

To: Board of Directors

Date: June 4, 2025

Committee Schedule and Agenda for the WRC Board of Directors Board Meeting, **Wednesday, June 11 2025.**

Attached, is the agenda for the **June 11, 2025, WRC Board of Directors Board Meeting which will be held virtually on Zoom Webinar.**

*All Board of Directors will receive a link inviting you to be a panelist at the June 11, 2025 meeting. On the day of the Board meeting, **please click on your link to ensure you join the meeting as a panelist (speaker). This link is unique to you and should not be shared with anyone else.**

All members of the public who wish to attend the meeting should follow these instructions to register:

1. Sign up for a [free Zoom account](#) if they have not already done so
2. [Click on this link to register](#) to attend the meeting
 - Attendees will be asked for their name and email address
 - This is so we can take attendance instead of using a sign-in sheet
 - Attendees will receive an email with a link to join the meeting
 - **Webinar ID: 826 6066 9836 # • Password: 741699 #**
3. On the day and time of the meeting, attendees should click the link to join and enter the password.
 - Spanish interpretation will be available upon entering the meeting

The public session Call-to-Order is scheduled for 6:30 p.m. Much of the work of the Board is done in the WRC various committees, including Finance, Political Action, Client Services, and others. Your participation is needed and welcomed.

The following Committees are scheduled to meet:

Committee Name	Date & Time	Location
Board Development Committee	June 9, 5:30 p.m.	ZOOM Video Conference
Client Services Committee	June 3, 5:00 p.m.	ZOOM Video Conference
Consumer Advisory Committee	June 12, 5:00 p.m.	El Pollo Loco 5529 Sepulveda Blvd. Culver City
Facilities Committee	June 6, 12:00 p.m.	ZOOM Video Conference
Finance Committee	June 11, 3:30 p.m.	ZOOM Video Conference
Policy Committee	June 5, 4:00 p.m.	ZOOM Video Conference
Political Action & Outreach Committee	June 10, 5:00 p.m.	ZOOM Video Conference
Self Determination	June 10, 6:00 p.m.	ZOOM Video Conference
Service Provider Advisory Committee	June 17, 10:30 a.m.	ZOOM Video Conference



Wednesday, June 11, 2025

Via Zoom

6:00 PM – Closed Session • 6:30 PM – Public Session

AGENDA

- **Closed Session**

4663 (a) (1) (2) (3) (4) (5) (b)

'Real estate', 'appointment, employment, evaluation, of performance or dismissal of a Regional Center employee'.
'Pending litigation'. Pursuant to Welfare and Institutions Code 4660.

- **Public Session Call to Order**

Vanda Yung

- **Welcome**

Vanda Yung

- **Mission Statement**

Dr. Christopher Taicher

- **Code of Conduct**

Jennifer E. Cohen

- **Roll Call of Board Members – Quorum**

Vanda Yung

- **President's Report**

Vanda Yung

- **Executive Director's Report**

Jane Borochoff

- **Public Comment**

- **Committee Reports**

- **Board Development**

- **APPROVAL OF** Board Members for 2 Year Term (2025-2027)

Jennifer E. Cohen - ACTION

- **APPROVAL OF** Board Officers FY2024/25

- **Client Services**

Dr. Wakelin McNeel

- **Facilities**

Almarietha Mathews

- **Finance**

- **APPROVAL OF** Contract over \$250,000

Kyle Jones - ACTION

- CRP/WRC Crisis Team

- **Policy**

Terry Magady

- **Political Action (PAC)**

Zoey Giesberg

- **Service Provider Advisory (SPAC)**

JoanElaine Anderson

- **Consumer Advisory (CAC)**

Esther Kelsey

- **Presentation OF** Westside Regional Center 2025-2026 Performance Contract Update

Dr. Ricardo Pacheco

- **Public Comment:** Westside Regional Center 2025-2026 Performance Contract Update

- **APPROVAL OF** Westside Regional Center 2025-2026 Performance Contract Update

Vanda Yung – ACTION

- **Public Comment**

- **Adjournment**

Vanda Yung - ACTION

Pursuant to California Welfare and Institutions Code 4660 (c), time shall be allowed for public input on all properly noticed agenda items prior to board action on that item.

The Next Board Meeting is on Wednesday, July 9, 2025, at 6:30 p.m.

Committed To Providing Support And Services To People With Developmental Disabilities

5901 Green Valley Circle, Suite 320, Culver City, CA 90230 ■ (310) 258-4000 www.westsiderc.org

Board of Directors Meeting
Coastal Development Services Foundation
Wednesday, May 14, 2025 | 6:30 P.M.
Via Zoom

MINUTES

MEMBERS PRESENT: Nilo Choudry Almarietha Mathews
Jennifer E. Cohen Dr. Wakelin McNeel
Zoey Giesberg Todd Rubien
Kyle Jones Carmen Tripp
Terry Magady Vanda Yung

MEMBERS ABSENT: Joan Elaine Anderson, Meshell Baylor, Dr. Christopher Taicher,
Fanfan Wang

STAFF PRESENT: Jane Borochoff, Peggy Bottger, Stephen Browning, Linda Butler,
Candace Hein, Bob Kutaj, Philomena Morais, Rosalba Ortega,
Andy Ponce, Suzy Requarth, Megan Tommet-Ramirez, Aga
Spatzier

GUESTS: Amanda Copeland, Cheryl Greer, Sonia Hernandez (Interpreter),
Esther Kelsey, David Lester, Jenny Martin, Willie Ramirez,
Antonietta Schulz (Interpreter), Robert Schwartz, Yeray Taína,
Elizabeth Tom

CALL TO ORDER (ACTION*)

Meeting was called to order by Board President, Vanda Yung, at 6:39p. The Mission Statement was read by Dr. Wakelin McNeel, and the Meeting Code of Conduct by Jennifer E. Cohen.

ROLL CALL AND ESTABLISHMENT OF A QUORUM

It was established that the members present represented a quorum necessary pursuant to Section 7.03 (6) of the bylaws of Westside Regional Center which states:

(h) Quorum. A majority of the Directors serving on the Board at the time of the meeting of the Board shall constitute quorum at any meeting of the Board

PRESIDENT'S REPORT

Vanda welcomed everyone to the meeting. She began her report by acknowledging the release of the Governor's May Revise budget and expressed deep concern over the proposed cuts to Medicaid, which could impact services for individuals with developmental disabilities. She emphasized the importance of advocacy and participation in rallies and encouraged community members to share their stories to humanize the impact of funding decisions.

She also acknowledged several May observances, including Jewish American Heritage Month, AAPI Heritage Month, Better Hearing and Speech Month, Mental Health Awareness Month, Memorial Day, and Older Americans Month. She discussed the cultural significance and service-related needs recognized during these observances.

Vanda highlighted the DDS program Coordinated Family Services, which supports aging caregivers, and expressed gratitude to the LA Department on Disability for donating over 100 air purifiers to families affected by the Palisades fire. Finally, she praised Susie Requarth for her exceptional service and leadership as she prepares to leave WRC at the end of May.

EXECUTIVE DIRECTOR REPORT

Jane echoed Vanda's praise for Susie Requarth, recognizing her contributions to emergency preparedness during the Los Angeles wildfires, the restructuring of the Self-Determination Program, and her equity work with Orange Grove Consulting. The job posting for Susie's replacement is open until May 30.

She then reviewed the 2025–2026 May Revise budget, highlighting a \$16 billion shortfall attributed to stock market declines and delayed tax filings. Jane detailed proposed cuts affecting regional center operations, including training reductions and an accelerated “hold harmless sunset” date of vendor protections. She emphasized that while state cuts are concerning, federal proposals to cut \$715 billion from Medicaid over the next decade are even more alarming. Proposed federal changes include limiting provider taxes, reducing federal match rates, and imposing new work requirements on Medicaid recipients.

Jane called for advocacy at every stage of the budget process and promoted the May 22 “Keep the Promise” rally in Sacramento to protect services for people with developmental disabilities.

APPROVAL OF THE REGULAR BOARD MEETING MINUTES OF APRIL 9, 2025 (ACTION)

Jennifer E. Cohen (Motion) and Todd Rubien (Second) to approve the Regular Board Meeting Minutes of April 9, 2025. There was no discussion.

10	AYES
0	NO
0	ABSTENTION

The motion passed.

RESOLUTION: APPROVAL OF THE REGULAR BOARD MEETING MINUTES OF APRIL 9, 2025.

PUBLIC COMMENT – AGENDA (3 minutes)

Amanda Copeland shared concerns about her homeless daughter with autism and psychiatric needs. She cited the Lanterman Act and announced a pending whistleblower complaint.

COMMITTEE REPORTS

Board Development

Committee Chair, Jennifer E. Cohen, reported that the Committee would like to announce the proposed slate of officers for FY2025-2026 that will be voted on at the next Board meeting:

President: Almarietha Mathews

Treasurer: Kyle Jones

Vice President: Terry Magady

Secretary: Todd Rubien

The Committee also recommended that current Board Member, Carmen Tripp, be approved for a two-year board term based on her dedication and contributions. A vote was then taken to approve Board Member for 2 Year Term (2025-2027).

APPROVAL OF BOARD MEMBER FOR 2 YEAR TERM (2025-2027) (ACTION)

Nilo Choudry (Motion) and Almarietha Mathews (Second) to approve the Board Member for 2 Year Term (2025-2027). There was no discussion.

10 AYES
0 NO
0 ABSTENTION

The motion passed.

RESOLUTION: APPROVAL OF BOARD MEMBER FOR 2 YEAR TERM (2025-2027)

Client Services

Committee Chair, Dr. Wakelin McNeel, reported that the Committee met on May 6 and reviewed the behavioral respite standards approved by the Board, adaptive skills, and personal assistance standards. He asked for a motion to approve the updates to the adaptive skills standards.

APPROVAL OF ADAPTIVE SKILLS SERVICE STANDARDS (ACTION)

Jennifer E. Cohen (Motion) and Vanda Yung (Second) to approve Adaptive Skills Service Standards. There was no discussion.

10 AYES
0 NO
0 ABSTENTION

The motion passed.

RESOLUTION: APPROVAL OF ADAPTIVE SKILLS SERVICE STANDARDS

Facilities

Committee Chair, Almarietha Mathews, reported that the Committee met at the new office location at 777 Aviation Blvd. Construction is progressing and expected to finish by late summer/early fall. A ribbon cutting and open house are in planning. The location is accessible and offers ample parking. The next meeting will take place on May 19 via Zoom.



Policy

Committee Chair, Terry Magady, reported the committee met on April 3rd and began reviewing the Board Executive Director policy. This review will continue at the next meeting on May 15th in conjunction with the Executive Limitation policy.

Political Action (PAC)

Committee Chair, Zoey Giesberg, stressed the urgency of advocacy and recommended the “Five Calls” app. She emphasized that all stakeholders must engage via emails, social media, and rallies. Zoey reiterated the importance of everyone contacting their representatives to try to save Medicaid.

Finance

Committee Chair, Kyle Jones, reported that the Committee met at 5:00 p.m. on May 14, and approved standard budget items and payments. No significant issues reported. The next Committee meeting is next month, July 9 at 5:00 p.m.

Service Provider Advisory (SPAC)

The SPAC report is included in the packet. The next meeting is July 15 and will be hybrid.

Consumer Advisory (CAC)

CAC member, Linda Butler, delivered the report. Self-advocates participated in a town hall with Representative Maxine Waters, attended Earth Day and Medicaid rallies, a Mother’s Day art boutique, and the Supported Life Conference. They volunteer 90–100 hours monthly and raised concerns about inadequate communication from service coordinators. The group completed a new employment readiness booklet.

PUBLIC COMMENT (3 minutes)

Megan Tommet-Ramirez, a current WRC service coordinator, stated that on May 3, staff received an anonymous email detailing several allegations. She asked whether the board was aware and how they planned to respond. Vanda Yung confirmed the board is aware, and administration is investigating the allegations.

ADJOURNMENT

The Board meeting was adjourned by Vanda Yung, Board President at 7:32 p.m.

Almarietha Mathews

Board Secretary

WESTSIDE REGIONAL CENTER
BUDGET STATUS REPORT as of April 30, 2025
(83 % of the Year)

	A-1 ALLOCATION Fiscal Year 24-25		YTD EXPENDITURES 10 months of expenditures in base	% OF ALLOCATION
OPERATIONS	\$ 38,104,495	*	\$ 25,382,556	67%
PURCHASE OF SERVICES	\$ 501,715,625		\$ 409,057,933	82%
TOTAL	\$ 539,820,120		\$ 434,440,489	80%

NARRATIVE

OPERATIONS

WRC's projected expenditures will be within our budget allocation. We project a balanced budget for FY 24-25. Note- Some of WRC's operations allocation are restricted funds due to policy mandates.

PURCHASE OF SERVICE

Based on the A-1 Budget Allocation for FY 24-25, WRC is projecting a balanced POS budget.

* Expenditures through 4/30/25

Westside Regional Center Community Crises Response Services
Contract Approval for Fiscal Year 2025-2026
WRC Board of Directors
June 11, 2025

Westside Regional Center (WRC) is requesting that the WRC Board of Directors approve the attached contracts so that the WRC community will have 24 hour/7days per week mobile face to face Crisis Supports for all persons served by WRC. WRC has received much feedback regarding the need for crisis services throughout our community. These services are available for all individuals served by WRC. The Crisis Response Project (CRP) provides 24 hour/7 days per week mobile face to face; telephone interventions; transportation for individuals who have serious challenges to medical appointments, court appearances and other destinations within the WRC area. CRP also provides Crisis Behavioral Training (CBT) to individuals who require extra supports and training to stabilize the person, train the family or service provider and provide feedback and reports to WRC.

No.	Description	Contract Summary
1.	Contract Overview: (New, Renewal or Amendment) (POS or OPS)	Renewal/POS
2.	Name of Vendor or Service Provider	Community Integrated Work Program
3.	Purpose of Contract	Crisis Response Team and Crisis Behavioral Training Services 24 hours per day/7 days per week
4.	Contract Term	July 1, 2025 – June 30, 2026
5.	Total Amount of Contract	Crisis Team Services: \$ 743,155.92 Crisis Behavioral Intensive Services (CBT): <u>\$ 115,367.28</u> Total: \$ 858,523.20
6.	Rate of Payment	Crisis Team Services Monthly: \$ 61,929.66 CBT Services Monthly: \$ 9,613.94
7.	Method or Process Utilized to Establish the Rate.	Negotiated rate

The Westside Regional Center's (WRC) Executive Team reviewed and discussed the above contract and is recommending an action of the Board of Directors to **Approve** the contract.

Vanda Yung

Date

WRC Board of Directors

WRC Political Action Committee

June 10, 2025

WRC Responds to ICE and Federal Troops

- Information on responding to ICE
(<https://www.aclunc.org/our-work/know-your-rights/know-your-rights-if-ice-confronts-you>)
- ALL CLIENT INFORMATION IS CONFIDENTIAL
- NOTE: ICE CANNOT ENTER RELIGIOUS SPACES
- <https://westsiderc.org/a-message-from-wrcs-executive-director/>
- Visit our local reps thanking them for support!

