



To: Board of Directors

Date: May 16, 2022

Committee Schedule and Agenda for the WRC Board of Directors Meeting, **Wednesday, May 18, 2022.**

I am attaching the Agenda for the **May 18, 2022, Board of Directors Special Meeting which will be held virtually on Zoom Webinar.**

*All Board of Directors will receive a link inviting you to be a panelist at the May 18, 2022 meeting. On the day of Board meeting, please click on your link to ensure you join the meeting as a panelist (speaker). This link is unique to you and should not be shared with anyone else.

All members of the public who wish to attend the meeting should follow these instructions to register:

1. Sign up for a free Zoom account if they have not already done so:
<https://zoom.us/signup>
2. Click on this link to register to attend the meeting:
https://westsiderc-org.zoom.us/webinar/register/WN_0L0OoSp0RQCMK7Le08sFpg
Attendees will be asked for their name and email address.
 - i. This is so we can take attendance instead of using a sign-in sheet.
Webinar ID: 813 0165 3892 PASSWORD: 318863
Attendees will receive an email with a link to join the meeting.
3. On the day and time of the meeting, attendees should click the link to join and enter the password.
 - i. Spanish interpretation will be available upon entering the meeting.

The public session Call to Order is scheduled for 6:30 PM. Much of the work of the Board is done in the WRC various committees, including Finance, Political Action, Client Services, and others. Your participation is needed and welcomed.

The following Committees are scheduled to meet:

Committee Name	Date & Time	*Location
Client Services Committee	June 1st , 4:00pm	ZOOM Video Conference
Consumer Advisory Committee	Daily Check-in Call	Conference Call
Finance Committee	June 8 th , 5:00pm	ZOOM Video Conference
Political Action & Outreach Committee	June 14 th , 5:00pm	ZOOM Video Conference
Self-Determination	TBD	WRC Boardroom
Service Provider Advisory Committee	June 21 th , 10:30am	ZOOM Video Conference
Strategic Planning Committee	TBD	ZOOM Video Conference
Board Development Committee	TBD	ZOOM Video Conference



WESTSIDE
REGIONAL CENTER

BOARD OF DIRECTORS SPECIAL BOARD MEETING

COASTAL DEVELOPMENTAL SERVICES FOUNDATION

5901 GREEN VALLEY CIRCLE, SUITE 320

CULVER CITY, CA 90230

WEDNESDAY, May 18, 2022

6:00PM - CLOSED SESSION

6:30PM - PUBLIC SESSION

Zoom Meeting

AGENDA

1. 'Closed' Session

4663 (a) (2) (3) (5)

'Appointment, employment, evaluation, of performance or dismissal of a Regional Center employee'. 'Pending litigation'. Pursuant to Welfare and Institutions Code 4660.

2. Public Session Call to Order

- Welcome
- Mission Statement
- Roll Call of Board Members in Attendance
- Establishment of Quorum

David Wyles

3. Code of Conduct

David Wyles

4. Public Comment on Agenda Items

5. APPROVAL OF 2020 PERFORMANCE YEAR-END REPORT

David Wyles - ACTION

6. APPROVAL OF 2021 PERFORMANCE CONTRACT

David Wyles - ACTION

7. APPROVAL OF 2022 PERFORMANCE CONTRACT

David Wyles - ACTION

8. Chairperson's Report

David Wyles

9. Adjournment - ACTION

David Wyles

Pursuant to California Welfare and Institutions Code 4660 (c), time shall be allowed for public input on all all properly noticed agenda items prior to board action on that Item”.

THE NEXT (ANNUAL) BOARD MEETING WILL BE WEDNESDAY, June 8, 2022, at 6:30pm

Committed To Providing Support And Services To People With Developmental Disabilities



Mission Statement

It is WRC's mission to support people with developmental disabilities, their families, and communities of choice by facilitating access to person-centered, culturally responsive services and resources.

**WESTSIDE REGIONAL CENTER
BOARD OF DIRECTORS**

MEETINGS CODE OF CONDUCT

Business etiquette is essential to a well-run, successful meeting. Everyone who attends WRC Board Meetings agrees to:

Understand and promote collaboration by allowing for a productive, safe and welcoming environment;

Treat everyone with respect and consideration;

Allow for open and inclusive discussions that do not demean, discriminate or harass others;

Refrain from using discriminatory or demeaning language or language that could be considered bullying, threatening or intimidating;

Critique ideas and suggestions but not individuals;

Respect the responsibility and authority of the Board Chair in preserving order and decorum; and

Avoid disrupting others when speaking and waiting for the Board Chair to determine the next speaker(s).

If after being warned anyone's actions violate this Meetings Code of Conduct, they may be asked to leave the meeting by the Board Chair.

Board Meetings Code of Conduct was Adopted on June 3rd, 2020.

Westside Regional Center

Mary Lou Weise-Stusser, Interim Executive Director
5901 Green Valley Circle, Suite 320,
Culver City, CA 90230
Phone: (310) 258-4000 • Fax: (310) 649-1024
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www.westsiderc.org



WESTSIDE
REGIONAL CENTER

Spring 2021

Performance Report for Westside Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Westside Regional Center (WRC) we served about 9,130 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At WRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in :

1. WRC has no children living in large facilities.
2. WRC has fewer individuals residing in developmental centers.
3. WRC has increased the number of adults who live in home settings.
4. WRC passed our DDS Audit and met our vendor audit requirements.
5. WRC improved and increased the number of CDER and ESR reports.

But, we still need to improve in:

1. Meeting our Intake and Assessment Timelines.
2. Decreasing the disparity in our POS data

We hope this report helps you learn more about WRC. If you have any questions or comments, please contact us!

