process. Regional centers engaging in strategic thinking and planning anticipate these efforts will benefit the agency through increased commitment to their mission, improved engagement in the agency's goals and increased unity across all parties.
- DDS directives affect tactical and operational activities on a day-to-day basis, however, the overall framework for strategic thinking/planning within regional centers emphasizes the alignment between adherence to the Lanterman Act, a commitment to stakeholder collaboration, responsiveness to legislative requirements and the commitment to a continuous desire to improve practices and services.

Standard

- Collectively, regional center leadership (The Board of Directors and Executive Director) serves as the public face of the organization in its interactions with the general community, community partners, policymakers, and the media. In addition, the regional center leadership is responsible for guiding and directing the overall strategy executed by regional center staff, including the executive Director and additional executive level staff members.
- For regional center leadership to effectively accomplish the mission of the Regional Center, periodic planning activities should be grounded in the regional center's mission vision and guiding values, reflecting a commitment to the people served by the regional center, and utilizing deliberate strategic thinking.
- Regional center boards and Executive Directors have distinct roles, responsibilities, and authority however they also share responsibility for leading the regional center. The board and leadership share a vision of the organization and demonstrate their cooperative actions in the best interest of the individuals served. By coming together to engage in strategic thinking as defined above, board members and senior leadership intentionally discuss alignment of existing requirements, consider community input gained from public meetings, analyze trends in their data, and consider future anticipated changes in state policy or regulations. Regional centers should experience this strategic thinking as a unifying opportunity for the board of directors, the executive leadership team, and the community served.
- Organizations that want to reach a higher standard of performance expand their strategic thinking into intentional strategic planning by setting goals and objectives, establishing measures and identifying timeframes and data sources for the regional center to demonstrate specific levels of performance.
- As such, it is appropriate that both the Board of Directors, members of the leadership team, and key personnel at the regional center participate in the strategic thinking and/or planning development and the implementation process.
- Implementation of actions identified through either strategic thinking or planning requires periodic review procedures to ensure the actions taken and decisions made remain relevant and addresses the regional center's obligation to be responsive to its community's needs.
- Regional centers choosing to move from strategic thinking to formal strategic planning will need to ensure a comprehensive process, by considering input from additional stakeholders including people served by the agency, their family members, and service providers. Such input may derive from feedback received during required public meetings and supplemented with other

forms of input such as individual and family surveys, additional listening sessions or community input methods.

- Effective planning will include setting of goals and objectives based on the priorities identified in during strategic planning discussions. Such priorities will assist the regional center leadership with guidance for future decisions and resource allocation for the duration of the strategic plan time horizon. Based on the prioritized goals and objectives, the plan should include measures for determining progress and the data source for the measures. The overall aim will be to improve the effectiveness of regional center services and ensure access to services necessary to meet the needs of people enrolled in the regional center. Periodic review and reporting mechanisms are an essential part of the strategic plan and provide a means to ensure its implementation.

Related Legal Requirements

Welfare and Institution Code contains no direct reference to strategic planning requirements for regional centers.

Indicators of Performance: Examples of Strategic Plans

[Harbor Regional Center Strategic Plan](#) Includes a description of the process used to develop the strategic plan

[San Gabriel/Pomona Regional Center Strategic Plan](#) Example of a plan written in plain language, and links to quarterly updates to the strategic plan

[Regional Center of the East Bay](#) Examples of Case Management Satisfaction goals and objectives, and improving person centered planning goals and objectives; alignment with regional center performance measures and existing performance contract.

[Tri-Counties Regional Center Strategic Plan](#) Easy to read and includes section on required performance standards and reporting (Performance Contract measures and financial measures reported to DDS)

Resources Available

ARCA leadership is in the process of identifying reliable consultants for assistance with Strategic Thinking and Planning. For more information, regional centers are encouraged to contact Tony Anderson or Amy Westling for assistance.

[Baldrige Strategy Development](#)

[Interactive Strategic Planning for your Business](#)

[Article on Strategy Development vs. Strategic Planning](#)

Date Adopted by ARCA Board of Directors: October 17, 2025



SUMMER PROGRAMS

Pay what you can!
Suggested donation: \$5 per class

Adult ASL Classes

MONDAYS Beginner ASL 7-8:30pm EST	WEDNESDAYS Workshops: Parent Panels Careers for DHH and more!
THURSDAYS Intermediate ASL 7-8:30pm EST	

Kids ASL Classes

Saturdays 12-1pm Ages 0-5	Saturdays 1:15-2:15 pm Ages 6-9	Sundays 12-1 pm Ages 9-12	Sundays 1:15-2:15pm Ages 13+
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Summer Classes (1:30-3:30 EST)

 Travel the World Mondays	 ASL Drama & Storytelling Tuesdays	 Basic English, Basic ASL Wednesdays	 Permit Class Fridays
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REGISTER NOW!

