



BOARD OF DIRECTORS BOARD MEETING
COASTAL DEVELOPMENTAL SERVICES FOUNDATION
5901 GREEN VALLEY CIRCLE • SUITE 320 • CULVER CITY, CA 90230

Wednesday, November 15, 2023

Via Zoom

6:00 PM – Closed Session • 6:30 PM – Public Session

A G E N D A

1. Closed Session

4663 (a) (1) (2) (3) (4) (5) (b)

‘Real estate’, ‘appointment, employment, evaluation, of performance or dismissal of a Regional Center employee’. ‘Pending litigation’. Pursuant to Welfare and Institutions Code 4660.

2. Public Session Call to Order

Vanda Yung

- Welcome

Vanda Yung

- Mission Statement

Dr. Chris Taicher

- Code of Conduct

Jennifer E. Cohen

- Roll Call of Board Members – Quorum

Vanda Yung

3. President’s Report

Vanda Yung

4. Executive Director’s Report

Jane Borochoff

5. Public Comment on Agenda Items

6. APPROVAL of Minutes of October 11, 2023

Dr. Chris Taicher –ACTION

7. Committee Reports

Board Development

Jennifer E. Cohen

Client Services

Dr. Wakelin McNeel

Finance

Kyle Jones

Policy

Terry Magady

Political Action (PAC)

Zoey Giesberg

Service Provider Advisory (SPAC)

Joan Elaine Anderson

Consumer Advisory (CAC)

8. Public Comment

9. Adjournment

Vanda Yung - ACTION

Pursuant to California Welfare and Institutions Code 4660 (c), time shall be allowed for public input on all properly noticed agenda items prior to board action on that Item.

The next Board meeting will be Wednesday, January 10, 2024, at 6:30 p.m.



Mission Statement

It is WRC's mission to support people with developmental disabilities, their families, and communities of choice by facilitating access to person-centered, culturally responsive services and resources.



WESTSIDE
REGIONAL CENTER

WESTSIDE REGIONAL CENTER BOARD OF DIRECTORS

MEETINGS CODE OF CONDUCT

Business etiquette is essential to a well-run, successful meeting. Everyone who attends all WRC Board-related meetings agrees to:

- Understand and promote collaboration by allowing for a productive, safe and welcoming environment;
- Treat everyone with respect and consideration;
- Allow for open and inclusive discussions that do not demean, discriminate, or harass others;
- Refrain from using discriminatory or demeaning language or language that could be considered bullying, threatening or intimidating;
- Critique ideas and suggestions but not individuals;
- Respect the responsibility and authority of the Board Chair in preserving order and decorum; and
- Avoid disrupting others when speaking and waiting for the Board Chair to determine the next speaker(s).

If, after being warned, anyone's actions violate this Meetings Code of Conduct, they may be asked to leave the meeting by the Board Chair.

Board Meetings Code of Conduct was Adopted on June 3rd, 2020.

Amended by the Board of Directors June 8, 2022.



WESTSIDE REGIONAL CENTER

Board of Directors Meeting
Coastal Development Services Foundation

Wednesday, November 15, 2023, 6:30 PM

Via Zoom

MINUTES

MEMBERS PRESENT: JoanElaine Anderson Terry Magady
Meshell Baylor Almarietha Mathews
Jennifer E. Cohen Dr. Wakelin McNeel
Zoey Giesberg Dr. Christopher Taicher
Kyle Jones Fanfan Wang
Adriana Madrigal Vanda Yung

MEMBERS ABSENT:

STAFF PRESENT: Jane Borochoff, Peggy Bottger, Stephen Browning, Linda Butler, Belen Enciso, Danny Franco, Cesar Garcia, Dr. Tom Kelly, Stephanie Lee, Andy Ponce, Aga Spatzier, Martha Thompson, Kris Zerhusen

GUESTS: Sonia Hernandez (Interpreter), Antonietta Schulz (Interpreter), Edwin Pineda (DDS), David Lester, Joseph Allen, Lisa C. Anderson, D'Marcus Baptist, Nilo Choudhry, Samira Ebrahimi, Felicia Ford, Esther Kelsey, Sonia Ramos, Todd Rubien, Robert Schwartz, Carmen Liliana Tripp, David Wyles

CALL TO ORDER (ACTION*)

Meeting was called to order by Board President, Vanda Yung, at 6:36 pm. The Mission Statement was read by Zoey Giesberg, and the Meeting Code of Conduct was read by Jennifer E. Cohen.

ROLL CALL AND ESTABLISHMENT OF A QUORUM

It was established that the members present represented a quorum necessary pursuant to Section 7.03 (6) of the bylaws of Westside Regional Center which states:

(h) Quorum A majority of the Directors serving on the Board at the time of the meeting of the Board shall constitute quorum at any meeting of the Board

PRESIDENT'S REPORT

Vanda Yung reported that October is a month of much recognition. President Biden issued a proclamation that October is National Disability Awareness month, as well as National Disability Employment Awareness month. There are over 1.3 billion people in the world with disabilities and we pay tribute to the contributions and accomplishments of those we serve and continue to strive for inclusiveness, accessibility, and equity for all.



