

## Westside Regional Center

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**WESTSIDE**  
REGIONAL CENTER

*Spring 2021*

## Performance Report for Westside Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Westside Regional Center (WRC) we served about 9,130 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At WRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in :

1. WRC has no children living in large facilities.
2. WRC has fewer individuals residing in developmental centers.
3. WRC has increased the number of adults who live in home settings.
4. WRC passed our DDS Audit and met our vendor audit requirements.
5. WRC improved and increased the number of CDER and ESR reports.

But, we still need to improve in:

1. Meeting our Intake and Assessment Timelines.
2. Decreasing the disparity in our POS data

We hope this report helps you learn more about WRC. If you have any questions or comments, please contact us!

This report is a summary. For more information about the regional center, please go to: [www.westsiderc.org](http://www.westsiderc.org)

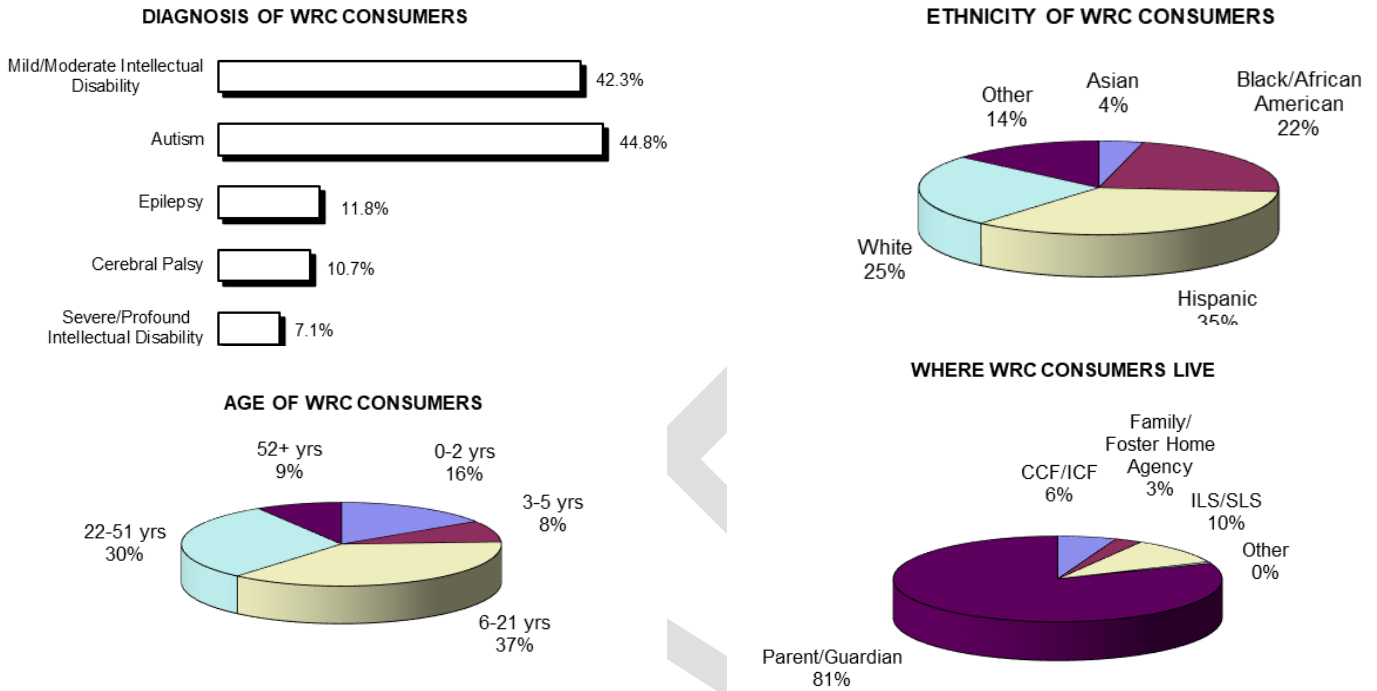
Or contact <Mary Lou Weise-Stusser> at <(310) 258-4042

Director, Westside Regional Center

Summary Performance Report for Westside Regional Center, Spring 2021

## Who uses WRC?

These charts tell you about who WRC consumers are and where they live.



## How well is WRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how WRC was doing at the end of 2019, and the second column shows how WRC was doing at the end of 2020.

