WESTSIDE
REGIONAL CENTER

To: Board of Directors

Date: July 1, 2025

Committee Schedule and Agenda for the WRC Board of Directors Board Meeting, **Wednesday, July 9 2025.**

Attached, is the agenda for the **July 9, 2025, WRC Board of Directors Board Meeting which will be held virtually on Zoom Webinar.**

*All Board of Directors will receive a link inviting you to be a panelist at the July 9, 2025 meeting. On the day of the Board meeting, please click on your link to ensure you join the meeting as a panelist (speaker). This link is unique to you and should not be shared with anyone else.

All members of the public who wish to attend the meeting should follow these instructions to register:

1. Sign up for a free Zoom account if they have not already done so
2. Click on this link to register to attend the meeting
    - Attendees will be asked for their name and email address
    - This is so we can take attendance instead of using a sign-in sheet
    - Attendees will receive an email with a link to join the meeting
    - **Webinar ID: 854 8510 4345 # Password: 114772 #**
3. On the day and time of the meeting, attendees should click the link to join and enter the password.
    - Spanish interpretation will be available upon entering the meeting

The public session Call-to-Order is scheduled for 6:30 p.m. Much of the work of the Board is done in the WRC various committees, including Finance, Political Action, Client Services, and others. Your participation is needed and welcomed.

The following Committees are scheduled to meet:

Committee Name	**Date & Time**	**Location**
Board Development Committee	July 21, 5:00 p.m.	Factor's Deli 9420 W. Pico Blvd. L.A. 90035
Client Services Committee	July 1, 5:00 p.m.	ZOOM Video Conference
Consumer Advisory Committee	July 10, 5:00 p.m.	El Pollo Loco 5529 Sepulveda Blvd. Culver City
Finance Committee	July 9, 5:00 p.m.	ZOOM Video Conference
Policy Committee	July 24, 4:00 p.m.	ZOOM Video Conference
Political Action & Outreach Committee	July 8, 5:00 p.m.	ZOOM Video Conference
Self Determination	July 8, 6:00 p.m.	ZOOM Video Conference
Service Provider Advisory Committee	July 15, 10:30 a.m.	777 Aviation Blvd. El Segundo 90245

WESTSIDE REGIONAL CENTER

BOARD OF DIRECTORS BOARD MEETING

COASTAL DEVELOPMENTAL SERVICES FOUNDATION

5901 GREEN VALLEY CIRCLE • SUITE 320 • CULVER CITY, CA 90230

Wednesday, July 9, 2025

Via Zoom

6:00 PM – Closed Session • 6:30 PM – Public Session

AGENDA

- **Closed Session**
  4663 (a) (1) (2) (3) (4) (5) (b)
  'Real estate', 'appointment, employment, evaluation, of performance or dismissal of a Regional Center employee'. 'Pending litigation'. Pursuant to Welfare and Institutions Code 4660.

• **Public Session Call to Order**	Almarietha Mathews
• **Welcome**	Almarietha Mathews
• **Mission Statement**	Vanda Yung
• **Code of Conduct**	Terry Magady
• **Roll Call of Board Members – Quorum**	Almarietha Mathews
• **President's Report**	Almarietha Mathews
• **Executive Director's Report**	Jane Borochoff
• **Public Comment on Agenda Items**	
• **APPROVAL OF** Minutes of June 11, 2025 Board Meeting	Todd Rubien – ACTION
• **Presentation OF** Westside Regional Center 2025-2026 Performance Contract Update	Dr. Ricardo Pacheco
• **Public Comment:** Westside Regional Center 2025-2026 Performance Contract Update	
• **APPROVAL OF** Westside Regional Center 2025-2026 Performance Contract Update	Almarietha Mathews – ACTION
• **Committee Reports**	
Client Services • **APPROVAL OF** Personal Assistance Standards	Dr. Wakelin McNeel - ACTION
Finance • **APPROVAL OF** Contract over $250,000-START/Line of Hope	Kyle Jones - ACTION
Policy	Terry Magady
Political Action (PAC)	Zoey Giesberg
Service Provider Advisory (SPAC)	Justin Levi
Consumer Advisory (CAC)	Esther Kelsey
• **Public Comment**	
• **Adjournment**	Almarietha Mathews - ACTION

Pursuant to California Welfare and Institutions Code 4660 (c), time shall be allowed for public input on all properly noticed agenda items prior to board action on that Item.

The Next Board Meeting is on Wednesday, September 10, 2025, at 6:30 p.m.

MISSION STATEMENT

WESTSIDE
REGIONAL CENTER

DECLARACIÓN DE LA MISIÓN

It is WRC's mission to support people with developmental disabilities, their families, and communities of choice by facilitating access to person-centered, culturally responsive services and resources.

La misión de WRC es apoyar a las personas con discapacidades del desarrollo, a sus familias y a las comunidades de su elección facilitando el acceso a servicios y recursos culturalmente sensibles y enfocados en la persona.

WESTSIDE REGIONAL CENTER | BOARD OF DIRECTORS

MEETINGS CODE OF CONDUCT

WESTSIDE REGIONAL CENTER

JUNTA DIRECTIVA | WESTSIDE REGIONAL CENTER

CÓDIGO DE CONDUCTA EN LAS REUNIONES

Business etiquette is essential to a well-run, successful meeting. Everyone who attends all WRC Board-related meetings agrees to:

- Understand and promote collaboration by allowing for a productive, safe and welcoming environment;
- Treat everyone with respect and consideration;
- Allow for open and inclusive discussions that do not demean, discriminate or harass others;
- Refrain from using discriminatory or demeaning language or language that could be considered bullying, threatening or intimidating;
- Critique ideas and suggestions but not individuals;
- Respect the responsibility and authority of the Board Chair in preserving order and decorum; and
- Avoid disrupting others when speaking and waiting for the Board Chair to determine the next speaker(s).

If, after being warned, anyone's actions violate this Meetings Code of Conduct, they may be asked to leave the meeting by the Board Chair.

Board Meetings Code of Conduct was Adopted on June 3rd, 2020.
Amended by the Board of Directors June 8, 2022.

La etiqueta en los negocios es esencial para el éxito de una reunión. Todas las personas que asistan a las reuniones del consejo del WRC se comprometen a:

- Comprender y fomentar la colaboración permitiendo un entorno productivo, seguro y acogedor;
- Tratar a todos con respeto y consideración;
- Permitir debates abiertos e inclusivos que no degraden, discriminen o acosen a los demás;
- Abstenerse de utilizar lenguaje discriminatorio o degradante o que pueda considerarse acoso, amenaza o intimidación;
- Criticar ideas y sugerencias, pero no a individuos;
- Respetar la responsabilidad y la autoridad del presidente de la Junta para mantener el orden y el decoro; y
- Evitar interrumpir a los demás al hacer uso de la palabra y esperar a que el presidente de la Junta determine el/los siguiente(s) orador(es).

Si, tras haber sido advertido, alguien infringe este Código de Conducta en las Reuniones, el presidente de la Junta podrá pedirle que abandone la reunión.

El Código de Conducta para las Reuniones del Consejo fue adoptado el 3 de junio de 2020.
Modificado por el Consejo de Administración el 8 de junio de 2022.

WESTSIDE REGIONAL CENTER

Board of Directors Meeting
Coastal Development Services Foundation
Wednesday, June 11, 2025 | 6:30 P.M.
Via Zoom

MINUTES

MEMBERS PRESENT:	Joan Elaine Anderson	Dr. Wakelin McNeel
	Nilo Choudry	Todd Rubien
	Jennifer E. Cohen	Dr. Christopher Taicher
	Zoey Giesberg	Carmen Tripp
	Kyle Jones	Vanda Yung
	Terry Magady	Fanfan Wang
	Almarietha Mathews	

MEMBERS ABSENT: Meshell Baylor

STAFF PRESENT: Jane Borochoff, Peggy Bottger, Stephen Browning, Linda Butler, Candace Hein, Bob Kutaj, Andy Ponce, Aga Spatzier, Martha Thompson

GUESTS: Sonia Hernandez (Interpreter), Antonietta Schulz (Interpreter), Lisa C. Anderson, Amanda Copeland, Rachel Donahue, Roxie Fernandez, Donell Hill, Hillary Kessler, Carolyn Mitchell, Lubna Mohamed, Edward Parker, Willie Ramirez, Manuel Rodriguez, Robert Schwartz, Peggy Simons, Annetta Sparks, Yeray Taina, Martha Thompson, Todd Withers, David Wyles

CALL TO ORDER (ACTION*)

Meeting was called to order by Board President, Vanda Yung, at 6:39 p.m. The Mission Statement and Meeting Code of Conduct was read by Dr. Christopher Taicher.

ROLL CALL AND ESTABLISHMENT OF A QUORUM

It was established that the members present represented a quorum necessary pursuant to Section7.03 (6) of the bylaws of Westside Regional Center which states:

> *(h) Quorum. A majority of the Directors serving on the Board at the time of the meeting of the Board shall constitute quorum at any meeting of the Board*

PRESIDENT'S REPORT

Vanda welcomed everyone to the June Annual Meeting, noting it marked the final board meeting of the current fiscal year and her last meeting as WRC Board President. Her seven-year term, as set by the Lanterman Act, would officially conclude on August 31st this year.

Vanda expressed gratitude for the trust and support shown to her, and the inspiration from WRC staff, service coordinators, providers, and the resilience of individuals and families served. She highlighted the challenges of the past year, including natural disasters like the Palisades fire, societal and economic pressures, and unsettling events in downtown and other LA areas. These trials, however, became opportunities to witness the community's strength. She urged unity amidst uncertainties like state budget impacts and administrative changes, emphasizing the unwavering importance of integrity, compassion, and mission. She noted June as a time for reflection and celebration, mentioning Father's Day, LGBTQ Pride Month, and Juneteenth. These occasions reinforce WRC's core values: Equity, Diversity, Inclusion, Belonging, and Accessibility.

Vanda extended thanks to the board of directors, management team, staff, and legal counsel David Lester, and recognizing the executive committee members: Vice President Jennifer Cohen, Treasurer Kyle Jones, Co-Secretaries Almarietha Matthews, Adriana Madrigal, and Todd Rubien (who back-filled Adriana's seat mid-year).

Vanda thanked the Fiscal Year 2024-2025 Committee Chairs:

- Development Committee: Jennifer E. Cohen
- Finance Committee: Kyle Jones
- Facilities Committee: Kyle Jones (first half), Almarietha Mathews (second half)
- Client Services Committee: Dr. Wakelin McNeel
- Political Action Committee: Zoe Giesberg
- Policy Committee: Terry Magady
- SPAC: JoanE Anderson
- CAC: Esther Kelsey

Vanda offered a special thank you to JoanE Anderson, who, like Vanda, is completing her seven-year term and terming off the board. JoanE's dedication throughout and during the COVID years and especially during the Palisades fires, leaves a lasting legacy.

Vanda then announced the board committee appointments for the new fiscal year 2025-2026:

- Executive Committee: Almarietha Mathews (Chair), Terry Magady (Vice President), Kyle Jones (Treasurer), Todd Rubien (Secretary). Vanda Young will stay on as an ex-president until August 31st during the transition.

- Board Development Committee: Almarietha Mathews, Jennifer E. Cohen, Meshell Baylor, Zoey Giesberg, and Vanda Yung. The committee members will elect their chair.
- Finance Committee: Kyle Jones (Chair), Almarietha Mathews, Meshell Baylor, Nilo Choudry. Dr. Christopher Taicher will continue to serve as a voting committee member, non-board member.
- Client Services Committee: Dr. Wakelin McNeel (Chair), Carmen Tripp, David Wyles, Fanfan Wang, Todd Rubien.
- Policy Committee: Terry Magady (Chair), Almarietha Mathews, Jennifer E. Cohen, Nilo Choudry. Vanda Yung will continue to serve as a voting committee member, non-board member.
- Political Action Committee: Zoey Giesberg (Chair), Nilo Choudry, Todd Rubien.
- SPAC: Justin Levi (new Chair, joining next month).
- ARCA Delegate: Almarietha Mathews.

Vanda expressed confidence in the new leadership and stated she would continue to serve on the board until the end of August and volunteer in other committees.

EXECUTIVE DIRECTOR REPORT

Jane acknowledged the ongoing protests and federal ICE raids affecting the community. She emphasized WRC's commitment to supporting individuals and families and reassure them about confidentiality and privacy. Jane highlighted that all information and records obtained by the regional center are confidential under the Lanterman Developmental Disabilities Services Act and Welfare and Institutions Code section 45.14. This prohibits disclosing information about individuals and families, including to local and federal law enforcement, with very few exceptions, typically requiring written consent. She stressed that WRC takes its duty to safeguard information seriously and will not compromise information, urging the community not to skip services due to fear in these uncertain times. Jane clarified that Westside Regional Center is an independent 501c3 nonprofit organization, not a government agency, despite receiving and disbursing government funds.

Jane updated the board on the search for a new Director of Client Services following Suzy Requarth's departure last month. The position closed May 30th, with first-round interviews completed and second-round interviews pending, aiming to fill the role by the end of summer. This is a critical executive and leadership position overseeing service coordination and case management.

Regarding the Performance Contract Update for 2025-2026, Jane stated that the board would be voting at the July 9th board meeting. The contract is available in the packet and on the WRC website.

Jane then expressed her gratitude and farewells to the board members who are terming-out:

Dr. Christopher Taicher: Jane thanked him for his volunteerism during the pandemic, his leadership, mentorship, and support. She encouraged him to consider reapplying for the board.

JoanE Anderson: Jane lauded JoanE’s dedication, her role as the Executive Director of Empower Tech, her service as SPAC Representative, her creativity, and fierce advocacy. She particularly highlighted JoanE's foresight and leadership during the Palisades fires, which enabled WRC to offer assistance and hotel stays to families when other regional centers were unprepared. Jane expressed her hope that JoanE would remain involved.

Vonda Yung: Jane praised Vanda for her two years as President, her sacrifices, extensive knowledge, dedication, caring, and informed leadership. She noted Vanda's social services background, compassion for service coordinators and families, advocacy for prominent issues (aging caregivers, equity), and willingness to speak up at state level for better resources and equity. Jane recognized Vanda's involvement across numerous board committees and outside affiliations and calling her a "tremendous president".

APPROVAL OF THE REGULAR BOARD MEETING MINUTES OF MAY 14, 2025 (ACTION)

JoanE Anderson (Motion) and Jennifer E. Cohen (Second) to approve the Regular Board Meeting Minutes of May 14, 2025. There was no discussion.

13	AYES
0	NO
0	ABSTENTION

The motion passed.

RESOLUTION: APPROVAL OF THE REGULAR BOARD MEETING MINUTES OF MAY 14, 2025.

PUBLIC COMMENT – AGENDA (3 minutes)

None.

COMMITTEE REPORTS

Board Development

Committee Chair, Jennifer E. Cohen, thanked committee members Zoey Giesberg, Carmen Tripp, Almarietha Mathews, and Vanda Yung for their monthly meetings, planning, recruitment, and guidance. She expressed gratitude to JoanE Anderson, Dr. Christopher Taicher, and Vanda Yung for their dedication and leadership. The board, in closed session, approved Almarietha Mathews for a two-year term renewal (July 1st, 2025 to June 30th, 2027), and noted Almarietha as the new

ARCA Representative for fiscal year 2025-2026. They acknowledged Justin Levi as the new SPAC representative as voted prior by SPAC.

Jennifer then announced the WRC slate of Officers for 2025-2026: President (Almarietha Mathews), Vice President (Terry Magady), Treasurer (Kyle Jones), and Secretary (Todd Rubien).

Client Services

Vanda Yung reported on behalf of committee Chair, Dr. Wakelin McNeel. The committee has been working on the Adaptive Skill Standards and Personal Assistance Standards. Adaptive Skill Standards were approved by the board last month and submitted to DDS for approval. The Client Services committee usually meets on the first Monday of each month. The next meeting will be on July 7th at 5:00 p.m.

Facilities

Committee Chair, Almarietha Mathews, reported the ribbon-cutting ceremony for 777 Aviation should be sometime in August. The general open house for the public will take place later in the year in September. Almarietha thanked Kyle Jones, the previous Facilities Committee Chair. The Committee will now continue to meet on an ad-hoc (as needed) basis.

Policy

Committee Chair, Terry Magady, reported that the committee met on June 5th and two policies were approved and sent to the Executive Committee: the Board Executive Policy and the Executive Limitations Policy. The next meeting date is July 24th.

Political Action (PAC)

Committee Chair, Zoey Giesberg, reiterated WRC's role as a safe space and noted information on responding to ICE is available on the WRC website in both English and Spanish. The committee is tracking the federal "big beautiful bill" and proposed Medicaid cuts, including a House proposal of $300 billion to CalFresh and almost $800 billion to Medicaid. These cuts could result in 14 million people losing health insurance, increased administrative barriers, biannual Medicaid eligibility renewals, and new strict work requirements. The California state budget deficit is expected to lead to cuts in the Department of Developmental Services (DDS). However, there has been legislative pushback to the governor's budget, opposing proposals to reduce IHSS overtime hours, freeze new Medi-Cal enrollment for adults 19 and over, and institute an asset test for Medi-Cal eligibility. Zoey stressed the importance of community and unity during these "scary times".