October is also ADHD, Down Syndrome, and Dyslexia Awareness month. ADHD Awareness aims to educate people through sharing reliable information and tell stories about ADHD and Down Syndrome stories.

Breast Cancer Awareness month is recognized in October and Vanda encouraged wearing pink to raise awareness of the impact of breast cancer and for women to act in prevention of the disease.

This month also celebrates Filipino American and LGBT History month and recognize the contributions of Filipino Americans and LGBT community to our community.

October is also National Bullying Prevention and Domestic Violence month. Vanda took the opportunity to call upon attendees to join schools and organizations to join *STOMP Out Bullying* to put an end to hatred and racism.

Vanda shared the exciting news that WRC's Executive Director, Jane Borochoff, has been selected as the recipient of the *Culver City Chamber of Commerce's 8th Women in Leadership Awards*. Jane has been selected for the Non-Profit category that aims to spotlight innovative and visionary women who influence their organizations. Two representatives from the *Culver City Chamber's Women in Business Council* surprised Jane by coming to WRC to announce her selection for the award. We all congratulate Jane on this very well-deserved accolade.

EXECUTIVE DIRECTOR REPORT

Jane Borochoff thanked Vanda and all those who are sending their well wishes on her award from the Culver City Chamber of Commerce. She is privileged and honored to receive the award.

This month is National Disability Employment Awareness month or NDEAM. As part of celebration of NDEAM, WRC is holding an event on October 12 at 10:00 a.m. hosted by WRCs Employment First Business Advisory Committee that will provide an overview of services to assist with employment for those we serve. Disability Rights California will provide an overview of social security as it relates to employment and benefit impacts. This is a free zoom event and information is in the packet.

Belen Enciso recently joined WRC as the Service Access and Training Specialist. She is sharing the new initiative *Needs Assessment Workgroup*. The goal of the workgroup is to hear from consumers ages 16-25 on what WRC can do to strengthen services. We ask individuals to fill out an interest form and the group will meet twice a year with those we serve to obtain direct feedback on services and strategize to enhance targeting of resource development efforts. The information about the workgroup is included in the meeting packet.

Lastly, the SDP Committee has two vacancies on the committee. State Council will handle the appointment of the vacancies. If you or someone you know is interested, please visit the SCDD website to fill out the application.



Each month, Jane announces that WRC has many job openings. The next WRC job fair is on October 27 and 28 at WRC, 10:00 a.m. – 2:00 p.m. on both days. Please share that we are hiring.

The RFP for the Project Management and Workplace Strategy Consultant is still open until the end of this week. Please check the website under RFPs.

PUBLIC COMMENT – AGENDA (3 minutes)

No comments

APPROVAL OF THE REGULAR BOARD MEETING MINUTES OF OCTOBER 11, 2023 (ACTION*)

Dr. Christopher Taicher, Board Member (Motion) and Dr. Wakelin McNeel, Board Member (Second) to approve the Regular Board Meeting Minutes of October 11, 2023. There was no discussion.

12	AYES
0	NO
0	ABSTENTION

The motion passed.

RESOLUTION: APPROVAL OF THE REGULAR BOARD MEETING MINUTES OF OCTOBER 11, 2023.

COMMITTEE REPORTS

Board Development

Jennifer E. Cohen, Committee Chair, thanked the Board of Directors for 100% attendance at mandatory training on September 20 led by Chris Arroyo. The committee has met two times since the last meeting on September 27 and October 9. She thanked the committee members for their work. The Board of Directors interview questions were reviewed and revised to simplify language and then translated to Spanish. Jennifer reminded everyone that WRC is seeking new board members and in particular, people served and those representing our diverse communities.

Finance

Kyle Jones, Treasurer, reported that as of the end of August, 18% of the allocated budget has been spent. DDS is considering an allocation of \$91.8 million to the Regional Center in the current fiscal year. The Finance Committee recommended the Board to approve filing the 990 tax return and a vote was held.



APPROVAL OF THE ACCEPTANCE OF 990 TAX RETURN (ACTION*)

Jennifer E. Cohen, Board Member (Motion) and Vanda Yung, Board Member (Second) to approve the 990 Tax Return. There was no discussion.

12 AYES
0 NO
0 ABSTENTION

The motion passed.

RESOLUTION: APPROVAL OF THE ACCEPTANCE OF 990 TAX RETURN

Client Services

Dr. Wakelin McNeel, Committee Chair, reported that the Committee met on October 3rd and continues to edit the Day Activities Support Standards including the 9 WRC expectations of competitive integrative employment services. The following standards have been updated: Employment services, Individual competitive employment, Supported employment, Group supported employment, Paid internship program. They have been reviewed and updated. The next Client Services meeting will be November 13 at 5:00 p.m.