Medicaid Cuts

- State Council Letter of Support
 - https://docs.google.com/forms/d/e/1FAIpQLSeZSXFcBiTngLjNdI7vUQXGDII3_CKAgcXe7RFBDfOehn4bRg/viewform
- House Proposal
 - \$300 billion cuts to CalFresh
 - \$715 billion cut to Medicaid (14 million people could be kicked off health insurance)
 - increased administrative barriers including biannual Medicaid eligibility renewals,
 - new strict work requirements aimed at reducing enrollment

CA Budget

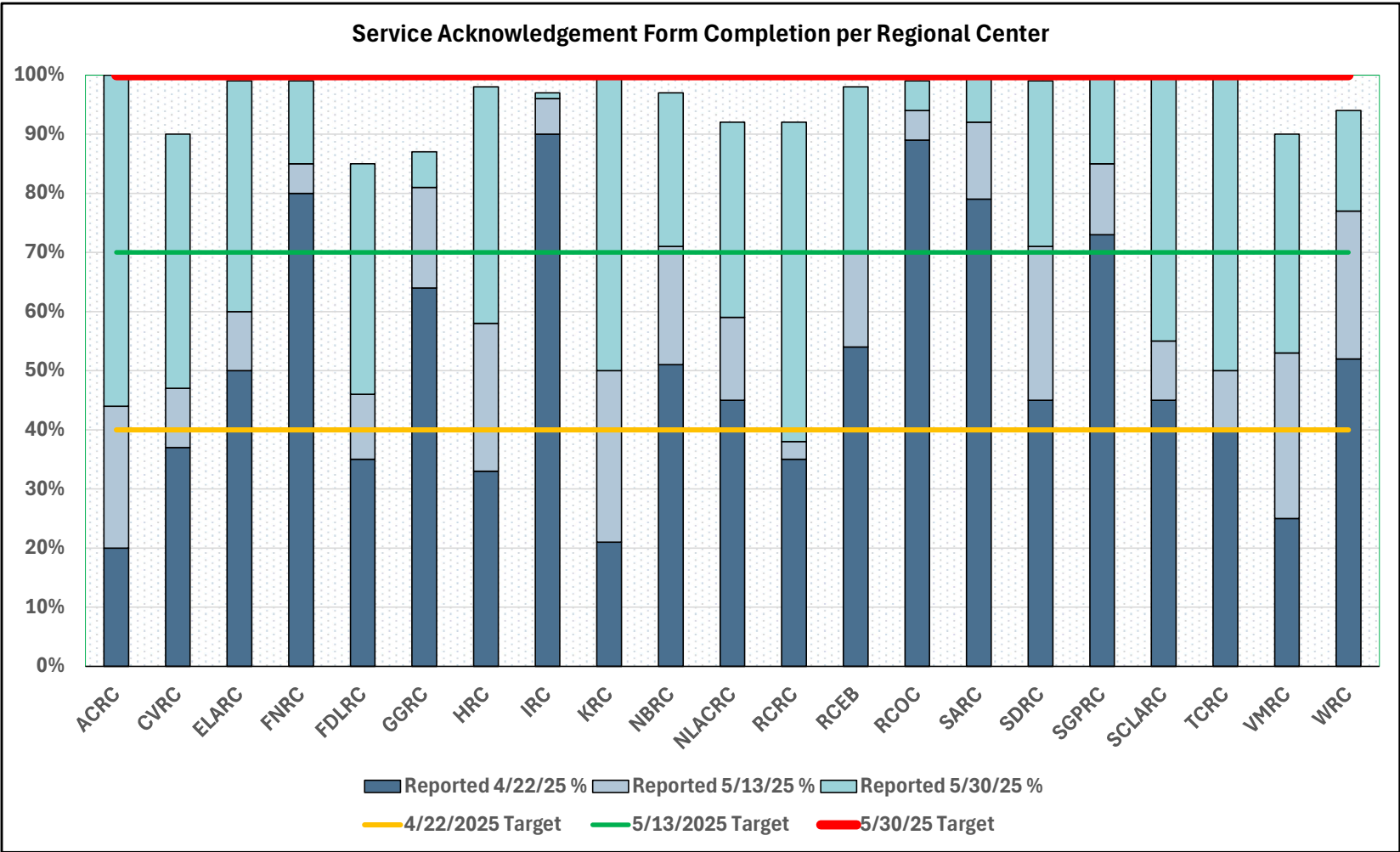
- CA in deficit and likely to see DDS cuts
- Newsom proposed Medicaid asset requirements of \$2000 or under
- Legislature Pushback to Budget
 - Rejects Governor's proposal to reduce IHSS overtime hours.
 - Rejects Governor's proposals to eliminate IHSS and long-term care services for individuals classified as having "unsatisfactory immigration status" under federal law, otherwise known as UIS.
 - Freezes new Medi-Cal enrollment of UIS adults, age 19 and over, effective in January 2026, with a six-month period to re-enroll for those who lose eligibility for the program.
 - Institutes Medi-Cal premiums for UIS adults, age 19 to 59, at \$30 per month (not \$100 per month as the Governor proposed), effective two years from now in July 1, 2027.
 - Reinstates an asset test for Medi-Cal eligibility at \$130,000 for individuals and \$195,000 for couples, a more realistic level of assets than in the Governor's proposal (\$2,000 per individual and \$3,000 per couple).
 - Delays implementation of Governor's proposals to reduce Proposition 56 supplemental payments to dental providers and to eliminate dental coverage for UIS adults, age 19 and over, on Medi-Cal to July 2027.

- Rejects Governor's proposal to eliminate the Direct Service Professional Workforce Training and Development program for developmental services workers.

*Data as of 5/30/2025

Date	Percentage of Forms Targeted for Completion
4/1/2025	10%
4/8/2025	20%
4/15/2025	30%
4/22/2025	40%
4/29/2025	50%
5/6/2025	60%
5/13/2025	70%
5/20/2025	80%
5/27/2025	90%
5/30/2025	100%

* As referenced in the 4/1/2025 Directive
(D-2025-Rate Reform-001)



WESTSIDE REGIONAL CENTER

2025-2026 Performance
Contract Update

REGIONAL CENTER PERFORMANCE CONTRACT

The Lanterman Act requires the Department of Developmental Services to include annual performance objectives in Regional Center contracts, per Welfare & Institutions Code 4629(c).

Regional Centers are to develop the performance objectives with public input. Input was obtained via WRC public meeting on May 8 and a survey linked from our website through May 11, 2025.

Through this process Regional Centers can measure their progress using statewide averages with other Regional Centers' and their own past performance.



WRC PERFORMANCE CONTRACT

Performance measures are separated into **Public Policy Measures** that capture our performance in service to our community in targeted areas and **Compliance Measures** that capture our performance within established standards set by the state.

Regional centers are required to track progress in improving purchase of service equity and in implementing the state's Employment First Policy.

In the Fall WRC will review our Year End Report that summarizes our progress under the previous 12 month '25-'26 Performance Contract



Westside Regional Center Performance Contract 2025-2026

Public Policy Measures

Measure	WRC 2024	WRC Baseline 2023	Planned Activities
Number and percentage in of Regional Center caseload living in State Developmental Center (Lower is better)	3 .03%	1 .01%	<p>Schedule resource fair and vendor presentations for new vendors (as a planned activity of the 2024-2025 Performance Contract) that provide:</p> <ol style="list-style-type: none">1. Substance Use Disorder counseling (Sober State)2. Substance Use Disorder mentoring (Sober State)3. Substance Use Disorder residential services Lily’s Specialized Home).4. Behavior Day Program (Understanding Needed Integration)5. Coordinated Career Pathway programs (N=13...)

Westside Regional Center Performance Contract 2025-2026

Public Policy Measures

Measure	WRC 2024	WRC Baseline 2023	Planned Activities
Number and percentage of minors living with families; this includes own family, foster family, and guardian (Higher is better)	66,272 99.82%	5,533 99.84%	<p>Continue to collaborate with the WRC Family Resource & Empowerment Center (FREC) that provides a library, assistance, support, information, workshops, parent support, and facilitation of parent-to-parent support.</p> <p>Schedule Performance Contract Resource Fair and vendor presentations for new vendors that were vendored as a planned activity of the 2024-2025 Performance Contract) that provide:</p> <ol style="list-style-type: none">1). Behavior Respite (Train Care)2). Medical Respite (Lily’s Open Arms Specialized)3). Behavior Day/Employment Program (Understanding Needed Integration)4). Psychiatry related (Reswell)5). Coordinated Family Supports (N=13)6). Education Support Services (N=10) <p>Increased direct vendorization and utilization of Social Recreation/Camp/Non-Medical Therapies (N=64), including Participant Directed Services (N= 2) that handle 459 (Social Recreation/Camp/Non-Medical Therapies).</p>

Westside Regional Center Performance Contract 2025-2026

Public Policy Measures

Measure	WRC 2024	WRC Baseline 2023	Planned Activities
Number and percentage of adults living in home settings; this includes independent living, supported living, adult family home agency and with parents. (Higher is better)	4,764 89.52%	4,499 89.02%	Improve formal needs assessment process to expand upon targeted resource development to meet unmet needs. Needs Assessment is live on SANDIS. Increase knowledge and enrollment in Self Determination Program to augment flexibility and customization in service delivery. For example: “Your Self-Determination Advensture” resource fair Sunday June 29, 2025, 10:00am-3:00pmThe Proud Bird: 11022 Aviation Blvd, L.A. CA 90045.

Westside Regional Center Performance Contract 2025-2026

Public Policy Measures

Measure	WRC 2024	WRC Baseline 2023	Planned Activities
<p>Number and percentage of minors living in licensed homes serving greater than seven; this includes ICF, DDs, ICF/DDHs, IFC, DDNs, SNFs, and CCFs</p> <p>(Lower is better)</p>	0 0%	0 0%	<p>Continue to provide information and support for families of minors regarding available living options.</p> <p>Increase usage of in-home respite, behavior respite, medical respite to individuals with behavioral and medical needs through continued implementation and resource development of the CPP/CRDP.</p> <p>Schedule resource fair and vendor presentations for new vendors (that were vendored as a planned activity of the 2024-2025 Performance Contract) that provide Specialized Therapeutic Services, Mobile Crisis, and START programming to support individuals with emergent need</p> <p>(i.e., Benchmark, Reswell Psychiatry, Line of Hope and START).</p> <p>Increase knowledge and enrollment in Self Determination Program to increase flexibility and customization in service delivery.</p>
<p>Number and of adults living in licensed homes serving greater than seven; this includes ICF/DDs, ICF/DDHs, ICF/DDNs, SNFs, and CCFs, it does not include RCFE</p> <p>(Lower is better)</p>	30 .56%	35 .69%	<p>Continued development of affordable housing to increase housing access.</p> <p>Increase resource development in Supported Living Services, Independent Living Training Services and Adaptive Skills Training to provide individualized support to individuals who wish to live independently and or receive training to live independently.</p>

Public Policy Outcomes Related to Employment

Measure	WRC 2023/2024 Baseline	WRC 2022 Baseline	Planned Activities
Percentage of individuals aged 16-64 with earned income	15.20%	15.40%	<p>Continued collaboration between WRC and the Department of Rehabilitation (DOR) specifically related to transition services.</p> <p>Continue to refer individuals to the Department of Rehabilitation Student Support Transition Services (18-22); WRC recently identified a point of contact with DOR for this age range.</p> <p>Increase outreach to local schools to share information regarding WRC's newly developed Coordinated Career Programs (N= 14...)</p>
Annual earnings for individuals aged 16-64	\$14,256 (\$1,188x12months)	\$13,200 (\$1,100x12 months)	<p>Continue to share information with Client Services and increase knowledge about services offered through Department of Rehabilitation.</p> <p>Continue hosting information sessions and sharing information at Client Services department meetings regarding Coordinated Career Pathways (started on March 20, 2025).</p> <p>Continue to coordinate quarterly Day Program and Employment vendor forums to develop strategies for increasing employment outcomes (started on May 7, 2025).</p>

Public Policy Outcomes Related to Employment

Measure	WRC 2024	WRC Baseline 2023	Planned Activities
Percentage of adults who entered CIE following a PIP	10.47% (N=86)	13.11% (N=60)	<p>WRC recently developed a relationship with Managed Career Solutions to increase information about Community Works Incentives Coordinators (CWIC) who can assist with:</p> <p>Benefits counseling and the effect of work on those benefits.</p> <p>Help individuals understand work incentives so they can make an inform choice and be successful</p> <p>Connect individuals with agencies that help pay for training or services to return to work.</p> <p>Continue to collaborate with the Work Incentives Planning and Assistance Program (WIPA) to ensure individuals understand social security benefits (both Supplemental Security Income and Understand Social Security Disability Insurance).</p> <p>Continue to improve information sharing with individuals/families served and Service Coordinators relating to disability benefits management and available work services.</p>

Public Policy Outcomes Related to Employment

Measure	WRC 2024	WRC Baseline 2023	Planned Activities
Average hourly wages/weekly hours for those who participated in a PIP	\$17.41/hr, 10 hrs per week	\$16.37/hr, 16 hrs per week	Despite the challenges with the development of FMS (i.e., liability, high insurance costs, workers compensation), continue to develop FMS agencies that can pay for PIP (Paid Internship Program) and become employee of record.
Average hourly wages/weekly hours for those on behalf of whom CIE incentive payments were made	\$18.57/hr, 21 hrs per week	\$16.63/hr, 21 hrs per week	Continue to creatively develop Tailored Day Services program and Supported Employment services in a way that is in line with the DDS directives under Rate Reform: <ul style="list-style-type: none"> Day Services (service code 531). Supported Employment - Group (service code 950). Supported Employment - Individual (service code 952) Work Activity Program (service code 954).