Finance

Committee Chair, Kyle Jones, reported that the committee met at 5:00 p.m. on the day of the board meeting. Detailed financial reports were reviewed, indicating the center is within budget and projecting balanced budgets for Purchase of Services and Operations for fiscal year 2024-

2025. The committee reviewed a contract renewal and recommended approval from the full board.

APPROVAL OF CRP/WRC Crisis Team Contract (ACTION)

Kyle Jones (Motion) and Jennifer E. Cohen (Second) to approve CRP/WRC Crisis Team contract. JoanE Anderson abstained. This is a renewal. There was no discussion.

12	AYES
0	NO
1	ABSTENTION

The motion passed.

RESOLUTION: APPROVAL OF CRP/WRC Crisis Team Contract.

Service Provider Advisory (SPAC)

SPAC Representative, JoanE Anderson, reported that the July SPAC meeting will be held on-site. JoanE addressed the state budget issues, noting a significant shortfall for Medicaid/Medi-Cal. She highlighted that there is bipartisan support to prevent cuts to programs for the community WRC serves and those who most desperately need funding. Advocacy efforts from vendors and consumers are ongoing, and WRC is collaborating with Veterans Affairs on these issues. JoanE encouraged continued calls to senators and congressmen to make voices heard. She confirmed she will remain involved and support the transition of Justin Levi as new SPAC Representative.

Consumer Advisory (CAC)

CAC member, Linda Butler, reported on behalf of Chair Esther Kelsey. Some recent activities of self-advocates included attending a jazz band concert, participating in a drumming circle (which helps with relaxation and meditation), attending a webinar on Medicaid cuts, supporting individuals in IPP meetings, and attending a statewide Special Olympics. CAC continues to partner with other regional centers like North LA Regional Center and San Andreas Regional Center, and SCDD. Concerns raised included public transportation funding, timely response from service coordinators, and difficulty getting on zoom for board meetings.

PUBLIC COMMENT (3 minutes)

Amanda Copeland reported that her adult daughter, who has developmental and mental health needs and receives services from the regional center, has been unhoused since early March 2025. She believes the situation stems from retaliation by a staff member, including breaches of confidentiality and the involvement of law enforcement. Lisa C. Anderson will be moving to Santa Cruz and asked about partial and full year board terms. She asked about how to get agenda items, and best way to use an “easy debit card” for a neighbor when a bank refuses to reverse money.

David Wyles, Chair of Self-Determination Local Committee, announced a Self-Determination Resource Fair on Sunday, June 29th, at the Proud Bird restaurant site in Westchester, near the LAX airport. He encouraged interested individuals, and those currently in or wanting to be in self-determination, to register. David reported that WRC now has over 500 people in self-determination, admitting at least 20 people a month, making WRC a leader in California. Donell Hill, Founder of Life Maximizer, is collaborating with the LVAC committee on the resource fair. Donell stated they have 230 registrants so far and hoped numbers would increase. The event details are Sunday, June 29th, from 10:00 a.m. to 3:00 p.m. at the Proud Bird.

ADJOURNMENT

The Board meeting was adjourned by Vanda Yung, Board President at 7:49 p.m.

Almarietha Mathews

Board Secretary

WESTSIDE REGIONAL CENTER
BUDGET STATUS REPORT as of May 31, 2025
(92 % of the Year)

	A-1 ALLOCATION Fiscal Year 24-25			YTD EXPENDITURES 11 months of expenditures in base	% OF ALLOCATION
OPERATIONS	$ 38,104,495		*	$ 28,539,721	75%
PURCHASE OF SERVICES	$ 501,715,625			$ 459,902,671	92%
TOTAL	**$ 539,820,120**			**$ 488,442,393**	90%

NARRATIVE

OPERATIONS — WRC's projected expenditures will be within our budget allocation. We project a balanced budget for FY 24-25. Note- Some of WRC's operations allocation are restricted funds due to policy mandates.

PURCHASE OF SERVICE — Based on the A-1 Budget Allocation for FY 24-25, WRC is projecting a balanced POS budget.

* Expenditures through 5/31/25

Westside Regional Center Performance Contract 2025-26

Public Policy Outcomes

Public Policy Measures	State Average 2024	WRC Baseline as of 2024	Planned Activities
Number and Percent of RC caseload living in State Developmental Center. **(lower is better)**	**2024** **.05%**	**2024** **1** **.01%**	• Schedule resource fair and vendor presentations for new vendors (as a planned activity of the 2024-2025 Performance Contract) that provide: • Substance Use Disorder counseling (Sober State) • Substance Use Disorder mentoring (Sober State) • Substance Use Disorder residential services Lily's Specialized Home). • Behavior Day Program (Understanding Needed Integration) • Coordinated Career Pathway programs (N=13...)
Number and Percent of minors living with families (includes own family, foster family, and guardian). **(higher is better)**	**2024** **99.69%**	**2024** **66,272** **99.82%**	• Continue to collaborate with the WRC Family Resource & Empowerment Center (FREC) that provides a library, assistance, support, information, workshops, parent support, and facilitation of parent-to-parent support. • Schedule Performance Contract Resource Fair and vendor presentations for new vendors that were vendored as a planned activity of the 2024-2025 Performance Contract) that provide: 1). Behavior Respite (Train Care) 2). Medical Respite (Lily's Open Arms Specialized) 3). Behavior Day/Employment Program (Understanding Needed Integration) 4). Psychiatry related (Reswell) 5). Coordinated Family Supports (N=13) 6). Education Support Services (N=10) • Increased direct vendorization and utilization of Social Recreation/Camp/Non-Medical Therapies (N=64), including Participant Directed Services (N= 2) that handle 459 (Social Recreation/Camp/Non-Medical Therapies).
Number and Percent of adults living in home	**2024**	**2024**	• Improve formal needs assessment process to expand upon targeted resource development to meet unmet needs.

settings (includes independent and supported living, adult family home agency, and with parent). **(higher number is better)**	**84%**	**4,764** **89.0%**	• Needs Assessment is live on SANDIS. • Increase knowledge and enrollment in Self Determination Program to augment flexibility and customization in service delivery. • For example: • "Your Self-Determination Advensture" resource fair • Sunday June 29, 2025, 10:00am-3:00pmThe Proud Bird: 11022 Aviation Blvd, L.A. CA 90045.
Number and Percent of minors living in licensed homes serving greater than 7 (includes ICF/DDs, ICF/DDHs, IFC/DDNs, SNFs, and CCFs). **(lower is better)**	**2024** **0.02%**	**2024** **0** **0.00%**	• Continue to provide information and support for families of minors regarding available living options. • Increase usage of in-home respite, behavior respite, medical respite to individuals with behavioral and medical needs through continued implementation and resource development of the CPP/CRDP. • Schedule resource fair and vendor presentations for new vendors (that were vendored as a planned activity of the 2024-2025 Performance Contract) that provide Specialized Therapeutic Services, Mobile Crisis, and START programming to support individuals with emergent need • (i.e., Benchmark, Reswell Psychiatry, Line of Hope and START). • Increase knowledge and enrollment in Self Determination Program to increase flexibility and customization in service delivery.
Number and Percent of adults living in licensed homes serving greater than 7 (ICF/DDs, ICF/DDHs, ICF/DDNs, SNFs, and CCFs; RCFE not include	**2024** **1.46%**	**2024** **30** **0.56%**	• Continued development of affordable housing to increase housing access. • Increase resource development in Supported Living Services, Independent Living Training Services and Adaptive Skills Training to provide individualized support to individuals who wish to live independently and or receive training to live independently.

Public Policy Outcomes: Measures Related to Employment

Measures	Measurement Methodology	Planned Activities
Percentage of individuals served age 16-64 with earned income **Statewide – 15.20%** **WRC – 17.71%**	Based on 2021 Employment Development Department (EDD) data-average percentage of individuals served age 16-64 with earned income as reported to EDD.	• Continued collaboration between WRC and the Department of Rehabilitation (DOR) specifically related to transition services. • Continue to refer individuals to the Department of Rehabilitation Student Support Transition Services (18-22); WRC recently identified a point of contact with DOR for this age range. • Increase outreach to local schools to share information regarding WRC's newly developed Coordinated Career Programs (N= 14...)
Average annual wages for ages 16-64: **Statewide - $14,256 ($1,188x 12 months)** **WRC - $15,204 ($1,267x12 months).**	Based on 2021 EDD data – average annual wages as reported to EDD for individuals served age16-64	• Continue to share information with Client Services and increase knowledge about services offered through Department of Rehabilitation. • Continue hosting information sessions and sharing information at Client Services department meetings regarding Coordinated Career Pathways (started on March 20, 2025). • Continue to coordinate quarterly Day Program and Employment vendor forums to develop strategies for increasing

		employment outcomes (started on May 7, 2025).
Average annual earnings for ages 16-64 compared to people with all disabilities in CA: **All Disabilities – $51,500** **WRC – $15,204**	Based on 2021 EDD data compared to 2021 Cornell Disability Statistics on people with all disabilities.	• Explore service approaches in use to support other target populations in our communities to identify promising practices and additional opportunities for new approaches.
Percentage and number of adults who were placed in competitive integrated employment following participation in a Paid Internship **Baseline:** **2023** **13.11%, 60 individuals in CIE following a PIP** **2024** **10.47%, 86 individuals in CIE following a PIP**	Data collected manually from service providers by WRC.	• WRC recently developed a relationship with Managed Career Solutions to increase information about Community Works Incentives Coordinators (CWIC) who can assist with: • Benefits counseling and the effect of work on those benefits. • Help individuals understand work incentives so they can make an inform choice and be successful • Connect individuals with agencies that help pay for training or services to return to work. • Continue to collaborate with the Work Incentives Planning and Assistance Program (WIPA) to ensure individuals understand social security benefits (both Supplemental Security Income and Understand Social Security Disability Insurance). • Continue to improve information sharing with individuals/families served and

		Service Coordinators relating to disability benefits management and available work services.
Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year. **Baseline:** **2023** **$16.37/HR, 16Hrs/week** **2024** **$17.41/HR, 10Hrs/week**	Data collected manually from service providers by WRC.	• Despite the challenges with the development of FMS (i.e., liability, high insurance costs, workers compensation), continue to develop FMS agencies that can pay for PIP (Paid Internship Program) and become employee of record
Average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made **Baseline:** **2023** **$16.63/HR, 21Hrs/week** **2024** **$18.57/HR, 21 Hrs/ week**	Data collected manually from service providers by WRC.	• Continue to creatively develop Tailored Day Services program and Supported Employment services in a way that is in line with the DDS directives under Rate Reform: • Day Services (service code 531). • Supported Employment - Group (service code 950). • Supported Employment - Individual (service code 952) • Work Activity Program (service code 954
Total number of $2000 (30 days), $2500 (6 months), and $3000 (12 months) incentive payments made for the fiscal year. **Baseline**	Data collected though Purchase of Service review by WRC.	• Continue to creatively develop Tailored Day Services program and Supported Employment services in a way that is in

2023 **$2000 – 39** **$2500 – 24** **$3000 – 14** **2024** **$2000 – 31** **$2500 – 25** **$3000 – 25**		line with the DDS directives under Rate Reform: • Day Services (service code 531). • Supported Employment - Group (service code 950). • Supported Employment - Individual (service code 952) • Work Activity Program (service code 954).
Percentage of adults who reported having competitive integrated employment as a goal in their IPP Previous Baseline: **2017/2018 NCI Survey** **State average – 29%** **WRC Average – 41%**	**Based on the 2020-2021 National Core Indicators (NCI) In-Person Survey – For this cycle background information on this domain was not available.**	• Continue information sharing and provision of training opportunities for our Service Coordinators and communities to promote prioritization of CIE outcomes. • Increase/improve access to disability benefits management information to address fear of benefits loss due to earned income

Public Policy Outcomes – Improving Equity in POS Expenditure

Measure and Measurement Methodology

Percent of total annual purchase of service expenditures by individual's ethnicity and age based on Fiscal 2023-2024 data:

For birth to age 2 years, inclusive	Individuals Count	Total Expenditures	Per Capita Expenditures	Utilized
American Indian or Alaska Native	*	*	*	84.4%
Asian	100	$595,806	$5,958	62.3%
Black/African American	380	$2,293,461	$6,035	57.3%
Hispanic	928	$6,194,722	$6,675	59.3%
Native Hawaiian or Other Pacific Islander	*	*	*	61.8%
White	740	$4,490,660	$6,068	66.7%
Other Race/Ethnicity or Multi-Cultural	497	$3,482,251	$7,007	61.5%

For age 3-21 years, inclusive	Individuals Count	Total Expenditures	Per Capita Expenditures	Utilized
American Indian or Alaska Native	*	*	*	37.6%
Asian	277	$3,702,286	$13,366	50.3%
Black/African American	1,340	$18,856,588	$14,072	47.3%
Hispanic	2,615	$29,966,425	$11,459	49.1%
Native Hawaiian or Other Pacific Islander	*	*	*	43.9%
White	1,206	$20,796,161	$17,244	43.8%

Activities

- Continue to host community events, trainings, public meetings, workshops, Facebook, Instagram, website and through communication with personnel.
- Continued outreach to community partners to host information sessions about the Regional Center to increase awareness of available regional center services.
- Information sessions to be provided in threshold languages to ensure equitable information sharing.
- Increased access to self- determination to expand upon access to tailored services and flexibility in service provision in a culturally sensitive manner.
- Increase development of Family Mediated Services (FMS) agencies to increase service usage and service access.

Other Race/Ethnicity or Multi-Cultural	976	$14,607,161	$14,966	51.1%
American Indian or Alaska Native	*	*	*	37.6%
22yrs. +	**# Served**	**Total Expenditures**	**Per Capita Expenditures**	**% Utilized**
American Indian or Alaska Native	*	*	*	89.5%
Asian	216	$13,308,749	$61,615	73.0%
Black/African American	1,228	$92,870,762	$75,628	64.3%
Hispanic	1,290	$71,807,809	$55,665	65.8%
Native Hawaiian or Other Pacific Islander	*	*	*	61.4%
White	1,202	$113,581,269	$94,494	65.3%
Other Race/Ethnicity or Multi-Cultural	372	$27,912,170	$75,033	63.4%

Measure and Measurement Methodology

Number and percent of individuals receiving only case management services by age and ethnicity:

Ethnicity	0 – 2 yrs.		3 – 21 yrs.		22 yrs. +		Total	
	#	%	#	%	#	%	#	%
American Indian or Alaska Native	0	0.0%	*	16.7%	0	0.0%	*	10.0%
Asian	*	*	59	21.3%	**	**	84	14.2%
Black/ Afr. Am.	*	*	303	22.6%	**	**	411	13.9%
Hispanic	20	2.2%	699	26.7%	128	9.9%	847	17.5%
Native Hawaiian or other Pacific Islander	0	0.0%	*	40.0%	0	0.0%	*	18.2%
White	17	2.3%	262	21.7%	113	9.4%	392	12.5%
Other / Multi-Cultural	11	2.2%	254	26%	39	9.3%	304	16.5%

Measure and Measurement Methodology	

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity:

Family Home	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	*	*	*	38.5%
Asian	526	$9,786,634	$18,606	59.0%
Black/ Afr. Am.	2,446	$54,164,421	$22,144	49.3%
Hispanic	4,568	$74,187,510	$16,241	57.7%
Native Hawaiian or Pacific Islander	*	*	*	52.5%
White	2,512	$51,606,633	$20,544	46.9%
Other / Multi-Cultural	1,727	$28,105,637	$16,274	54.2%

SLS	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	*	*	*	94.4%
Asian	24	$2,916,103	$121,504	81.6%
Black/ Afr. Am.	159	$26,802,218	$168,567	79.7%
Hispanic	73	$13,262,840	$181,683	53.5%
Native Hawaiian or Pacific Islander	0	$0	$0	0.0%
White	240	$34,958,382	$145,660	70.2%
Other / Multi-Cultural	**	**	**	68.5%

ILS	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	*	*	*	69.3%
Asian	14	$1,001,930	$71,566	76.2%
Black/ Afr. Am.	149	$8,805,735	$59,099	65.7%
Hispanic	81	$4,492,047	$55,457	64.2%
Native Hawaiian or Pacific Islander	0	$0	$0	0.0%
White	173	$11,505,320	$66,505	67.1%
Other / Multi-Cultural	**	**	**	43.0%

- Continue to increase program development in the areas of social/recreational services, camp, education support services, behavior respite and psychiatric related services.
- Continue to collaborate with the Family Resource & Empowerment Center to ensure families have access to information, resources, parent-to-parent support, and literature on generic resources (i.e., IHSS, SSI, Medi-Cal...).
- Increase access to employment related services and via access to Paid Internship Program (PIP) opportunities, Coordinated Career Planning (CCP) services.
- Development of 20-25(of 102) affordable housing in connection with Santa Monica (Westchester); at 30% of annual median income (i.e., one bedroom, $400-500; with option of furnished)- Community Corporation Santa Monica.
- History of unhoused individuals and history of IDD diagnosis.
- Continued development of affordable housing.
- Improved data collection on specific unmet service needs via the needs assessment on SANDIS, to capture specific needs for underserved communities.
- Develop targeted resources that will more effectively mee the identified needs.
- Continue to engage in conversation with Service Coordinators to identify service needs to improved accessibility and available resources to meet the needs of underserved communities.

Licensed Residential Homes	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	0	$0	$0	0.0%
Asian	20	$3,160,065	$158,003	77.9%
Black/ Afr. Am.	121	$18,424,696	$152,270	81.0%
Hispanic	70	$12,657,540	$180,822	82.7%
Native Hawaiian or Pacific Islander	0	$0	$0	0.0%
White	169	$37,383,648	$221,205	80.4%
Other / Multi-Cultural	35	$7,071,638	$202,047	81.7%

- Continue to develop day services to meet the needs of people living in licensed homes Day Services (service code 531).
- Supported Employment - Group (service code 950).
- Supported Employment - Individual (service code 952)
- Work Activity Program (service code 954).