All our classes are Deaf led, virtual, and open to all!
Classes are 4 weeks and start the week of June 15!
Questions? Email celenaponce@deafchildren.org





Quality Incentive Program (QIP)

Public Comment Period Open:

May 15 to June 15, 2026

Hello,

The Department invites you to submit public comments on proposed Quality Incentive Program (QIP) reporting measures that will be used during the Fall 2026 data collection (survey) cycle. These measures will inform provider rates for Fiscal Year 2027–28.

Who Should Participate?

- Individuals receiving services and their families

- Service providers
- Regional center staff
- Advocates and community partners
- Members of the public

When is the Public Comment Period?

May 15, 2026 – June 15, 2026

How to Submit Comments

View the proposed changes to the four QIP measure surveys online here: [DDS Stakeholder Events – Public Comment Opportunities webpage](#).

[**Submit Your Comments on the QIP Measures Here**](#)

DDS values your input and encourages all interested stakeholders to review the proposed measures and share feedback during the public comment period.

Stakeholder feedback is an important part of ensuring that QIP measures remain meaningful, equitable, and aligned with the Department’s goals for service quality and accountability.

To learn more about the QIP, including current measures and program resources, please visit the [DDS Quality Incentive Program \(QIP\) webpage](#).

Questions? Email QIP@dds.ca.gov

Thank you for your continued partnership in strengthening California's developmental services system.



California Department of Developmental Services

[Quality Incentive Program \(QIP\) Page](#)

Email: QIP@dds.ca.gov

See what's happening on DDS' social sites:





Wandering Awareness & Prevention

Webinar for Individuals & Families Supported by Regional Centers

Este mensaje está disponible en español a continuación.

Hello:

The Department of Developmental Services [Department] invites you to a virtual information session on wandering awareness and prevention for people with intellectual and developmental disabilities (I/DD) and autism. This webinar will take place on **June 11, 2026, from 11:30 am -12:30 pm** on Zoom.

Who should attend: This webinar is for individuals, self-advocates, family members, and caregivers supporting individuals with I/DD and autism.

ASL and Spanish interpretation will be provided.

This webinar will cover:

- Safety risks re: wandering among individuals with IDD
- Data on wandering & how it affects families
- Practical prevention strategies, including:
- Improving safety in the home & community
- Working with first responders
- Planning for individual needs
- Key resources & tools to put these strategies into practice
- Ways to strengthen awareness & support effective wandering-prevention efforts

Please email autism@dds.ca.gov with any questions.

Details:

Thursday, June 11, 2026

11:30 am - 12:30 pm

Via Zoom

[Register Here](#)

Presenters: The webinar will be presented by Kate Movius from Autism Interaction Solutions followed by a water safety presentation from Tim Travis and Yvonne Grattianne from San Gabriel/Pomona Regional Center (SGPRC).

Kate Movius leads Autism Interaction Solutions, where she has provided education in autism identification, safety, and communication tactics to law enforcement and first responders since 2011. Kate has collaborated with California's Commission on Peace Officers Standards and Training to bring agencies into compliance with state law on wandering prevention for the autism population. She currently serves on the LA Found Taskforce, a groundbreaking initiative to help locate individuals with Alzheimer's, dementia, autism and other developmental disabilities who wander. The mother of two sons, one of whom has autism, Kate is dedicated to helping communities and first responders interact successfully with at-risk populations.



Tim Travis is the Director of Community Services and **Yvonne Gratianne** is the Communications and Public Engagement Officer at San Gabriel/Pomona Regional Center (SGPRC). Together with the team at SGPRC, they are active in promoting water safety for individuals with intellectual and developmental disabilities and are committed to advancing safety initiatives that support community health and wellbeing.



**Información y Prevención
sobre la Deambulaci3n**

*Seminario web para personas y familias que reciben apoyo de los
Centros Regionales*

Saludos:

El Departamento de Servicios de Desarrollo [Departamento] le invita a una sesión informativa virtual sobre información y prevención de la deambulación en personas con discapacidad intelectual y del desarrollo (I/DD) y autismo. Este seminario web se llevará a cabo el **11 de junio de 2026, de 11:30 a. m. a 12:30 p. m.** a través de Zoom.