Public Policy Outcomes- Improving Equity in POS Expenditures

- Comparison of annual authorized services and expenditure by residence type and ethnicity
- Percentage of total annual expenditure by individual's ethnicity and age
- Number and percentage of individuals receiving only case management by ethnicity and age
- Per capita expenditure by primary language



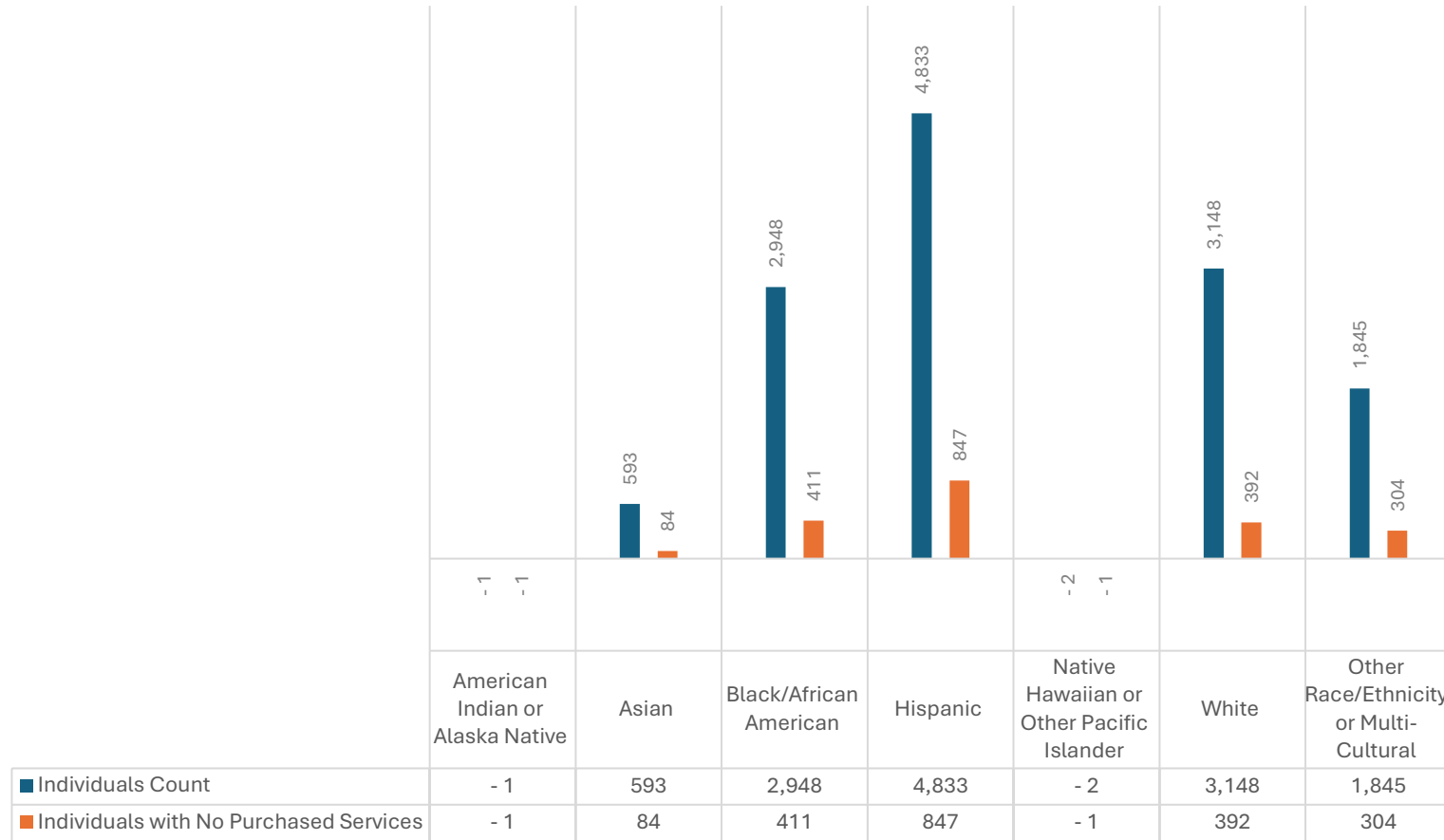
Annual expenditure by individual's ethnicity and age (2023-2024)



Activities Planned

- Continue to host community events, trainings, public meetings, workshops, Facebook, Instagram, website and through communication with personnel.
- Continued outreach to community partners to host information sessions about the Regional Center to increase awareness of available regional center services.
- Information sessions to be provided in threshold languages to ensure equitable information sharing.

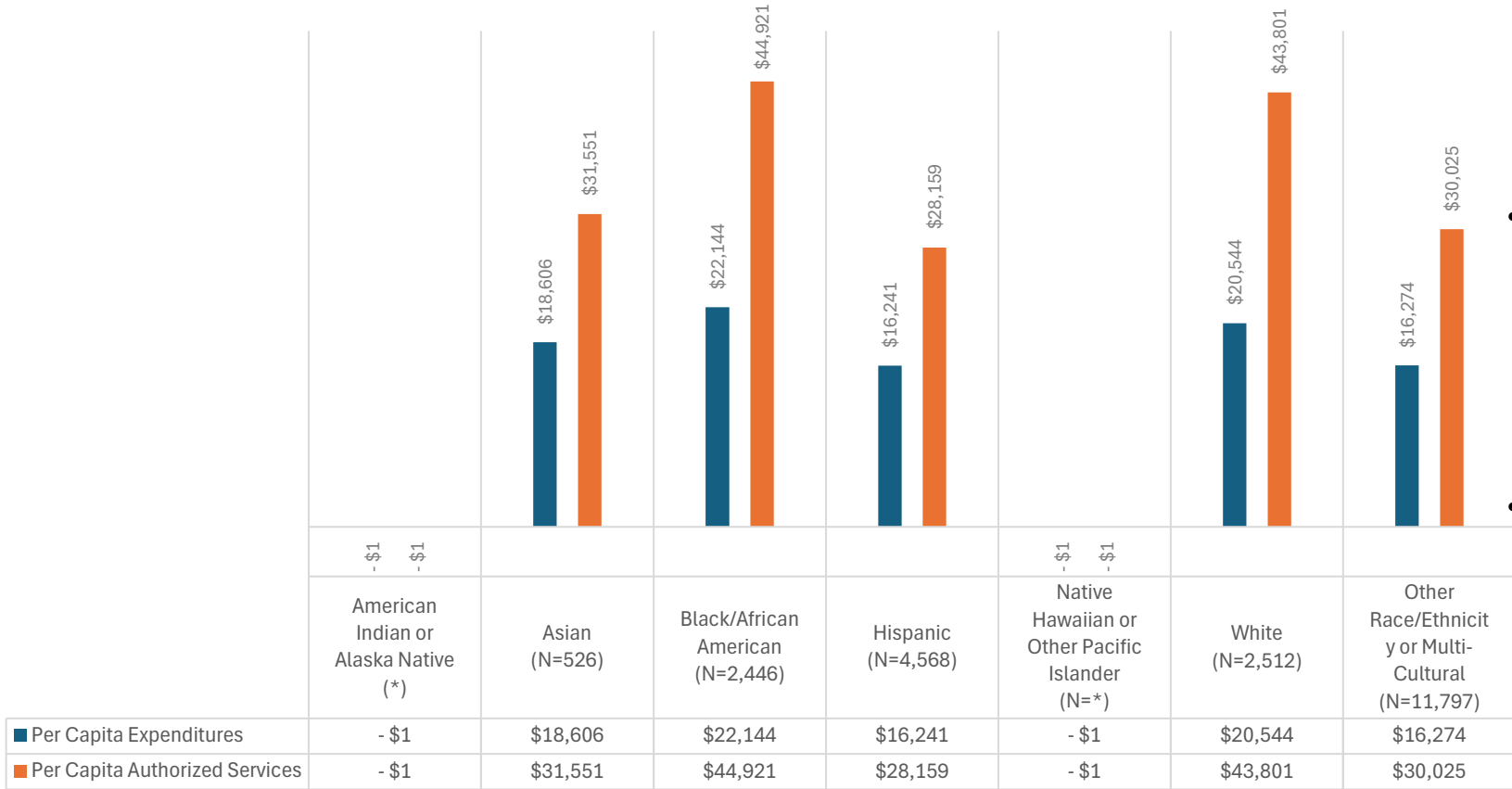
Individuals receiving only case management by ethnicity (all ages) (2023-2024)



Activities Planned

- Increased access to self-determination to expand upon access to tailored services and flexibility in service provision in a culturally sensitive manner.
- Increase development of Family Mediated Services (FMS) agencies to increase service usage and service access.

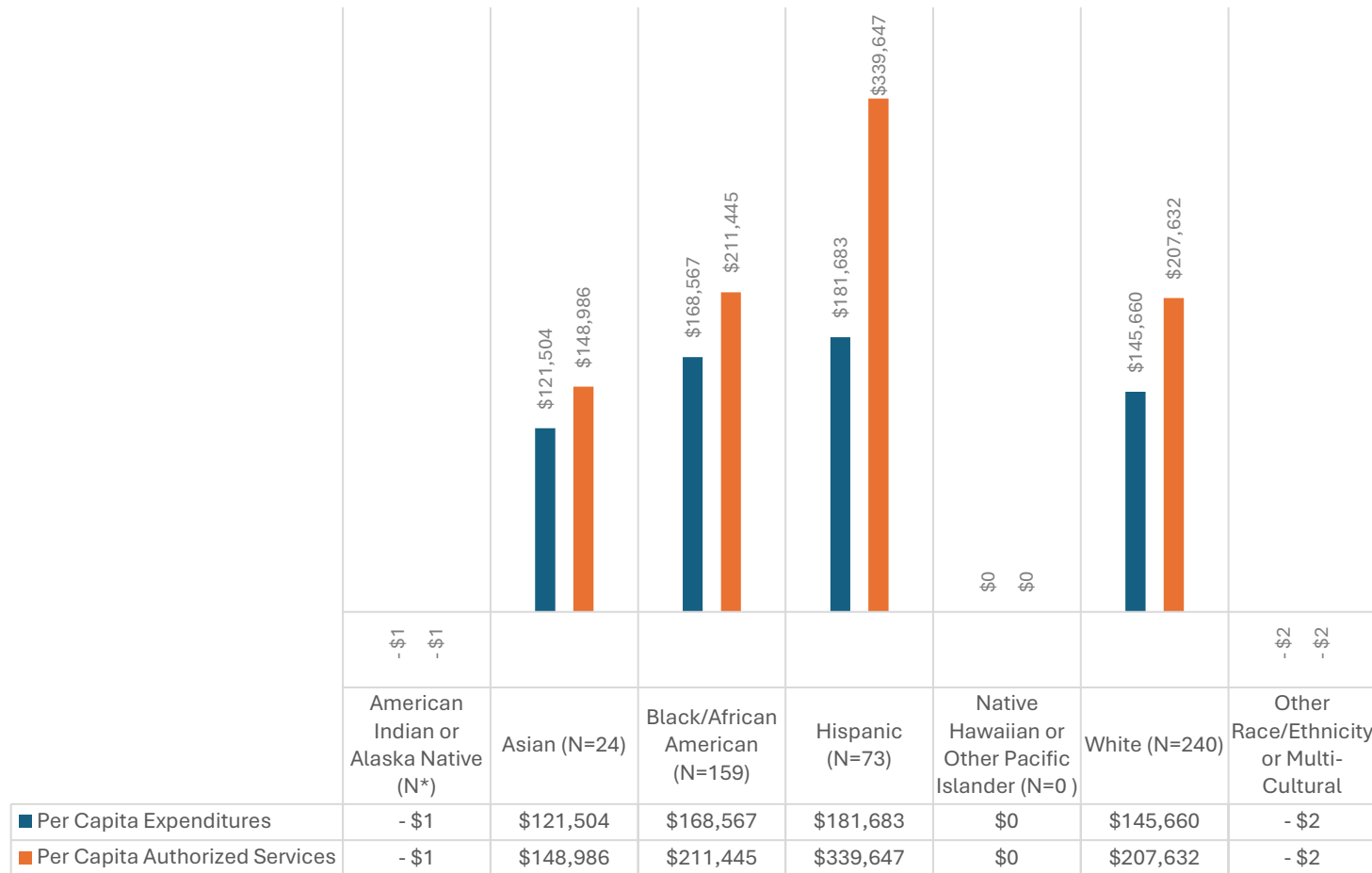
Annual authorized services and expenditure by residence and ethnicity-Home (2023-2024)



Activities Planned

- Continue to increase program development in the areas of social/recreational services, camp, education support services, behavior respite and psychiatric related services.
- Continue to collaborate with the Family Resource & Empowerment Center to ensure families have access to information, resources, parent-to-parent support, and literature on generic resources (i.e., IHSS, SSI, Medi-Cal...)

Annual authorized services and expenditure by residence type and ethnicity-SLS (2023-2024)



Activities Planned

- Increase access to employment related services and via access to Paid Internship Program (PIP) opportunities, Coordinated Career Planning (CCP) services.
- Development of 20-25(of 102) affordable housing in connection with Santa Monica (Westchester); at 30% of annual median income (i.e., one bedroom, \$400-500; with option of furnished)- Community Corporation Santa Monica.
- History of unhoused individuals and history of IDD diagnosis.
- Continued development of affordable housing.

Annual authorized services and expenditure by residence type and ethnicity-ILS (2023-2024)

Activities Planned



- Improved data collection on specific unmet service needs via the needs assessment on SANDIS, to capture specific needs for underserved communities.
- Develop targeted resources that will more effectively meet the identified needs.
- Continue to engage in conversation with Service Coordinators to identify service needs to improved accessibility and available resources to meet the needs of underserved communities.

Annual authorized services and expenditure by residence and ethnicity-Residential (2023-2024)



Activities Planned

- Continue to develop day services to meet the needs of people living in licensed homes Day Services (service code 531).
- Supported Employment - Group (service code 950).
- Supported Employment - Individual (service code 952)
- Work Activity Program (service code 954).

PUBLIC POLICY OUTCOMES: IMPROVING EQUITY IN POS EXPENDITURE

Activities

Measurement and Measurement Methodology

All ages

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	14	\$ 454,205	\$ 661,424	\$ 32,443	\$ 47,245	68.7%
English	11,151	\$ 365,048,971	\$ 605,493,131	\$ 32,737	\$ 54,299	60.3%
Spanish	2,059	\$ 50,949,951	\$ 85,542,488	\$ 24,745	\$ 41,546	59.6%
Vietnamese	17	\$ 479,084	\$ 780,433	\$ 28,181	\$ 45,908	61.4%
All Other Languages	147	\$ 8,237,802	\$ 10,694,382	\$ 56,039	\$ 72,751	77.0%
Total	13,388	\$ 425,170,013	\$ 703,171,858	\$ 31,758	\$ 52,523	60.5%

- Continue to provide individuals served and families translation and interpretation services during IPP/IFSP meeting, assessment, and consultation, public meetings, conferences, resource fairs, and other events.
- Continued providing contracted translation services for legal documents.
- Continued coordination of resource fairs at WRC to improve access to existing and newly developed providers.

COMPLIANCE MEASURES

Compliance Measures	State	WRC	Planned Activities
Unqualified independent audit with no material findings 2023/2024	100%	Yes	<ul style="list-style-type: none"> Continue generally accepted accounting principles. Maintain good business practice. Modification due to CalPERS GASB (Governmental Accounting Standards).
Substantial compliance with DDS fiscal audit	100%	Yes	<ul style="list-style-type: none"> Continue generally accepted accounting principles. Maintain good business practices.
Operate within OPS budget	Yes	Yes	<ul style="list-style-type: none"> Maintain monthly reporting Schedules to monitor OPS budget. Continue operation budget planning, ongoing utilization review, and periodic adjustments as needed.
Certified to participate in Waiver	Yes	Yes	<ul style="list-style-type: none"> Maintain compliance with Medicaid Waiver requirements.
Compliance with Vendor Audit per contract Article III Section 10	76%	Yes	<ul style="list-style-type: none"> Maintain compliance with contract.
Individuals with current CDER or ESR	99.80%	99.99%	<ul style="list-style-type: none"> Continue to provide timely completion of CDER and ESR reports.
Intake/Assessment and IFSP timelines (0-2)	*	100%	<ul style="list-style-type: none"> Development of Early Childhood case management units to assist in support of children deemed provisionally eligible and reduce workload on Early Start team. Continued recruitment of qualified personnel to assume available Early Childhood and Early Start positions. Subsequent review by DDS near end of fiscal year indicated that performance in this domain had been increased to 100%, but supporting documentation not received as of this date.

COMPLIANCE MEASURES

Compliance Measures	State	WRC	Planned Activities
Intake/Assessment timelines, clients 3 and above	78.40%	94.44%	<ul style="list-style-type: none">Continue to provide timely completion of Intake/Assessment for clients 3 years of age and above.
IPP Development (Welfare and Institutions Code requirements)	97.12%	92.78%	<ul style="list-style-type: none">Increase compliance with all requirements of the Welfare and Institutions Code for timely completion and distribution of IPPs for those receiving services. This will occur through continued efforts to reduce caseload ratios and training of Service Coordinators and management staff on statutory requirements under the Lanterman Act and Federal HCBS waiver.
IFSP Development (Title 17 requirements)	89.77%	77.76%	<ul style="list-style-type: none">Continue to comply with all requirements of Title 17 for timely completion of individual/family service plans for infants and children receiving early intervention services.