Measure and Measurement Methodology

Per capita purchase of service expenditures by individual's primary language (threshold languages identified):

Language	% Utilized	# of Clients	Total Expenditures	Per Capita Expenditures
English	60.3%	11,151	$365,048,971	$32,737
Spanish	59.6%	2,059	$50,949,951	$24,475

Activities

Translation & Interpretation Services

- Continue to provide individuals served and families translation and interpretation services during IPP/IFSP meeting, assessment, and consultation, public meetings, conferences, resource fairs, and other events.
- Continued providing contracted translation services for legal documents.
- Continued coordination of resource fairs at WRC to improves access to existing and newly developed providers.

Compliance Measures

Compliance Measures	State	WRC	Planned Activities
Unqualified independent audit with no material findings 2023/2024	100%	Yes	• Continue generally accepted accounting principles. • Maintain good business practice. • Modification due to CalPERS GASB (Governmental Accounting Standards).
Substantial compliance with DDS fiscal audit	100%	Yes	• Continue generally accepted accounting principles. • Maintain good business practices.
Operate within OPS budget	Yes	Yes	• Maintain monthly reporting Schedules to monitor OPS budget. • Continue operation budget planning, ongoing utilization review, and periodic adjustments as needed.
Certified to participate in Waiver	Yes	Yes	• Maintain compliance with Medicaid Waiver requirements.
Compliance with Vendor Audit per contract Article III Section 10	76%	Yes	• Maintain compliance with contract.
Individuals with current CDER or ESR	99.80%	99.99%	• Continue to provide timely completion of CDER and ESR reports.
Intake/Assessment and IFSP timelines (0-2)	*	100%	• Development of Early Childhood case management units to assist in support of children deemed provisionally eligible and reduce workload on Early Start team. Continued recruitment of qualified personnel to assume available Early Childhood and Early Start positions. Subsequent review by DDS near end of fiscal year indicated that performance in this domain had been

			increased to 100%, but supporting documentation not received as of this date.

Intake/Assessment timelines, clients 3 and above	78.40%	94.44%	• Continue to provide timely completion of Intake/Assessment for clients 3 years of age and above.
IPP Development (Welfare and Institutions Code requirements)	97.12%	92.78%	• Increase compliance with all requirements of the Welfare and Institutions Code for timely completion and distribution of IPPs for those receiving services. This will occur through continued efforts to reduce caseload ratios and training of Service Coordinators and management staff on statutory requirements under the Lanterman Act and Federal HCBS waiver.
IFSP Development (Title 17 requirements)	89.77%	77.76%	• Continue to comply with all requirements of Title 17 for timely completion of individual/family service plans for infants and children receiving early intervention services.

Contrato de desempeño del Centro Regional de Westside para el 2025-2026

Resultados de la política pública

Medidas de política pública	Media estatal 2024	Datos de referencia del WRC a 2024	Actividades planificadas
Número y porcentaje de casos de RC (centros regionales, por sus siglas en inglés) que están ubicados en un centro de desarrollo estatal. **(Cuanto más bajo sea el número, major es)**	**2024** **.05%**	**2024** **1** **.01%**	• Programar una feria de recursos y presentaciones de proveedores para nuevos proveedores (como actividad planificada del Contrato de desempeño para el 2024-2025) que proporcionen lo siguiente: • Asesoramiento sobre trastornos por consumo de sustancias (estado sobrio) • Mentorías para trastornos por consumo de sustancias (estado sobrio) • Servicios residenciales para trastornos por consumo de sustancias (Lily's Specialized Home). • Programa diurno de comportamiento (Comprender la integración necesaria) • Programas CCP (Programas de Trayectorias Profesionales Coordinadas) (N=13...)
Número y porcentaje de menores que viven con familias (incluye familia propia, familia de acogida y tutor). **(Cuanto más alto sea el número, mejor es)**	**2024** **99.69%**	**2024** **66,272** **99.82%**	• Continuar colaborando con Family Resource & Empowerment Center (FREC) del WRC que proporciona una biblioteca, asistencia, apoyo, información, talleres, apoyo a los padres y facilitación de apoyo de padres a padres. • Programar la Feria de Recursos del Contrato de Desempeño y presentaciones de proveedores para los nuevos proveedores que se vendieron como una actividad planificada del Contrato de Desempeño 2024-2025) que proporcionan: 1). Respiro de comportamiento (Cuidado de trenes) 2). Respiro Médico (Lily's Open Arms Specialized) 3). Programa de día/empleo para el comportamiento (Understanding Needed Integration) 4). Relacionado con la psiquiatría (Reswell) 5). Apoyos familiares coordinados (N=13). 6). Servicios de apoyo educativo (N=10). • Aumento de la venta directa y la utilización de Recreación social/Campamento/Terapias no médicas (N=64), incluidos los

			Servicios dirigidos por el participante (N= 2) que gestionan 459 (Recreación social/Campamento/Terapias no médicas).
Número y porcentaje de adultos que viven en entornos domésticos (incluye vida independiente y con apoyo, agencia de hogar familiar para adultos y residencia en el hogar con los padres). **(Cuanto más alto sea el número, mejor es)**	**2024** **84%**	**2024** **4,764** **89.0%**	• Mejorar el proceso formal de evaluación de necesidades para ampliar el desarrollo de recursos específicos para satisfacer las necesidades no cubiertas. • La Evaluación de Necesidades está activa en SANDIS (Sistema Automatizado Estatal de Determinación de Necesidades e Información, por sus siglas en inglés). • Aumentar el conocimiento y la inscripción en el programa de autodeterminación para aumentar la flexibilidad y la personalización en la prestación de servicios. • Por ejemplo: • Feria de recursos "Your Self-Determination Advensture" (*Tu aventura de autodeterminación)* • Domingo 29 de junio de 2025, de 10:00 a. m. a 03:00 p. m. The Proud Bird: 11022 Aviation Blvd, L.A. CA 90045.
Número y porcentaje de menores que viven en hogares con licencia que sirven a más de 7 personas (incluye ICF/DD [Centros Intermedios de Cuidados para Personas con Discapacidad Intelectual], ICF/DDH [Centros Intermedios de Cuidados para Personas con Discapacidad Intelectual y sus Hogares], IFC/DDN [Centros de Cuidados Residenciales para Personas con Discapacidad Intelectual y Necesidades de Apoyo], SNF [Centros de Cuidados de Larga Estancia] y CCF	**2024** **0.02%**	**2024** **0** **0.00%**	• Continuar proporcionando información y apoyo a las familias de los menores en relación con las opciones de vida disponibles. • Aumentar el uso del relevo en el hogar, el relevo conductual y el relevo médico para personas con necesidades conductuales y médicas a través de la implementación continua y el desarrollo de recursos del CPP/CRDP. • Programar la feria de recursos y las presentaciones de los proveedores para los nuevos proveedores (que fueron incorporados como una actividad planificada del contrato de desempeño 2024-2025) que ofrecen servicios terapéuticos especializados, crisis móviles y programas START para apoyar a las personas con necesidades emergentes • (Es decir, Benchmark, Reswell Psychiatry, Line of Hope y START). • Aumentar el conocimiento y la inscripción en el programa de autodeterminación para aumentar la flexibilidad y la personalización en la prestación de servicios.

[Centros de Cuidados Comunitarios]). **((Cuanto más bajo sea el número, mejor es)**			
Número y porcentaje de adultos que viven en hogares con licencia que prestan servicios a más de 7 personas (ICF/DD, ICF/DDH, ICF/DDNs, SNF y CCF. No se incluye RCFE)	**2024** **1.46%**	**2024** **30** **0.56%**	• Continuar con el desarrollo de viviendas asequibles para aumentar el acceso a la vivienda. • Aumentar el desarrollo de recursos en servicios de vida con apoyo, servicios de formación para la vida independiente y formación en habilidades de adaptación para proporcionar apoyo individualizado a las personas que deseen vivir de forma independiente o recibir formación para vivir de forma independiente.

Resultados de las políticas públicas: medidas relacionadas con el empleo

Medidas	Metodología de medición	Actividades previstas
Porcentaje de personas 16 a 64 años que fueron atendido y obtuvieron ingresos. **En todo el estado: 15.20%** **WRC (Centro Regional Westside): 17.71%**	Según los datos del Departamento de Desarrollo del Empleo (EDD) de 2021. Porcentaje promedio de individuos atendidos de 16 a 64 años que obtuvieron ingresos salariales según se informa al EDD.	• Colaboración continua entre el WRC y el Departamento de Rehabilitación (DOR) específicamente relacionada con los servicios de transición. • Continuar remitiendo a los individuos a los servicios de transición de apoyo al estudiante del Departamento de Rehabilitación (18-22). El WRC identificó recientemente un punto de contacto con el DOR para este rango de edad. • Aumentar el alcance a las escuelas locales para compartir información sobre los nuevos programas de carrera coordinados desarrollados por el WRC (N=14...).
Salario promedio anual para las edades comprendidas entre los 16 y los 64 años: **En todo el estado: $ 14,256 (1,188 $ x 12 meses)** **WRC: $15,204 ($1,267 x 12 meses).**	Según los datos del EDD de 2021: salarios anuales promedios comunicados al EDD para las personas atendidas de 16 a 64 años de edad	• Continuar compartiendo información con Servicios al Cliente y aumentar el conocimiento sobre los servicios ofrecidos a través del Departamento de Rehabilitación. • Continuar organizando sesiones informativas y compartiendo información

		en las reuniones del departamento de Servicios al Cliente sobre los Programas de Trayectorias Profesionales Coordinadas (comenzaron el 20 de marzo de 2025). • Seguir coordinando foros trimestrales de proveedores de programas diurnos y de empleo para desarrollar estrategias que permitan aumentar los resultados en materia de empleo (iniciado el 7 de mayo de 2025).
Ganancias anuales promedio para las personas de 16 a 64 años en comparación con las personas con todas las discapacidades en CA: **Todas las discapacidades: $51,500** **WRC: $15,204**	Según los datos del EDD de 2021 comparados con las estadísticas de discapacidad de Cornell de 2021 sobre personas con todas las discapacidades.	• Explorar enfoques de servicio en uso para apoyar a otras poblaciones objetivo en nuestras comunidades con el fin de identificar prácticas prometedoras y oportunidades adicionales para nuevos enfoques.
Porcentaje y número de adultos que fueron colocados en un empleo integrado competitivo tras su participación en unas prácticas remuneradas **Datos de referencia: 2023** **13.11%, 60 personas en CIE tras un PIP** **2024**	Datos recopilados manualmente de los proveedores de servicios por el WRC.	• El WRC desarrolló recientemente una relación con Managed Career Solutions para tener mayor información sobre los Coordinadores de Incentivos de Trabajo Comunitario (CWIC, por sus siglas en inglés) que pueden ayudar con lo siguiente:

10.47%, 86 personas en CIE tras un PIP		• Asesoramiento sobre beneficios y el efecto del trabajo en esos beneficios. • Ayudar a las personas a entender los incentivos de trabajo para que puedan tomar una decisión informada y tener éxito • Conectar a las personas con agencias que ayudan a pagar la capacitación o los servicios para volver al trabajo. • Seguir colaborando con el Programa de Asistencia y Planificación de Incentivos Laborales (WIPA, por sus siglas en inglés) para garantizar que las personas entienden los beneficios de la Seguridad Social (tanto la Seguridad de Ingreso Suplementario como el Seguro de Incapacidad de la Seguridad Social). • Seguir mejorando el intercambio de información con las personas/familias atendidas y los coordinadores de servicios en relación con la gestión de los beneficios por incapacidad y los servicios laborales disponibles.

Salario promedio por hora o asalariado y horas trabajadas por semana para los adultos que participaron en un Programa de Prácticas Remuneradas durante el ejercicio fiscal anterior. **Datos de referencia:** **2023** **$16.37/HR, 16Hrs/semana** **2024** **$17.41/HR, 10Hrs/semana**	Datos recopilados manualmente de los proveedores de servicios por el WRC.	• A pesar de los retos que plantea el desarrollo de FMS (es decir, responsabilidad, elevados costos de seguros, compensación de trabajadores), seguir desarrollando agencias de FMS que puedan pagar el PIP (programa de prácticas remuneradas) y convertirse en empleados de plantilla.
Salario promedio y horas trabajadas para los adultos que participan en un empleo competitive integrado, en nombre de los cuales se han realizado pagos de incentivos **Datos de referencia:** **2023** **$16.63/HR, 21Hrs/semana** **2024** **$18.57/HR, 21Hrs/semana**	Datos recopilados manualmente de los proveedores de servicios por el WRC.	• Seguir desarrollando de forma creativa el programa de servicios diurnos adaptados y los servicios de empleo con apoyo de forma que estén en consonancia con las directrices del DDS en el marco de la reforma tarifaria: • Servicios diurnos (código de servicio 531). • Empleo con apoyo: grupal (código de servicio 950). • Empleo con apoyo: individual (código de servicio 952). • Programa de actividades laborales (código de servicio 954).
Número total de pagos de incentivos de $2000 (30 días), $2500 (6 meses) y $3000 (12 meses)	Datos recopilados manualmente de los proveedores de servicios por el WRC.	• Seguir desarrollando de forma creativa el programa de servicios

realizados durante el año fiscal. **Datos de referencia** **2023** **$2000 - 39** **$2500 - 24** **$3000 - 14** **2024** **$2000 - 31** **$2500 - 25** **$3000 - 25**		diurnos adaptados y los servicios de empleo con apoyo de forma que estén en consonancia con las directrices del DDS en el marco de la reforma tarifaria: • Servicios diurnos (código de servicio 531). • Empleo con apoyo: grupal (código de servicio 950). • Empleo con apoyo: individual (código de servicio 952). • Programa de actividades laborales (código de servicio 954).
Porcentaje de adultos que declararon tener un empleo competitivo integrado como objetivo en su IPP Datos de referencia anteriores: Encuesta NCI 2017/2018 Promedio estatal: 29 Promedio del WRC: 41 (Datos recopilados manualmente de los proveedores de servicios por el WRC)	Encuesta en persona del NCI-IDD “Las personas tienen apoyo para encontrar y mantener un empleo integrado en la comunidad (CIE, por sus siglas en inglés)” CA no disponía de registros administrativos de empleo, por lo que no se muestran los resultados de empleo. Basado en la Encuesta en persona del NCI-DD 2020-2021, Informe del Centro Regional Westside (WRC), Año fiscal 2020-2021 https://www.dds.ca.gov/wp-content/uploads/2022/12/WRC_In_Person_Survey_Report_2020_2021.pdf	• Continuar el intercambio de información y la provisión de oportunidades de capacitación para nuestros coordinadores de servicios y comunidades para promover la priorización de los resultados de CIE. • Aumentar/Mejorar el acceso a la información sobre la gestión de los beneficios por discapacidad para abordar el temor a la pérdida de beneficios debido a los ingresos obtenidos.

Resultados de las políticas públicas: Mejora de la equidad en el gasto en puntos de venta (POS)

Medida y metodología de medición

Porcentaje del total anual de gastos en la compra de servicios por grupo étnico y edad de la persona según datos del ejercicio fiscal 2023-2024:

Desde el nacimiento hasta los 2 años, inclusive	Cantidad de personas	Gastos totales	Gastos per cápita	Utilizado
Indio americano o nativo de Alaska	*	*	*	84.4%
Asiático	100	$595,806	$5,958	62.3%
Negro/afroamericano	380	$2,293,461	$6,035	57.3%
Hispánico	928	$6,194,722	$6,675	59.3%
Nativo de Hawái u otras islas del Pacífico	*	*	*	61.8%
Blanco	740	$4,490,660	$6,068	66.7%
Otra raza/etnia o multicultural	497	$3,482,251	$7,007	61.5%
[redacted]				

De 3 a 21 años, inclusive	Cantidad de personas	Gasto total	Gasto per cápita	Utilizado
Indio americano o nativo de Alaska	*	*	*	37.6%
Asiático	277	$3,702,286	$13,366	50.3%
Negro/afroamericano	1,340	$18,856,588	$14,072	47.3%
Hispánico	2,615	$29,966,425	$11,459	49.1%
Nativo de Hawái u otras islas del Pacífico	*	*	*	43.9%
Blanco	1,206	$20,796,161	$17,244	43.8%
Otra raza/etnia o multicultural	976	$14,607,161	$14,966	51.1%
Indio americano o nativo de Alaska	*	*	*	37.6%
[redacted]				

Actividades

- Continuar organizando eventos comunitarios, capacitaciones, reuniones públicas, talleres, Facebook, Instagram, sitio web y a través de la comunicación con el personal.
- Comunicarse continuamente con los socios de la comunidad para organizar sesiones informativas sobre el Centro Regional para aumentar el conocimiento de los servicios disponibles del centro regional.
- Las sesiones informativas se ofrecerán en los idiomas más hablados para garantizar una distribución equitativa de la información.
- Mejorar el acceso a la autodeterminación para ampliar el acceso a servicios adaptados y la flexibilidad en la prestación de servicios de una manera culturalmente sensible.
- Aumentar el desarrollo de las agencias de Servicios de Mediación Familiar (FMS, por sus siglas en inglés) para incrementar el uso de los servicios y el acceso a los mismos.