Political Action (PAC)

Zoey Giesberg, Committee Chair, reported that at the last PAC meeting, there was discussion about trailer bills that encompass public safety, health, k-12 education, complex needs and others. Many bills will be affected by the fiscal impact due to the deficit. AB1147 is one to track as it subjects Regional Centers to the public records act.

Also of note is AB248, which updates outdated terminology for the developmentally disabled in State documents. Another bill recently passed that the main conservatorship systems expands the definition of gravely disabled. ARCA and many disability rights groups are against this due to trapping individuals in conservatorships that are difficult to get out of.

At the last committee meeting a representative from the California Policy Center for Intellectual and Developmental Disabilities, a non-partisan think tank, joined the meeting and provided information. Zoey encourages others to join and they are always looking for members.

Longtime United States Senator Diane Feinstein passed away this past month and her replacement is Laphonsa Butler. There is an active race for the senate seat until 2024.

Zoey concluded her report by letting everyone who has been impacted by the negative world events know that she is hoping and praying for safety, love and compassion and recognize the tragedy that is happening around the world and we are here to support you all.

Service Provider Advisory (SPAC)

JoanE Anderson, Committee Chair, shared that Ricardo from Andy Ponce's team updated the committee on assembly bills. DDS is creating a new IPP template. WRC's IPP is the gold standard and JoanE is hoping that DDS will maintain that gold standard.



The new board members are incredible and there is still the need for new board members, particularly those in the catchment area. She praised Dr. Tom Kelly who discussed the health screening tool, which will be a powerful tool that will help those we serve.

Staff retention and transportation is still an issue. DDS will provide more training and reimburse \$600/training.

Policy

Terry Magady, Committee Chair, announced that the first Policy Committee meeting will be held on November 30 at 4:00 p.m.

Consumer Advisory (CAC)

Esther Kelsey, CAC member, reported that they are busy with many events held the last month. CAC attended the California Memorial Project. There are ceremonies across the states honoring those who lived and passed away in state hospitals in the 1800s and 1900s, including those today who currently live in state institutions.

CAC attended a taping of the show *America's Got Talent*. Since it's Latin Heritage month, CAC learned about individuals Jose Feliciano and Diego Rivera. They attended Mindful Training hosted by DCRC. Self-advocates continue to attend each other's IPP meetings, and also meetings with other RCs.

The monthly CAC Calendar listing their meetings and events is in the board packet. The Consumer Advisory Committee meets on the third Tuesday of the month at 5:00 pm.

PUBLIC COMMENT (3 minutes)

Lisa Anderson asked a question about recycling and if you are on another board, can you be a WRC board member. Vanda relayed to Lisa that the board application is online and explains the application process and recommended that Lisa reach out to Jane directly about her individual situation.

ADJOURNMENT

The Board Meeting was adjourned by Vanda Yung, Board President, at 7:39 pm. The next meeting is November 15, 2023.

Dr. Christopher Taicher

Board Secretary

Adriana Madrigal

Board Co-Secretary

To: Board of Directors

Date: November 8, 2023

Committee Schedule and Agenda for the WRC Board of Directors Board Meeting, **Wednesday, November 15, 2023.**

Attached, is the Agenda for the **November 15, 2023, WRC Board of Directors Board Meeting** which **will be held virtually on Zoom Webinar.**

*All Board of Directors will receive a link inviting you to be a panelist at the November 15, 2023 meeting. On the day of Board meeting, **please click on your link to ensure you join the meeting as a panelist (speaker).** **This link is unique to you and should not be shared with anyone else.**

All members of the public who wish to attend the meeting should follow these instructions to register:

1. Sign up for a [free Zoom account](#) if they have not already done so
2. [Click on this link to register](#) to attend the meeting
 - Attendees will be asked for their name and email address
 - This is so we can take attendance instead of using a sign-in sheet
 - Attendees will receive an email with a link to join the meeting
 - **Webinar ID: 894 7900 5288 • Password: 014252**
3. On the day and time of the meeting, attendees should click the link to join and enter the password.
 - Spanish interpretation will be available upon entering the meeting

The public session Call-to-Order is scheduled for 6:30 PM. Much of the work of the Board is done in the WRC various committees, including Finance, Political Action, Client Services, and others. Your participation is needed and welcomed.

The following Committees are scheduled to meet:

Committee Name	Date & Time	Location
Board Development Committee	November 13 th , 4:00 p.m.	ZOOM Video Conference
Client Services Committee	December 5 th , 5:00 p.m.	Hybrid: Zoom/WRC
Consumer Advisory Committee	November 28 th , 4:30 p.m.	El Pollo Loco 5529 Sepulveda Bl. Culver City
Finance Committee	November 15 th , 5:00 p.m.	ZOOM Video Conference
Policy Committee	November 30, 4:00 p.m.	ZOOM Video Conference
Political Action & Outreach Committee	November 14 th , 5:00 p.m.	ZOOM Video Conference
Self Determination	November 14 th , 6:00 p.m.	ZOOM Video Conference
Service Provider Advisory Committee	November 21 st , 10:30 a.m.	ZOOM Video Conference