This report is a summary. For more information about the regional center, please go to: www.westsiderc.org

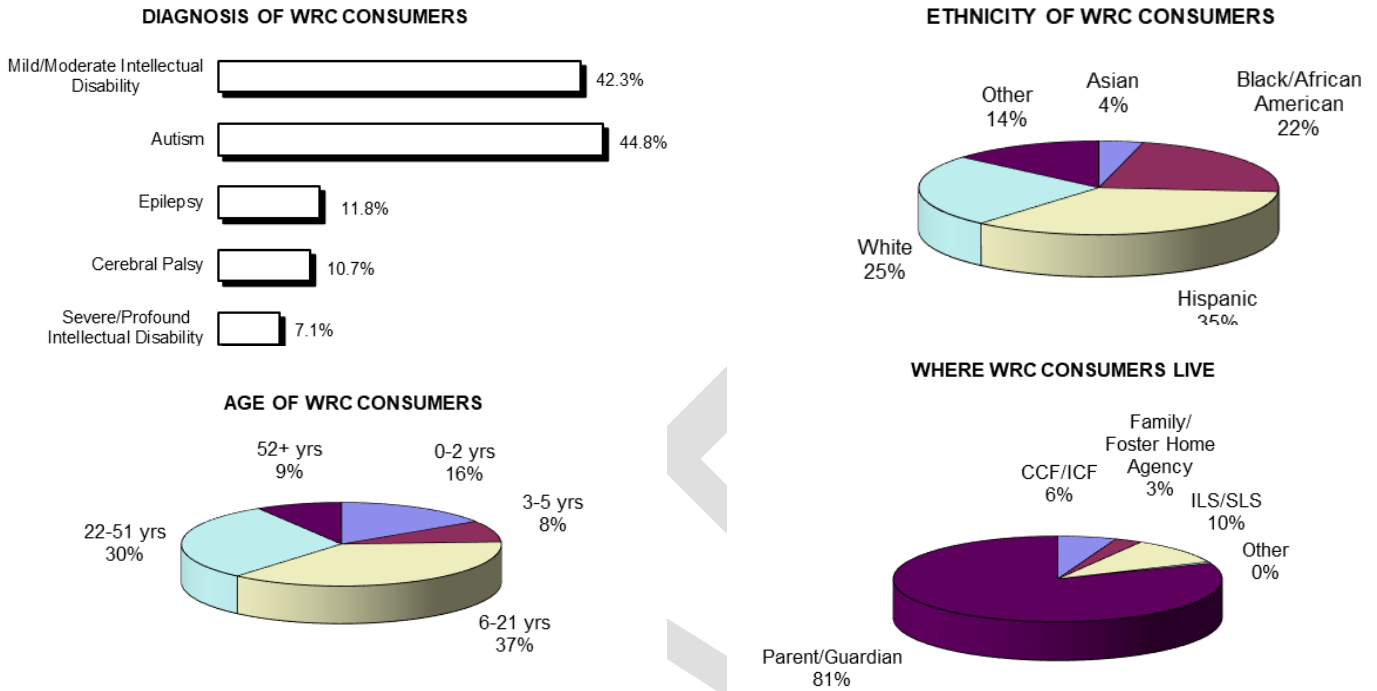
Or contact <Mary Lou Weise-Stusser> at <(310) 258-4042

Director, Westside Regional Center

Summary Performance Report for Westside Regional Center, Spring 2021

Who uses WRC?

These charts tell you about who WRC consumers are and where they live.



How well is WRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how WRC was doing at the end of 2019, and the second column shows how WRC was doing at the end of 2020.

To see how WRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2019		December 2020	
	State Average	WRC	State Average	WRC
Fewer consumers live in developmental centers	0.08%	0.10%	0.07%	0.03%
More children live with families	99.44%	99.79%	99.51%	99.78%
More adults live in home settings*	80.84%	86.98%	81.71%	87.36%
Fewer children live in large facilities (more than 6 people)	0.04%	0.02%	0.04%	0.00%
Fewer adults live in large facilities (more than 6 people)	2.15%	0.73%	1.92%	0.67%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did WRC meet DDS standards?

Read below to see how well WRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Not Met	Not Met (see note 4)*
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis).	96.07%	98.52%
Intake/Assessment timelines for consumers age 3 or older met	94.25%	91.40%
IPP (<i>Individual Program Plan</i>) requirements met	98.67%	N/A
IFSP (<i>Individualized Family Service Plan</i>) requirements met	83.4%	90.4%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period. 4) Qualified opinion expressed in CPA report.

*WRC recently received a Qualified opinion in our last independent audit. The audit was conducted utilizing "General Accounting Processes". However, CalPers utilizes "other accounting process" thus generating the Qualified opinion. .

How well is WRC doing at getting consumers working?

The chart below shows how well WRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period			
	CA	WRC	CA	WRC
Consumer Earned Income (Ages 16 and above): Data Source: Employment Development Department	Jan through Dec 2018		Jan through Dec 2019	
Quarterly number of consumers with earned income	27,526	769	28,170	773
Percentage of consumers with earned income	16%	17%	16%	17%
Average annual wages	\$10,317	\$13,207	\$11,327	\$14,228
Annual earnings of consumers compared to people with all disabilities in California Data Source: Cornell University Disability Status Report	2018		2019	
	\$47,600		Data not available*	
National Core Indicator Adult Consumer Survey	July 2014-June 2015		July 2017-June 2018	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	26%	29%	41%
Paid Internship Program Data Source: Paid Internship Program Survey	2018-19		2019-20	
	CA Average	WRC	CA Average	WRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9	10	8	5
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	13%	8%	9%	13%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$12.45	\$13.02	\$13.31	\$13.24
Average hours worked per week for adults who participated in a Paid Internship Program	17	10	16	9
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$12.76	\$13.36	\$13.52	\$14.60
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	18	21	16
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	27	7	22
	\$1,250	39	19	28
	\$1,000	43	22	34

*The Cornell University 2019 Disability Status Report was not available at the time that this report was finalized.