22 años y mayores	Cantidad atendida	Gasto total	Gastos per cápita	% utilizado
Indio americano o nativo de Alaska	*	*	*	89.5%
Asiático	216	$13,308,749	$61,615	73.0%
Negro/afroamericano	1,228	$92,870,762	$75,628	64.3%
Hispánico	1,290	$71,807,809	$55,665	65.8%
Nativo de Hawái u otras islas del Pacífico	*	*	*	61.4%
Blanco	1,202	$113,581,269	$94,494	65.3%
Otra raza/etnia o multicultural	372	$27,912,170	$75,033	63.4%

Medida y metodología de medición

Número y porcentaje de personas que reciben únicamente servicios de administración de casos por edad y grupo étnico:

Grupo étnico	0 - 2 años		3 - 21 años		22 años +		Total	
	Nº	%	Nº	%	Nº	%	Nº	%
Indio americano o nativo de Alaska	0	0.0%	*	16.7%	0	0.0%	*	10.0%
Asiático	*	*	59	21.3%	**	**	84	14.2%
Negro/afroamericano	*	*	303	22.6%	**	**	411	13.9%
Hispánico	20	2.2%	699	26.7%	128	9.9%	847	17.5%
Nativo de Hawái u otras islas del Pacífico	0	0.0%	*	40.0%	0	0.0%	*	18.2%
Blanco	17	2.3%	262	21.7%	113	9.4%	392	12.5%
Otro/Multicultural	11	2.2%	254		39	9.3%	304	16.5%

Medida y metodología de medición

Indicador que muestra la relación entre servicios y gastos anuales autorizados por tipo de residencia y grupo étnico de la persona:

Hogar familiar	Nº de clientes	Gasto total	Gastos per cápita	% utilizado
Indio americano o nativo de Alaska	*	*	*	38.5%
Asiático	526	$9,786,634	$18,606	59.0%
Negro/ Afroamericano	2,446	$54,164,421	$22,144	49.3%
Hispánico	4,568	$74,187,510	$16,241	57.7%

- Continuar incrementando el desarrollo de programas en las áreas de servicios sociales/recreativos, campamentos, servicios de apoyo a la educación, relevo conductual y servicios relacionados con la psiquiatría.
- Continuar colaborando con Family Resource & Empowerment Center para garantizar que las familias tengan acceso a información, recursos,

Nativo de Hawái o de las islas del Pacífico	*	*	*	52.5%
Blanco	2,512	$51,606,633	$20,544	46.9%
Otro/Multicultural	1,727	$28,105,637	$16,274	54.2%

SLS	Nº de clientes	Gasto total	Gastos per cápita	% utilizado
Indio americano o nativo de Alaska	*	*	*	94.4%
Asiático	24	$2,916,103	$121,504	81.6%
Negro/ Afroamericano	159	$26,802,218	$168,567	79.7%
Hispánico	73	$13,262,840	$181,683	53.5%
Nativo de Hawái o de las islas del Pacífico	0	$0	$0	0.0%
Blanco	240	$34,958,382	$145,660	70.2%
Otro/Multicultural	**	**	**	68.5%

ILS	Nº de clientes	Gasto total	Gastos per cápita	% utilizado
Indio americano o nativo de Alaska	*	*	*	69.3%
Asiático	14	$1,001,930	$71,566	76.2%
Negro/ Afroamericano	149	$8,805,735	$59,099	65.7%
Hispánico	81	$4,492,047	$55,457	64.2%
Nativo de Hawái o de las islas del Pacífico	0	$0	$0	0.0%
Blanco	173	$11,505,320	$66,505	67.1%
Otro/Multicultural	**	**	**	43.0%

Hogares residenciales con licencia	Nº de clientes	Gasto total	Gastos per cápita	% utilizado
Indio americano o nativo de Alaska	0	$0	$0	0.0%
Asiático	20	$3,160,065	$158,003	77.9%
Negro/ Afroamericano	121	$18,424,696	$152,270	81.0%
Hispánico	70	$12,657,540	$180,822	82.7%

apoyo entre padres y bibliografía sobre recursos genéricos (es decir, IHSS, SSI, Medi-Cal...).

- Aumentar el acceso a los servicios relacionados con el empleo y a través del acceso a las oportunidades del programa de prácticas remuneradas (PIP), servicios de planificación de carrera coordinada (CCP).
- Desarrollo de 20-25 (de 102) viviendas asequibles en conexión con Santa Monica (Westchester); al 30% de los ingresos medios anuales (es decir, un dormitorio, $400-500; con opción de amueblado)- Community Corporation Santa Monica.
- Historial de personas sin vivienda e historial de diagnóstico de discapacidad intelectual del desarrollo (IDD, por sus siglas en inglés).
- Continuación del desarrollo de viviendas asequibles.

- Mejorar la recopilación de datos sobre necesidades específicas de servicios no satisfechas a través de la evaluación de necesidades en SANDIS, para captar las necesidades específicas de las comunidades desatendidas.
- Desarrollar recursos específicos que satisfagan más eficazmente las necesidades identificadas.
- Seguir manteniendo conversaciones con los coordinadores de servicios para identificar las necesidades de servicios a fin de mejorar la accesibilidad y los recursos disponibles para satisfacer las necesidades de las comunidades desatendidas.
- Continuar desarrollando servicios diurnos para satisfacer las necesidades de las personas que viven en centros autorizados: Servicios diurnos (código de servicio 531).
- Empleo con apoyo: grupal (código de servicio 950).

Nativo de Hawái o de las islas del Pacífico	0	$0	$0	0.0%
Blanco	169	$37,383,648	$221,205	80.4%
Otro/Multicultural	35	$7,071,638	$202,047	81.7%

- Empleo con apoyo: individual (código de servicio 952).
- Programa de actividades laborales (código de servicio 954).

Medida y metodología de medición	Actividades

Gastos de compra de servicios per cápita por idioma principal de la persona (idiomas más hablados identificados):

Idioma	% utilizado	Nº de clientes	Gasto total	Gasto per cápita
Inglés	60.3%	11,151	$365,048,971	$32,737
Español	59.6%	2,059	$50,949,951	$24,475

Servicios de traducción e interpretación

- Continuar proporcionando a las personas atendidas y a las familias servicios de traducción e interpretación durante las reuniones, evaluaciones y consultas del IPP/IFSP, reuniones públicas, conferencias, ferias de recursos y otros eventos.
- Continuar proporcionando servicios de traducción contratados para documentos legales.
- Continuar organizando ferias de recursos en el WRC para mejorar el acceso a los proveedores existentes y de nueva creación.

Medidas de cumplimiento

Medidas de cumplimiento	Estado	WRC	Actividades previstas
Auditoría independiente sin reservas y sin hallazgos significativos 2023/2024	100%	Sí	• Continuar con los principios contables generalmente aceptados. • Mantener las buenas prácticas empresariales. • Realizar la modificación debida a CalPERS GASB (Normas Contables Gubernamentales).
Cumplimiento sustancial de la auditoría fiscal del DDS	100%	Sí	• Continuar con los principios contables generalmente aceptados. • Mantener las buenas prácticas empresariales.
Operar dentro del presupuesto de OPS	Sí	Sí	• Mantener los calendarios de informes mensuales para supervisar el presupuesto de OPS. • Continuar con la planificación del presupuesto operativo, la revisión continua de la utilización y los ajustes periódicos necesarios.
Certificado para participar en la exención	Sí	Sí	• Mantener el cumplimiento de los requisitos de la Exención de Medicaid.
Cumplimiento de la auditoría de proveedores por contrato Artículo III Sección 10	76%	Sí	• Mantener el cumplimiento del contrato.
Personas con CDER o ESR actualizados	99.80%	99.99%	• Seguir cumpliendo los plazos de los informes CDER y ESR.

Plazos de admisión/evaluación y del IFSP (0-2)	*	100%	• Desarrollo de unidades de administración de casos de primera infancia para ayudar en el apoyo a los niños considerados provisionalmente elegibles y reducir la carga de trabajo del equipo de inicio temprano. Contratación continuada de personal cualificado para asumir los puestos disponibles de atención temprana y de inicio temprano. La revisión posterior realizada por el DDS cerca del final del ejercicio fiscal indicó que el rendimiento en este ámbito se había incrementado al 100%, pero la documentación justificativa no se había recibido hasta esta fecha.

Plazos de admisión/evaluación, clientes de 3 años o mayores	78.40%	94.44%	• Continuar proporcionando la finalización oportuna de la admisión/evaluación para clientes de 3 años de edad y mayores.
Desarrollo del IPP (requisitos del Código de Bienestar e Instituciones)	97.12%	92.78%	• Aumentar el cumplimiento de todos los requisitos del Código de Bienestar e Instituciones para la finalización y distribución oportunas de los IPP para las personas que reciben servicios. Esto se producirá mediante esfuerzos continuos para reducir los índices de casos y la capacitación de los coordinadores de servicios y del personal de administración sobre los requisitos legales en virtud de la Ley Lanterman y la exención federal HCBS.
Desarrollo del IFSP (requisitos del Título 17)	89.77%	77.76%	• Continuar cumpliendo con todos los requisitos del Título 17 para la finalización oportuna de los planes de servicios individuales/familiares para bebés y niños que reciben servicios de intervención temprana.

WESTSIDE REGIONAL CENTER

2025-2026 Performance Contract Update

REGIONAL CENTER PERFORMANCE CONTRACT

The Lanterman Act requires the Department of Developmental Services to include annual performance objectives in Regional Center contracts, per Welfare & Institutions Code 4629(c).

Regional Centers are to develop the performance objectives with public input. Input was obtained via WRC public meeting on May 8 and a survey linked from our website through May 11, 2025.

Through this process Regional Centers can measure their progress using statewide averages with other Regional Centers' and their own past performance.

WRC PERFORMANCE CONTRACT

Performance measures are separated into Public Policy Measures that capture our performance in service to our community in targeted areas and Compliance Measures that capture our performance within established standards set by the state.

Regional centers are required to track progress in improving purchase of service equity and in implementing the state's Employment First Policy.

In the Fall WRC will review our Year End Report that summarizes our progress under the previous 12 month '25-'26 Performance Contract

Westside Regional Center Performance Contract 2025-2026
Public Policy Measures

Measure	WRC 2024	WRC Baseline 2023	Planned Activities
Number and percentage in of Regional Center caseload living in State Developmental Center (Lower is better)	3 | .03%	1 | .01%	Schedule resource fair and vendor presentations for new vendors (as a planned activity of the 2024-2025 Performance Contract) that provide: 1. Substance Use Disorder counseling (Sober State) 2. Substance Use Disorder mentoring (Sober State) 3. Substance Use Disorder residential services Lily’s Specialized Home). 4. Behavior Day Program (Understanding Needed Integration) 5. Coordinated Career Pathway programs (N=13...)

Westside Regional Center Performance Contract 2025-2026
Public Policy Measures

Measure	WRC 2024	WRC Baseline 2023	Planned Activities
Number and percentage of minors living with families; this includes own family, foster family, and guardian (Higher is better)	66,272 | 99.82%	5,533 | 99.84%	Continue to collaborate with the WRC Family Resource & Empowerment Center (FREC) that provides a library, assistance, support, information, workshops, parent support, and facilitation of parent-to-parent support. Schedule **Performance Contract Resource Fair** and vendor presentations for new vendors that were vendored as a planned activity of the 2024-2025 Performance Contract) that provide: 1). Behavior Respite (Train Care) 2). Medical Respite (Lily's Open Arms Specialized) 3). Behavior Day/Employment Program (Understanding Needed Integration) 4). Psychiatry related (Reswell) 5). Coordinated Family Supports (N=13) 6). Education Support Services (N=10) Increased direct vendorization and utilization of Social Recreation/Camp/Non-Medical Therapies (N=64), including Participant Directed Services (N= 2) that handle 459 (Social Recreation/Camp/Non-Medical Therapies).

Westside Regional Center Performance Contract 2025-2026
Public Policy Measures

Measure	WRC 2024	WRC Baseline 2023	Planned Activities
Number and percentage of adults living in home settings; this includes independent living, supported living, adult family home agency and with parents. (Higher is better)	4,764 | 89.52%	4,499 | 89.02%	Improve formal needs assessment process to expand upon targeted resource development to meet unmet needs. Needs Assessment is live on SANDIS. Increase knowledge and enrollment in Self Determination Program to augment flexibility and customization in service delivery. For example: "Your Self-Determination Advensture" resource fair Sunday June 29, 2025, 10:00am-3:00pmThe Proud Bird: 11022 Aviation Blvd, L.A. CA 90045.

Westside Regional Center Performance Contract 2025-2026
Public Policy Measures

Measure	WRC 2024	WRC Baseline 2023	Planned Activities
Number and percentage of minors living in licensed homes serving greater than seven; this includes ICF, DDs, ICF/DDHs, IFC, DDNs, SNFs, and CCFs (Lower is better)	0 | 0%	0 | 0%	Continue to provide information and support for families of minors regarding available living options. Increase usage of in-home respite, behavior respite, medical respite to individuals with behavioral and medical needs through continued implementation and resource development of the CPP/CRDP. Schedule resource fair and vendor presentations for new vendors (that were vendored as a planned activity of the 2024-2025 Performance Contract) that provide Specialized Therapeutic Services, Mobile Crisis, and START programming to support individuals with emergent need (i.e., Benchmark, Reswell Psychiatry, Line of Hope and START). Increase knowledge and enrollment in Self Determination Program to increase flexibility and customization in service delivery.
Number and of adults living in licensed homes serving greater than seven; this includes ICF/DDs, ICF/DDHs, ICF/DDNs, SNFs, and CCFs, it does not include RCFE (Lower is better)	30 | .56%	35 | .69%	Continued development of affordable housing to increase housing access. Increase resource development in Supported Living Services, Independent Living Training Services and Adaptive Skills Training to provide individualized support to individuals who wish to live independently and or receive training to live independently.

Public Policy Outcomes Related to Employment

Measure	WRC 2023/2024 Baseline	WRC 2022 Baseline	Planned Activities
Percentage of individuals aged 16-64 with earned income	15.20%	15.40%	Continued collaboration between WRC and the Department of Rehabilitation (DOR) specifically related to transition services. Continue to refer individuals to the Department of Rehabilitation Student Support Transition Services (18-22); WRC recently identified a point of contact with DOR for this age range. Increase outreach to local schools to share information regarding WRC's newly developed Coordinated Career Programs (N= 14...)
Annual earnings for individuals aged 16-64	$14,256 ($1,188x 12months)	$13,200 ($1,100 x12 months)	Continue to share information with Client Services and increase knowledge about services offered through Department of Rehabilitation. Continue hosting information sessions and sharing information at Client Services department meetings regarding Coordinated Career Pathways (started on March 20, 2025). Continue to coordinate quarterly Day Program and Employment vendor forums to develop strategies for increasing employment outcomes (started on May 7, 2025).

Public Policy Outcomes Related to Employment

Measure	WRC 2024	WRC Baseline 2023	Planned Activities
Percentage of adults who entered CIE following a PIP	10.47% (N=86)	13.11% (N=60)	WRC recently developed a relationship with Managed Career Solutions to increase information about Community Works Incentives Coordinators (CWIC) who can assist with: Benefits counseling and the effect of work on those benefits. Help individuals understand work incentives so they can make an inform choice and be successful Connect individuals with agencies that help pay for training or services to return to work. Continue to collaborate with the Work Incentives Planning and Assistance Program (WIPA) to ensure individuals understand social security benefits (both Supplemental Security Income and Understand Social Security Disability Insurance). Continue to improve information sharing with individuals/families served and Service Coordinators relating to disability benefits management and available work services.

Public Policy Outcomes Related to Employment

Measure	WRC 2024	WRC Baseline 2023	Planned Activities
Average hourly wages/weekly hours for those who participated in a PIP	$17.41/hr, 10 hrs per week	$16.37/hr, 16 hrs per week	Despite the challenges with the development of FMS (i.e., liability, high insurance costs, workers compensation), continue to develop FMS agencies that can pay for PIP (Paid Internship Program) and become employee of record.
Average hourly wages/weekly hours for those on behalf of whom CIE incentive payments were made	$18.57/hr, 21 hrs per week	$16.63/hr, 21 hrs per week	Continue to creatively develop Tailored Day Services program and Supported Employment services in a way that is in line with the DDS directives under Rate Reform: • Day Services (service code 531). • Supported Employment - Group (service code 950). • Supported Employment - Individual (service code 952) • Work Activity Program (service code 954).