WESTSIDE REGIONAL CENTER
BUDGET STATUS REPORT
 SEPTEMBER 30, 2023
 (25% OF THE YEAR)

	E-1 ANNUAL BUDGET	CURRENT MONTH	YTD EXPENDITURES	% OF BUDGET
Operations	\$ 37,696,088	\$ 1,983,401	\$ 5,874,753	16%
Purchase of Service	\$ 403,844,005	\$ 27,821,658	\$ 92,890,109	23%
	<u>\$ 441,540,093</u>	<u>\$ 29,805,059</u>	<u>\$ 98,764,862</u>	<u>22%</u>

NARRATIVE:

OPERATIONS

WRC's projected expenditures will be within our budget allocation.

PURCHASE OF SERVICE

Based on the E - 1 budget allocation, WRC's projected expenditures will be within our budget allocation.

ASSOCIATION OF REGIONAL CENTER AGENCIES, INCORPORATED

MEMBERSHIP APPLICATION AND AGREEMENT

THIS MEMBERSHIP APPLICATION AND AGREEMENT is made by and between the ASSOCIATION OF REGIONAL CENTER AGENCIES, INCORPORATED ("ARCA") and the undersigned Regional Center (hereinafter "REGIONAL CENTER").

WHEREAS, ARCA is a nonprofit public benefit corporation organized and existing under the laws of the State of California. The principal office for the transaction of business of ARCA is located in the State of California.

WHEREAS, ARCA exists to promote, support, and advance Regional Centers in achieving the intent and mandate of the Lanterman Developmental Disabilities Services Act ("Lanterman Act") in providing community-based services that enable individuals with developmental disabilities to achieve their full potential and highest level of self-sufficiency.

ARCA and the undersigned REGIONAL CENTER hereby agree as follows:

1. MEMBERSHIP. ARCA has no statutory voting members. All members of ARCA are non-voting members. Each ARCA member has two directors on the Board of Directors ("Board"). Membership in ARCA, and thus representation on the Board, is conditioned upon REGIONAL CENTERS signing of and complying with this Agreement, paying any required dues, fees and assessments, and ARCA's approval.
2. QUALIFICATION. By signing below, REGIONAL CENTER agrees that it is a "regional center" as described in the Lanterman Act and is therefore qualified to become a member of ARCA as described in the ARCA bylaws.¹
3. DUES, FEES, AND ASSESSMENTS. REGIONAL CENTER agrees to pay to ARCA such dues, fees, and/or assessments as are established from time to time by the Board of Directors of ARCA, if any. Dues, fees, and/or assessments paid by REGIONAL CENTER are not refundable upon withdrawal of this application, or upon resignation or termination/expulsion from membership.
4. TERM. If REGIONAL CENTER is approved by ARCA, this Agreement shall become effective on the date a signed copy is received by ARCA and shall terminate upon written notice of resignation by REGIONAL CENTER to ARCA, or by ARCA's termination of the membership pursuant to the procedures in ARCA bylaws (termination or expulsion). If membership is not resigned or terminated, and the member is not suspended or expelled, the membership shall continue indefinitely upon timely payment by REGIONAL CENTER of any required dues, fees, and/or assessments set by the Board and compliance with this agreement and any other requirements established by the Board.
5. BYLAWS, POLICIES AND PROCEDURES. REGIONAL CENTER hereby accepts and consents to be bound by, and promises and agrees to fully comply with, ARCA's Bylaws and all policies and procedures adopted by ARCA's Board of Directors which are now in effect or may be adopted later and as amended from time to time.

¹ Any "Regional Center" (as defined in the Lanterman Developmental Disabilities Services Act) within the State of California may be admitted to ARCA as a non-voting member. All members are admitted to membership on condition of signing any required membership application/agreement (which includes agreeing to comply with these Bylaws and any policies and procedures adopted by the Board), and the payment of such dues, fees, and assessments as shall be established by the Board.

6. BOARD MEETING PARTICIPATION. The undersigned REGIONAL CENTER agrees to bear the cost of participation by their Board representatives at Board meetings, including but not necessarily limited to travel (travel accommodations, mileage or airfare), lodging, meals, disability-related support needs, etc.

7. TERMINATION/SUSPENSION/EXPULSION. Pursuant to the ARCA bylaws, membership terminates automatically if a member resigns, or if the member entity dissolves, or if required dues, fees, or assessments are not timely paid. The bylaws further provide that after a fair procedure, a member may be suspended or expelled from membership upon a finding by the Board that the member has failed in a material and serious degree to comply with ARCA's Articles of Incorporation, bylaws, policies, procedures, or any law applicable to ARCA and its members, or has engaged in conduct materially and seriously prejudicial to the purposes and interests of ARCA.