*THANK YOU FOR
YOUR TIME!*

If you have additional questions or input, please
contact me at:

Ricardo Pacheco, PhD.

Westside Regional Center Associate Director of
Community Services

ricardop@westsiderc.org

Westside Regional Center Performance Contract 2025-26

Public Policy Outcomes

Public Policy Measures	State Average 2024	WRC Baseline as of 2024	Planned Activities
Number and Percent of RC caseload living in State Developmental Center. (lower is better)	2024 .05%	2024 1 .01%	<ul style="list-style-type: none"> Schedule resource fair and vendor presentations for new vendors (as a planned activity of the 2024-2025 Performance Contract) that provide: Substance Use Disorder counseling (Sober State) Substance Use Disorder mentoring (Sober State) Substance Use Disorder residential services Lily's Specialized Home). Behavior Day Program (Understanding Needed Integration) Coordinated Career Pathway programs (N=13...)
Number and Percent of minors living with families (includes own family, foster family, and guardian). (higher is better)	2024 99.69%	2024 66,272 99.82%	<ul style="list-style-type: none"> Continue to collaborate with the WRC Family Resource & Empowerment Center (FREC) that provides a library, assistance, support, information, workshops, parent support, and facilitation of parent-to-parent support. Schedule Performance Contract Resource Fair and vendor presentations for new vendors that were vendored as a planned activity of the 2024-2025 Performance Contract) that provide: <ol style="list-style-type: none"> Behavior Respite (Train Care) Medical Respite (Lily's Open Arms Specialized) Behavior Day/Employment Program (Understanding Needed Integration) Psychiatry related (Reswell) Coordinated Family Supports (N=13) Education Support Services (N=10) Increased direct vendorization and utilization of Social Recreation/Camp/Non-Medical Therapies (N=64), including Participant Directed Services (N= 2) that handle 459 (Social Recreation/Camp/Non-Medical Therapies).
Number and Percent of adults living in home	2024	2024	<ul style="list-style-type: none"> Improve formal needs assessment process to expand upon targeted resource development to meet unmet needs.

settings (includes independent and supported living, adult family home agency, and with parent). (higher number is better)	84%	4,764 89.0%	<ul style="list-style-type: none"> Needs Assessment is live on SANDIS. Increase knowledge and enrollment in Self Determination Program to augment flexibility and customization in service delivery. For example: “Your Self-Determination Advensture” resource fair Sunday June 29, 2025, 10:00am-3:00pmThe Proud Bird: 11022 Aviation Blvd, L.A. CA 90045.
Number and Percent of minors living in licensed homes serving greater than 7 (includes ICF/DDs, ICF/DDHs, IFC/DDNs, SNFs, and CCFs). (lower is better)	2024 0.02%	2024 0 0.00%	<ul style="list-style-type: none"> Continue to provide information and support for families of minors regarding available living options. Increase usage of in-home respite, behavior respite, medical respite to individuals with behavioral and medical needs through continued implementation and resource development of the CPP/CRDP. Schedule resource fair and vendor presentations for new vendors (that were vendored as a planned activity of the 2024-2025 Performance Contract) that provide Specialized Therapeutic Services, Mobile Crisis, and START programming to support individuals with emergent need (i.e., Benchmark, Reswell Psychiatry, Line of Hope and START). Increase knowledge and enrollment in Self Determination Program to increase flexibility and customization in service delivery.
Number and Percent of adults living in licensed homes serving greater than 7 (ICF/DDs, ICF/DDHs, ICF/DDNs, SNFs, and CCFs; RCFE not include	2024 1.46%	2024 30 0.56%	<ul style="list-style-type: none"> Continued development of affordable housing to increase housing access. Increase resource development in Supported Living Services, Independent Living Training Services and Adaptive Skills Training to provide individualized support to individuals who wish to live independently and or receive training to live independently.

Public Policy Outcomes: Measures Related to Employment

Measures	Measurement Methodology	Planned Activities
<p>Percentage of individuals served age 16-64 with earned income</p> <p>Statewide – 15.20%</p> <p>WRC – 17.71%</p>	<p>Based on 2021 Employment Development Department (EDD) data- average percentage of individuals served age 16-64 with earned income as reported to EDD.</p>	<ul style="list-style-type: none"> Continued collaboration between WRC and the Department of Rehabilitation (DOR) specifically related to transition services. Continue to refer individuals to the Department of Rehabilitation Student Support Transition Services (18-22); WRC recently identified a point of contact with DOR for this age range. Increase outreach to local schools to share information regarding WRC's newly developed Coordinated Career Programs (N= 14...)
<p>Average annual wages for ages 16-64:</p> <p>Statewide - \$14,256 (\$1,188x 12 months)</p> <p>WRC - \$15,204 (\$1,267x12 months).</p>	<p>Based on 2021 EDD data – average annual wages as reported to EDD for individuals served age16-64</p>	<ul style="list-style-type: none"> Continue to share information with Client Services and increase knowledge about services offered through Department of Rehabilitation. Continue hosting information sessions and sharing information at Client Services department meetings regarding Coordinated Career Pathways (started on March 20, 2025). Continue to coordinate quarterly Day Program and Employment vendor forums to develop strategies for increasing

		employment outcomes (started on May 7, 2025).
<p>Average annual earnings for ages 16-64 compared to people with all disabilities in CA:</p> <p>All Disabilities - \$51,500</p> <p>WRC - \$15,204</p>	<p>Based on 2021 EDD data compared to 2021 Cornell Disability Statistics on people with all disabilities.</p>	<ul style="list-style-type: none"> Explore service approaches in use to support other target populations in our communities to identify promising practices and additional opportunities for new approaches.
<p>Percentage and number of adults who were placed in competitive integrated employment following participation in a Paid Internship</p> <p>Baseline:</p> <p>2023</p> <p>13.11%, 60 individuals in CIE following a PIP</p> <p>2024</p> <p>10.47%, 86 individuals in CIE following a PIP</p>	<p>Data collected manually from service providers by WRC.</p>	<ul style="list-style-type: none"> WRC recently developed a relationship with Managed Career Solutions to increase information about Community Works Incentives Coordinators (CWIC) who can assist with: Benefits counseling and the effect of work on those benefits. Help individuals understand work incentives so they can make an informed choice and be successful Connect individuals with agencies that help pay for training or services to return to work. Continue to collaborate with the Work Incentives Planning and Assistance Program (WIPA) to ensure individuals understand social security benefits (both Supplemental Security Income and Understand Social Security Disability Insurance). Continue to improve information sharing with individuals/families served and

		Service Coordinators relating to disability benefits management and available work services.
<p>Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year.</p> <p>Baseline:</p> <p>2023</p> <p>\$16.37/HR, 16Hrs/week</p> <p>2024</p> <p>\$17.41/HR, 10Hrs/week</p>	Data collected manually from service providers by WRC.	<ul style="list-style-type: none"> Despite the challenges with the development of FMS (i.e., liability, high insurance costs, workers compensation), continue to develop FMS agencies that can pay for PIP (Paid Internship Program) and become employee of record
<p>Average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made</p> <p>Baseline:</p> <p>2023</p> <p>\$16.63/HR, 21Hrs/week</p> <p>2024</p> <p>\$18.57/HR, 21 Hrs/ week</p>	Data collected manually from service providers by WRC.	<ul style="list-style-type: none"> Continue to creatively develop Tailored Day Services program and Supported Employment services in a way that is in line with the DDS directives under Rate Reform: Day Services (service code 531). Supported Employment - Group (service code 950). Supported Employment - Individual (service code 952) Work Activity Program (service code 954)
<p>Total number of \$2000 (30 days), \$2500 (6 months), and \$3000 (12 months) incentive payments made for the fiscal year. Baseline</p>	Data collected though Purchase of Service review by WRC.	<ul style="list-style-type: none"> Continue to creatively develop Tailored Day Services program and Supported Employment services in a way that is in

<p>2023</p> <p>\$2000 – 39</p> <p>\$2500 – 24</p> <p>\$3000 – 14</p> <p>2024</p> <p>\$2000 – 31</p> <p>\$2500 – 25</p> <p>\$3000 – 25</p>		<p>line with the DDS directives under Rate Reform:</p> <ul style="list-style-type: none"> • Day Services (service code 531). • Supported Employment - Group (service code 950). • Supported Employment - Individual (service code 952) • Work Activity Program (service code 954).
<p>Percentage of adults who reported having competitive integrated employment as a goal in their IPP</p> <p>Previous Baseline:</p> <p>2017/2018 NCI Survey</p> <p>State average – 29%</p> <p>WRC Average – 41%</p>	<p>Based on the 2020-2021 National Core Indicators (NCI) In-Person Survey – For this cycle background information on this domain was not available.</p>	<ul style="list-style-type: none"> • Continue information sharing and provision of training opportunities for our Service Coordinators and communities to promote prioritization of CIE outcomes. • Increase/improve access to disability benefits management information to address fear of benefits loss due to earned income

Public Policy Outcomes – Improving Equity in POS Expenditure

Measure and Measurement Methodology					Activities
Percent of total annual purchase of service expenditures by individual’s ethnicity and age based on Fiscal 2023-2024 data:					<ul style="list-style-type: none">Continue to host community events, trainings, public meetings, workshops, Facebook, Instagram, website and through communication with personnel.Continued outreach to community partners to host information sessions about the Regional Center to increase awareness of available regional center services.Information sessions to be provided in threshold languages to ensure equitable information sharing.Increased access to self- determination to expand upon access to tailored services and flexibility in service provision in a culturally sensitive manner.Increase development of Family Mediated Services (FMS) agencies to increase service usage and service access.
For birth to age 2 years, inclusive	Individuals Count	Total Expenditures	Per Capita Expenditures	Utilized	
American Indian or Alaska Native	*	*	*	84.4%	
Asian	100	\$595,806	\$5,958	62.3%	
Black/African American	380	\$2,293,461	\$6,035	57.3%	
Hispanic	928	\$6,194,722	\$6,675	59.3%	
Native Hawaiian or Other Pacific Islander	*	*	*	61.8%	
White	740	\$4,490,660	\$6,068	66.7%	
Other Race/Ethnicity or Multi-Cultural	497	\$3,482,251	\$7,007	61.5%	
For age 3-21 years, inclusive	Individuals Count	Total Expenditures	Per Capita Expenditures	Utilized	
American Indian or Alaska Native	*	*	*	37.6%	
Asian	277	\$3,702,286	\$13,366	50.3%	
Black/African American	1,340	\$18,856,588	\$14,072	47.3%	
Hispanic	2,615	\$29,966,425	\$11,459	49.1%	
Native Hawaiian or Other Pacific Islander	*	*	*	43.9%	
White	1,206	\$20,796,161	\$17,244	43.8%	

	Other Race/Ethnicity or Multi-Cultural	976	\$14,607,161	\$14,966	51.1%			
	American Indian or Alaska Native	*	*	*	37.6%			
	22yrs. +	# Served	Total Expenditures	Per Capita Expenditures	% Utilized			
	American Indian or Alaska Native	*	*	*	89.5%			
	Asian	216	\$13,308,749	\$61,615	73.0%			
	Black/African American	1,228	\$92,870,762	\$75,628	64.3%			
	Hispanic	1,290	\$71,807,809	\$55,665	65.8%			
	Native Hawaiian or Other Pacific Islander	*	*	*	61.4%			
	White	1,202	\$113,581,269	\$94,494	65.3%			
	Other Race/Ethnicity or Multi-Cultural	372	\$27,912,170	\$75,033	63.4%			
Measure and Measurement Methodology								
Number and percent of individuals receiving only case management services by age and ethnicity:								
Ethnicity	0 – 2 yrs.		3 – 21 yrs.		22 yrs. +		Total	
	#	%	#	%	#	%	#	%
American Indian or Alaska Native	0	0.0%	*	16.7%	0	0.0%	*	10.0%
Asian	*	*	59	21.3%	**	**	84	14.2%
Black/ Afr. Am.	*	*	303	22.6%	**	**	411	13.9%
Hispanic	20	2.2%	699	26.7%	128	9.9%	847	17.5%
Native Hawaiian or other Pacific Islander	0	0.0%	*	40.0%	0	0.0%	*	18.2%
White	17	2.3%	262	21.7%	113	9.4%	392	12.5%
Other / Multi-Cultural	11	2.2%	254	26%	39	9.3%	304	16.5%

Measure and Measurement Methodology

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity:

Family Home	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	*	*	*	38.5%
Asian	526	\$9,786,634	\$18,606	59.0%
Black/ Afr. Am.	2,446	\$54,164,421	\$22,144	49.3%
Hispanic	4,568	\$74,187,510	\$16,241	57.7%
Native Hawaiian or Pacific Islander	*	*	*	52.5%
White	2,512	\$51,606,633	\$20,544	46.9%
Other / Multi-Cultural	1,727	\$28,105,637	\$16,274	54.2%

SLS	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	*	*	*	94.4%
Asian	24	\$2,916,103	\$121,504	81.6%
Black/ Afr. Am.	159	\$26,802,218	\$168,567	79.7%
Hispanic	73	\$13,262,840	\$181,683	53.5%
Native Hawaiian or Pacific Islander	0	\$0	\$0	0.0%
White	240	\$34,958,382	\$145,660	70.2%
Other / Multi-Cultural	**	**	**	68.5%

ILS	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	*	*	*	69.3%
Asian	14	\$1,001,930	\$71,566	76.2%
Black/ Afr. Am.	149	\$8,805,735	\$59,099	65.7%
Hispanic	81	\$4,492,047	\$55,457	64.2%
Native Hawaiian or Pacific Islander	0	\$0	\$0	0.0%
White	173	\$11,505,320	\$66,505	67.1%
Other / Multi-Cultural	**	**	**	43.0%

- Continue to increase program development in the areas of social/recreational services, camp, education support services, behavior respite and psychiatric related services.
- Continue to collaborate with the Family Resource & Empowerment Center to ensure families have access to information, resources, parent-to-parent support, and literature on generic resources (i.e., IHSS, SSI, Medi-Cal...).
- Increase access to employment related services and via access to Paid Internship Program (PIP) opportunities, Coordinated Career Planning (CCP) services.
- Development of 20-25(of 102) affordable housing in connection with Santa Monica (Westchester); at 30% of annual median income (i.e., one bedroom, \$400-500; with option of furnished)- Community Corporation Santa Monica.
- History of unhoused individuals and history of IDD diagnosis.
- Continued development of affordable housing.
- Improved data collection on specific unmet service needs via the needs assessment on SANDIS, to capture specific needs for underserved communities.
- Develop targeted resources that will more effectively meet the identified needs.
- Continue to engage in conversation with Service Coordinators to identify service needs to improved accessibility and available resources to meet the needs of underserved communities.

