



# WESTSIDE REGIONAL CENTER

## Client Services Committee Meeting

### MINUTES

Wednesday, June 28, 2023 • 4:00 p.m.

Via Zoom – Hybrid

\* Attended meeting via Zoom

#### Attendees:

Jane Borochoff	Martha Thompson	Esther Kelsey
Cesar Garcia	Candace Hein	Natasha Lopez *
Vanda Yung	Myriam Garcia	Michael Nelson *
Adrianna Madrigal	Linda Butler	Wakelin McKneel *
Niashia Gonzalez	Andy Ponce	
Philomena Morais	Kenny Lorenzo	

Vanda Yung, Chair of the Committee, called the meeting to order at 4:06 p.m. There were no minutes or agenda from the June meeting. Cesar Garcia, Director of Client Services, let the committee know we will have an agenda and minutes by the August meeting.

Cesar Garcia started the meeting by addressing the committee about how we just wrapped up our update of the daycare service standards. This was presented to the Board at the last Board meeting where the draft was approved. This has been submitted to the DDS and is currently awaiting their approval. This will allow us to better support the families in our community and allow us to fund for additional hours.

The suggestion was made by Mr. Garcia to consider updating Supported Day Services for adults and to look at our residential section. Mr. Garcia opened the floor for suggestions from the committee on what service standards they feel might need to be looked at. Myriam Garcia, Program Manager, stated she liked the idea of the adult day services.

Mrs. Garcia included that we are seeing a lot of requests for out of area vendors and suggested we add something in service standards for that.

Andy Ponce, Director of Community Services, spoke on the bigger impact this is having. Mr. Ponce stated we've been going through day programs phase 1 & 2. A lot of day program vendors have been seeing gradual rate increases. According to our dialogue with DDS, they will be putting out the statewide service expectations with rate increases by fall. They will be changing the minimum requirements, and rates will be broken down. Some vendors will potentially be making a 30% - 40% increase. This is going to impact service providers. It is hard to plan for this because nobody has information. Residential will not have such a huge impact. Mr. Ponce explained how the rate model works. He indicated that we can go on the DDS website to pull any Regional Center rate model and see what benchmarks are for every service we use. DDS wants to review all workbooks before we close on the rate model implementation July of next year.

Cesar Garcia asked Vanda Yung, with everything said, if it is the consensus of the group that the next item we address should be adult Supported Day Services. Vanda Yung answered "yes." Mr. Garcia indicated we will work with staff on this and present it to the group at the next meeting.

The meeting held today, June 28, 2023, is to be considered the July meeting. The Client Service Committee has been meeting every first Wednesday of the month from 4:00 p.m. – 5:00 p.m. Moving forward – the meetings will be held on the first Tuesday of the month from 5:00 p.m. – 6:00 p.m. Next meeting will be held August 1, 2023.

Vanda Yung, Committee Chair (Motion) to approve continuing with hybrid meetings. Wakelin McKneel, Board Member, seconded the motion. All were unanimously in favor. The motion was passed.

Vanda Yung informed the Committee that she will no longer be the Committee Chair. As of July, Wakelin McKneel will be taking over as Committee Chair. She also let the Committee know Adrianna Madrigal, Board Member, will no longer be on the Client Services Committee as she is moving to another committee.

The Committee meeting was adjourned by Cesar Garcia at 4:48 p.m.