8. NOTICES. All notices to be given under this Agreement shall be considered delivered when deposited in the U.S. Mail or with an express mail service, postage prepaid, to the parties addressed as follows:

ARCA

REGIONAL CENTER: (please fill in street address

980 9th Street, Suite 1450

Sacramento, CA 95814

9. SEVERABILITY. Should any portion of this Agreement be determined to be unlawful, and provided that such portion of this Agreement is severable, it shall be eliminated from this Agreement and the other provisions of this Agreement shall continue in effect.

10. ASSIGNMENT. This Agreement shall not be assignable by either party without the prior written consent of the other party.

11. MEDIATION/ARBITRATION FOR DISPUTES. By signing this Agreement, the parties agree that they have not and will not file a class action suit or any other type of lawsuit against the other party or its directors, officers, employees, contractors, or agents. Relative to any and all disputes, claims or controversies arising out of or relating to this Agreement or the breach, termination, enforcement, interpretation or validity thereof, the parties agree to first participate, in good faith, in an informal mediation process, using a mediator agreed upon by the parties. Either party may request informal mediation by written request to the other party. The parties will share the cost of the mediator and related expenses, but shall pay their own attorneys' fees incurred during mediation, if any. Any informal mediation shall take place in Sacramento, California if in person, or by electronic video conference (Zoom or similar) if the latter is agreed to by both parties. All offers, promises, conduct and statements, whether oral or written, made in the course of the mediation by any of the parties, their agents, employees, experts and attorneys, and by the mediator, are confidential, privileged and inadmissible for any purpose, including impeachment, in any arbitration or other proceeding involving the parties, provided that evidence that is otherwise admissible or discoverable shall not be rendered inadmissible or non-discoverable as a result of its use in the mediation.

If the informal mediation process is unsuccessful, the parties agree that the dispute, claim or controversy shall be submitted to JAMS, or its successor, for final and binding arbitration.

Either party may initiate arbitration at JAMS with respect to the matters submitted to mediation by filing a written demand for arbitration at any time following the initial mediation session or 45 days after the date of filing that written request for mediation, whichever occurs first. The mediation may continue after the commencement of arbitration if the parties so desire. Unless otherwise agreed by the parties, the mediator shall be disqualified from serving as arbitrator in the case. Any arbitration shall take place in Sacramento, California if in person, or by electronic video conference (Zoom or similar) if

the latter is agreed to by both parties. The provisions of this section may be enforced by any Court of competent jurisdiction, and the party seeking enforcement shall be entitled to an award of all costs, fees, and expenses, including attorneys' fees, to be paid by the party against whom enforcement is ordered. Any mediation or arbitration shall take place in Sacramento, California.

12. ATTORNEYS' FEES AND VENUE. If an action at law or in equity is necessary to enforce the required mediation and/or arbitration in paragraph 10 above, the prevailing party shall be entitled to recover its reasonable attorneys' fees and costs in addition to any other reasonable relief to which it may be entitled. With respect to any such action or proceeding, the parties agree and submit to the jurisdiction and venue of the appropriate court in the County of Sacramento, State of California.

13. GOVERNING LAW. This Agreement and any mediation or arbitration shall be subject to, construed, enforced and governed by the laws of the State of California.

By signing below, the undersigned REGIONAL CENTER represents that the statements made above are true and correct, and that it understands the foregoing agreement and agrees to abide by the terms and conditions herein.

Date: _____ REGIONAL CENTER name: _____

Signature of REGIONAL CENTER Board President, with authorization
from the REGIONAL CENTER Board of Directors

Print name of REGIONAL CENTER Board President

Telephone number(s)

Email Address(es)

Date: _____

Membership APPROVED by ARCA _____

Membership NOT APPROVED by ARCA _____

Signature of ARCA Board Officer

Print name and title of ARCA Officer

Congratulations to Jane for winning as Non-Profit Leader!



Regional Center Performance Measures (RCPM)

November 15, 2023

Agenda

- RCPM Overview
- DDS Vision and Measure Areas of Focus
- Outcomes of RCPM
- WRC Implementation and Tracking of Measures

RCPM Overview

- The Budget Act of 2021 allowed funding for DDS to work with stakeholders and regional centers to establish a performance improvement program with fiscal incentives for regional center operations to meet specified benchmarks and improvement measures. The initial funding was focused on reducing caseload ratios.
- WIC 4620.5 required DDS to convene a workgroup to make recommendations to the department for the development of standard performance improvement indicators and benchmarks to incentivize high quality regional center operations.

RCPM Overview

- DDS and the RCPM Workgroup developed performance incentives and measures to promote improvements in client outcomes and regional center performance.
- The RCPM program has six focus areas. Each focus area has one or more performance measures tied to specific desired outcomes, with corresponding performance targets and incentives. Incentives can be monetary or recognition.
- VISION—FOCUS AREA—OUTCOME—MEASURE—INCENTIVE
- Each performance measure and incentive is an opportunity for regional centers to demonstrate performance above the minimum expectations established through statute or regulation.