Licensed Residential Homes	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	0	\$0	\$0	0.0%
Asian	20	\$3,160,065	\$158,003	77.9%
Black/ Afr. Am.	121	\$18,424,696	\$152,270	81.0%
Hispanic	70	\$12,657,540	\$180,822	82.7%
Native Hawaiian or Pacific Islander	0	\$0	\$0	0.0%
White	169	\$37,383,648	\$221,205	80.4%
Other / Multi-Cultural	35	\$7,071,638	\$202,047	81.7%

- Continue to develop day services to meet the needs of people living in licensed homes Day Services (service code 531).
- Supported Employment - Group (service code 950).
- Supported Employment - Individual (service code 952)
- Work Activity Program (service code 954).

Measure and Measurement Methodology

Activities

Per capita purchase of service expenditures by individual's primary language (threshold languages identified):

Language	% Utilized	# of Clients	Total Expenditures	Per Capita Expenditures
English	60.3%	11,151	\$365,048,971	\$32,737
Spanish	59.6%	2,059	\$50,949,951	\$24,475

Translation & Interpretation Services

- Continue to provide individuals served and families translation and interpretation services during IPP/IFSP meeting, assessment, and consultation, public meetings, conferences, resource fairs, and other events.
- Continued providing contracted translation services for legal documents.
- Continued coordination of resource fairs at WRC to improves access to existing and newly developed providers.

Compliance Measures

Compliance Measures	State	WRC	Planned Activities
Unqualified independent audit with no material findings 2023/2024	100%	Yes	<ul style="list-style-type: none"> Continue generally accepted accounting principles. Maintain good business practice. Modification due to CalPERS GASB (Governmental Accounting Standards).
Substantial compliance with DDS fiscal audit	100%	Yes	<ul style="list-style-type: none"> Continue generally accepted accounting principles. Maintain good business practices.
Operate within OPS budget	Yes	Yes	<ul style="list-style-type: none"> Maintain monthly reporting Schedules to monitor OPS budget. Continue operation budget planning, ongoing utilization review, and periodic adjustments as needed.
Certified to participate in Waiver	Yes	Yes	<ul style="list-style-type: none"> Maintain compliance with Medicaid Waiver requirements.
Compliance with Vendor Audit per contract Article III Section 10	76%	Yes	<ul style="list-style-type: none"> Maintain compliance with contract.
Individuals with current CDER or ESR	99.80%	99.99%	<ul style="list-style-type: none"> Continue to provide timely completion of CDER and ESR reports.
Intake/Assessment and IFSP timelines (0-2)	*	100%	<ul style="list-style-type: none"> Development of Early Childhood case management units to assist in support of children deemed provisionally eligible and reduce workload on Early Start team. Continued recruitment of qualified personnel to assume available Early Childhood and Early Start positions. Subsequent review by DDS near end of fiscal year indicated that performance in this domain had been

			increased to 100%, but supporting documentation not received as of this date.
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Intake/Assessment timelines, clients 3 and above	78.40%	94.44%	<ul style="list-style-type: none"> Continue to provide timely completion of Intake/Assessment for clients 3 years of age and above.
IPP Development (Welfare and Institutions Code requirements)	97.12%	92.78%	<ul style="list-style-type: none"> Increase compliance with all requirements of the Welfare and Institutions Code for timely completion and distribution of IPPs for those receiving services. This will occur through continued efforts to reduce caseload ratios and training of Service Coordinators and management staff on statutory requirements under the Lanterman Act and Federal HCBS waiver.
IFSP Development (Title 17 requirements)	89.77%	77.76%	<ul style="list-style-type: none"> Continue to comply with all requirements of Title 17 for timely completion of individual/family service plans for infants and children receiving early intervention services.



WESTSIDE
REGIONAL CENTER

COMMUNITY CONVERSATION GATHERING!

Please join us for an **in-person** community gathering to talk about service barriers, how to improve WRC's service delivery and share resources and information.

**"Community Conversation" event will take place:
Wednesday, June 25, 2025, from 6:00 – 7:30 p.m.**

**Location: Westside Regional Center, Danneker Boardroom 3rd
Floor, 5901 Green Valley Circle, Suite 320, Culver City CA 90230**

Light refreshments will be provided.

**This event will also be a great opportunity to meet some of WRC's
Executive Team**

***Community Conversation event will be conducted in English. Spanish interpretation will be available.
Please e-mail Rosalinda Mata at rosalindam@westsiderc.org or call (310) 258-4187, if there is a need
for interpretation or if there are any questions.**



WESTSIDE
REGIONAL CENTER

¡REUNIÓN DE CONVERSACIÓN COMUNITARIA!

Por favor únase con nosotros en una reunión comunitaria presencial para hablar sobre las barreras a los servicios, cómo mejorar la prestación de los servicios de WRC y para compartir recursos e información.

**La “Conversación Comunitaria” se llevará a cabo:
el miércoles, 25 de junio, 2025 de 6:00 – 7:30 p.m.**

**Donde: Centro Regional de Westside, Danneker Boardroom Tercer
Piso, 5901 Green Valley Circle, Sala # 320, Culver City CA 90230**

Se proveerá una merienda ligera.

**Este evento también será una gran oportunidad para conocer en
persona al equipo Ejecutivo del Centro Regional de Westside**

*Este evento comunitario se llevará a cabo en inglés. Interpretación al español estará disponible.
Favor de enviar un correo electrónico a Rosalinda Mata a rosalindam@westsiderc.org o llame (310)
258-4187 si hay necesidad de interpretación o si tiene alguna pregunta.



YOUR SELF-DETERMINATION ADVENTURE AWAITS

It's time to come aboard!



Ready to set sail on your Self-Determination journey?

Join us for a free, family-friendly resource fair. It will be a day of connection, discovery, and fun! Meet service providers, hear real testimonials, and enjoy food, music, activities, raffles, and prizes — all designed to help you take small, actionable steps in your Self-Determination journey.



[Register Here](#)

The Proud Bird
11022 Aviation Blvd.
Los Angeles, CA 90045



Sunday, June 29, 2025
10:00AM - 3:00PM



WESTSIDE
REGIONAL CENTER

Hosted by



Note: We're grateful to each participating vendor for joining us. Their presence reflects their interest in serving our community — not an endorsement by Westside Regional Center or LifeMaximizer. We encourage all families to ask questions, explore options, and choose what feels right for you.



¡TU AVENTURA DE AUTODETERMINACIÓN TE ESPERA!

¡Es hora de subir a bordo!



¿Listos para comenzar tu viaje con el Programa de Autodeterminación?

Acompáñanos a una feria de recursos gratuita y familiar. Será un día de conexión, descubrimiento y diversión. Conoce a proveedores de servicios, escucha testimonios reales y disfruta de comida, música, actividades, rifas y premios — todo esta diseñado para ayudarte a dar pasos pequeños y concretos en tu camino hacia la Autodeterminación.



Regístrate Aquí

The Proud Bird
11022 Aviation Blvd.
Los Angeles, CA 90045



Domingo
29 de junio de 2025
10:00AM - 3:00PM



Organizado por



Nota: Estamos agradecidos por cada proveedor participante que se une a nosotros. Su presencia refleja su interés en servir a nuestra comunidad — no constituye un respaldo oficial del Centro Regional Westside ni de Life Maximizer. Animamos a todas las familias a hacer preguntas, explorar opciones y elegir lo que sea adecuado para ellas.

Telling Your Story

2025 Proposed Cuts to Medicaid Funding

What You Can Do

The Situation

In Washington D.C., Congress has a plan to cut spending

- House wants \$1.5 to \$2 trillion in spending cuts across entire budget
 - It would come from:
 - **Medicaid** and other health care (\$715 billion),
 - **SNAP** (Cal-Fresh) (\$300 billion)
- ***What would this mean?*** Much less money from D.C. to California and other states for Medicaid and other programs that people with disabilities and older Californians need to live and to live independently.

The Situation... but wait

Washington D.C. is on the other side of the country

- It seems far away, it seems as if it doesn't impact us. It's over there, we're here.
- We focus on our regional center, our community, and California.

...but, the threat is so big, our attention is on Congress:

- Consumers and families are hearing the news and are worried
- You need to know for your field
- There is a good chance to change the outcome

Opportunity: Act now to keep it coming to the state level

Overview

- What is Medicaid?
- What does Medicaid Mean to Me?
- What is Congress' Plan?
- What Can I Do?

What Is Medicaid?

Medicaid is a program in the United States (U.S.) funded by Congress that helps people pay for healthcare and other services.

- **Healthcare** is important for people with disabilities and seniors.
 - Without access to the health care and services we need, people with disabilities and seniors will live worse lives.
 - Healthcare costs a lot of money. So, many people need government programs to help us pay for healthcare and stay healthy.
- Programs that help people pay for healthcare are called **health insurance**.
 - Medicaid is a health insurance program by the U.S. government (federal government).

What Is Medicaid?

The federal government and each state government work together to fund and run Medicaid.

To pay for Medicaid programs, the federal government shares the cost with each state. Without this **federal match*** states would not have enough money for their Medicaid programs. (*remember this, it will be important later)

If they get less money, states would need to:

- pay more for services by raising taxes or taking it from the state budget,
 - have fewer people get services,
 - have fewer services, or
 - a combination of all three
-

What Does Medicaid Mean to Me?



HOSPITAL CARE



**BEHAVIORAL
HEALTH**

(Including services for those with serious mental illness and treatment of substance use disorders)



PHYSICIAN CARE

(Includes primary care, specialty, and dental)



**COMMUNITY-BASED
SERVICES**

**FOR INDIVIDUALS WITH DEVELOPMENTAL
DISABILITIES**



**PRESCRIPTION
DRUGS**



**LONG-TERM NURSING
CARE**

IN NURSING FACILITIES

(Medicaid is primary payer – not covered by Medicare)



**MATERNAL
HEALTH**

What Does Medicaid Mean to Me?

Some use Medicaid-funded services and don't know it

- For youth: WIC, Head Start, free meals at schools, foster care, adoption supports, Child Health and Disability Prevention (CHDP), school services speech and language, before/after school programs
- For adults: Medi-Cal health and dental, prescription drugs, rental assistance
- For aging adults: IHSS, adult protective services, transportation, home-delivered meals, nursing facility/assisted living
- For people with developmental disabilities: all regional center services, Self-Determination Program, IHSS, DME (wheelchairs, CPAP, walkers, canes)

What Does Medicaid Mean to Me?

43% of Californians are in health programs targeted for cuts

- 17,043,168 Californians would be severely impacted by cuts to Medicaid cuts and other programs, this includes:
 - 14,580,349 health coverage for workers, people with disabilities, children, and seniors (Medi-Cal)
 - 5,568,482 getting food (Cal-Fresh)*
 - 1,766,490 working people with Covered California health insurance (ACA)*
 - 1,438,090 new mothers and babies getting formula and other help (WIC)
 - 830,000 people receiving support to live in their home (IHSS)
 - 488,133 people with developmental disabilities (regional centers)
 - 59,172 foster youth

*These programs are not directly funded with Medicaid dollars but are targeted for cuts in Congress' proposal

Sources:

- <https://health-access.org/federal-impacts-whats-at-risk-for-cas-statewide-safety-net/>
- [CF dashboard - PUBLIC | Tableau Public](#)
- [In-Home Supportive Services \(IHSS\) 101: Opportunities and Challenges Under CalAIM](#)

[Facts & Stats : CA Department of Developmental Services](#)
[Workbook: CHHS Program Dashboard](#)

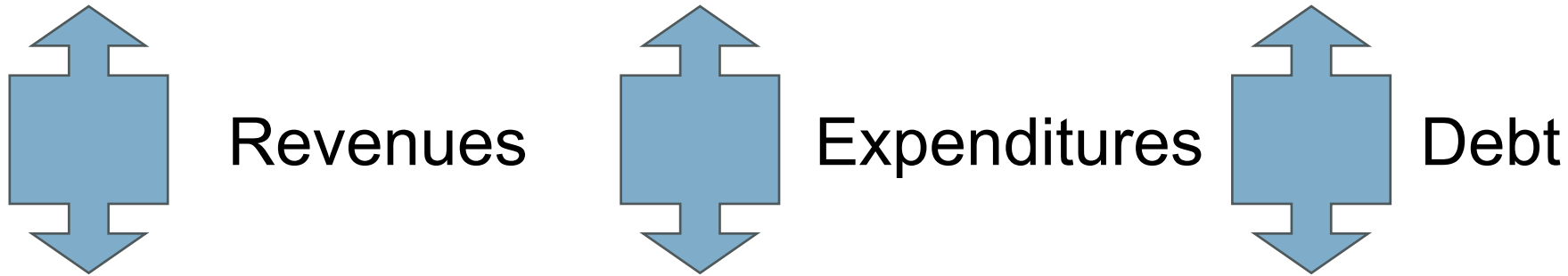
What Is Congress' Plan? Overall

- On April 10, 2025, Congress voted on a budget resolution for:
 - \$5.3 trillion in tax cuts
 - \$5 trillion increase to the debt ceiling
 - \$1.5 to \$2 trillion cuts in federal spending
 - \$521 billion increase in federal spending
- Numbers are for the next 10 years
- Congress is using the “Budget Reconciliation” process

What Is Congress' Plan? Reconciliation

“Budget Reconciliation” What is that?

- “Budget Reconciliation”= A procedural shortcut, used for:

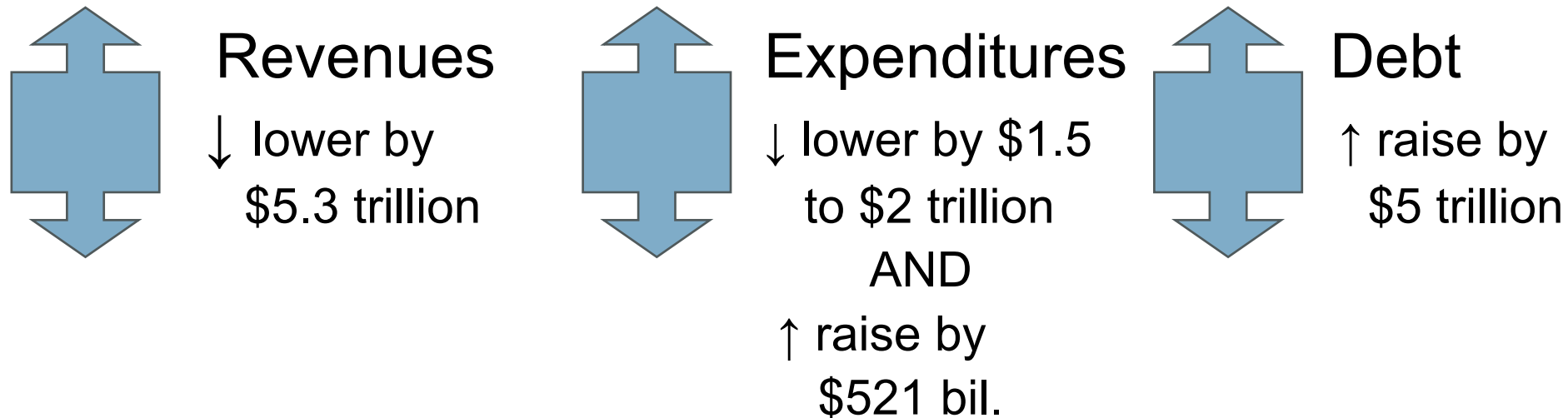


- Can only be used to do these 3 things

What Is Congress' Plan? Reconciliation

“Budget Reconciliation” What is that?

- The April 10 vote followed these rules



What Is Congress' Plan?