Public Policy Outcomes- Improving Equity in POS Expenditures

- Comparison of annual authorized services and expenditure by residence type and ethnicity
- Percentage of total annual expenditure by individual’s ethnicity and age
- Number and percentage of individuals receiving only case management by ethnicity and age
- Per capita expenditure by primary language

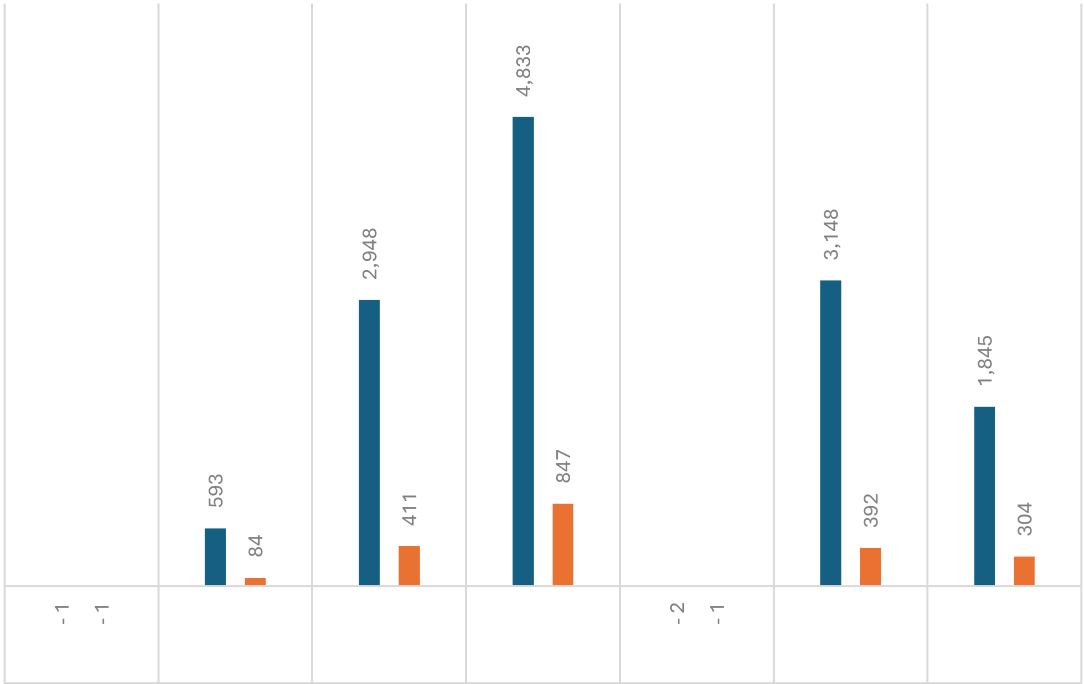
Annual expenditure by individual's ethnicity and age (2023-2024)

	American Indian or Alaska Native	Asian	Black/African American	Hispanic	Native Hawaiian or Other Pacific Islander	White	Other Race/Ethnicity or Multi-Cultural
Per Capita Expenditures (For birth to age 2 years, inclusive)	- $1	$5,958	$6,035	$6,675	- $1	$6,068	$7,007
Per Capita Expenditures ((For age 3 years to 21 years, inclusive)	- $1	$13,366	$14,072	$11,459	- $1	$17,244	$14,966
Per Capita Expenditures (For age 22 years and older)	- $1	$61,615	$75,628	$55,665	- $1	$94,494	$75,033

Activities Planned

- Continue to host community events, trainings, public meetings, workshops, Facebook, Instagram, website and through communication with personnel.
- Continued outreach to community partners to host information sessions about the Regional Center to increase awareness of available regional center services.
- Information sessions to be provided in threshold languages to ensure equitable information sharing.

Individuals receiving only case management by ethnicity (all ages) (2023-2024)

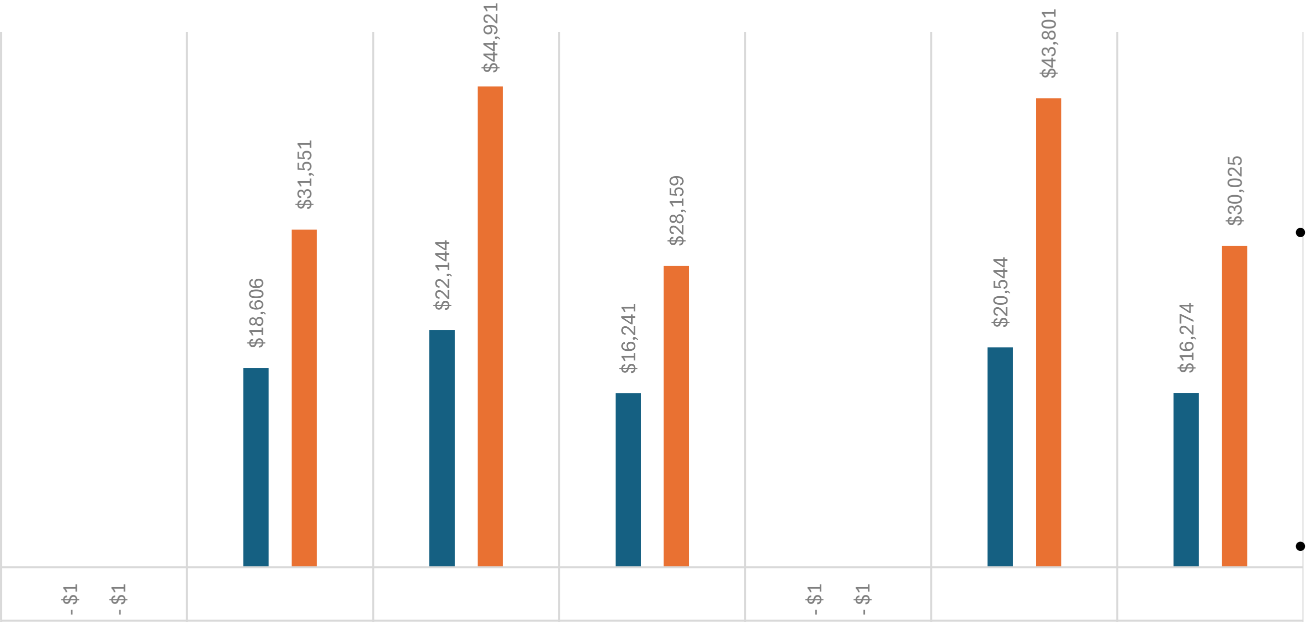


	American Indian or Alaska Native	Asian	Black/African American	Hispanic	Native Hawaiian or Other Pacific Islander	White	Other Race/Ethnicity or Multi-Cultural
Individuals Count	- 1	593	2,948	4,833	- 2	3,148	1,845
Individuals with No Purchased Services	- 1	84	411	847	- 1	392	304

Activities Planned

- Increased access to self-determination to expand upon access to tailored services and flexibility in service provision in a culturally sensitive manner.
- Increase development of Family Mediated Services (FMS) agencies to increase service usage and service access.

Annual authorized services and expenditure by residence and ethnicity-Home (2023-2024)

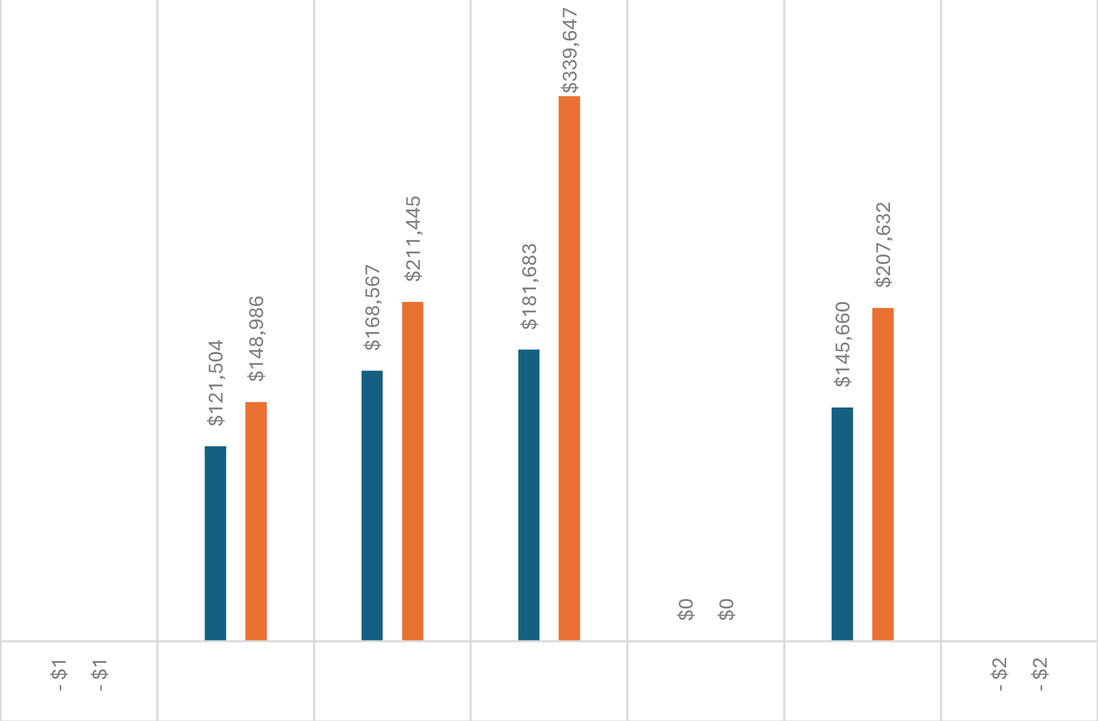


	American Indian or Alaska Native (*)	Asian (N=526)	Black/African American (N=2,446)	Hispanic (N=4,568)	Native Hawaiian or Other Pacific Islander (N=*)	White (N=2,512)	Other Race/Ethnicity or Multi-Cultural (N=11,797)
Per Capita Expenditures	- $1	$18,606	$22,144	$16,241	- $1	$20,544	$16,274
Per Capita Authorized Services	- $1	$31,551	$44,921	$28,159	- $1	$43,801	$30,025

Activities Planned

- Continue to increase program development in the areas of social/recreational services, camp, education support services, behavior respite and psychiatric related services.
- Continue to collaborate with the Family Resource & Empowerment Center to ensure families have access to information, resources, parent-to-parent support, and literature on generic resources (i.e., IHSS, SSI, Medi-Cal...)

Annual authorized services and expenditure by residence type and ethnicity-SLS (2023-2024)

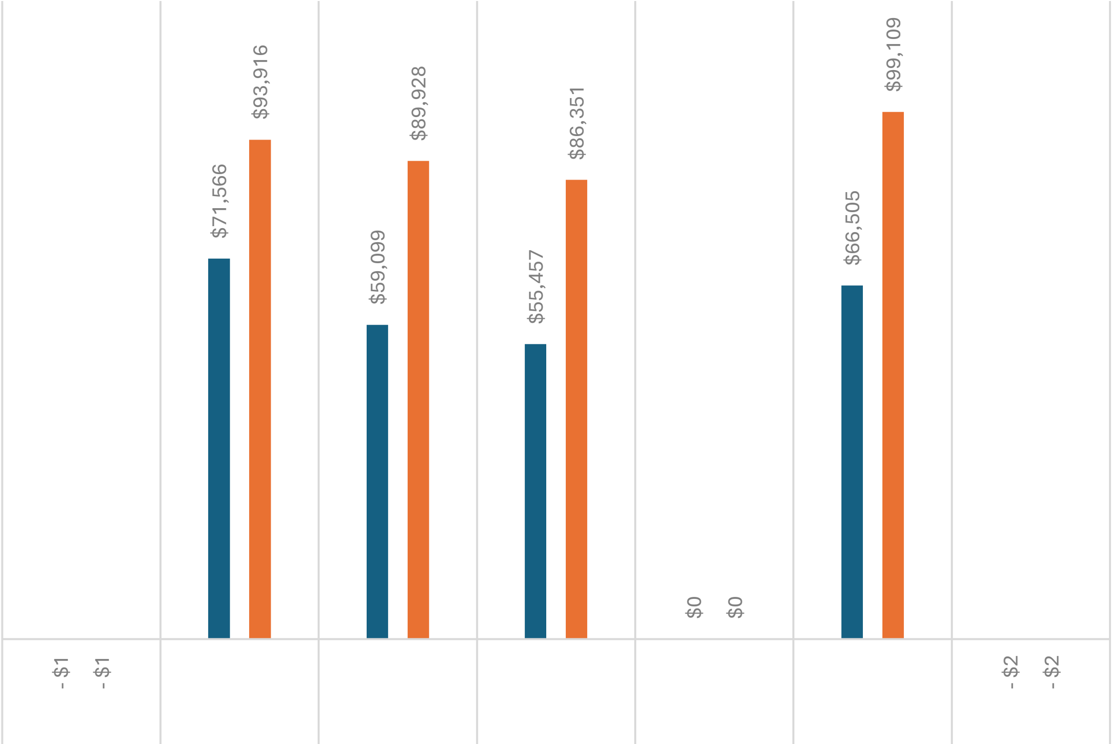


	American Indian or Alaska Native (N*)	Asian (N=24)	Black/African American (N=159)	Hispanic (N=73)	Native Hawaiian or Other Pacific Islander (N=0)	White (N=240)	Other Race/Ethnicity or Multi-Cultural
Per Capita Expenditures	- $1	$121,504	$168,567	$181,683	$0	$145,660	- $2
Per Capita Authorized Services	- $1	$148,986	$211,445	$339,647	$0	$207,632	- $2

Activities Planned

- Increase access to employment related services and via access to Paid Internship Program (PIP) opportunities, Coordinated Career Planning (CCP) services.
- Development of 20-25(of 102) affordable housing in connection with Santa Monica (Westchester); at 30% of annual median income (i.e., one bedroom, $400-500; with option of furnished)- Community Corporation Santa Monica.
- History of unhoused individuals and history of IDD diagnosis.
- Continued development of affordable housing.

Annual authorized services and expenditure by residence type and ethnicity-ILS (2023-2024)

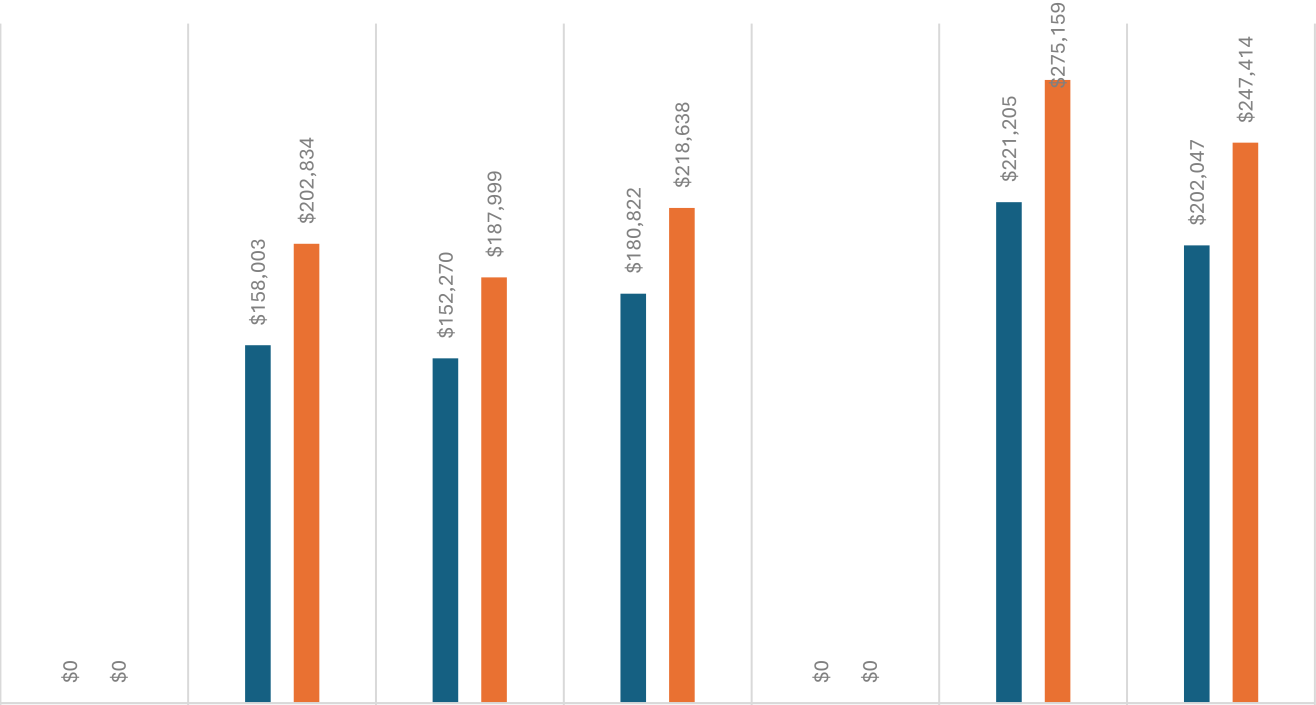


	American Indian or Alaska Native (N=*)	Asian (N=12)	Black/African American (N=149)	Hispanic (N=81)	Native Hawaiian or Other Pacific Islander (N=0)	White (N=0)	Other Race/Ethnicity or Multi-Cultural (**)
Per Capita Expenditures	- $1	$71,566	$59,099	$55,457	$0	$66,505	- $2
Per Capita Authorized Services	- $1	$93,916	$89,928	$86,351	$0	$99,109	- $2

Activities Planned

- Improved data collection on specific unmet service needs via the needs assessment on SANDIS, to capture specific needs for underserved communities.
- Develop targeted resources that will more effectively mee the identified needs.
- Continue to engage in conversation with Service Coordinators to identify service needs to improved accessibility and available resources to meet the needs of underserved communities.

Annual authorized services and expenditure by residence and ethnicity-Residential (2023-2024)



	American Indian or Alaska Native (N=0)	Asian (N=20)	Black/African American (N=121)	Hispanic (N=70)	Native Hawaiian or Other Pacific Islander (N=0)	White (N=169)	Other Race/Ethnicity or Multi-Cultural (N=35)
Per Capita Expenditures	$0	$158,003	$152,270	$180,822	$0	$221,205	$202,047
Per Capita Authorized Services	$0	$202,834	$187,999	$218,638	$0	$275,159	$247,414

Activities Planned

- Continue to develop day services to meet the needs of people living in licensed homes Day Services (service code 531).
- Supported Employment - Group (service code 950).
- Supported Employment - Individual (service code 952)
- Work Activity Program (service code 954).