Quién debería asistir: Este seminario web está dirigido a personas, auto defensores, familiares y cuidadores que apoyan a personas con I/DD y autismo.

Se proporcionará interpretación en lengua de señas americana (ASL) y en español.

Este seminario web tratará los siguientes temas:

- Riesgos de seguridad relacionados con el deambular entre personas con I/DD
- Datos sobre el deambular y cómo afecta a las familias
- Estrategias prácticas de prevención, entre las que se incluyen:
- Mejorar la seguridad en el hogar y la comunidad
- Colaborar con los servicios de emergencia
- Planificar según las necesidades individuales
- Recursos y herramientas clave para poner en práctica estas estrategias

- Formas de reforzar la concienciación y apoyar los esfuerzos efectivos de prevención del deambular

Envíe un correo electrónico a autism@dds.ca.gov si tiene alguna pregunta.

Detalles:

Jueves, 11 de junio de 2026

11:30 am-12:30 pm

A través de Zoom

[Regístrese Aquí](#)

Presentadores: El seminario web será presentado por Kate Movius, de Autism Interaction Solutions, y a continuación tendrá lugar una presentación sobre seguridad en el agua a cargo de Tim Travis e Yvonne Grattianne, del Centro Regional de San Gabriel/Pomona (SGPRC).



Kate Movius dirige Autism Interaction Solutions, donde desde 2011 imparte formación sobre cómo identificar el autismo, medidas de seguridad y estrategias de comunicación a las fuerzas del orden y los servicios de emergencia. Kate ha colaborado con la Comisión de Normas y Capacitación de Agentes de Paz de California para que las agencias cumplan con la ley estatal sobre la prevención de la deambulación de la población con autismo. Actualmente forma parte del Grupo de Trabajo LA Found, una iniciativa innovadora para ayudar a localizar a personas con Alzheimer, demencia, autismo y otras discapacidades del desarrollo que deambulan. Madre de dos hijos, uno de los cuales tiene autismo, Kate se dedica a ayudar a las comunidades y a los equipos de primeros auxilios a interactuar con éxito con las poblaciones en riesgo.



Tim Travis es el director de Servicios Comunitarios y **Yvonne Gratianne** es la coordinadora de Comunicaciones y Participación Ciudadana del Centro Regional de San Gabriel/Pomona (SGPRC). Junto con el equipo del SGPRC, trabajan activamente para promover la seguridad en el agua entre las personas con discapacidades intelectuales y del desarrollo, y están comprometidos con impulsar iniciativas de seguridad que contribuyan a la salud y el bienestar de la comunidad.



California Department of Developmental Services

Email: autism@dds.ca.gov

See what's happening on DDS' social sites:



THE CITY OF HAWTHORNE INTRODUCES THE **SPECIAL NEEDS AWARENESS PROGRAM**



***For Hawthorne Residents Only**

About the Program

The City of Hawthorne is proud to launch a new initiative designed to **enhance awareness and improve public service** for residents with special needs. Households with individuals who may require additional assistance can receive a multi-colored sticker that reads: "A Neighbor with Special Needs Lives Here" available through the Hawthorne Police Department Community Affairs Unit.

Why This Matters

This initiative ensures that City employees, whether **first responders, utility workers, or other service providers**, will know that a person with special needs may reside at the home. With this knowledge, they can **adapt their communication and approach** to provide **more effective, respectful, and compassionate assistance**.

How to Get Your Sticker

- 1** **COMPLETE AN APPLICATION**
IN PERSON: Hawthorne Police Department
12501 S. Hawthorne Blvd, Hawthorne, CA 90250
ONLINE: Scan the QR Code on this flyer or visit
[HAWTHORNECA.FORMSTACK.COM/
FORMS/SPECIAL_NEEDS_AWARENESS_PROGRAM](http://HAWTHORNECA.FORMSTACK.COM/FORMS/SPECIAL_NEEDS_AWARENESS_PROGRAM)
- 2** **VISIT THE HAWTHORNE POLICE DEPARTMENT TO PICK UP THE STICKER**
- 3** **PLACE THE STICKER IN A VISABLE AREA NEAR THE FRONT ENTRY WAY AT YOUR RESIDENCE**



FOR MORE INFORMATION CALL: (310) 349 - 2888

**HAWTHORNE POLICE DEPARTMENT COMMUNITY AFFAIRS UNIT
12501 S. HAWTHORNE BLVD, HAWTHORNE, CA 90250**