“Budget Reconciliation” Why use it?

- Quicker. No hearings/briefings. Limited debate. Limited amendments.
 - Easier to pass.
 - The House always needs 50% majority vote (218 votes)
 - The Senate usually needs 60% (60 votes) for regular budget bill
 - But not for the Budget Reconciliation
 - Can pass with a simple majority vote (51 votes)
 - **Why? It's much easier to pass in the Senate**
-

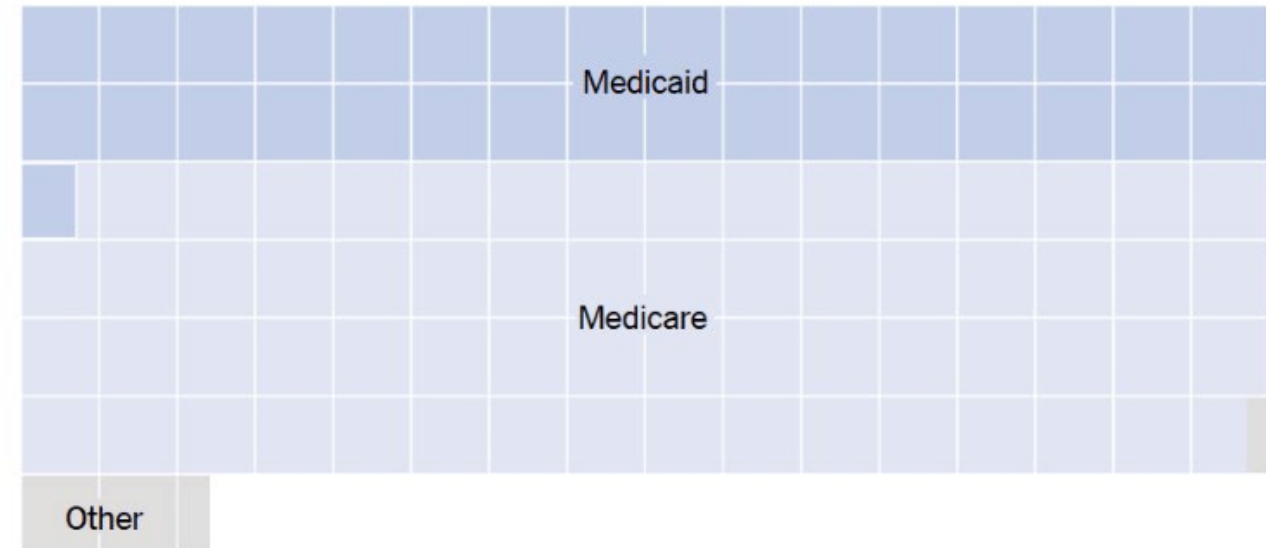
What Is Congress' Plan? Medicaid & Health

How is Medicaid targeted?

- The vote on April 10 gave instructions to the House Committee on Energy and Commerce.
- This Committee must find at least \$880 billion in cuts from programs in its jurisdiction.
- Medicaid was the biggest target and could have seen \$880 billion in cuts.
- The Committee gave its ideas on May 11.

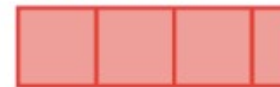
Spending overseen by the committee

\$24.6 trillion



Cuts required

\$880 billion



Graphic: NYT, February 25, 2025

What Is Congress' Plan? Medicaid & Health

- On May 11, 2025, the House Energy and Commerce Committee released its plan
 - The Committee suggests \$912 billion in spending cuts
 - **\$715 billion from Medicaid and health programs**
 - \$197 billion from other programs
 - Congressional Budget Office
 - **“10.3 million would lose health coverage”**
 - ...of those **“7.6 million people would lose health insurance”**
 - No direct cuts. All Policy changes
 - This would be the largest cut ever to Medicaid
-

What Is Congress' Plan? Medicaid & Health

What is the idea?	How does it work?	How does it save \$\$? How much \$\$?	Would it impact CA? Who?
Community Engagement requirement aka “work requirements”	Required 80 hours a month Work, school, community service, work program, or combination Exemption for “medically fragile,” including disabled (and others) States would have to verify Verify monthly	People who do not meet the requirements do not get health care. People who do not do the paperwork do not get health care Cuts: \$301 billion by people losing Medicaid because they don't meet this requirement	YES Medicaid enrollees
Other things to think about	This is a “job loss” penalty	Exemptions are not perfect, people get caught in them	Paperwork barrier

What Is Congress' Plan? Medicaid & Health

What is the idea?	How does it work?	How does it save \$\$? How much \$\$?	Would it impact CA? Who?
No new provider taxes	Provider taxes help states pay for their portion of the federal match Tax and reimbursing health care providers No new provider taxes, states may keep current provider tax	Changes how states can pay its part of the match If states can't pay their share, then fed does not have to pay its share Cuts: \$87 billion	YES CA's expires in 2026 \$4.4 billion Medicaid enrollees
Other things to think about	On May 12, the President issued a rule stopping MCO, a specific provider tax used by CA	49 states use provider taxes; only 7 states use the MCO provider tax	Change the rules to unfund health care

What Is Congress' Plan? Medicaid & Health

What is the idea?	How does it work?	How does it save \$\$? How much \$\$?	Would it impact CA? Who?
Check eligibility every 6 months	<p>After you are eligible for health care, you have to reverify eligibility every 12 months</p> <p>This would require reverifying eligibility every 6 months</p> <p>Applies to people who get health care through the Affordable Care Act (Covered California)</p>	<p>People who are not eligible any more do not get health care</p> <p>People who do not do the paperwork do not get health care</p> <p>Cuts: \$49 billion by people losing Medicaid health coverage because of this task</p>	<p>YES</p> <p>Medicaid expansion population</p>
Other things to think about	States would have to do more work to verify		Paperwork Barrier

What Is Congress' Plan? Medicaid & Health

What is the idea?	How does it work?	How does it save \$\$? How much \$\$?	Would it impact CA? Who?
Cost Sharing aka “co-pays”	People would pay \$35 per service Applies to people who get health care through the Affordable Care Act (Covered California) Not apply to primary care, prenatal care, pediatric care, or emergency room care	People pay for a portion the federal government used to pay People who cannot afford \$35 do not seek medical care Cuts: \$13 billion by people not getting care	YES Medicaid expansion population
Other things to think about	\$35 co-pay is barrier for people who cannot afford and their children		Pay up or lose health care

What Is Congress' Plan? Medicaid & Health

What is the idea?	How does it work?	How does it save \$\$? How much \$\$?	Would it impact CA? Who?
End pandemic-era boost in federal dollars	<p>During the pandemic, it was better to have more people with health insurance</p> <p>Increased federal match by 5%</p> <p>Ends this increase</p> <p>Applies to people who get health care through the Affordable Care Act (Covered California)</p>	<p>States get less money to provide health insurance</p> <p>States cannot afford to keep paying the same amount, so people lose health insurance</p> <p>Cuts: \$12 billion by people losing Medicaid</p>	<p>YES</p> <p>Medicaid expansion population</p>
Other things to think about	5.1 million people will lose health insurance from just this proposal		Cuts health care funds

What Is Congress' Plan? Medicaid & Health

What is the idea?	How does it work?	How does it save \$\$? How much \$\$?	Would it impact CA? Who?
Less dollars for states that provide Medicaid services to people who are not documented	The federal government provides 90% federal match for the Affordable Care Act expansion population (Covered California) This would reduce the federal match by 10%	States get less money to provide health insurance States cannot afford to keep paying the same amount, so people lose health insurance Cuts: \$11 billion	YES Medicaid expansion population
Other things to think about	No federal dollars pay for health care for people who are not documented	Reducing federal match by 10% impacts everyone else	Cuts health care funds

What's in Congress' Plan? Impacts

Medicaid Expansion Population... who's that?

- The Affordable Care Act (ACA) (Covered California) (aka Obamacare) expands health insurance coverage to all people.
 - It helps people get health insurance at rates like if it was provided by an employer
- Medicaid expansion is one part of the ACA that expands Medicaid eligibility to certain low-income adults.
 - The Medicaid expansion population pay little or no out-of-pocket costs

What Is Congress' Plan? Impacts

Medicaid Expansion Population... if that's not me, should I care?

YES

**A cut to the safety net anywhere
is felt everywhere**



What Is Congress' Plan? But wait...

What do you mean a cut to the safety net anywhere is felt everywhere?

Historically, when Medicaid funding is cut, states cut services for older adults and people with disabilities.

During the Great Recession of 2009, every state cut Home and Community Based Services (HCBS). (...that means regional center funding).

Why? Because these services are optional.

Source: [History Repeats? Faced With Medicaid Cuts, States Reduced Support For Older Adults And Disabled People | Health Affairs](#)

What Is Congress' Plan? Impacts

What do you mean a cut to the safety net anywhere is felt everywhere?

Mandatory Benefits States MUST Provide	Optional Benefits States can CHOOSE
Inpatient/outpatient hospital services Physician services Laboratory and X-ray services Family planning services and supplies Nursing facility Home health services Transportation to medical services Federally Qualified Health Clinic services Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) for people under 21	HCBS services (regional centers) Community supported living Dental services Optometry and eyeglasses Hospice services Prescription drugs Personal care services Prosthetic devices Occupational, speech, and physical therapy Case management Other screening, diagnostic, preventive services

What Is Congress' Plan? Impacts

What do you mean a cut to the safety net anywhere is felt everywhere?

To say it bluntly:

States *must* pay for nursing home care, but they do not *have to* pay for HCBS.

To balance the budget, fill holes from less federal dollars, pay for mandatory services, and spread the pain, all Medicaid funded services are at risk

This includes regional center services, IHSS, and every service we've talked about

What Is Congress' Plan? Timeline

Where are we now?



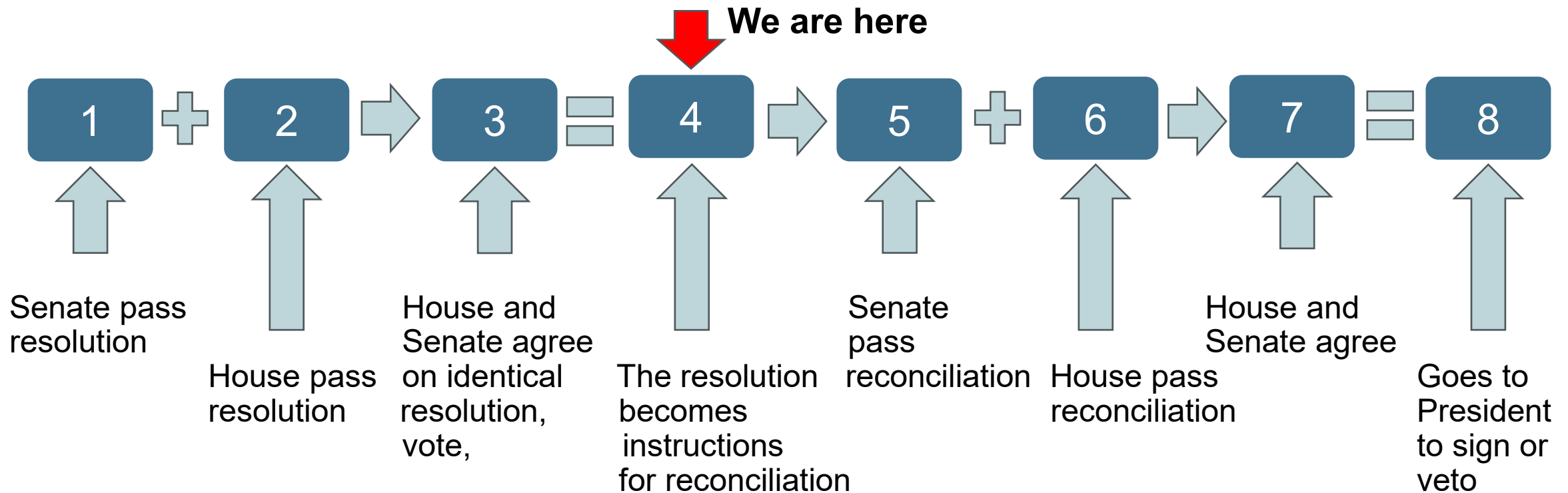
The House and Senate have their own versions of reconciliation

The House and Senate may have different plans for Medicaid

Senate seems to be waiting to see what the House does

What Is Congress' Plan? Timeline

There is a long way to go. There are many opportunities to change the outcomes.



What would this mean for my services? My family?

It's too early to know.

We are here



There is a long way to go. There are many opportunities to change the outcome.

What Can I Do?

Asking consumers and families to tell their story

Your Medicaid story is important

- Your representatives need to know how Medicaid helps you and your family, and what it would mean to your life if the services and supports you are reduced or stopped.
- **Your lived experience makes you an expert!**
- You are helping your representative understand the impact of their decisions.
- Do not tell people what to say. Let them tell their story.
 - Own stories are more powerful than form letters or scripts.

What Can I Do?

Giving People Tools to Tell Their Story

Your Medicaid story is easy to tell, it's talking about your life

“My name is ____.”

“I am your constituent and live in ____.” (city or county in their district)

“I am a ____.” (person with a disability, a senior, a family member, a care provider)

“Here's what my life is like now because of Medicaid programs”

(ex. I live in a home in the community, not in an institution. I work/volunteer/go to school)

“Medicaid programs make this possible”

(ex. I need people paid by Medicaid to get me out of bed, get to medications, to get to appointments, to help me go where I want to go, to live on my own)

“Cutting Medicaid funding will mean I can't live my life as I do now”

What Can I Do?

People want to be asked to be part of the solution

- Your Medicaid story is important too. Tell yours.
 - You have knowledge, you know what these cuts would do
 - You understand the community, your opinion is wanted
- Send a notice to
 - consumers and families
 - people who do comms for the regional center
 - vendors

What Can I Do?

People want to be asked to be part of the solution

Regional Center Funding May be at Risk

Congress has a plan to cut \$715 billion in Medicaid funding. In California, Medicaid helps pay for important programs like regional center services, Self-Determination Program, Medi-Cal, In-Home Supportive Services (IHSS), and more. This could affect many people and families.

This has not happened yet. It is only a plan.

Your story can help leaders understand how these services affect real people.