RCPM Overview

- DDS issues directives to regional centers with instructions for implementation and reporting requirements.
- Implementation began in FY 22/23 with Phase 1.
- Some measures in Phase 1 required deliverables from the regional center and others were still in the capacity building phase.
- Phase 2 began in FY 23/24. DDS Directives for Phase 2 have not yet been released.

DDS Vision and Measure Areas of Focus

With input from the consumer and stakeholder communities, DDS has defined a vision and six measurement priorities for both RCs and providers to guide the development of measures for FY 2022-2025:

California Department of Developmental Services Vision

*People with intellectual and developmental disabilities experience **respect** for their culture and language preferences, their choices, beliefs, values, needs, and goals, from a **person-centered** service system made up of a network of community agencies that provide **high quality, outcome-based** and **equitable services**.*

Supporting Regional Center Performance Measurement Priorities to Advance Vision

Early Start

Employment

Equity and Cultural Competency

Individual and Family Experience and Satisfaction

Person-Centered Services Planning

Service Coordination and Regional Center Operations

Supporting Provider Quality Incentive Program Measurement Priorities to Advance Vision

Early Intervention

Employment

Informed Choice and Satisfaction

Prevention and Wellness

Service Access

Workforce

Outcomes of Regional Center Performance Measures

Focus Area	Outcome Desired
Early Start	<ul style="list-style-type: none">• Children and families have timely access to Early Start services to minimize the impact of developmental delays• Children who are eligible for Early Start are identified and enrolled in a timely manner
Employment	<ul style="list-style-type: none">• People who want a job have a job, and employment services help people get and keep jobs that maximize their skills and interests
Equity and Cultural Competency	<ul style="list-style-type: none">• Regional Center staff communicate with individuals they support in the individual's preferred spoken language• All individuals and families supported by Regional Centers experience service coordination that respects their culture
Individual and Family Experience and Satisfaction	<ul style="list-style-type: none">• Individuals served by Regional Centers, including families, are listened to by the RC and are satisfied with services delivered by RC staff

*Slide copied from 2/15/23 DDS RCPM Workgroup Presentation

Outcomes of Regional Center Performance Measures

Focus Area	Outcome Desired
Person-Centered Services Planning	<ul style="list-style-type: none">• People who receive Regional Center services have person-centered service plans• Regional Center Service Coordinators demonstrate person centered planning skills
Service Coordination and Regional Center operations	<ul style="list-style-type: none">• People who receive Regional Center services have choice of service vendors to meet their needs and preferences.• Individuals and families served by Regional Centers receive service authorization in a timely manner.• Service Coordinators demonstrate the knowledge and skills necessary to successfully meet the needs of individuals and families served by the Regional Center.• Individuals and families who apply to the Regional Center for services are treated with respect and Regional Center Intake procedures are equitable.

WRC Implementation and Tracking of Measures

- Tracking Document
- Action Items for Implementation
- Collaboration and Reporting



Regional Center Performance Measures
Recognition and Payment Amounts by Measure and Regional Center
Phase I: Fiscal Year 2022-2023



	EARLY START <u>(Child Find and Identification)</u>		EMPLOYMENT <u>(Participation in CIE)</u>	EQUITY & CULTURAL COMPETENCY <u>(Linguistic Diversity)</u>		PERSON-CENTERED SERVICES PLANNING <u>(SC Facilitation Skills)</u>
	Child Find Plan	Percent Served (Birth to 3)	Competitive Integrated Employment Placements	Bilingual Staff Survey	CMF Update	PCP Trainer(s)
	★	◇	<i>Pending</i>	★	★	★ ★ ★
	★	★		★	★	★ ★ ★
	★	★		★	★	★ ★ ★
	★	★		★	◇	★ ★ ★
	★	★		★	★	★ ★ ★
		◇		★	★	★ ★
	★	★		★	★	★ ★ ★
	◇	◇		★	★	
	★	★		★	★	★
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	★	★		★	★	★ ★ ★
	★	★		★	★	★ ★ ★
	★	★		★	★	★ ★ ★
	★	★		★	★	★ ★ ★
WRC	★	★		★	★	★ ★ ★
	<i>Child Find Plan submitted with required information</i>	<i>Percentage of infants identified as eligible (Indicators 5 & 6 of Early Start Local Performance Report)</i>	<i>Achieved number of 30-day CIE placements that meets or exceeds the RC's higher performance target: \$75,000</i> <i>Exceeds performance target by 10% or more: \$50,000</i>	<i>Completion of bilingual staff survey</i>	<i>Update of Client Master File for 100% of individuals served</i>	<ul style="list-style-type: none"> • One certified Person-Centered Plan Facilitation Trainer for every 10,000 people on RC average monthly caseload: \$70,000 • One additional trainer: \$15,000 (\$85,000 total) • Two or more additional trainers: \$30,000 (\$100,000 total)
				<i>If both measures met: Low-size RC: \$60,000 Mid-size RC: \$90,000 High-size RC: \$120,000</i>		



Successfully met measure (some focus areas have additional incentives above the standard)



Partially met measure



Participated but did not meet measure

(blank)

Did not participate



WESTSIDE
REGIONAL CENTER

COVID/FLU VACCINE EVENT

Thursday, November 16, 2023

12:00 p.m. - 3:30 p.m.