PUBLIC POLICY OUTCOMES: IMPROVING EQUITY IN POS EXPENDITURE

Measurement and Measurement Methodology

All ages

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	14	$ 454,205	$ 661,424	$ 32,443	$ 47,245	68.7%
English	11,151	$ 365,048,971	$ 605,493,131	$ 32,737	$ 54,299	60.3%
Spanish	2,059	$ 50,949,951	$ 85,542,488	$ 24,745	$ 41,546	59.6%
Vietnamese	17	$ 479,084	$ 780,433	$ 28,181	$ 45,908	61.4%
All Other Languages	147	$ 8,237,802	$ 10,694,382	$ 56,039	$ 72,751	77.0%
Total	**13,388**	**$ 425,170,013**	**$ 703,171,858**	**$ 31,758**	**$ 52,523**	**60.5%**

Activities

- Continue to provide individuals served and families translation and interpretation services during IPP/IFSP meeting, assessment, and consultation, public meetings, conferences, resource fairs, and other events.
- Continued providing contracted translation services for legal documents.
- Continued coordination of resource fairs at WRC to improves access to existing and newly developed providers.

COMPLIANCE MEASURES

Compliance Measures	State	WRC	Planned Activities
Unqualified independent audit with no material findings 2023/2024	100%	Yes	• Continue generally accepted accounting principles. • Maintain good business practice. • Modification due to CalPERS GASB (Governmental Accounting Standards).
Substantial compliance with DDS fiscal audit	100%	Yes	• Continue generally accepted accounting principles. • Maintain good business practices.
Operate within OPS budget	Yes	Yes	• Maintain monthly reporting Schedules to monitor OPS budget. • Continue operation budget planning, ongoing utilization review, and periodic adjustments as needed.
Certified to participate in Waiver	Yes	Yes	• Maintain compliance with Medicaid Waiver requirements.
Compliance with Vendor Audit per contract Article III Section 10	76%	Yes	• Maintain compliance with contract.
Individuals with current CDER or ESR	99.80%	99.99%	• Continue to provide timely completion of CDER and ESR reports.
Intake/Assessment and IFSP timelines (0-2)	*	100%	• Development of Early Childhood case management units to assist in support of children deemed provisionally eligible and reduce workload on Early Start team. Continued recruitment of qualified personnel to assume available Early Childhood and Early Start positions. Subsequent review by DDS near end of fiscal year indicated that performance in this domain had been increased to 100%, but supporting documentation not received as of this date.

COMPLIANCE MEASURES

Compliance Measures	State	WRC	Planned Activities
Intake/Assessment timelines, clients 3 and above	78.40%	94.44%	• Continue to provide timely completion of Intake/Assessment for clients 3 years of age and above.
IPP Development (Welfare and Institutions Code requirements)	97.12%	92.78%	• Increase compliance with all requirements of the Welfare and Institutions Code for timely completion and distribution of IPPs for those receiving services. This will occur through continued efforts to reduce caseload ratios and training of Service Coordinators and management staff on statutory requirements under the Lanterman Act and Federal HCBS waiver.
IFSP Development (Title 17 requirements)	89.77%	77.76%	• Continue to comply with all requirements of Title 17 for timely completion of individual/family service plans for infants and children receiving early intervention services.

THANK YOU FOR YOUR TIME!

If you have additional questions or input, please contact me at:

Ricardo Pacheco, PhD.

Westside Regional Center Associate Director of Community Services

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CENTRO REGIONAL DE WESTSIDE

Actualización del Contrato de Desempeño 2025-2026

CONTRATO DE DESEMPEÑO DEL CENTRO REGIONAL

La Ley Lanterman requiere que el Departamento de Servicios del Desarrollo incluya objetivos de desempeño anuales en los contratos del Centro Regional, según el Código de Bienestar e Instituciones 4629(c).

Los Centros Regionales deberán desarrollar los objetivos de desempeño con el aporte del público. Las aportaciones se obtuvieron a través de la reunión pública del WRC el 8 de mayo y una encuesta vinculada desde nuestro sitio web hasta el 11 de mayo de 2025.

A través de este proceso, los centros regionales pueden medir su progreso utilizando promedios estatales con el desempeño de otros centros regionales y su propio desempeño pasado.

CONTRATO DE DESEMPEÑO DEL WRC

Las medidas de desempeño se dividen en Medidas de Políticas Públicas que capturan nuestro desempeño al servicio de nuestra comunidad en áreas específicas y Medidas de Cumplimiento que capturan nuestro desempeño dentro de los estándares establecidos por el estado.

Los centros regionales deben hacer un seguimiento del progreso en la mejora de la compra de equidad en el servicio y en la implementación de la Política de Empleo Primero del estado.

En otoño, el WRC revisará nuestro Informe de fin de año que resume nuestro progreso durante los 12 meses anteriores del Contrato de Desempeño "2025-2026".

Contrato de Desempeño del Centro Regional de Westside 2025-2026
Medidas de política pública

Medida	WRC 2024	Línea de base estatal 2024	Actividades planificadas
Número y porcentaje de casos del centro regional que viven en el Centro de Desarrollo Estatal (cuanto más bajo, mejor)	1 | .01 %	* | .05 %	Programar una feria de recursos y presentaciones de proveedores para nuevos proveedores (como una actividad planificada del Contrato de Desempeño 2024-2025) que proporcionen: 1. Asesoramiento sobre trastornos por consumo de sustancias (Sober State) 2. Mentoría para trastornos por consumo de sustancias (Sober State) 3. Servicios residenciales para trastornos por uso de sustancias (Lily's Specialized Home). 4. Programa diurno del Comportamiento (Comprendiendo la integración necesaria) 5. Programas de Trayectoria Profesional Coordinada (N=13...)

Contrato de Desempeño del Centro Regional de Westside 2025-2026
Medidas de política pública

Medida	WRC 2024	Línea de base estatal 2024	Actividades planificadas
Número y porcentaje de menores que viven con familias. Esto incluye la familia propia, la familia de acogida y el custodio (cuanto más alto, mejor)	66,272 | 99.82 %	| 99.69 %	Continuar colaborando con el Centro de Recursos y Empoderamiento Familiar (FREC) del WRC, que ofrece una biblioteca, asistencia, apoyo, información, talleres, apoyo para padres y facilitación del apoyo entre padres. Programar una f**<u>eria de recursos del Contrato de Desempeño</u>** y presentaciones de proveedores para los nuevos proveedores contratados (como una actividad planificada del Contrato de Desempeño 2024-2025) que brindan: 1. Relevo de comportamiento (cuidado en tren) 2. Relevo médico (Lily's Open Arms Specialized) 3. Programa de Comportamiento Diurno/Empleo (Comprensión de la Integración Necesaria) 4. Relacionado con la psiquiatría (Reswell) 5. Apoyos familiares coordinados (N=13) 6. Servicios de apoyo educativo (N=10) Aumento de la comercialización y utilización directa de terapias no médicas/de campamento/de recreación social (N=64), incluidos los servicios dirigidos por los participantes (N=2) que manejan 459 (terapias no médicas/de campamento/de recreación social).

Contrato de Desempeño del Centro Regional de Westside 2025-2026
Medidas de política pública

Medida	WRC 2024	Línea de base Estatal 2024	Actividades previstas
Número y porcentaje de adultos que viven en un hogar. Esto incluye vida independiente, vida con apoyo, agencias de hogares familiares para adultos y con padres. (cuanto más alto, mejor)	4,764 | 89.52 %	| 84%	Mejorar el proceso formal de evaluación de necesidades para ampliar el desarrollo de recursos específicos para satisfacer las necesidades no satisfechas. La evaluación de necesidades está disponible en SANDIS. Aumentar el conocimiento y la inscripción en el Programa de Autodeterminación para aumentar la flexibilidad y la personalización en la prestación de servicios. Por ejemplo: Feria de recursos "Tu aventura de autodeterminación" Domingo 29 de junio de 2025, 10:00 a. m. a 3:00 p. m. The Proud Bird: 11022 Aviation Blvd, L.A. CA 90045.

Contrato de Desempeño del Centro Regional de Westside 2025-2026
Medidas de política pública

Medida	WRC 2024	Línea de base estatal 2024	Actividades previstas
Número y porcentaje de menores que viven en hogares con licencia que atienden a más de siete niños. Estos incluyen ICF, DD, ICF/DDH, IFC, DDN, SNF y CCF. (cuanto más bajo, mejor)	0 | 0 %	0 | 0.02 %	Continuar brindando información y apoyo a las familias de menores sobre las opciones de vivienda disponibles. Aumentar el uso del relevo en el hogar, el relevo del comportamiento y el relevo médico para personas con necesidades conductuales y médicas a través de la implementación continua y el desarrollo de recursos del CPP/CRDP. Programar una feria de recursos y presentaciones de proveedores nuevos (contratados como una actividad planificada del Contrato de Desempeño 2024-2025) que brindan servicios terapéuticos especializados, crisis móvil y programación START para apoyar a las personas con necesidades emergentes (es decir, Benchmark, Reswell Psychiatry, Line of Hope y START). Aumentar el conocimiento y la inscripción en el Programa de Autodeterminación para aumentar la flexibilidad y la personalización en la prestación de servicios.
Número de adultos que viven en hogares con licencia que atienden a más de siete personas. Estos incluyen ICF/DD, ICF/DDH, ICF/DDN, SNF y CCF, pero no incluyen RCFE. (cuanto más bajo, mejor)	30 | .56 %	| 1.46 %	Continuar el desarrollo de viviendas asequibles para aumentar el acceso a la vivienda. Aumentar el desarrollo de recursos en Servicios de Vida con Apoyo, servicios de capacitación para la vida independiente y capacitación en habilidades adaptativas para brindar apoyo individualizado a las personas que desean vivir de forma independiente o recibir capacitación para vivir de forma independiente.

Resultados de las políticas públicas relacionadas con el empleo

Medida	WRC 2023/2024 línea de base	Promedio estatal 2024	Metodología de medición estatal	Actividades Previstas
Porcentaje de personas de 16 a 64 años con ingresos laborales	17.71%	15.20%	Según los datos de 2021 del Departamento de Desarrollo del Empleo (EDD, por sus siglas en inglés): porcentaje promedio de personas atendidas de 16 a 64 años con ingresos declarados al EDD.	Colaboración continua entre el WRC y el Departamento de Rehabilitación (DOR), específicamente en relación con los servicios de transición. Seguir derivando a personas a los Servicios de Apoyo para la Transición Estudiantil del Departamento de Rehabilitación (18-22 años); el WRC identificó recientemente un punto de contacto con el DOR para este grupo de edad. Intensificar la comunicación con las escuelas locales para compartir información sobre los nuevos Programas Coordinados de Carrera del WRC (N= 14...).
Ingresos anuales para personas de 16 a 64 años	$15,204 ($1,267x 12meses)	$14,256 ($1,188x 12meses)	Según los datos de 2021 del EDD: salarios anuales promedios informados al EDD para las personas atendidas de 16 a 64 años.	Continuar compartiendo información con el Departamento de Servicios al Cliente y ampliar el conocimiento sobre los servicios que ofrece el Departamento de Rehabilitación. Continuar organizando sesiones informativas y compartiendo información en las reuniones del Departamento de Servicios al Cliente sobre las Rutas Profesionales Coordinadas (iniciadas el 20 de marzo de 2025). Continuar coordinando los foros trimestrales de Programas Diurnos y Proveedores de Empleo para desarrollar estrategias que mejoren las oportunidades laborales (iniciadas el 7 de mayo de 2025).

Resultados de las políticas públicas relacionadas con el empleo

Medida	Metodología de medición	Actividades previstas
Promedio de ingresos anuales para las personas de 16 a 64 años en comparación con las personas con todas las discapacidades en CA: Todas las discapacidades: $51,500 WRC: $15,204	Según los datos del EDD de 2021 comparados con las estadísticas de discapacidad de Cornell de 2021 sobre personas con todas las discapacidades.	Continuar explorando enfoques de servicio en uso para apoyar a otras poblaciones objetivo en nuestras comunidades con el fin de identificar prácticas prometedoras y oportunidades adicionales para nuevos enfoques.

Resultados de las políticas públicas relacionadas con el empleo

Medida	WRC 2024	Datos de referencia del WRC 2023	Metodología de medición estatal	Actividades previstas
Porcentaje de adultos que ingresaron a un CIE tras un PIP	10.47% (N=86)	13.11% (N=60)	Datos recopilados manualmente de los proveedores de servicios por el WRC.	El WRC desarrolló recientemente una relación con Managed Career Solutions para tener mayor información sobre los Coordinadores de Incentivos de Trabajo Comunitario (CWIC, por sus siglas en inglés) que pueden ayudar con lo siguiente: Asesoramiento sobre beneficios y el efecto del trabajo en esos beneficios. Ayudar a las personas a entender los incentivos de trabajo para que puedan tomar una decisión informada y tener éxito. Conectar a las personas con agencias que ayudan a pagar la capacitación o los servicios para volver al trabajo. Seguir colaborando con el Programa de Asistencia y Planificación de Incentivos Laborales (WIPA, por sus siglas en inglés) para garantizar que las personas entienden los beneficios de la Seguridad Social (tanto la Seguridad de Ingreso Suplementario como el Seguro de Incapacidad de la Seguridad Social). Seguir mejorando el intercambio de

Resultados de las políticas públicas relacionadas con el empleo

Medida	WRC 2024	Datos de referencia del WRC 2023	Metodología de medición estatal	Actividades previstas
Salario promedio por hora/horas semanales para los que participaron en un PIP	$17.41/hora, 10 horas por semana	$16.37/hora, 16 horas por semana	Datos recopilados manualmente de los proveedores de servicios por el WRC.	A pesar de los retos que plantea el desarrollo de FMS (es decir, responsabilidad, elevados costos de seguros, compensación de trabajadores), seguir desarrollando agencias de FMS que puedan pagar el PIP (programa de prácticas remuneradas) y convertirse en empleados de plantilla.
Salario promedio por hora/horas semanales para aquellos en cuyo nombre se realizaron pagos de incentivos de CIE	$18.57/hora, 21 horas por semana	$16.63/hora, 21 horas por semana	Datos recopilados manualmente de los proveedores de servicios por el WRC.	Seguir desarrollando de forma creativa el programa de servicios diurnos adaptados y los servicios de empleo con apoyo de forma que estén en consonancia con las directrices del DDS en el marco de la reforma tarifaria: • Servicios diurnos (código de servicio 531). • Empleo con apoyo: grupal (código de servicio 950). • Empleo con apoyo: individual (código de servicio 952). • Programa de actividades laborales (código de servicio 954).

Resultados de las políticas públicas relacionadas con el empleo

Medida	WRC 2024	Datos de referencia del WRC 2023	Metodología de medición estatal	Actividades planificadas
Número total de pagos de incentivos de $2000 (30 días), $2500 (6 meses) y $3000 (12 meses) realizados durante el año fiscal. Datos de referencia	2024 $2000 - 31 $2500 - 25 $3000 - 25	2023 $2000 - 39 $2500 - 24 $3000 - 14	Datos recopilados manualmente de los proveedores de servicios por el WRC.	Seguir desarrollando de forma creativa el programa de servicios diurnos adaptados y los servicios de empleo con apoyo de forma que estén en consonancia con las directrices del DDS en el marco de la reforma tarifaria: • Servicios diurnos (código de servicio 531). • Empleo con apoyo: grupal (código de servicio 950). • Empleo con apoyo: individual (código de servicio 952). • Programa de actividades laborales (código de servicio 954).

Resultados de las políticas públicas relacionadas con el empleo

Medida	Metodología de medición estatal	Actividades planificadas
Porcentaje de adultos que declararon tener un empleo competitivo integrado como objetivo en su IPP Datos de referencia anteriores: Encuesta NCI 2017/2018 Promedio estatal: 29 Promedio del WRC: 41 (Datos recopilados manualmente de los proveedores de servicios por el WRC)	Encuesta en persona del NCI-IDD "Las personas tienen apoyo para encontrar y mantener un empleo integrado en la comunidad (CIE, por sus siglas en inglés)" CA no disponía de registros administrativos de empleo, por lo que no se muestran los resultados de empleo. Basado en la Encuesta en persona del NCI-DD 2020-2021, Informe del Centro Regional Westside (WRC), Año fiscal 2020-2021 https://www.dds.ca.gov/wp-content/uploads/2022/12/WRC_In_Person_Survey_Report_2020_2021.pdf	Continuar el intercambio de información y la provisión de oportunidades de capacitación para nuestros coordinadores de servicios y comunidades para promover la priorización de los resultados de CIE. Aumentar/Mejorar el acceso a la información sobre la gestión de los beneficios por discapacidad para abordar el temor a la pérdida de beneficios debido a los ingresos obtenidos.