How well is WRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20
Birth to 2	Consumers	0%	0%	5%	5%	12%	12%	37%	38%	0%	0%	27%	25%	19%	19%
	Expenditures	0%	0%	6%	6%	12%	11%	36%	38%	0%	0%	26%	27%	21%	18%
3 to 21	Consumers	0%	0%	5%	5%	20%	20%	39%	40%	0%	0%	21%	20%	14%	15%
	Expenditures	0%	0%	5%	4%	24%	24%	32%	34%	0%	0%	25%	25%	13%	13%
22 and older	Consumers	0%	0%	5%	5%	29%	29%	27%	28%	0%	0%	32%	31%	8%	8%
	Expenditures	0%	0%	4%	5%	28%	29%	20%	21%	0%	0%	39%	38%	8%	8%

Per capita purchase of service expenditures by individual's primary language (for languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2018-19	2019-20	2018-19	2019-20
English	8,571	8,930	\$21,022	\$23,498
Spanish	1,913	1,990	\$13,407	\$15,093
Farsi (Persian)	54	55	\$49,786	\$57,019

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	18-19	0	2	0	0%	40%	0%
	19-20	0	2	0	0%	33%	0%
Asian	18-19	0	46	15	0%	21%	9%
	19-20	1	45	19	1%	20%	10%
Black/African American	18-19	6	218	62	2%	24%	6%
	19-20	5	189	63	2%	19%	6%
Hispanic	18-19	6	503	79	1%	29%	8%
	19-20	12	493	91	1%	24%	9%
Native Hawaiian or Other Pacific Islander	18-19	0	5	0	0%	56%	0%
	19-20	0	5	0	0%	50%	0%
White	18-19	6	275	83	1%	27%	7%
	19-20	6	234	83	1%	23%	7%
Other Ethnicity or Race	18-19	4	163	29	1%	29%	10%
	19-20	3	178	27	1%	24%	9%
Total	18-19	6	1,212	268	1%	27%	7%
	19-20	27	1,146	283	1%	23%	7%

Want more information?

To see the complete report, go to: www.westsiderc.org

Or contact Dr. Tom Kelly at **(310) 258-4171**

Westside Regional Center

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Spring 2022

Performance Report for Westside Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Westside Regional Center (WRC) we served about 9,310 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At WRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in developing resources so that children could live in small settings or with family; supporting adults to live in home settings; increasing our timeliness with Intakes and completing CDER reports. But we still need to improve in IFSP development and increasing employment options.

WRC's employment activities were severely impacted by the COVID 19 Pandemic. WRC is starting to see increases in employment among the individuals we support in 2022.

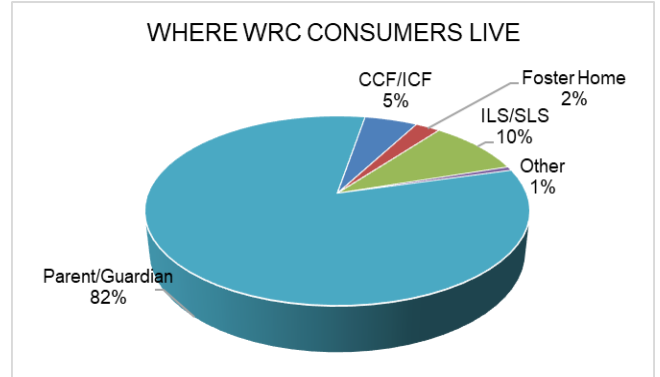
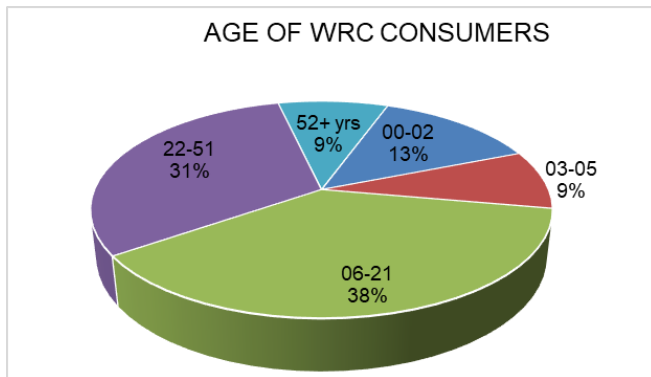
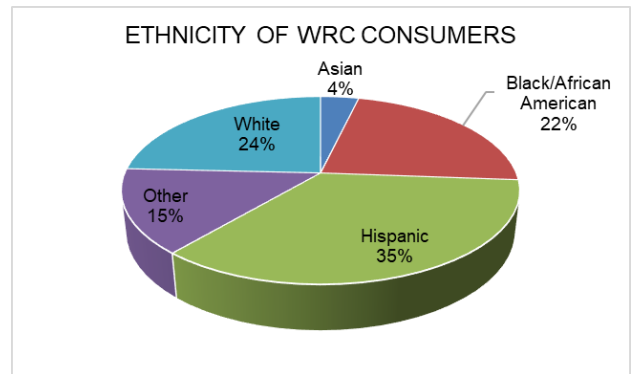
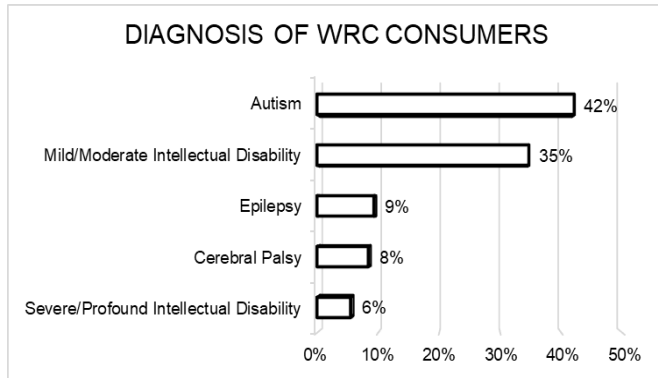
We hope this report helps you learn more about WRC. If you have any questions or comments, please contact us!

This report is a summary. For more information about the regional center, please go to: www.westsiderc.org or contact Mary Lou Weise-Stusser, Director of Community Services at Westside Regional Center **(310) 258- 4000**.

Sincerely,
Jane Borochoff
Executive Director
Westside Regional Center

Who uses WRC?

These charts tell you about who WRC consumers are and where they live.



How well is WRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how WRC was doing at the end of 2020, and the second column shows how WRC was doing at the end of 2021.

To see how WRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2020		December 2021	
	State Average	WRC	State Average	WRC
Fewer consumers live in developmental centers	0.07%	0.03%	0.06%	0.04%
More children live with families	99.51%	99.78%	99.58%	99.83%
More adults live in home settings*	81.71%	87.36%	82.50%	87.90%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.03%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.92%	0.67%	1.78%	0.65%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living

Summary Performance Report for Westside Regional Center, Spring 2022

Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did WRC meet DDS standards?

Read below to see how well WRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Not Met (see note 4)	Not Met (see note 4)
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis).	98.52%	98.68%
Intake/Assessment timelines for consumers age 3 or older met	91.40%	97.58%
IPP (<i>Individual Program Plan</i>) requirements met	98.67%	96.76%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	90.4%	91.7%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period. 4) Qualified opinion expressed in CPA report.