Westside Regional Center
5901 Green Valley Circle
Culver City, CA 90230
UPPER PARKING LOT

Individuals, families, providers, and staff are all invited to our COVID/Flu vaccine event!

We will be offering the annual flu vaccine as well as the annual, updated Moderna vaccine.

**Please pre-register
for the event using
the QR code**

On-site registration
will also be available



Contact TomK@WestsideRC.org for more information

WRC Political Action Committee

October 2023 aka Disability Employment Awareness Month

Joined by the California Policy Center for Intellectual and Developmental Disabilities (CPCIDD)

- The California Policy Center for Intellectual and Developmental Disabilities (CPCIDD) is a non-partisan think tank established to inform, support, and improve upon statewide policies that impact the lives of people with intellectual and developmental disabilities. The Center's focus is to identify priorities and challenges within the IDD community and provide policy recommendations based on objective, evidence-based research, data, and policy analysis to help inform the community, as well as the policymaking process.
- www.cpcidd.org

CA Legislature

- Governor has until October 14, 2023 to sign/veto 900+ bills
 - Newsom vetoes around 18% of all bills
 - Look out for AB 248 - eliminates outdated terminology for developmentally disabled in state documentation
- Legislature is adjourned for 2023, will resume Jan 2024
- Need to emphasize rate reform, DSPs still paid \$16-20 as CA minimum wages rise for other workers
 - https://www.bakersfield.com/opinion/community-voices/community-voices-the-silent-struggle-of-service-providers-in-california/article_40397a8e-66e5-11ee-a982-97eb9dd4cf7f.html

Resources

- Rev Up
 - Voting resource for disabled people
- California State Non-Profit Security Grant Program
 - <https://www.caloes.ca.gov/grant-announcement/2023-24-california-state-nonprofit-security-grant-program-csmsgp-rfp/>

Federal News

- Laphonza Butler appointed as Sen. Diane Feinstein's replacement from 2023 to 2024
 - unknown if she'll join the primary with Katie Porter, Adam Schiff, Barbara Lee
- Speaker of the House of Representatives is vacant after Kevin McCarthy voted out after avoiding government shutdown by working with Democrats
 - Possible replacements include Steven Scalise and Jim Jordan (unfriendly to ID/DD)
- Supreme Court will hear ADA case to see if people can sue for violation of ADA when not directly experiencing barrier to access (case revolves around hotel accommodations on website and ADA "testers")

Bills With Operational Impacts – 2023



Every year, ARCA compiles a list of bills signed into law that may affect the work of regional centers and service providers as businesses operating in California. This list is not exhaustive, and is only meant to provide a basic sense of the potential impacts, not a thorough legal analysis. Unless otherwise specified, these changes to state law will take effect January 1, 2024.

New Laws

[AB 12](#) (Haney) – Rent security deposits – Starting July 2024, landlords may not request a security deposit valued over one month's rent.

[AB 489](#) (Calderon) – Workers' Compensation – Workers' comp payments were, through a 2019 pilot program, allowed to be made via prepaid cards instead of by check, with the worker's consent. This included both temporary and permanent disability indemnity payments. The program was due to expire in 2023, but got a one-year extension last year. This new law pushes that sunset date out to January 1st, 2025.

[AB 1572](#) (Friedman) – Watering nonfunctional turf – For commercial, industrial, and certain residential properties, the use of potable (drinkable) water for irrigating non-functional turf (think decorative grass strips) will be forbidden. Does not apply to single-family homes, but will apply to certain apartments, places with homeowners' associations, and other developments.

[SB 365](#) (Wiener) – Employment arbitration – Appealing an order related to arbitration will no longer put a hold on court proceedings.

[SB 461](#) (Wahab) – Personal holiday leave and religious/cultural observance – State employees will be allowed to use up to 8 hours of personal holiday credit for purposes of religious or cultural observances.

[SB 497](#) (Smallwood-Cuevas) – Employee protections and retaliation – If an employee pursues legal remedy (including filing various claims with state agencies) related to their rights, and an employer acts against them within 90 days, there will be a rebuttable presumption that the act was retaliatory.

[SB 525](#) (Durazo) – Health care minimum wage – The minimum wage for various health care workers will, on various stepped timelines and for distinct groups of care facilities, rise to \$25/h, and then go up annually at the lesser of the inflation rate or 3.5%. This includes certain skilled nursing facilities and residential care facilities for the elderly. For example, SNF employees' minimum wage will go to \$21/h in June 2024, then \$23/h in 2026, then \$25/h in 2028. A separate but linked calculation will also cover salaried employees.

[SB 553](#) (Cortese) – Workplace safety – Starting July 1, 2024, employers will have to develop a workplace violence prevention plan and incident log.