Resultados de las políticas públicas: Mejora de la equidad en el gasto en puntos de venta (POS)

Medida y metodología de medición				
Porcentaje del total anual de gastos en la compra de servicios por grupo étnico y edad de la persona según datos del ejercicio fiscal 2023-2024:				
Desde el nacimiento hasta los 2 años, inclusive	Cantidad de personas	Gastos totales	Gastos per cápita	Utilizado
Indio americano o nativo de Alaska	*	*	*	84.4%
Asiático	100	$595,806	$5,958	62.3%
Negro/afroamericano	380	$2,293,461	$6,035	57.3%
Hispánico	928	$6,194,722	$6,675	59.3%
Nativo de Hawái u otras islas del Pacífico	*	*	*	61.8%
Blanco	740	$4,490,660	$6,068	66.7%
Otra raza/etnia o multicultural	497	$3,482,251	$7,007	61.5%
De 3 a 21 años, inclusive	Cantidad de personas	Gasto total	Gasto per cápita	Utilizado
Indio americano o nativo de Alaska	*	*	*	37.6%
Asiático	277	$3,702,286	$13,366	50.3%
Negro/afroamericano	1,340	$18,856,588	$14,072	47.3%
Hispánico	2,615	$29,966,425	$11,459	49.1%
Nativo de Hawái u otras islas del Pacífico	*	*	*	43.9%
Blanco	1,206	$20,796,161	$17,244	43.8%
Otra raza/etnia o multicultural	976	$14,607,161	$14,966	51.1%
Indio americano o nativo de Alaska	*	*	*	37.6%
22 años y mayores	**Cantidad atendida**	**Gasto total**	**Gastos per cápita**	**% utilizado**
Indio americano o nativo de Alaska	*	*	*	89.5%
Asiático	216	$13,308,749	$61,615	73.0%
Negro/afroamericano	1,228	$92,870,762	$75,628	64.3%
Hispánico	1,290	$71,807,809	$55,665	65.8%
Nativo de Hawái u otras islas del Pacífico	*	*	*	61.4%
Blanco	1,202	$113,581,269	$94,494	65.3%
Otra raza/etnia o multicultural	372	$27,912,170	$75,033	63.4%

Actividades

- Continuar organizando eventos comunitarios, capacitaciones, reuniones públicas, talleres, Facebook, Instagram, sitio web y a través de la comunicación con el personal.
- Comunicarse continuamente con los socios de la comunidad para organizar sesiones informativas sobre el Centro Regional para aumentar el conocimiento de los servicios disponibles del centro regional.
- Las sesiones informativas se ofrecerán en los idiomas más hablados para garantizar una distribución equitativa de la información.
- Mejorar el acceso a la autodeterminación para ampliar el acceso a servicios adaptados y la flexibilidad en la prestación de servicios de una manera culturalmente sensible.
-
- Aumentar el desarrollo de las agencias de Servicios de Mediación Familiar (FMS, por sus siglas en inglés) para incrementar el uso de los servicios y el acceso a los mismos.

Medida y metodología de medición

Indicador que muestra la relación entre servicios y gastos anuales autorizados por tipo de residencia y grupo étnico de la persona:

Hogar familiar	**Nº de clientes**	**Gasto total**	**Gastos per cápita**	**% utilizado**
Indio americano o nativo de Alaska	*	*	*	38.5%
Asiático	526	$9,786,634	$18,606	59.0%
Negro/ Afroamericano	2,446	$54,164,421	$22,144	49.3%
Hispánico	4,568	$74,187,510	$16,241	57.7%
Nativo de Hawái o de las islas del Pacífico	*	*	*	52.5%
Blanco	2,512	$51,606,633	$20,544	46.9%
Otro/Multicultural	1,727	$28,105,637	$16,274	54.2%

SLS	**Nº de clientes**	**Gastos totales**	**Gastos per cápita**	**% Utilizado**
Indio americano o nativo de Alaska	*	*	*	94.4%
Asiático	24	$2,916,103	$121,504	81.6%
Negro/Afroamericano	159	$26,802,218	$168,567	79.7%
Hispánico	73	$13,262,840	$181,683	53.5%
Nativo de Hawái o de las islas del Pacífico	0	$0	$0	0.0%
Blanco	240	$34,958,382	$145,660	70.2%
Otro/Multicultural	**	**	**	68.5%

• Continuar incrementando el desarrollo de programas en las áreas de servicios sociales/recreativos, campamentos, servicios de apoyo a la educación, relevo conductual y servicios relacionados con la psiquiatría.
• Continuar colaborando con Family Resource & Empowerment Center para garantizar que las familias tengan acceso a información, recursos, apoyo entre padres y bibliografía sobre recursos genéricos (es decir, IHSS, SSI, Medi-Cal...).

• Aumentar el acceso a los servicios relacionados con el empleo y a través del acceso a las oportunidades del programa de prácticas remuneradas (PIP), servicios de planificación de carrera coordinada (CCP).
• Desarrollo de 20-25 (de 102) viviendas asequibles en conexión con Santa Monica (Westchester); al 30% de los ingresos medios anuales (es decir, un dormitorio, $400-500; con opción de amueblado)- Community Corporation Santa Monica.
• Historial de personas sin vivienda e historial de diagnóstico de discapacidad intelectual del desarrollo (IDD, por sus siglas en inglés).
• Continuación del desarrollo de viviendas asequibles.

Medida y metodología de medición

Indicador que muestra la relación entre servicios y gastos anuales autorizados por tipo de residencia y grupo étnico del individuo:

ILS	Nº de clientes	Gastos totales	Gastos per cápita	% utilizado
Indio americano o nativo de Alaska	*	*	*	69.3%
Asiático	14	$1,001,930	$71,566	76.2%
Negro/Afroamericano	149	$8,805,735	$59,099	65.7%
Hispánico	81	$4,492,047	$55,457	64.2%
Nativo de Hawái o de las islas del Pacífico	0	$0	$0	0.0%
Blanco	173	$11,505,320	$66,505	67.1%
Otro/Multicultural	**	**	**	43.0%

Centros residenciales autorizados	Nº de clientes	Gasto total	Gasto per cápita	% utilizado
Indio americano o nativo de Alaska	0	$0	$0	0.0%
Asiático	20	$3,160,065	$158,003	77.9%
Negro/Afroamericano	121	$18,424,696	$152,270	81.0%
Hispánico	70	$12,657,540	$180,822	82.7%
Nativo de Hawái o de las islas del Pacífico	0	$0	$0	0.0%
Blanco	169	$37,383,648	$221,205	80.4%
Otro/Multicultural	35	$7,071,638	$202,047	81.7%

- Mejorar la recopilación de datos sobre necesidades específicas de servicios no satisfechas a través de la evaluación de necesidades en SANDIS, para captar las necesidades específicas de las comunidades desatendidas.
- Desarrollar recursos específicos que satisfagan más eficazmente las necesidades identificadas.
- Seguir manteniendo conversaciones con los coordinadores de servicios para identificar las necesidades de servicios a fin de mejorar la accesibilidad y los recursos disponibles para satisfacer las necesidades de las comunidades desatendidas.

- Continuar desarrollando servicios diurnos para satisfacer las necesidades de las personas que viven en centros autorizados: Servicios diurnos (código de servicio 531).
- Empleo con apoyo: grupal (código de servicio 950).
- Empleo con apoyo: individual (código de servicio 952).
- Programa de actividades laborales (código de servicio 954).

Medida y metodología de medición

Gastos de compra de servicios per cápita por idioma principal de la persona (idiomas más hablados identificados):

Idioma	% utilizado	Nº de clientes	Gasto total	Gasto per cápita
Inglés	60.3%	11,151	$365,048,971	$32,737
Español	59.6%	2,059	$50,949,951	$24,475

Actividades previstas

Servicios de traducción e interpretación

- Continuar proporcionando a las personas atendidas y a las familias servicios de traducción e interpretación durante las reuniones, evaluaciones y consultas del IPP/IFSP, reuniones públicas, conferencias, ferias de recursos y otros eventos.
- Continuar proporcionando servicios de traducción contratados para documentos legales.

MEDIDAS DE CUMPLIMIENTO

Medidas de cumplimiento	Estado	WRC	Actividades planificadas
Auditoría independiente sin salvedades y sin hallazgos materiales 2023/2024	100 %	Sí	• Continuar con los principios de contabilidad generalmente aceptados. • Mantener buenas prácticas comerciales. • Modificación debido a CalPERS GASB (Estándares de Contabilidad Gubernamental).
Cumplimiento sustancial con la auditoría fiscal del DDS	100 %	Sí	• Continuar con los principios de contabilidad generalmente aceptados. • Mantener buenas prácticas comerciales.
Operar dentro del presupuesto de operaciones (OPS, por sus siglas en inglés)	Sí	Sí	• Mantener calendarios de informes mensuales para monitorear el presupuesto de OPS. • Continuar con la planificación del presupuesto operativo, la revisión continua de la utilización y los ajustes periódicos según sea necesario.
Certificado para participar en la exención	Sí	Sí	• Mantener el cumplimiento de los requisitos de exención de Medicaid.
Cumplimiento de la auditoría del proveedor según el contrato Artículo III Sección 10	76 %	Sí	• Mantener el cumplimiento del contrato.
Personas atendidas con Informe del Desarrollo del Consumidor (CDER) o Informe de Early Start (ESR) actualizados	99.80 %	99.99 %	• Continuar proporcionando la finalización oportuna de los informes CDER y ESR.
Cronograma de admisión/evaluación y del IFSP (0-2)	*	100 %	• Desarrollo de unidades de administración de casos de la primera infancia para apoyar a los niños considerados provisionalmente elegibles y reducir la carga de trabajo del equipo de Inicio Temprano. Continuación del reclutamiento de personal calificado para asumir puestos disponibles en la Primera Infancia e Inicio Temprano. Una revisión posterior realizada por el DDS cerca del final del año fiscal indicó que el rendimiento en este dominio se

MEDIDAS DE CUMPLIMIENTO

Medidas de cumplimiento	Estado	WRC	Actividades planificadas
Cronograma de admisión y evaluación, clientes de 3 años o más	78.40 %	94.44 %	• Continuar brindando la finalización oportuna de la admisión y evaluación para clientes de 3 años de edad o más.
Desarrollo de IPP (Requisitos del Código de Bienestar e Instituciones)	97.12 %	92.78 %	• Aumentar el cumplimiento de todos los requisitos del Código de Bienestar e Instituciones para el llenado y distribución oportuno de los IPP para quienes reciben los servicios. Esto se logrará mediante esfuerzos continuos para reducir la carga de trabajo y la capacitación de los coordinadores de servicios y del personal de gestión sobre los requisitos legales conforme a la Ley Lanterman y la exención federal de HCBS.
Desarrollo del IFSP (requisitos del Título 17)	89.77 %	77.76 %	• Continuar cumpliendo con todos los requisitos del Título 17 para la finalización oportuna de los planes de servicios individuales/familiares para bebés y niños que reciben servicios de intervención temprana.

¡GRACIAS POR TU TIEMPO!

Si tiene preguntas o comentarios adicionales, por favor póngase en contacto conmigo en:

Ricardo Pacheco, PhD.

Director Asociado de Servicios Comunitarios del Centro Regional Westside

ricardop@westsiderc.org

WESTSIDE REGIONAL CENTER

Personal Assistance Service Standard

Personal Assistance (PA) services are used to support a regional center client in completing typical tasks that are necessary for daily living. PA may include direct support (performing a task for the person) or supporting the individual in performing a task. The services may be provided on an episodic or a continuing basis when generic resources (resources not funded through a regional center) are not available. PA may be used in the home or in the community.

Westside Regional Center (WRC)'s goal is to support and ensure that individuals live in the least restrictive environment. WRC recognizes that individuals may require care, support, and supervision in the absence of a caregiver and/or that parents/guardians/caregivers may have difficulty in providing constant ongoing care, support, and supervision due to aging, declining health, and/or other factors. In such instances, WRC may provide PA services when they are necessary to meet the individual's needs and when providing the service will help keep the individual in the home of their choice. Where possible, applicable generic resources such as In-Home Supportive Services (IHSS), must be explored and accessed prior to WRC funding PA.

Funding PA services is determined through the IPP process with input from the planning team. The planning team will assess the need, the extent to which other generic options might be available, and the personal circumstances of the family/individual. Families/individuals may be asked to provide supporting documentation to allow the planning team to make an appropriate determination.

Personal Assistance: Adults

PA services are to assist adult individuals who require support in daily living activities including, but not limited to, bathing, personal hygiene, dressing, using the bathroom, meal preparation, eating, and to meet supervision needs. These services are intended to provide adult individuals with appropriate care, support, and supervision for community integration purposes and/or to assist individuals in maintaining community living arrangements, including a living arrangement in the family home, if that is the individual's preference. **PA providers and care provider agencies are permitted, but not required, to provide transportation to the adult individual when their duties for care, support, and supervision are not compromised. They must have appropriate vehicle insurance that meets WRC's requirements under transportation services.** Specific policies for transportation and/or mileage reimbursement will be determined by the provider and/or provider agency in collaboration with WRC.

Personal Assistance: Supplementing Adult Services

On occasion, regional centers and families have experienced difficulties with adult individuals transitioning from the school program to adult services in the community. The planning team will address instances in which the programs near the home are not able/appropriate to address the needs of the adult individual or the individual does not want to attend a program in the community.
In these instances, PA services can support the adult individual with promoting independence and integration into their local community. In addition to personal hygiene support and supervision, PA may be utilized to help participate in work, home, or community activities such as connecting with others,

shopping, attending school, social and recreational activities in the community, and self-advocacy activities. PA services may also be provided to supplement participation in adult day services. WRC will gather information at the IPP meeting to determine the appropriate number of hours of support. To evaluate the need for PA services as a supplement to existing services, the following will be considered:

(1) The individual must be at least 18 years old and not eligible for school district services; OR the IPP team has determined that school district services are not appropriate.
(2) Determining the number of personal assistance hours for adults will include consideration of available generic and natural supports, including availability of services through the school district.

Continuing Education

WRC may fund PA services to support individuals who are attending local community college or university programs. Any services provided by the school's disability office will be considered when determining the amount of support. WRC may request documentation such as proof of school registration and/or a current schedule of classes. To evaluate the need for PA services to address continuing education support needs, the planning team should determine if the individual has registered with the school's disability office on campus, if applicable.

PA for individuals in post-secondary education is a time-limited service and only funded while school is in session.

Personal Assistance: Children

PA can provide additional support to children and their families in the areas of daily living and may be provided in the home or community setting. When considering the need for PA for children with a developmental disability, there is the expectation that parents / guardians will provide the same level of assistance to that of a typically developing child. PA services can assist parents/caregivers with providing additional support for their child in those instances where a minor individual requires assistance with daily living tasks above and beyond what parents/caregivers can safely provide. PA may be used to assist a child with participating in a community setting such as a social recreational activity.

PA services can be used as a form of childcare for children under the age of 18. PA support can be provided to school-aged children with a developmental disability while family caregivers are at work or attending a vocational/educational program leading to future work and when the family has no other means to provide basic care and supervision. PA for children may include care, support, and supervision during after-school hours and school breaks (Extended School Year services).

In situations where PA is intended to be used as childcare or Extended School Year services, the planning team will determine the appropriate amount of support through the IPP / IFSP process and in accordance with WRC's service standard for Daycare which can be accessed at https://westsiderc.org/services/service-standards/ under the section titled Approved Updates to Service Standards.

PA providers and care provider agencies are permitted, but not required, to provide transportation to the minor individual only if there is express written consent from the parent or guardian and if the PA provider's duties for care, support, and supervision are not compromised. If the minor requires the use of any accommodation or equipment (child restraint system, child locks, etc.) the care provider must also submit an acknowledgement form indicating they are aware of the correct installation (if applicable), use, and implementation of these accommodations. All equipment must be provided to the care provider by the parents or other caregiver and indicated in the written agreement. As with transportation for adults, care providers must submit proof they have the appropriate required vehicle insurance that meets WRC's requirements under transportation services. All state and federal laws and regulations pertaining to the transportation of children and child safety restraints must be followed. Specific policies for transportation and/or mileage reimbursement will be determined by the provider and/or provider agency in collaboration with WRC.

Any exceptions to the criteria above will be considered on a case-by-case basis and will take into consideration the medical/health needs of the individual or the parent(s)/caregiver(s)/guardian(s) and the utilization of generic resources.

In considering what is in the best interest of the individual, WRC encourages families to explore the different options available for the individual and their family (WIC §4646.5).

Westside Regional Center START Clinical Team and In-Home therapeutic supports program
Contract Approval for Fiscal Year 2024-2025
WRC Board of Directors
July 9, 2025

Westside Regional Center (WRC) is requesting that the WRC Board of Directors approve the attached contract addendum so that the WRC community will once again have access to START services in our catchment area. Line of Hope is the provider selected to work with the University of New Hampshire's National Center for START Services to receive the necessary training and technical support to establish the following: cross systems crisis prevention and intervention planning, improved linkages, provider, individual and family support and outreach, Therapeutic Coaching Provisional Learning Community (PLC), improved techniques in diagnosis and treatment planning, data collection in START Information Reporting System (SIRS) database, report writing, establishment of policies and procedures and the development of standards and fidelity measures. This contract allocation is provided by DDS from the '24 fiscal year with funding to be distributed prior to conclusion of '27 fiscal year to allow for development and certification of a START program.

No.	Description	Contract Summary
1.	Contract Overview: (New, Renewal or Amendment) (POS or OPS)	New OPS
2.	Name of Vendor or Service Provider	Line of Hope
3.	Purpose of Contract	Development of a new START program for WRC
4.	Contract Term	May 15, 2025 – April 30, 2027
5.	Total Amount of Contract	Contract approved at $200,000 in June, 2025, increased to $300,000 in July 2025 Total: $ 300,000
6.	Rate of Payment	Payment to occur through completion of nince identified milestones totaling the maximum allotment of the contract Total: $ 300,000
7.	Method or Process Utilized to Establish the Rate.	DDS Set Rate

The Westside Regional Center's (WRC) Executive Team reviewed and discussed the above contract and is recommending an action of the Board of Directors to **Approve** the contract.