How well is WRC doing at getting consumers working?

The chart below shows how well WRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship.

17%

Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year:

Average hourly wage: \$14.87

Average Hours per week:13

Average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made

Average hours per week:22.75

Average wages:15.77

Total number of \$1000, \$1250 and \$1500 incentive payments made for the fiscal year.

30days

•\$1,000 = 8

•\$2,000 = 13

6 months

•\$1,250 =1

•\$2,500 = 11

12months

•\$1,500= 5

•\$3,000 =2

Measures	Measurement Methodology*	Planned Activities
Number and percent of clients, ages 16-64 with earned income. Statewide – 16.05.% WRC – 16.93%	Based on 2019 Employment Development Department (EDD) data-changes in number and percentage of consumers ages 16-64 with earned income as reported to EDD.	<ol style="list-style-type: none"> 1. Continue the monthly Supported Employment Roundtable. 2. Continue the CIE and PIP Technical Assistance Sessions that meet monthly 3. Continue annual National Disability Employment Awareness Month. 4. Continue networking with businesses in the area, e.g. Google, Activision, and Tender Greens Restaurants, etc. to develop employment opportunities for individuals served. 5. Continue the monthly Employment First Business Advisory Committee. 6. Continue Pathways to Employment Training. 7. Continue MOU with Local Planning agencies (partnership with School Districts and Department of Rehabilitation)
Average annual wages for clients age 16-64: Statewide -\$11,300 WRC - \$14,184	Based on 2019 EDD data – average annual wages as reported to EDD for consumers 16-64	<ol style="list-style-type: none"> 1. Continue the monthly Supported Employment Roundtable. 2. Continue the CIE and PIP Technical Assistance Sessions that meet monthly 3. Continue annual Career Fair

		<ol style="list-style-type: none"> 4. Continue networking with businesses in the area, e.g. Google, Activision, and Tender Greens Restaurants, etc. to develop employment opportunities for individuals served. 5. Continue the Employment First Business Advisory Committee that meets monthly. 6. Continue MOU with Local Planning agencies (partnership with School Districts and Department of Rehabilitation)
<p>Annual earnings of consumers ages 16-64 compared to people with all disabilities in CA. CA - \$56,600 - 2017 WRC - \$14,184 - 2018</p>	<p>Based on 2017 client wage data compared to 2017 Cornell Disability Statistics on people with all disabilities.</p>	<ol style="list-style-type: none"> 1. Continue the Supported Employment Roundtable that meets monthly 2. Continue the CIE and PIP Technical Assistance Sessions that meet monthly 3. Continue annual Career Fair 4. Continue networking with businesses in the area, e.g. Google, Activision, and Tender Greens Restaurants, etc. to develop employment opportunities for individuals served. 5. Continue the Employment First Business Advisory Committee that meets monthly.

		<p>6. Continue MOU with Local Planning agencies (partnership with School Districts and Department of Rehabilitation)</p>
<p>Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship. Baseline</p> <p><u>Calendar year 2021</u> 17%</p>	<p>0.06. – 2018 5.8% - 2019</p>	<ol style="list-style-type: none"> 1. Continue the Supported Employment Roundtable that meets monthly 2. Continue the CIE and PIP Technical Assistance Sessions that meet monthly 3. Continue annual Career Fair 4. Continue networking with businesses in the area, e.g. Google, Activision, and Tender Greens Restaurants, etc. to develop employment opportunities for individuals served. 5. Continue the Employment First Business Advisory Committee that meets monthly. 6. Continue MOU with Local Planning agencies (partnership with School Districts and Department of Rehabilitation)

<p>Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year. Baseline: \$13.02 per hour in 2018 7.2 hours per week in 2018</p> <p><u>Calendar year 2021:</u></p> <p>Average hourly wage: \$14.87 Average Hours per week:13</p>	<p style="text-align: center;">2019</p> <p style="text-align: center;">\$14.63 Average per hour wage 14.60 Average hours per week</p>	<ol style="list-style-type: none"> 1. Continue the Supported Employment Roundtable that meets monthly 2. Continue the CIE and PIP Technical Assistance Sessions that meet monthly 3. Continue annual Career Fair 4. Continue networking with businesses in the area, e.g. Google, Activision, and Tender Greens Restaurants, etc. to develop employment opportunities for individuals served. 5. Continue the Employment First Business Advisory Committee that meets monthly. 6. Continue MOU with Local Planning agencies (partnership with School Districts and Department of Rehabilitation
<p>Average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made. Baseline</p> <p><u>Calendar year 2021</u> Average wages:15.77 Average hours per week:22.75</p>	<p style="text-align: center;">December 2018</p> <p style="text-align: center;">Average Wages - \$13.00 per hour Average Hours Worked – 13.5 hours</p> <p style="text-align: center;">September 2019</p> <p style="text-align: center;">\$13.38 – Average Wage 14.66 – Average hours per week</p>	<ol style="list-style-type: none"> 1. Continue the Supported Employment Roundtable that meets monthly 2. Continue the CIE and PIP Technical Assistance Sessions that meet monthly 3. Continue annual Career Fair 4. Continue networking with businesses in the area, e.g. Google, Activision, and Tender Greens Restaurants, etc. to

		<p>develop employment opportunities for individuals served.</p> <ol style="list-style-type: none"> 5. Continue the Employment First Business Advisory Committee that meets monthly. 6. Continue MOU with Local Planning agencies (partnership with School Districts and Department of Rehabilitation)
<p>Total number of \$1000, \$1250 and \$1500 incentive payments made for the fiscal year. Baseline</p> <p><u>Calendar year 2021</u></p> <p>30days</p> <ul style="list-style-type: none"> • \$1,000 = 8 • \$2,000 = 13 <p>6 months</p> <ul style="list-style-type: none"> • \$1,250 = 1 • \$2,500 = 7 <p>12months</p> <ul style="list-style-type: none"> • \$1,500 = 5 • \$3,000 = 2 	<p style="text-align: center;">December 2018</p> <p style="text-align: center;">Total Payment Made for:</p> <p style="text-align: center;">\$1000 – 5 payments \$1250 – 6 payments \$1500 – 3 payments</p> <p style="text-align: center;">September 2019</p> <p style="text-align: center;">Total Payments Made for:</p> <p style="text-align: center;">\$1000 – 36 \$1250 – 21 \$1500 – 8</p> <p style="text-align: center;">October 2020</p> <ul style="list-style-type: none"> • \$1000) = 26 • \$1250) = 18 • \$1500) = 14 	<ol style="list-style-type: none"> 1. Continue the Supported Employment Roundtable that meets monthly 2. Continue the CIE and PIP Technical Assistance Sessions that meet monthly 3. Continue annual Career Fair 4. Continue networking with businesses in the area, e.g. Google, Activision, and Tender Greens Restaurants, etc. to develop employment opportunities for individuals served. 5. Continue the Employment First Business Advisory Committee that meets monthly.

