

Consumers with No Purchase of Services by Language

For All Ages				
Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	3	2	1	33.3%
Other Sign Language	0	0	0	-
English	8,841	7,701	1,140	12.9%
Armenian	1	1	0	0.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	1	1	0	0.0%
Amharic	7	7	0	0.0%
Aramaic / Chaldean	0	0	0	-
French	1	1	0	0.0%
Italian	0	0	0	-
Portuguese	1	1	0	0.0%
Spanish	1,982	1,681	301	15.2%
Other Latin	1	1	0	0.0%
Cantonese Chinese	5	4	1	20.0%
Mandarin Chinese	3	3	0	0.0%
Japanese	8	6	2	25.0%
Vietnamese	17	14	3	17.6%
Korean	18	15	3	16.7%
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	3	2	1	33.3%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	5	4	1	20.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	6	5	1	16.7%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	14	13	1	7.1%
Hebrew	1	1	0	0.0%
Farsi (Persian)	55	48	7	12.7%
Hindi (Northern India)	2	2	0	0.0%
Urdu (Pakistan India)	3	3	0	0.0%
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	9	8	1	11.1%
Totals:	10,987	9,524	1,463	13.3%

Consumers with No Purchase of Services by Language

For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	0	0	0	-
Other Sign Language	0	0	0	-
English	1,903	1,881	22	1.2%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	394	389	5	1.3%
Other Latin	0	0	0	-
Cantonese Chinese	0	0	0	-
Mandarin Chinese	1	1	0	0.0%
Japanese	0	0	0	-
Vietnamese	0	0	0	-
Korean	0	0	0	-
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	0	0	0	-
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	0	0	0	-
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	0	0	0	-
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	0	0	0	-
Hebrew	0	0	0	-
Farsi (Persian)	0	0	0	-
Hindi (Northern India)	0	0	0	-
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	0	0	0	-
Totals:	2,298	2,271	27	1.2%

Consumers with No Purchase of Services by Language

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	1	1	0	0.0%
Other Sign Language	0	0	0	-
English	3,920	3,018	902	23.0%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	1	1	0	0.0%
Amharic	4	4	0	0.0%
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	0	0	0	-
Portuguese	1	1	0	0.0%
Spanish	946	708	238	25.2%
Other Latin	1	1	0	0.0%
Cantonese Chinese	1	1	0	0.0%
Mandarin Chinese	1	1	0	0.0%
Japanese	5	3	2	40.0%
Vietnamese	3	3	0	0.0%
Korean	7	5	2	28.6%
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	1	0	1	100.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	1	0	1	100.0%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	5	4	1	20.0%
Hebrew	0	0	0	-
Farsi (Persian)	10	6	4	40.0%
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	1	0	1	100.0%
Totals:	4,912	3,760	1,152	23.5%

Consumers with No Purchase of Services by Language

For age 22 years and older

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	2	1	1	50.0%
Other Sign Language	0	0	0	-
English	3,018	2,802	216	7.2%
Armenian	1	1	0	0.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	3	3	0	0.0%
Aramaic / Chaldean	0	0	0	-
French	1	1	0	0.0%
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	642	584	58	9.0%
Other Latin	0	0	0	-
Cantonese Chinese	4	3	1	25.0%
Mandarin Chinese	1	1	0	0.0%
Japanese	3	3	0	0.0%
Vietnamese	14	11	3	21.4%
Korean	11	10	1	9.1%
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	2	2	0	0.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	4	3	1	25.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	5	5	0	0.0%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	9	9	0	0.0%
Hebrew	1	1	0	0.0%
Farsi (Persian)	45	42	3	6.7%
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	2	2	0	0.0%
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	8	8	0	0.0%
Totals:	3,777	3,493	284	7.5%