____________________________________ __________________________

Almarietha Mathews Date

WRC Board of Directors

WRC Political Action Committee
July 8, 2025

State
- State budget passed and signed
    - MediCal work requirements shot down, income asset capped at $130,000 per person/$195,000 per could beginning Jan 2026
    - Freezing enrollment into Medi-Cal for undocumented immigrants ages 19+, with a 90-day re-enrollment grace period. Beginning January 1, 2026.
    - Implementing $30 per month monthly premiums in Medi-Cal for undocumented immigrants and other individuals with unsatisfactory immigration status (UIS) ages 19-59. Beginning July 1, 2027.
    - Eliminating dental coverage in Medi-Cal for undocumented immigrants and other individuals with UIS. Beginning July 1, 2026.
    - Extending one-time additional funding for Home Safe and Housing and Disability Advocacy Program (HDAP)
- OBB passage will rebudget bill (likely September/October)
- See attached trailer bill language

Federal
- BBB passed Senate and House July 3rd, signed into law July 4
    - Massive cuts to Medicaid and SNAP
        - Over $1 trillion cut in Medicaid and Children Health Insurance Program
        - Cutting $186-$300 billion in SNAP/Food Stamps (Alaska and Hawaii exempt)
        - Cutting $490 billion in Medicare
        - $58 billion permanent cut to rural hospital
        - Work requirements for Medicaid: 12/31/2026
        - Restrictions on Medicaid for Noncitizens: 10/2026
        - State-Directed Payment Limits: Lower provider rates for Medicaid expansion states: Immediately 3 year phase in
    - Staggered over 10 years

Well, it finally happened, congress passed what the president has been referring to as the "one big beautiful bill" OBBB Act. Our community fought hard and quickly when the budget cutting ideas started to surface in the House of Representatives. As a reminder our focus was to fight the policy ideas that were being considered like block grants for states, per capita limits and cuts, across the board reductions in federal financial participation, and over 100 pages of potential ways to reduce the country's safety net system. While many of our targeted policies were rejected, other new harmful policies representing unprecedented cuts were passed. It's too early to tell how big the cuts will end up being to California's budget and what strategy the state will take in navigating this major divestment in these important programs. Here's a quick list of the main points of the (OBBBA) that will1:

The Health and Human Services Safety Net

1. Cutting over $1 trillion to Medicaid and the Children Health Insurance Program,
2. Cutting $490 billion in Medicare (this is an estimate by the Congressional Budget Office but the administration disputes this saying there will be $0 in cuts),
3. Cutting $186-$300 billion in SNAP/Food Stamps (estimates from the CBO vary because the cuts come from formulas requiring administrative burdens and state participations – Alaska and Hawaii were exempted),
4. Provides new and limited funding to Impact Home and Community Based Services: Most states will begin to reduce funding in HCBS programs, these programs are optional and cuts in safety net systems are usually disbursed throughout, a new program was added to 1915 c to grant service to people who do not meet institutional level of care. However, this is estimated to help only about 27 people per state on average.
5. Provides new and limited funding to assist rural hospitals. However, the $58 billion cut in Medicaid funding to rural hospitals is a permanent cut and the rural hospitals program is a five-year temporary program that states must apply for and the most they will receive is $25 billion,

General Facts About the OBBBA

6. Extends and expands tax cuts reducing tax revenues by $4.5 trillion,
7. Spending $150 billion for additional military investments,
8. Spending $45 billion on expanded immigration detention facilities, $30 billion on expanded deportation operations,
9. Spending over $56.6 billion for a border wall and customs border protection,
10. Other facts: Those expecting to benefit from the OBBBA include some large and small businesses, manufacturing, high-income earners, high income earners from high income tax states, and people who earn income from tips and overtime. Those hit hardest by the OBBBA includes hospitals, healthcare industry, low and middle

[1] Cuts are estimated over a 10 year period of time.

income earners, people who rely on the country's safety net programs for their health, food and shelter, and college education assistance.

Timelines:

- Work requirements in Medicaid: December 31, 2026
- State Provider Tax – grandfathering or "safe harbor" is incremental: 2028-2034.
- State Provider Tax, No new provider tax: October 2026
- Restrictions on Medicaid for Noncitizens: October 2026
- Eligibility Redeterminations (every six months)
- Rural Health Transformation Program: January 2026
- State-Directed Payment Limits: Lower provider rates for Medicaid expansion states: Immediately 3 year phase in
- Rates in non-expansion states phase down by 10 percentage points annually: 2028 until Medicaid payment rates to providers match allowable Medicare rates.
- Elimination of Increased FMAP Incentive for New Expansion States: January 2026
- Administrative procedures to eliminate the provider tax: Public comments due July 15, 2026, up to three years to comply.

"These federal cuts are more than just language in a bill —they are direct and real threats to the health, stability, and dignity of millions of Californians. Stripping food and health care access from families will deepen poverty, widen health disparities, and push people into crisis. CalFresh and Medi-Cal are not only lifelines for individuals and families; they are foundational pillars of local economies and health care infrastructure. Weakening them weakens all of us. These federal cuts are taking food and health care away from those who need it most. California has made real progress toward a healthier, more equitable future. These federal cuts are moving us backward, and will be devastating to families in California and across the nation." Kim Johnson, Secretary of the California Health and Human Services Agency

CAC REPORT

Good evening, Board Members & Guest: 7/9/25

Here is the report for July. The advocates participated in the Juneteenth celebration. They had drumming, speeches that gave a little history of Juneteenth poems and much more. There were some advocates that did Westside Special Olympics, and the sports that they participated in were track and field, swimming and basketball. This was in Long Beach, CAC also attended the Self Determination Fair. There Was 450 in attendance and 63 vendors. Just to name a few Independent Facilitator, Disability Voice United, FMS, and there were quite a few individual that presented on Self Determination and how it works. Advocates attended a webinar on Medical and Medicare. CAC continues support each other in their IPP meetings, we continuing partnering with SCDD, and other Regional Centers. We discuss updates such as Immigration Medi Cal and Medicaid cuts. We talked about the beautiful bill a large budget reconciliation. Last, but not least, we continue to support each other, we loved ones passes.

And that's the report!

JULY SELF ADVOCACY CALENDAR 2025

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
	1. **CLIENT SERVICES COMMITTEE** **ZOOM** **5PM-6PM**	**2.** **PUBLIC RELATION** @ Westfield Mall Fox Hills Mall 6000 Sepulveda Blvd Culver City get access in front of Mayc's. 5PM-7PM	**3.** **FINDING OUR Voices** **@** **Del Taco** **11446 Jefferson Blvd** **Culver City** **(Cross Street Slauson Ave)** **5PM-7PM**	**4.** **HAPPY HOLIDAY'S**
7. **TRAVEL CLUB** **@** **ONO HAWAIIAN BBQ** **10814 JEFFERSON BLVD** **CULVER CITY** **(CROSS STREET COTA AVE)** **5PM-7PM**	8. **POLITICAL ACTION** **5PM-6PM** **ZOOM** **SELF DETERMINATION** **6PM -8PM** **ZOOM**	9. **WRC/BOARD MEETING** **REGISTER REQUIRE** **ZOOM** **6:30PM-8PM**	**10.** CAC **EL POLLO LOCO** 5529 SEPULVEDA BLVD CULVER CITY (CROSS STREET BERRYMAN AVE) 5PM-7PM	**11.** **DR. PAUL MEMORIAL PARK** **10400 Braddock DR.** **Culver City** **(Cross street Le Bourge Ave)** **5PM -7PM**
14. **RELATION** **@** **STARBUCKS** **10700 Jefferson Blvd** **Culver City** **(Cross Overland Ave)** **5PM -7PM**	**15. Howard Hughes** **@** **MOVIES** **6081 Center Dr.** **Los Angeles** **(Cross Street Sepulveda Blvd)** **4:30pm until The movie is over**	**16.** **MOVERS** **@** **Hamburger Habit** **11223 Sepúlveda Blvd** **Los Angeles** **(Cross street National Blvd)** **5PM -7PM**	**17.** **CULVER CITY CONCERTS** **Trader Joe's** **9290 Culver Blvd** **Culver City** **7PM-9PM**	**18.**
21.	**22..** **Person centered Thinking training** **WRC** **5901 Green Valley Circle** **(Cross St Bristol Park way 9AM- 5PM)**	**23.** **Person centered Thinking Training** **WRC** **5901 Green Valley Circle** **(Cross St Bristol Park way 9AM- 5PM)**	**24.** **CULVER CITY CONCERTS** **Trader Joe's** **9290 Culver Blvd** **Culver City** **7PM-9PM**	**25.**
28.	29.	30.	31.**CULVER CITY CONCERTS** **Trader Joe's** **9290 Culver Blvd** **Culver City** **7PM-9PM**	

For more Info, please contact Linda Butler @ (310)-258-4245.

Save the Date

ARCA Academy

November 14-15, 2025
@ Alta California Regional Center

This is a leadership development opportunity for the board members and the leadership staff of the California regional centers.

Watch for...Hotel Information, event Schedule, promotional videos, and other materials, etc.

Mark your calendar, you won't want to miss this one.

For questions, please contact Tony Anderson at tanderson@arcanet.org.

Standard on Regional Center Leadership

BACKGROUND:

ARCA established its Standards and Practices Committee in late 2023. The committee was established in part to recommend consistent standards for regional centers in a variety of areas to ARCA's Board of Directors for its consideration. The Committee is composed of a Chair in addition to three regional center Executive Directors and three Board Delegates. The group met consistently since the mid-2024. Over the last few months, the group has discussed and developed a recommendation related to training, competencies, and supports needed to make regional center leaders – both board member and Executive Directors – successful in their roles.

ANALYSIS/DISCUSSION:

Given the uniqueness and complexity of the regional center system, regional center leaders must possess a wide range of knowledge and skills to carry out their responsibilities. Regional center board members and the Executive Director have distinct roles, but they must work collaboratively to support the mission of the organization.

Many regional center leaders will not come to their positions with all necessary knowledge and competencies, but they should commit to participating in necessary training and mentorship to develop these in their first two years in their positions. It is the responsibility of regional centers to ensure necessary training and mentorship opportunities are available to its leaders and to track their completion. Ongoing training and skill development is also critical to each leader's success.

ARCA will develop, and its board will approve, training and competency standards for regional center leaders and offer opportunities for consistent statewide training sessions. ARCA will also compile a list of subject matter experts for regional centers to draw from on a variety of topics necessary to support the performance of their leaders.

RECOMMENDATIONS: Consider and approve ARCA's draft standard on regional center leadership

ATTACHMENT(S): *Draft ARCA Standard – Regional Center Leadership*

ARCA Standard – Regional Center Leadership

Focus Area and Scope of this Standard

- This standard addresses the Executive Director and board member competencies necessary to administer and oversee the operations of regional centers to maximize the benefit each center provides to its community.
- This standard does not address the specific competencies required by other members of regional center executive teams.

Definitions of Words Used in this Standard

1. **Regional Center Leadership:** Members of the regional center's board of directors and the Executive Director working together to support the work of the regional center
2. **Responsibilities**: The prescribed roles of either regional center board members or the Executive Director to support the operations of the regional center
3. **Competencies**: The knowledge and skills needed by board members or the regional center's Executive Director in order to carry out their responsibilities

Background/Why this is Important

- Since their inception, regional centers have played a significant role in connecting Californians with developmental disabilities and their families to local and statewide sources of support. Given the uniqueness of regional centers as nonprofit corporations reliant on state and federal funding rather than fundraising, their leaders must make decisions based on a complex array of factors, including state and federal law, regulations, and budgetary processes that govern their operations. In recent years, the regional center system has grown rapidly in population served, volume of funds managed, the complexity of operations required through both statute and regulations, and the scope of community expectations. These changes require an intentional focus on the knowledge and skills regional center leadership must possess to lead and guide the developmental services system of the future.

Standard

- Collectively, regional center leadership serves as the public face of the organization in its interactions with the general community, organizational partners, policymakers, and the media.
- For regional center leadership to effectively accomplish the mission of the Regional Center, it is imperative that the board of directors and Executive Director work collaboratively together while also maintaining their distinct areas of authority and responsibility.
- Regional center boards and Executive Directors have distinct functions, responsibilities, and authority. This separation of roles is necessary to ensure the regional center board of directors includes the local community's unique needs and expectations in the mission, vision and

foundations of the agency, while the Executive Director carries out the business of operating and leading the staff of the agency consistent with that mission.

- During the onboarding process, and within the first two years of a regional center leadership member assuming their role, the leader will acquire the necessary competencies as follows, including through the completion of the prescribed course of training adopted by ARCA for their specific role within the organization:
    - Regional Center Board of Directors Membership
        - Primary role: Contract with the California Department of Developmental Services for the operation of the regional center
        - Responsibilities: Establishing policy, assuring no conflicts of interest exist, acting in the best interest of the regional center and its consumers, approving contracts as described in Welfare and Institutions Code §§4622-4627, hiring and evaluating the performance of the Executive Director, supporting leadership transitions that promote organizational health and stability, and providing oversight of the regional center's strategic operations and long-term vision that is informed by statewide and national trends and developments
        - Competencies: Knowledge of the mission of the organization, board practices, financial and operational responsibilities of the regional center including basic understanding of the legislation impacting regional center operations and purpose, and public engagement
    - Regional Center Executive Directors
        - Primary role: As the single employee of the board of directors, provide leadership and guidance overseeing the implementation of agency policy, strategy, and overall operations intended to accomplish the mission of the agency
        - Responsibilities: Administration of the regional center in a manner that allows it to meet its expectations as outlined in statutes, regulations, its contract with the state, and the policies set forth by its board
        - Competencies: Knowledge of organizational administration, operational responsibilities and fiscal considerations, the Lanterman Act and associated state statutes, federal regulations, funding provisions within the Social Security Act, other federal statute that may be required, and corporate business requirements and public outreach, education, and advocacy on behalf of the community represented
- The boundaries between the responsibilities of the board of directors and Executive Director of the regional center must be well-understood and observed by all members of regional center leadership. Members of the Board of Directors and the Executive Director must carry forth a shared vision of the organization and act cooperatively in the best interest of the individuals served.
- It is not anticipated those joining regional center leadership will come to their positions with all necessary competencies, but each has a responsibility to acquire these competencies by actively pursuing the resources available.
- Organizationally, each regional center has the responsibility to make available to its leadership trainings to support each leader's specific duties and to establish skilled mentors with experience leading a regional center to support regional center leaders in their first 12-24 months in their leadership position.
- After the initial onboarding process, it is critical that regional center leaders maintain current, relevant and up to date information related to their roles within a large scale administrative and

case management agency for people with developmental disabilities. As best practice, expected practice, technology and methods of supporting people, laws, rules, and regulations, are constantly evolving, it is imperative that all regional center leaders maintain current skills and knowledge applicable to the agency.

- As learning and skill-development is an ongoing process, each member of regional center leadership is also expected to participate in continuing training, including that required by law or contract, or on emerging topics in a volume and intensity appropriate to their roles within the organization. Training schedules and materials should be balanced to ensure training courses are adequately comprehensive but do not serve as a significant barrier to board membership.

Related Legal Requirements

Welfare and Institutions Code §4622 outlines the major requirements of regional center governing boards. Much of the rest of the Lanterman Act establishes responsibilities for the operation of regional centers under the administration of the Executive Director.

In addition to day-to-day operational requirements to be carried out by regional center staff, the regional center contract with the Department of Developmental Services establishes the training and Medicaid enrollment requirements for regional center board members. The contract also makes clear the distinct roles of board members and Executive Directors.

Indicators of Performance

- Regional centers will maintain training logs to document trainings and other skill-development opportunities members of regional center leadership participate in.
- The Department of Developmental Services monitors the fulfillment of regional center leadership expected responsibilities through a variety of monitoring activities.

Range

- It is expected all members of regional center leadership will complete all trainings and carry out other responsibilities mandated by statute or contract.
- High performance in this area is indicated by fulfillment of required leadership responsibilities complemented by completion of skill-development activities (*e.g.*, supplemental training opportunities) to support enhanced leadership competencies (*e.g.*, strategic planning).
- Annual reporting to the department of successful training for board of directors shall indicate the accomplishment of these standards.

Resources Available

- DDS offers an orientation to its operations for new regional center Executive Directors.
- ARCA makes available ARCA Academy live (2020 and 2023) and web-based trainings and resources to support the unique roles of regional center board members.
- Through ARCA membership, regional centers can access training resources at no additional cost through BoardSource, which provides materials to support non-profit governance.
- The ARCA Board Delegates and Directors Groups connect regional center leaders from across the state to facilitate mentorship and the sharing of best and promising practices. Upon request ARCA will assist its board members with the selection of appropriate mentors to support their role.

- ARCA will establish board-approved training and competency standards to support regional center board members and Executive Directors that will serve as detailed guides for understanding the required competencies and potential resources to meet the identified training needs.
- ARCA will develop and make available to regional centers materials and opportunities for group sessions to meet the consistent statewide training needs of regional center leadership.
- ARCA will compile a list of subject matter experts on various strategic and operational issues and make it available to regional centers upon request.

Example

- While not universal, some regional centers place a heavy emphasis on supporting board members with training opportunities to support their roles, including the legal principles and best practices associated with non-profit board governance. This practice supports strong board operations and the fulfillment of legal and statutory responsibilities.

Date Adopted by ARCA Board of Directors: XXX

Vanda Yung, WRC Board President
Receiving ARCA Representative Recognition

Self Determination Program
Resource Fair at The Proud Bird
June 29, 2025