		<ol style="list-style-type: none"> 6. Continue MOU with Local Planning agencies (partnership with School Districts and Department of Rehabilitation).
<p>Percentage of adults who reported having integrated employment as a goal in their IPP.</p>	<p>Based on the 2017-2018 National Core Indicators (NCI) In-Person Survey – 29%</p>	<ol style="list-style-type: none"> 1. Continue the Supported Employment Roundtable that meets monthly 2. Continue the CIE and PIP Technical Assistance Sessions that meet monthly 3. Continue annual Career Fair 4. Continue networking with businesses in the area, e.g. Google, Activision, and Tender Greens Restaurants, etc. to develop employment opportunities for individuals served. 5. Continue the Employment First Business Advisory Committee that meets monthly. 6. Continue MOU with Local Planning agencies (partnership with School Districts and Department of Rehabilitation).

<p>Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship program.*</p>	<p>For calendar year 2021 4 individuals are in competitive integrated employment as a result PIP of the 23 PIPs.</p>	<ol style="list-style-type: none"> 1. Continue the Supported Employment Roundtable that meets monthly 2. Continue the CIE and PIP Technical Assistance Sessions that meet monthly 3. Continue annual Career Fair 4. Continue networking with businesses in the area, e.g. Google, Activision, and Tender Greens Restaurants, etc. to develop employment opportunities for individuals served. 5. Continue the Employment First Business Advisory Committee that meets monthly. 6. Continue MOU with Local Planning agencies (partnership with School Districts and Department. Of Rehabilitation
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How well is WRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21
Birth to 2	Consumers	0%	0%	5%	4%	12%	12%	38%	35%	0%	0%	25%	26%	19%	22%
	Expenditures	0%	0%	6%	4%	11%	11%	38%	36%	0%	0%	27%	28%	18%	21%
3 to 21	Consumers	0%	0%	5%	5%	20%	20%	40%	40%	0%	0%	20%	21%	15%	15%
	Expenditures	0%	0%	4%	5%	24%	24%	34%	34%	0%	0%	25%	23%	13%	14%
22 and older	Consumers	0%	0%	5%	5%	29%	29%	28%	28%	0%	0%	31%	30%	8%	8%
	Expenditures	0%	0%	5%	4%	29%	29%	21%	21%	0%	0%	38%	37%	8%	8%

Per capita purchase of service expenditures by individual's primary language (for languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2019-20	2020-21	2019-20	2020-21
English	8,836	8,935	\$23,748	\$27,040
Spanish	1,986	1,877	\$15,123	\$18,892
Farsi (Persian)	55	54	\$57,019	\$64,234

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	19-20	0	2	0	0%	33%	0%
	20-21	0	2	0	N/A	40%	0%
Asian	19-20	1	45	19	1%	20%	10%
	20-21	3	63	24	3%	27%	12%
Black/African American	19-20	5	189	63	2%	19%	6%
	20-21	5	253	82	2%	25%	7%
Hispanic	19-20	12	493	91	1%	24%	9%
	20-21	21	635	113	3%	32%	10%
Native Hawaiian or Other Pacific Islander	19-20	0	5	0	0%	50%	0%
	20-21	0	5	0	0%	71%	0%
White	19-20	6	234	83	1%	23%	7%
	20-21	10	314	109	2%	31%	9%
Other Ethnicity or Race	19-20	3	178	27	1%	24%	9%
	20-21	15	231	34	3%	32%	10%
Total	19-20	27	1,146	283	1%	23%	7%
	20-21	54	1,503	362	3%	30%	9%

Want more information?

To see the complete report, go to: www.westsiderc.org

Or contact Mary Lou Wiese-Stusser, Westside Regional Center at **(310) 258- 4000**

**Westside Regional Center Performance Contract 2022
Public Policy Outcomes 2022**

Public Policy Measures	State Average	WRC Baseline as of:	Planned Activities
Number and percent of RC caseload living in State Developmental Center (lower is better)	2020 .07%	October 2021 4 .03%	<ul style="list-style-type: none"> • Implement the proposed 2021-2022 Community Placement Plan/Community Resource Development Plan, which includes: <ul style="list-style-type: none"> ○ Develop 1 Step-Down Home ○ Develop one 10–12-unit Multi-Family Project. • Implement the 2021-2021 CPP/CRDP Plan upon approval. • Increase referrals to Westside START Team
Number and Percent of minors living with families (includes own family, foster family, and guardian). (higher is better)	2020 99.51%	October 2021 99.75% Children in foster care – 190 (4.15%) Children in home of parent/guardian – 4377 (95.60%) Total # 4578	<ul style="list-style-type: none"> • Continue to provide training for families in behavior management, toilet training & adaptive skill development. • Coordinate and provide technical assistance for the continued operation of support groups for parents, siblings, and other family members. • Continue and support the WRC Family Resource Center (FRC) that provides a library, assistance with issues such as IHSS, Support Groups, Educational Support, Sib Shops, and Parent to Parent support. • Continue to provide 24/7 Crisis Support Services through the CRP and CBT Programs and increase referrals to WRC START Team. • Assist families with supports through newly approved services, Camp, Social Recreation, Non-medical therapies and 3 yr.-17 yr. education supports...
Number and percent of adults living in home settings (includes independent and supported living, adult family home agency, and with parent) (higher number is better).	2020 81.71% Total of all living in ILS/SLS/FHA/ In Family Home	October 2021 ILS 466 (9.88%) SLS 454 (9.62%) FHA 24 (.50%) Family Home 3196 (67.76%) Total of ILS/SLS/FHA/Family Home 87.76%	<ul style="list-style-type: none"> • Work with approved NPO's to promote and maintain affordable housing. • Provide training for supported living service providers to promote client health and safety. • Provide training for parents of young adults in transition to adulthood and to parents of older adults regarding service and support options. • Review and improve current ILS/SLS modes of services. • ILS, SLS & AFHA will be the first level of review prior to out of home placement. • Increase the number of Adult Family Home options by increasing the number of AFHA • Continue to provide 24/7 Crisis Support Services through the CRP and CBT Programs and increase referrals to WRC START Team. • Implement new WRC Strategic Plan to increase awareness of living options and supports.
Number and percent of minors living in licensed homes serving greater than 6 (includes ICF/DDs, ICF/DDHs, IFC/DDNs, SNFs, and CCFs). (lower is better)	2020 0.04%%	October 2021 .00%	<ul style="list-style-type: none"> • Continue to provide training and information for families of minors regarding available living options. • Continue to increase referrals to Westside START Team to support children living in the family home • Provide families with on-line training and videos to support families with children living in the home. • Increase Westside START Team Referrals • Continue and increase support groups, sib-shops, and other support services