[SB 616](#) (Gonzalez) – Paid sick leave – Among other things, this will require employers to offer (most) employees at least five days of paid sick leave a year, up from the current three. Includes In-Home Supportive Services.

[SB 700](#) (Bradford) – Cannabis use – With a very small number of exceptions, this will prohibit employers from enquiring about off-the-job or pre-employment cannabis use. Does not affect existing drug testing laws.

Bills With Operational Impacts – 2023



Other Policy/Legal Changes of Note

[Minimum wage increase](#) (Dept. of Industrial Relations) – Starting January 1, 2024, the minimum wage in California will increase to \$16.00/h for all employers. This does not supersede any higher [local minimum wage](#).

A First District Court of Appeal ruling has held employers liable for certain work-from-home expenses. The case is [Thai et al v. IBM](#), and may be appealed to the state Supreme Court.

Pending final approval, the Workers' Compensation Insurance Rating Bureau will [begin including COVID](#) in the metrics used to form the experience rating calculation (x-mod) of businesses, starting September 1, 2024.

SPAC Meeting

October 17, 2023

Jane Borochoff

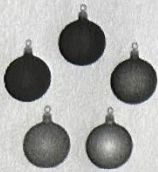
- Welcome

Andy

- Work Assessment Group
 - Recruiting WRC recipients with demo-diverse backgrounds to participate starting in January to obtain feedback from younger clientele regarding services for development and be better prepared for going through the school system.
 - Meet at least once/semester. Will also do a few in-person public meetings at High Schools.
 - Will post and update via social media
- DSP Training Stipend – conversation covered:
 - How to access the ARCA learn system
 - DSP's can take up to two training classes for reimbursement
 - Stipend is \$775 - \$625 for DSP; \$150 for Vendor; pay your DSPs via payroll
 - Proof of completion sent to WRC
- Vendor Fair
 - Current vendor fair is full
 - Next Vendor Fair is scheduled for February; signups are open
- Rate Model Implementation
 - Next phase is January 2024
 - Some vendors may see changes to their service codes

NOVEMBER SELF DVOCACY CALENDAR

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
		1.	2. TRAVEL CLUB WESTFIELD FOX HILL MALL 6000 SEPULVEDA BLVD CULVER CITY (Cross St Slauson Ave) (MEET BY POPEYES CHICKEN) GET ACCESS IN FRONT OF MACY'S) 4:30PM-6:30PM	3. Friendship Network PUBLIC RELATION @ STARBUCKS 1250 S LA BREA AVE LOS ANGELES (CROSS STREET Dockweiler) 4:30PM -6:30PM
6. INDEPENDENT GROUP @ Yoshinoya 5495 Sepulveda Blvd. Culver City (Cross St. Berryman Ave) 4:30PM-6:30PM	7. Movies @ Howard Hughs Center 6081 Center Dr. LA (Cross St. Sepulveda Blvd.) Meet at 4PM Until choice of movie is over	8.	9. SCDD Leadership Training ZOOM CALL 1PM -3PM	10. WELLNESS GROUP Flame Broiler 10758 Jefferson Blvd. Culver City (Cross St. Berryman Ave) 4:30PM-6:30PM
13. Voter's Registration Guest Speaker Wesly Witherspoon @ Burger King 10812 Jefferson Blvd 4:30PM-6:30PM (CROSS St Cota Ave)	14 POLITICAL ACTION ZOOM 5PM-6PM	15. WRC BOARD MEETING (REGISTER FOR THE BOARD) 6:30PM-8PM	16. African American Black Families Support group Register Via Zoom 6:30PM-8:00PM	17. The Shakers @ ONO HAWAIIAN BBQ 10814 JEFFERSON BLVD CULVER CITY (CROSS STREET COTA ST) 4:30PM-6:30PM
20.	21. The GO- GETTERS The Habit 1410 Redondo Beach Gardena (Cross St Normandie Ave) 4:30PM-6:30PM	22.	23.	24.
27. WESTFIELD FOX HILL MALL 6000 SEPULVEDA BLVD (Cross St Slauson Ave) 4:30PM -6:30PM CULVER CITY (MEET BY POPEYES CHICKEN) GET ACCESS IN FRONT OF MACY'S)	28. CAC @ EL POLLO 5529 SEPULVED BLVD CULVER CITY (CROSS ST BERRYMAN AVE) 4:30 PM-6:30PM	29. MOVERS @ HAMBURGER HABIT 11223 NATIONAL BLVD LOS ANGELES (CROSS STREET Sepulveda Blvd). 4:30PM-6:30 PM	30.	



**6TH ANNUAL
CONSUMER ADVISORY COMMITTEE
HOLIDAY PARTY**

**WHERE: Westside Regional Center
CULVER CITY, CA 90230**

**WHEN: Friday,
DECEMBER 15th, 2023**

Time: 4PM-8PM

"Respond if you Please."

**Esther Kelsey
424-447-4175**



**OR
Linda Butler
@**

310-258-4245

Please arrange your own transportation