Tell Your Story

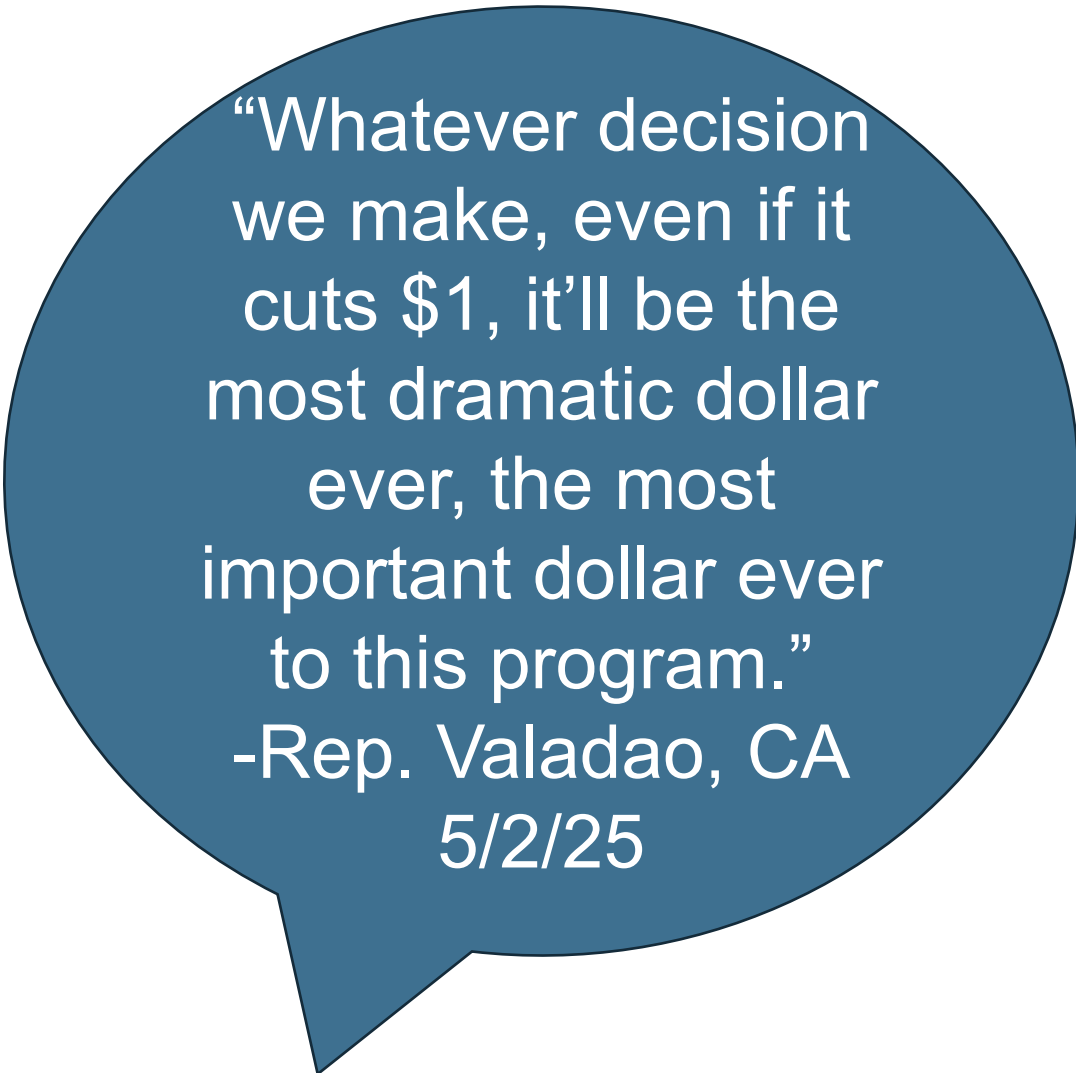
You know best how Medicaid-funded services help you or your family. By sharing your story, you help lawmakers and other leaders see why these services matter.

You might talk about:

- ✓ How regional center services, IHSS, or Medi-Cal support you or your loved ones.
- ✓ What could happen if these services change or go away.

Does it Matter?

YES



“Whatever decision we make, even if it cuts \$1, it’ll be the most dramatic dollar ever, the most important dollar ever to this program.”

-Rep. Valadao, CA
5/2/25

Does it Matter?

YES

House Speaker Johnson wanted this bill passed already.

The Energy & Commerce Committee could not get agreement on Medicaid cuts.

Your story is being heard

Questions?

Do you feel confident that you can talk to people you serve? To answer their question? To raise awareness?

“I learned this thing, you should know”

Do you have any questions so you can do that?

Long Beach Child and Adolescent Program

Support Group

For those emotionally impacted by immigration anxiety and removals

Tend to your nervous system during this free, private, and welcoming space to talk, connect, and find support.

Led by licensed mental health professionals, this group is here to help you feel heard and supported during uncertain or challenging times and connect with resources.

**Wednesdays in June
1:00 - 2:00 pm**

- ▶ No sign-ins or personal information required
- ▶ Culturally sensitive and trauma-informed
- ▶ English and Spanish support available

Please contact for link:

Keily Molina, ASW kmolina@dmh.lacounty.gov

or

Stephanie Alvarez, LCSW Stalvarez@dmh.lacounty.gov

**FREE &
VIRTUAL**



Programa para niños y adolescentes de Long Beach

Grupo de apoyo

Para aquellos afectados emocionalmente por la ansiedad y las deportaciones migratorias

Cuide su sistema nervioso durante este espacio gratuito, privado y acogedor para hablar, conectarse y encontrar apoyo.

Dirigido por profesionales de salud mental, este grupo está aquí para ayudarlo a sentirse escuchado y apoyado durante tiempos inciertos o desafiantes y conectarse con recursos.

**Miércoles de Junio
1:00 - 2:00 horas**

- No se requieren registros ni información personal
- Sensible a la cultura y con conocimiento sobre el trauma
- Soporte disponible en inglés y español.

Por favor póngase en contacto para obtener el enlace:


Keily Molina, ASW kmolina@dmh.lacounty.gov o

Stephanie Alvarez, LCSW Stalvarez@dmh.lacounty.gov

**GRATIS
VIRTUAL**



JUNE SELF CALENDAR 2025

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
2. RELATION @ ONO HAWAIIAN BBQ 10814 JEFFERSON BLVD CULVER CITY (CROSS ST COTA ST) 5PM-7PM	3. CLIENT SERVICES COMMITTEE JOIN BY ZOOM 5PM- 6PM	4. TRAVEL CLUB @ BURGER KING 10812 JERRSON BLVD CULVER CITY (CROSS STREET COTA STREET) 5PM-7PM	5. PUBLIC RELATION WESTFIELD @ MALL FOX HILLS MALL 6000 SEPULVEDA BLVD CULVER CITY (CROSS STREET (SLAUSON AVE) 5PM-7PM	6. EXERCISE DR. PAUL CARLSON MEMORIAL PARK 10400 BRADDOCK DR. CULVER CITY (CROSS STREET LE BOURGE AVE) 5PM-7PM
9. Finding YOUR OWN VOICE @ DEL TACO. 10812 JEFFERSON BLVD CULVER CITY (CROSS ST. COTA ST.) 5PM-7PM	10. POLITICAL ACTION 5PM-6PM REGISTER ZOOM SELF DETERMINATION 6PM-8PM ZOOM	11. WRC BOARD MEETING REGISTER FOR THE BOARD MEETING ZOOM 6:30PM -8PM	12 CAC @ EL POLLO LOCO 5529 SEPULVEDA BLVD CULVER CITY (CROSS ST. BERRYMAN) 5PM-7PM	13. CULVER CITY SENIOR DANCE 4095 OVERLAND AVE CULVER CITY CROSS STREET CULER STREET 7PM-9PM
16. WELLNESS GROUP EXERCISE LINDBERG PARK 5041 RHODA WAY CULVER CITY CROSS ST. (OCEAN DR.) 5PM-7PM	17. FINDING YOUR OWN VOICE @ STARBUCKS 6081 CENTER DR. LOS ANGELES (CROSS ST. SEPULVEDA BLVD) 5PM-7PM	18. OFFICERS TRAINING @ WESTFIELD MALL FOX HILLS MALL 6000 SEPULVEDA BLVD CULVER CITY CROSS ST, SLAUSON AVE (GET ACCESS IN FRONT MACY'S) 5PM-7PM	19. HOLIDAY 	20. MOVERS @ HAMBUGER HABIT 11223 NATIONAL BLVD LOS ANGELES (CROSS STREET SEPULVEDA BLVD) 5PM-7PM
23. <div>For more Information, Contact Linda Butler @ 310-258-4245</div>	24. 	25. CALIFORNIA STATEWIDE SELF ADVOCACY CHAT ZOOM 3PM – 4PM	26. 	27. If it Rains Group is canceled

May 14, 2025

D-2025-Case Management-007

TO: REGIONAL CENTER BOARD PRESIDENTS
REGIONAL CENTER EXECUTIVE DIRECTORS
ALL SERVICE PROVIDERS

SUBJECT: ACCESS TO CLIENT INFORMATION

In accordance with Welfare and Institutions Code Section 4639.6 and federal and state privacy laws, this directive is issued to protect the welfare and privacy rights of individuals served and their families (collectively, “clients”) when regional centers and service providers are approached by a person or an entity (collectively, “party”) seeking access to records or requesting information regarding clients, or access to a physical location (collectively, “access”) who is not otherwise authorized by law to have such access. *Regional centers and service providers are required to implement this directive at all times and at private facilities or public locations, including while providing services to clients. They also are required to make their employees aware of the legal requirements and procedures outlined in this letter.*

Regional centers and service providers are legally required to protect the information of all clients who receive services. Information may be shared only when written authorization is obtained from the clients or their authorized or legal representative(s), a federal or state law requires that information to be disclosed, or under the limited circumstances listed in the Department’s Notice of Privacy Practices: [DS-5310 Consumer Notice of Privacy Practices 20230905.docx](#). Regional centers and service providers may review information about privacy rights and the laws in the [Privacy Protections Fact Sheet](#) and the [Privacy Bulletin](#) shared in the Department’s [newsletter](#).

Prior to granting access, regional centers and service providers first must ask the requesting party for their name, agency or organization, identification (e.g., badge number or business card), purpose of the request for access, and any document or information the requesting party claims entitles them to access. Regional centers and service providers must obtain legal review before granting access in response to any non-routine requests. If a service provider does not have access to legal counsel, management of the service provider must review the request for access before granting access.

This directive may be provided to a requesting party seeking access, if explanation is helpful or to rebut an objection. If the requesting party does not have valid permission for access, an employee of a regional center or service provider should simply state: “I am not authorized to provide that information” or “I am not authorized to grant you entry to the premises without a warrant or court order, or to answer any questions,” as appropriate to the situation.

If it is determined that the requesting party may have lawful access, the regional center or service provider should advise its employees as to the timing and kind of access that may be provided. For onsite access, regional centers and service providers must supervise and escort the requesting party in nonpublic areas at all times. A regional center or service provider should not interfere with a law enforcement agency's access to records or information when it is executing a valid search warrant.

If a party accesses records or information in a manner that the regional center or service provider believes to be unlawful or unauthorized, the regional center or service provider should contact legal counsel immediately and document the incident, including but not limited to: the identity of the person(s), how many people entered, what area(s) and/or information they accessed, whom they asked about and/or spoke with, and how long they were present. After the incident, the regional center or service provider must provide the Department with this information at iso@dds.ca.gov as identifying it as a possible security breach and follow the regional center's or service provider's own reporting procedures.

Generally, individuals have a right to refuse answering questions. Law enforcement that wishes to stop, search, or ask questions of a member of the public ordinarily must have legal cause to do so. Regional centers and service providers should not interfere if a party seeking access attempts to talk to visitors in public spaces. Please note that purposefully helping a person evade law enforcement can result in criminal charges against the person helping. The information in this directive does not replace the advice provided by a regional center or service provider's legal counsel under the particular circumstances.

Additional information about access and control of information may be found on the California Attorney General's website at: [Promoting Safe and Secure Healthcare Access for All - Guidance and Model Policies to Assist California's Healthcare Facilities in Responding to Immigration Issues](#).

Sincerely,

Original Signed by:

PETE CERVINKA
Director

cc: Regional Center Administrators
Regional Center Directors of Consumer Services
Regional Center Community Services Directors
Association of Regional Center Agencies
State Council on Developmental Disabilities
Michi Gates, Department of Developmental Services
Carla Castañeda, Department of Developmental Services
Yang Lee, Department of Developmental Services
Aaron Christian, Department of Developmental Services

IMMIGRATION LEGAL SERVICES

PRO BONO OR LOW COST IMMIGRATION LEGAL SERVICES
PROVIDING REPRESENTATION BEFORE THE IMMIGRATION COURT

- **USC GOULD SCHOOL OF LAW- IMMIGRATION CLINIC**
699 Exposition Blvd.
Los Angeles, CA 90089
(213) 821- 5987
- **CATHOLIC CHARITIES OF LOS ANGELES- ESPERANZA IMMIGRANT RIGHTS PROJECT**
1530 James Wood Blvd.,
Los Angeles, CA 90015
(213) 251-3505
- **LEGAL AID FOUNDATION OF LOS ANGELES**
700 S. Broadway,
Los Angeles, CA 90003
(213) 640-3950
- **IMMIGRATION CENTER FOR WOMEN AND CHILDREN**
634 S. Spring St. Suite 727
Los Angeles, CA 90014
(213) 614-1165
- **KIDS IN NEED OF DEFENSE**
801 S Grand Ave. Suite 550,
Los Angeles, CA 90017
(213) 274-0170
- **IMMIGRANT DEFENDERS LAW CENTER**
634 S. Spring St. 10th Floor
Los Angeles, CA 90014
(213) 634-0999
- **EL RESCATE**
1605 W. Olympic Blvd., Suite 516
Los Angeles, CA 90015
(213) 387-3284
- **LEGAL AID FOUNDATION OF LOS ANGELES (RON OLSON JUSTICE CENTER)**
1550 W. 8th St.
Los Angeles, CA 90017
(323) 801-7989
- **CENTRAL AMERICAN RESOURCE CENTER (CARECEN) OF CALIFORNIA**
2845 W. 7th St.,
Los Angeles, CA 90005
(213) 385-7800 Ext. 136



WESTSIDE
REGIONAL CENTER

Resources for Immigrant Families

SCAN HERE



https://docs.google.com/document/d/1otJnrjTML_InjZibf6UyW6JqKD1pggj4sy7cC7dKLAac/



RESOURCES FOR IMMIGRANT FAMILIES

Updated June 11, 2025 at 12:54 p.m.

The information and resources here will be updated as new information becomes available. Please check this page again for updates.

WHAT TO DO IF QUESTIONED BY LAW ENFORCEMENT

<u>Que debe hacer si la policía, un agente de inmigración o el FBI lo detiene</u>	<u>If Questioned by Police, FBI, Customs Agents, or Immigration Officers</u>
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ACLU

[Know Your Rights: If ICE Confronts You](#)



Know Your Rights During an ICE Encounter: A Guide for Immigrants

Reminder of Obligation to Protect Immigrant Families' Rights to Access Public Education

STEP-BY-STEP FAMILY PREPAREDNESS PLAN

Visit the [Immigrant Legal Resource Center](#) and print your [Red Cards /
Tarjetas Rojas](#) | Immigrant Legal Resource Center | ILRC

Available in multiple languages

My Rights Hub - The Coalition for Humane Immigrant Rights

If you or a loved one needs help, click below or call to connect to CHIRLA's
raids rapid response team. (888) 624-4752

Immigration - LAFLA: Legal Aid Foundation of Los Angeles

Español
English
800-399-4529

國語熱線
Cantonese Mandarin
323-801-7912

ភាសាខ្មែរ
Khmer/Cambodian
562-304-2535

Tiếng Việt
Vietnamese
323-801-7923

日本語
Japanese
323-801-7913

한국어
Korean
323-801-7987

Other languages not listed: 800-399-4529. Interpretation services will be
provided. Hours: Mon. - Fri., 9 a.m. - 5 p.m.