Compliance Measures
State Average 2010 WRC 2020

	State Average 2010	WRC 2020	Planned Activities
Unqualified independent audit with no material findings 2021	95.23%	No	<ul style="list-style-type: none"> • Continue generally accepted accounting principles. • Maintain good business practice. • Modification due to CalPERS GASB (Governmental Accounting Standards)
Substantial compliance with DDS fiscal audit	95.23%	100%	<ul style="list-style-type: none"> • Continue generally accepted accounting principles. • Maintain good business practices.
Operate within OPS budget	100%	100%	<ul style="list-style-type: none"> • Maintain monthly reporting Schedules to monitor OPS budget. • Continue operation budget planning, ongoing utilization review, and periodic adjustments as needed.
Certified to participate in Waiver	100%	100%	<ul style="list-style-type: none"> • Maintain compliance with Medicaid Waiver requirements.
Compliance with Vendor Audit per contract Article III Section 10	86%	100%	<ul style="list-style-type: none"> • Maintain compliance with contract.
Individuals with current CDER or ESR	2020 98.28%	2020 99.52%	<ul style="list-style-type: none"> • Continue to provide timely completion of CDER and ESR reports.
Intake/Assessment and IFSP timelines (0-2)	2020 94.91%	2020 91.40%	<ul style="list-style-type: none"> • Continue to provide timely completion of intake/assessment for clients under 3 years of age.
Intake/Assessment timelines, clients 3 and above	2019 97.56%	2020 91.40%	<ul style="list-style-type: none"> • Continue to provide timely completion of Intake/Assessment for clients 3 years of age and above
IPP Development (Welfare and Institutions Code requirements)	2019 99.05%	2020 98.67%	<ul style="list-style-type: none"> • Continue to comply with all requirements of the Welfare and Institutions Code for timely completion of individual/family service plans for clients receiving services under the Lanterman Act.
IFSP Development (Title 17 requirements)	2020 86.79%	2020 90.40%	<ul style="list-style-type: none"> • Continue to comply with all requirements of Title 17 for timely completion of individual/family service plans for infants and children receiving early intervention services.

Public Policy Outcomes: Measures Related to Employment

Measures	Measurement Methodology*	Planned Activities
<p>Number and percent of clients, ages 16-64 with earned income. Statewide – 13.51% WRC – 14.33%</p>	<p>Based on 2020 19 Employment Development Department (EDD) data-changes in number and percentage of consumers ages 16-64 with earned income as reported to EDD.</p>	<ol style="list-style-type: none"> 1. Continue regular meetings with Department of Rehabilitation including Supported Employment Roundtable. 2. Continue the CIE and PIP Technical Assistance Sessions for providers interested in adding CIE/PIP to program designs 3. Continue annual National Disability Employment Awareness Month. 4. Continue networking with businesses in the area, e.g., Google, Amazon, Restaurants, and other local business owners, etc. to develop employment opportunities for individuals served. 5. Continue the monthly Employment First Business Advisory Committee. 6. Continue Pathways to Employment Training. 7. Continue MOU with Local Planning agencies (partnership with School Districts and Department of Rehabilitation)
<p>Average annual wages for clients age 16-64: Statewide - \$11,592 WRC - \$14,172</p>	<p>Based on 2020 EDD data – average annual wages as reported to EDD for consumers 16-64</p>	<ol style="list-style-type: none"> 1. Continue regular meetings with Department of Rehabilitation including Supported Employment Roundtable. 2. Continue the CIE and PIP Technical Assistance Sessions for providers interested in adding CIE/PIP to program designs 3. Continue annual National Disability Employment Awareness Month. 4. Continue networking with businesses in the area, e.g., Google, Amazon, Restaurants, and other local business owners, etc. to develop employment opportunities for individuals served. 5. Continue the monthly Employment First Business Advisory Committee. 6. Continue Pathways to Employment Training. 7. Continue MOU with Local Planning

<p>Annual earnings of consumers ages 16-64 compared to people with all disabilities in CA. CA - \$56,600 - 2017 WRC - \$14,184 - 2018</p>	<p>Based on 2017 client wage data compared to 2017 Cornell Disability Statistics on people with all disabilities.</p>	<p>agencies (partnership with School Districts and Department of Rehabilitation)</p> <ol style="list-style-type: none"> 1. Continue regular meetings with Department of Rehabilitation including Supported Employment Roundtable. 2. Continue the CIE and PIP Technical Assistance Sessions for providers interested in adding CIE/PIP to program designs 3. Continue annual National Disability Employment Awareness Month. 4. Continue networking with businesses in the area, e.g., Google, Amazon, Restaurants, and other local business owners, etc. to develop employment opportunities for individuals served. 5. Continue the monthly Employment First Business Advisory Committee. 6. Continue Pathways to Employment Training. 7. Continue MOU with Local Planning agencies (partnership with School Districts and Department of Rehabilitation)
<p>Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship. Baseline: 0.06. - 2018 5.8% - 2019</p>	<p>14.3% - 2021</p>	<ol style="list-style-type: none"> 1. Continue regular meetings with Department of Rehabilitation including Supported Employment Roundtable. 2. Continue the CIE and PIP Technical Assistance Sessions for providers interested in adding CIE/PIP to program designs 3. Continue annual National Disability Employment Awareness Month. 4. Continue networking with businesses in the area, e.g., Google, Amazon, Restaurants, and other local business owners, etc. to develop employment opportunities for individuals served. 5. Continue the monthly Employment First Business Advisory Committee. 6. Continue Pathways to Employment Training. 7. Continue MOU with Local Planning