To see how WRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2019		December 2020	
	State Average	WRC	State Average	WRC
Fewer consumers live in developmental centers	0.08%	0.10%	0.07%	0.03%
More children live with families	99.44%	99.79%	99.51%	99.78%
More adults live in home settings*	80.84%	86.98%	81.71%	87.36%
Fewer children live in large facilities (more than 6 people)	0.04%	0.02%	0.04%	0.00%
Fewer adults live in large facilities (more than 6 people)	2.15%	0.73%	1.92%	0.67%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did WRC meet DDS standards?

Read below to see how well WRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Not Met	Not Met (see note 4)*
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis).	96.07%	98.52%
Intake/Assessment timelines for consumers age 3 or older met	94.25%	91.40%
IPP ( <i>Individual Program Plan</i> ) requirements met	98.67%	N/A
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	83.4%	90.4%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period. 4) Qualified opinion expressed in CPA report.

\*WRC recently received a Qualified opinion in our last independent audit. The audit was conducted utilizing "General Accounting Processes". However, CalPers utilizes "other accounting process" thus generating the Qualified opinion. .

## How well is WRC doing at getting consumers working?

The chart below shows how well WRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period			
	CA	WRC	CA	WRC
<b>Consumer Earned Income (Ages 16 and above):</b> Data Source: Employment Development Department	Jan through Dec 2018		Jan through Dec 2019	
Quarterly number of consumers with earned income	27,526	769	28,170	773
Percentage of consumers with earned income	16%	17%	16%	17%
Average annual wages	\$10,317	\$13,207	\$11,327	\$14,228
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: Cornell University Disability Status Report	2018		2019	
	\$47,600		Data not available*	
<b>National Core Indicator Adult Consumer Survey</b>	July 2014-June 2015		July 2017-June 2018	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	26%	29%	41%
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2018-19		2019-20	
	CA Average	WRC	CA Average	WRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9	10	8	5
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	13%	8%	9%	13%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$12.45	\$13.02	\$13.31	\$13.24
Average hours worked per week for adults who participated in a Paid Internship Program	17	10	16	9
<b>Incentive Payments</b> Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$12.76	\$13.36	\$13.52	\$14.60
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	18	21	16
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	27	7	22
	\$1,250	39	19	28
	\$1,000	43	22	34

\*The Cornell University 2019 Disability Status Report was not available at the time that this report was finalized.

## How well is WRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20
Birth to 2	Consumers	0%	0%	5%	5%	12%	12%	37%	38%	0%	0%	27%	25%	19%	19%
	Expenditures	0%	0%	6%	6%	12%	11%	36%	38%	0%	0%	26%	27%	21%	18%
3 to 21	Consumers	0%	0%	5%	5%	20%	20%	39%	40%	0%	0%	21%	20%	14%	15%
	Expenditures	0%	0%	5%	4%	24%	24%	32%	34%	0%	0%	25%	25%	13%	13%
22 and older	Consumers	0%	0%	5%	5%	29%	29%	27%	28%	0%	0%	32%	31%	8%	8%
	Expenditures	0%	0%	4%	5%	28%	29%	20%	21%	0%	0%	39%	38%	8%	8%

Per capita purchase of service expenditures by individual's primary language (for languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2018-19	2019-20	2018-19	2019-20
English	8,571	8,930	\$21,022	\$23,498
Spanish	1,913	1,990	\$13,407	\$15,093
Farsi (Persian)	54	55	\$49,786	\$57,019

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	18-19	0	2	0	0%	40%	0%
	19-20	0	2	0	0%	33%	0%
Asian	18-19	0	46	15	0%	21%	9%
	19-20	1	45	19	1%	20%	10%
Black/African American	18-19	6	218	62	2%	24%	6%
	19-20	5	189	63	2%	19%	6%
Hispanic	18-19	6	503	79	1%	29%	8%
	19-20	12	493	91	1%	24%	9%
Native Hawaiian or Other Pacific Islander	18-19	0	5	0	0%	56%	0%
	19-20	0	5	0	0%	50%	0%
White	18-19	6	275	83	1%	27%	7%
	19-20	6	234	83	1%	23%	7%
Other Ethnicity or Race	18-19	4	163	29	1%	29%	10%
	19-20	3	178	27	1%	24%	9%
Total	18-19	6	1,212	268	1%	27%	7%
	19-20	27	1,146	283	1%	23%	7%

**Want more information?**

To see the complete report, go to: [www.westsiderc.org](http://www.westsiderc.org)

Or contact Dr. Tom Kelly at **(310) 258-4171**