LA County Office of Immigrant Affairs

Mobile Immigration Legal+Case Management Consortium:

- [Esperanza Immigrant Rights Project Los Angeles](#)
- [AmanecerLA](#)

Asian Americans Advancing Justice Southern California

- | | |
|--------------------------------------|--|
| • ENGLISH: 888-349-9695 | • TAGALOG (Filipino):
855-300-2552 |
| • 普通话/广东话 (Chinese):
800-520-2356 | • हिन्दी (Hindi): 855-971-2552 |
| • 한국어 (Korean): 800-867-3640 | • ภาษาไทย (Thai): 800-914-9583 |
| • ខ្មែរ (Khmer): 800-867-3126 | • TIẾNG VIỆT (Vietnamese):
714-477-2958 |

Los Angeles County Office of Immigrant Affairs (OIA)

Capacity Strengthening Grants for Immigrant Focused CBOs initiative:

The African Communities Public Health Coalition (ACPHC)

addresses mental health, social service and legal needs of African immigrant communities in Los Angeles.

Catholic Charities of Los Angeles – Esperanza Immigrant Rights Project

advocates for social justice and provides a legal defense program for immigrants.

Central American Resource Center of California (CARECEN)

empowers Central Americans and all immigrants by defending human and civil rights, working for social and economic justice, and promoting cultural diversity.

Know Your Rights Videos: <https://www.carecen-la.org/kyrvideos>

[The Coalition for Humane Immigrant Rights Los Angeles](#) (CHIRLA)

advances immigrant integration through education, legal services, and civic engagement.

[The Council on American-Islamic Relations](#) (CAIR-LA)

upholds the civil rights of all Americans, with a focus on discrimination and challenges faced by American Muslims in the Greater Los Angeles area.

[Human Rights First](#)

fosters free and equal societies worldwide, emphasizing respect for human rights and the rule of law.

[Immigrant Defenders Law Center](#) (ImmDef)

is a social justice law firm that defends immigrant communities against injustices in the immigration system.

[The International Institute of Los Angeles](#) (IILA)

fosters self-sufficiency and promotes cross-cultural understanding by providing services to immigrants, refugees, survivors of human trafficking, and low-income working families.

[Korean Youth + Community Center](#) (KYCC)

serves the evolving needs of the Korean American population and the multi-ethnic Koreatown community in the Greater Los Angeles area.

[The Los Angeles Center for Law and Justice](#) (LACLJ)

secures justice for survivors of domestic violence and sexual assault, empowering them for a safe and stable future.

[The Los Angeles LGBT Center](#)

offers comprehensive services and support to the region's LGBTQ communities.

[The Los Angeles Mission](#)

provides comprehensive services, housing, and case management to unhoused and vulnerable residents of Los Angeles.

[The National Day Laborer Organizing Network](#) (NDLON)

empowers day laborers, migrants, and low-wage workers to challenge injustice and advocate for expanded labor, civil, and political rights.

[Pars Equality Center](#)

catalyzes the social, civic, and economic integration of refugees and immigrants from Middle Eastern and other underrepresented communities into American society.

[The Pilipino Workers Center](#) (PWC)

offers education and legal assistance to Filipinx and other immigrant workers on worker rights, workplace violations, labor trafficking, and immigrant issues.

[The Pomona Economic Opportunity Center](#) (PEOC)

a worker center with a grassroots organizing model, empowers low-wage, immigrant workers in Pomona and Inland Empire.

[Program for Torture Victims](#) (PTV)

provides holistic health and wellness programs to immigrant survivors of torture and persecution.

[Public Counsel](#)

is a nonprofit public interest law firm dedicated to advancing civil rights and racial and economic justice in and beyond Los Angeles. Its Immigrants' Rights Project (IRP) provides legal defense of and systemic advocacy on behalf of LA's immigrant community.

[SALVA](#)

offers a range of immigration services in Los Angeles County through cultural sensitivity and holistic support.

[The Thai Community Development Center](#) (Thai CDC)

advances the social and economic well-being of low- and moderate-income Thais and other ethnic communities in the Greater Los Angeles area through a broad and comprehensive community development strategy.

[Worksite Wellness LA](#) (WWLA)

educates individuals and families, regardless of immigration status, on healthy living and healthcare benefits through workplace and community programs.

For additional resources and information, please visit the Los Angeles County Office of Immigrant Affairs at immigrants.lacounty.gov.

MENTAL HEALTH RESOURCES

[IMMIGRANTS RISING WELLNESS SUPPORT GROUP](#)-Virtual 6-week sessions for undocumented individuals to share experiences and receive support.

[UNDOCUMENTED MENTAL HEALTH DIRECTORY](#)- A directory of mental health providers specializing in undocumented and immigrant communities.

[National Network for Immigrant and Refugee Rights](#)- on this page we offer a list of migrant mental health resources, organizations that provide services to migrant families, children, youth and individuals. There are culturally specific services as well as some services in Spanish.

[NAMI](#)- As an immigrant, refugee, or undocumented person, you might experience unique challenges and circumstances that impact your mental health. Immigrants, refugees, and undocumented persons experience higher rates of

depression, anxiety, and post-traumatic stress than does the general U.S. population. You are also more likely to face barriers getting mental health treatment. Many immigrants, refugees, and undocumented persons in the U.S. need help with their mental health. You are not alone.

[Institute for Muslim Mental Health](#)-Muslim Mental Health Professionals and Mental Health Professionals of Other Faiths are critical to providing culturally and religious sensitive mental health services to Muslims. Our institute has annual conferences as well as on-the-ground networking opportunities for mental health professionals to network and exchange best practices and resources.

[NAFC Clinics](#)-List of clinics that offer free or low-cost health services.

[National Asian American Pacific Islander Mental Health Association](#)-List of services for Asian Americans, Native Hawaiians, and Pacific Islanders

[United We Dream](#)-List of free or low-cost services for undocumented immigrants

[The Coalition for Immigrant Mental Health](#)-The Coalition for Immigrant Mental Health (CIMH) is a collaborative community based and research informed initiative that is a partnership between immigrants regardless of status, mental health practitioners, community organizers, researchers, and allies. CIMH works to promote awareness of and access to culturally and linguistically appropriate mental health services through education, advocacy and resource sharing in order to improve and facilitate access to services for all immigrants.

[Immigrant Justice California Health Resource Guide](#)-The Immigrant Justice California Health Resource Guide, from the UCLA Dream Resource Center (DRC) and UCLA Labor Center, connects immigrant and refugee communities—including uninsured and/or undocumented community members—to critical services that are affordable and accessible in the State of California. The resource guide provides a list of low-cost, culturally appropriate health care, domestic violence, and mental health services in the Central Valley, Inland Empire, Orange County, and San Diego regions of Southern California.

The guide is available in six languages: Amharic, Arabic, English, French, Haitian Creole, and Spanish.

Crisis hotlines

Crisis hotlines offer free support for people experiencing an emotional crisis.

They keep your information confidential and do not share it with anyone.

They are usually available at all hours of the day and every day of the week. All of these hotlines are staffed by counselors trained to listen and provide help.

Some offer support in multiple languages.

Contact	Number
988 Suicide Prevention and Crisis Lifeline	988 (<i>call or text</i>)
Crisis Text Line	741741 (<i>text</i>)
Disaster Distress Helpline	800-985-5990 (<i>call or text</i>)
National Child Abuse Hotline	800-422-4453 (<i>call or text</i>)
National Domestic Violence Hotline	800-799-7233 88788 (<i>text START</i>)



National Human Trafficking Hotline	888-373-7888 (<i>call</i>) 233733 (<i>text</i>)
National Runaway Safeline	800-786-2929 (<i>call or text</i>)
National Sexual Assault Hotline	800-656-4673 (<i>call</i>)
Teen Line	800-852-8336 (<i>call</i>) 839863 (<i>text</i>)
Trevor Project for LGBTQ+ youth	866-488-7386 (<i>call</i>) 678678 (<i>text</i>)
Veterans Crisis Line	988 (<i>call and press 1</i>) 838255 (<i>text</i>)

Immigration/Citizenship

[U.S. Citizenship and Immigration Services \(USCIS\)](#) offers a free copy of the [Civics and Citizenship Toolkit](#) to organizations that serve, or that are interested in

serving refugees and immigrants. The toolkit includes immigration and civics publications, handbooks, multimedia tools and guidance on how to use these products to help legal permanent residents integrate into their local communities and American society. The USCIS provides "[A Guide to Naturalization](#)" web page for naturalization material and information. Also see their [citizenship test preparation](#) and [USCIS' immigration forms](#) sections for more information on the naturalization process.

[USCIS' E-Verify](#) is an Internet-based system that compares information from an employee's Form I-9, Employment Eligibility Verification, to data from U.S. Department of Homeland Security and Social Security Administration records to confirm employment eligibility. The system provides results within as little as three to five seconds. The USCIS provides [free webinars for employees and employers](#) to learn more about the E-Verify system.

[Catholic Legal Immigration Network, Inc. \(CLINIC\)](#) provides legal immigration services and publications, as well as technical assistance to promote refugee citizenship and civic participation.

[Tahirih Justice Center](#) was founded in 1997 to address the acute need for legal services of immigrant and refugee women who have fled to the U.S. to seek protection from human rights abuses.

[National Immigration Forum](#) builds public support for public policies that welcome immigrants and refugees and that are fair and supportive to newcomers in our country.

[National Immigration Law Center \(NILC\)](#) is a national support center whose mission is to protect and promote the rights of refugees, asylees, immigrants and their families. Available on the NILC website is a table that provides an [overview of immigrant eligibility](#) for the major federal public assistance programs. Some states provide assistance to immigrants who are not eligible for federally funded services.

English Language Learners

[USA Learns](#) is a website that helps immigrants and other adults who have low levels of English proficiency with easily accessible and free English language training.

Other Helpful Resources

Download Rights Card- [English](#) || Download Rights Card- [Spanish](#)

List of Important Documents & Tips [Spanish & English](#)

[Caregiver Authorization Affidavit](#)

Caregiver Authorization Affidavit Guide- [Spanish](#)

ACLU

**KNOW YOUR RIGHTS:
IF ICE CONFRONTS YOU**

SCAN ME



<https://www.aclunc.org/our-work/know-your-rights/know-your-rights-if-ice-confronts-you>



Know Your Rights: If ICE Confronts You

Mar 20, 2025



Esta página también se puede obtener [en español](#).

What to do if ICE confronts you

- **Do NOT open your door.** ICE can't come into your home unless they have a signed search warrant or you let them in. If officers are at your door, ask them to pass the warrant under the door before you open it. An arrest warrant (or an administrative warrant of removal) is not enough to come inside your home. If ICE officers want to enter your home, they must have a valid judicial search warrant that says the officers have a right to enter or search that particular address or areas specified. If the agents don't speak your language, ask for an interpreter.
- **Check out the warrant.** Look at the top and at the signature line to see if it was issued by a court and signed by a judge. Only a court/judge warrant grants ICE permission to enter your premises. One issued by DHS or ICE

Know Your Rights: If ICE Confro...



and signed by a DHS or ICE employee does not. [See our Know Your Rights resource on Immigration Enforcement and Warrants for more information.](#)

- **Do NOT resist if ICE agents force their way in.** Say “I do not consent to your entry,” but do not physically resist.
- **Tell them you want to speak to a lawyer.** ICE can use anything you say against you in your immigration case, so claim your right to remain silent! Say, “I want to speak to a lawyer and choose to remain silent.”
- **Do NOT sign.** Be careful what you sign. ICE might ask you to sign forms agreeing to be deported without first seeing a judge.
- **Afraid to go back?** If you get arrested and there is a final order for your deportation, be sure to let agents know if you have a fear of returning to your home country.
- **Find an attorney.** If you get detained, don’t give up hope! Get a trustworthy lawyer and explore all options to fight deportation.
- **Report raids or checkpoints.** See Rapid Response numbers below.
- **Document.** If it’s possible, take photos, videos, and notes on exactly what happened. Write down badge numbers. Note if ICE interferes with your right to take photos or video.

[See our Know Your Rights resource on Immigration Enforcement and Warrants for more information.](#)

What To Do If ICE Enters Your Workplace

- **Do NOT consent.** ICE can enter areas open to the general public (dining area, parking lot, waiting room) of a business without permission. But that

does not give ICE the authority to detain, question, or arrest anyone.

- **Know the law.** Under California law, employers cannot turn over employee records or voluntarily allow immigration agents to enter non-public areas of the workplace without a judicial warrant. If agents don't have a warrant, calmly ask them to leave. Advise workers that they have the right to remain silent and do not have to answer questions, but do not direct anyone not to answer questions.
- **Stay calm.** Do not run, ICE can use that as a reason to arrest you. Do not encourage anyone to escape or hide.
- If ICE enters your workplace state that you do not consent to a search. Ask to see the identification of any officers or agents and write down the name, contact information, and badge number. If the agent refuses to provide documentation, you should note that as well. Document any violence or abuse. Document the details of the search, and persons or property taken. Call the rapid response hotline in your area.
- If ICE has a SEARCH warrant signed by a judge, make sure the warrant has the correct address for your workplace. Review the warrant to see what areas and items ICE is authorized to search. ICE is not authorized to search areas or inspect items that are not described in the warrant.

Find A Person in Detention

To find someone who has been detained, access ICE's online detainee locator at <https://locator.ice.gov> or call the Northern California field office at (415) 844-5512.

Be Prepared

Make sure your family knows:

- Your A-Number so they can find you if you get arrested;
- The phone number of a trusted resource for immigration legal advice; and
- Which friends and relatives can help with family obligations.

Northern California Local Rapid Response Hotlines

The following are hotline numbers for local rapid response networks. These numbers are meant for EMERGENCIES ONLY to report ICE activity and enforcement actions.

- Alameda County - [Alameda County Immigration Legal and Education Partnership](#): (510) 241-4011 (M-F 6AM-6PM)
- Contra Costa County - [Stand Together Contra Costa](#): 925-900-5151
- Humboldt County - [Centro del Pueblo Rapid Response Network](#): 707-200-8091
- [Kern County Rapid Response Network](#): 661-432-2230
- Marin County - Rapid Response Network: 415-991-4545
- Monterey Rapid Response Network (Monterey County): 831-204-8082
- [North Bay Rapid Response Network](#) (Sonoma, Napa & Solano Counties): 707- 800-4544
- [Sacramento Rapid Response Network](#) (Sacramento, Yolo, Placer, El Dorado, Nevada, Yuba, Sutter, Colusa, Butte and rural areas North without a more local hotline): 916-382-0256
- [San Francisco Rapid Response Network](#): 415-200-1548
- San Mateo County Rapid Response Network: 203-666-4472
- [Santa Clara County Rapid Response Network](#): 408-290-1144
- Santa Cruz County: [Your Allied Rapid Response Network & Pajaro Valley Rapid Response](#): 831-239-4289
- Valley Watch Rapid Response Network (Fresno, San Joaquin, Merced, Stanislaus, and Kern Counties): 559-206-0151
- Services, Immigration Rights and Education Network (SIREN) Rapid Response Text Platform:

- Community members: (201) 468-6088
- Allies: (918) 609-4480

Additional Resources:

- [Know Your Rights: Local Law Enforcement and Immigration Under the California Values Act \(SB 54\)](#)
- [Step-by-Step Family Preparedness Plan | Immigrant Legal Resource Center](#)
- [Employer Guide | NELP and NILC](#)
- [Nonprofits Guidance-Regarding-Immigration-Enforcement | NYLPI](#)
- [Toolkit on Worksite Immigration Raids](#)

BECOME A MEMBER

Real change starts with you – and every one of us can help make a difference.

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