		agencies (partnership with School Districts and Department of Rehabilitation)
<p>Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year. Baseline:</p> <p>2018 \$13.02 Average per hour wage 7.2 Average hours per week</p> <p>2019 \$14.63 Average per hour wage 14.60 Average hours per week</p>	<p style="text-align: center;">2021 \$14.27 Average per hour wage 15.3 Average hours per week</p>	<ol style="list-style-type: none"> 1. Continue regular meetings with Department of Rehabilitation including Supported Employment Roundtable. 2. Continue the CIE and PIP Technical Assistance Sessions for providers interested in adding CIE/PIP to program designs 3. Continue annual National Disability Employment Awareness Month. 4. Continue networking with businesses in the area, e.g., Google, Amazon, Restaurants, and other local business owners, etc. to develop employment opportunities for individuals served. 5. Continue the monthly Employment First Business Advisory Committee. 6. Continue Pathways to Employment Training. 7. Continue MOU with Local Planning agencies (partnership with School Districts and Department of Rehabilitation)
<p>Average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made.</p> <p>Baseline</p> <p>2018 \$13.00 Average per hour wage 13.5 hours Average hours per week</p> <p>2019 \$13.38 Average per hour wage 14.66 Average hours per week</p>	<p style="text-align: center;">2021 \$15.25 Average per hour wage 24.69 Average hours per week</p>	<ol style="list-style-type: none"> 1. Continue regular meetings with Department of Rehabilitation including Supported Employment Roundtable. 2. Continue the CIE and PIP Technical Assistance Sessions for providers interested in adding CIE/PIP to program designs 3. Continue annual National Disability Employment Awareness Month. 4. Continue networking with businesses in the area, e.g., Google, Amazon, Restaurants, and other local business owners, etc. to develop employment opportunities for individuals served. 5. Continue the monthly Employment First Business Advisory Committee. 6. Continue Pathways to Employment Training. 7. Continue MOU with Local Planning

<p>Total number of \$1000, \$1250, and \$1500 incentive payments made for the fiscal year.</p> <p>Baseline December 2018 Total Payment Made for: \$1000 – 5 payments \$1250 – 6 payments \$1500 – 3 payments</p> <p>September 2019 Total Payments Made for: \$1000 – 36 \$1250 – 21 \$1500 – 8</p> <p>October 2020 \$1000 = 26 \$1250 = 18 \$1500 = 14</p>	<p style="text-align: center;">October 2021 \$1000 – 14 \$1250 – 11 \$1500 – 11</p>	<p>agencies (partnership with School Districts and Department of Rehabilitation)</p> <ol style="list-style-type: none"> 1. Continue regular meetings with Department of Rehabilitation including Supported Employment Roundtable. 2. Continue the CIE and PIP Technical Assistance Sessions for providers interested in adding CIE/PIP to program designs 3. Continue annual National Disability Employment Awareness Month. 4. Continue networking with businesses in the area, e.g., Google, Amazon, Restaurants, and other local business owners, etc. to develop employment opportunities for individuals served. 5. Continue the monthly Employment First Business Advisory Committee. 6. Continue Pathways to Employment Training. 7. Continue MOU with Local Planning agencies (partnership with School Districts and Department of Rehabilitation)
<p>Percentage of adults who reported having integrated employment as a goal in their IPP.</p>	<p style="text-align: center;">Based on the 2017-2018 National Core Indicators (NCI) In-Person Survey – 29%</p>	<ol style="list-style-type: none"> 1. Continue regular meetings with Department of Rehabilitation including Supported Employment Roundtable. 2. Continue the CIE and PIP Technical Assistance Sessions for providers interested in adding CIE/PIP to program designs 3. Continue annual National Disability Employment Awareness Month. 4. Continue networking with businesses in the area, e.g., Google, Amazon, Restaurants, and other local business owners, etc. to develop employment opportunities for individuals served. 5. Continue the monthly Employment First Business Advisory Committee. 6. Continue Pathways to Employment Training. 7. Continue MOU with Local Planning agencies (partnership with School

		Districts and Department of Rehabilitation)
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship program (PIP).	<p style="text-align: center;">2021 3 individuals are in competitive integrated employment as a result PIP of the 14 PIPs.</p>	<ol style="list-style-type: none">1. Continue regular meetings with Department of Rehabilitation including Supported Employment Roundtable.2. Continue the CIE and PIP Technical Assistance Sessions for providers interested in adding CIE/PIP to program designs3. Continue annual National Disability Employment Awareness Month.4. Continue networking with businesses in the area, e.g., Google, Amazon, Restaurants, and other local business owners, etc. to develop employment opportunities for individuals served.5. Continue the monthly Employment First Business Advisory Committee.6. Continue Pathways to Employment Training.7. Continue MOU with Local Planning agencies (partnership with School Districts and Department of Rehabilitation)

Public Policy Performance Measures

Measure and Measurement Methodology					Activities
Percent of total annual purchase of service expenditures by individual's ethnicity and age based on Fiscal 2017-2018 data:					Community Outreach <ul style="list-style-type: none"> - Keep the community informed on important events, trainings, public meetings and workshops through our Facebook, Instagram, website, and Bi-Monthly E-Newsletter. - Direct families to the WRC YouTube channel and Facebook Library for self-guided learning opportunities. - Implement the WRC 2021 Strategic Plan - Develop and authorize New Adult In-Home Services from the 21-22 DDS Budget. - Develop and authorize social recreation services, non-medical therapies, camp, and educational supports from children 13-17 years of age. - Continue to enroll individuals in Self Determination Services - Continue to provide individuals with Participant Directed Services. - Implement new WRC Strategic Plan Goals
0-2 yrs.	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized	
American Indian or Alaska Native	2	\$652	\$326	100%	
Asian	114	\$719,202	\$6,309	68.5%	
Black/ Afr. Am.	275	\$1,400,890	\$5,094	63.8%	
Hispanic	881	\$4,672,948	\$5,304	68.8%	
Native Hawaiian or Pacific Islander	2	\$5,843	\$2,291	70.1%	
Other / Multi-Cultural	440	\$2,156,415	\$4,901	67.2%	
White	584	\$3,361,403	\$5,756	71.6%	
3-21 yrs.	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized	
American Indian or Alaska Native	6	\$61,996	\$10,333	57.7%	
Asian	219	\$2,244,040	\$10,247	58.1%	
Black/ Afr. Am.	991	\$11,822,978	\$11,930	61.9%	
Hispanic	1,991	\$17,035,808	\$8,556	60.9%	
Native Hawaiian or Pacific Islander	10	\$60,093	\$6,009	53.6%	
Other / Multi-Cultural	706	\$6,540,323	\$9,264	56.7%	
White	989	\$12,448,701	\$12,587	59.5%	
22yrs. +	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized	
American Indian or Alaska Native	6	\$547,995	\$91,332	83%	
Asian	182	\$8,245,784	\$45,307	84.6%	
Black/ Afr. Am.	1,080	\$52,429,976	\$48,546	83.6%	
Hispanic	1,043	\$37,642,039	\$36,090	79.5%	
Native Hawaiian or Pacific Islander	3	\$64,680	\$21,560	80.5%	
Other / Multi-Cultural	306	\$14,587,332	\$47,671	78.6%	

Measure and Measurement Methodology

Number and percent of individuals receiving only case management services by age and ethnicity:

Ethnicity	0 - 2 yrs.		3 - 21 yrs.		22 yrs. +		Total	
	#	%	#	%	#	%	#	%
American Indian or Alaska Native	0	0.0%	2	33.3%	0	0.0%	2	14.3%
Asian	1	0.9%	45	20.5%	19	10.4%	65	12.6%
Black/ Afr. Am.	5	1.8%	191	19.3%	63	5.8%	259	11.0%
Hispanic	12	1.4%	494	24.8%	92	8.8%	598	15.3%
Native Hawaiian or other Pacific Islander	0	0.0%	5	50.0%	0	0.0%	5	33.3%
Other / Multi-Cultural	4	0.9%	163	27.4%	29	9.9%	196	14.4%
White	6	1.0%	237	23.9%	83	7.2%	325	11.9%

Activities

Creating Successful Transitions (funded by DDS grant)

Goal: To increase the POS of Black (100), Hispanic (150) and Other/Multi-cultural (50) families or adults.

Early Start Program – Online Training Course

- For parents and caregivers of infants and toddlers enrolled in the Early Start Program. Provides information from eligibility determination to exiting the program.
- Available in English and Spanish language.

Family Welcome Experience – Online Training Program

- 3 courses: Early Start, School-Aged Youth, and Adults
- The goal is to ensure equitable access to information about services that may be available to individuals, either at WRC or in their local community, and how to obtain those services.

Motivational Interviewing for Service Coordinators

- An online training program that assists SCs in learning about a new communication approach – Motivational Interviewing (MI). MI is a person-centered, collaborative conversation to strengthen a person’s own motivation for and commitment to change.
30 trained SCs will reach out to 15 of their low to no POS families/adults to motivate them to access regional center services (new or priorly authorized).

Measure and Measurement Methodology

Indicator showing the relationship between annual authorized services and expenditures by individual’s residence type and ethnicity.

Family Home	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	10	\$64,436	\$6444	55.3%
Asian	444	\$5,878,166	\$13,239	66.5%
Black/ Afr. Am.	1881	\$29,202,131	\$15,525	69.0%
Hispanic	3663	\$40,314,748	\$4,561	67.4%
Native Hawaiian or Pacific Islander	14	\$116,247	\$8,303	64.1%
Other / Multi-Cultural	1347	\$14,209,891	\$10,549	62.6%
White	2071	\$29,523,661	\$14,256	65.1%

Activities

- Develop and authorize new adult in-home services from the 21-22 DDS/RC Budget
- Work with families to develop future planning.
- Develop and continue family support groups.
- Implement the WRC Strategic Plan to assist individuals living in the family home.
- Increase awareness of living options for individuals supported by WRC.
- Increase awareness of Self Determination Services
- Increase awareness of Participant Directed Services

ILS/SLS	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	4	\$652,090	\$136,552	83.8%
Asian	39	\$2,268,991	\$58,179	88.3%
Black/ Afr. Am.	289	\$21,521,538	\$74,469	85.4%
Hispanic	131	\$8,279,445	\$63,202	86.2%
Native Hawaiian or Pacific Islander	0			
Other / Multi-Cultural	64	\$5,091,631	\$79,557	81.7%
White	426	\$29,835,782	\$70,037	83.7%

Licensed Residential Homes	# of Clients	Total Expenditures	Per Capita Expenditures	% Utilized
American Indian or Alaska Native	0			
Asian	29	\$2,742,461	\$94,568	93.8%
Black/ Afr. Am.	151	\$14,385,812	\$95,270	91.6%
Hispanic	109	\$9,654,352	\$88,572	87.7%
Native Hawaiian or Pacific Islander	1	\$14,369	\$19,285	74.5%
Other / Multi-Cultural	35	\$3,959,037	\$113,115	69.5%
White	697	\$3,107,330	\$4,458	91.7%

Measure and Measurement Methodology

Per capita purchase of service expenditures by individual's primary language (for primary languages chosen by 30 or more consumers):

Language	% Utilized	# of Clients	Total Expenditures	Per Capita Expenditures
English	76.3%	8,841	\$208,888,406	\$23,627
Spanish	70.8%	1,982	\$29,834,025	\$15,052
Farsi	79.0%	55	\$3,034,202	\$55,167

Activities

Translation & Interpretation Services

- Continue to provide adult individuals and families translation and interpretation services during IPP/IFSP meetings, assessments and consultations, public meetings, conferences, fairs, and other events.
- Continue providing contracted translation services for legal documents.

Motivational Interviewing for Service Coordinators

- An online training program that assists SCs in learning about a new communication approach – Motivational Interviewing (MI). MI is a person-centered, collaborative conversation to strengthen a person's own motivation for and commitment to change.
- 30 trained SCs will reach out to 15 of their low to no POS families/adults to motivate them to access regional center services (new or priorly authorized).