

## Westside Regional Center

Dr. Thompson J. Kelly, Interim Executive Director  
5901 Green Valley Circle, Suite 320,  
Culver City, CA 90230  
Phone: (310) 258-4000 • Fax: (310) 649-1024  
E-mail: tomk@westsiderc.org  
<https://westsiderc.org/>



**WESTSIDE**  
REGIONAL CENTER

*Spring 2020*

## Performance Report for Westside Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Westside Regional Center (WRC) we served about 9,130 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At WRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in:

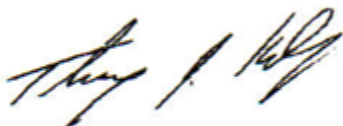
1. Reducing the number of consumers living in developmental centers
2. Increasing the number of children living in family situations
3. Working within our operations budget
4. Updating our CDRs and ESRs as required for compliance.
5. Meeting most DDS standards

But, we still need to improve in: meeting intake and assessment timelines, and IFSP & IPP requirements being met.

We hope this report helps you learn more about WRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: <https://westsiderc.org/who-we-are/transparency/>

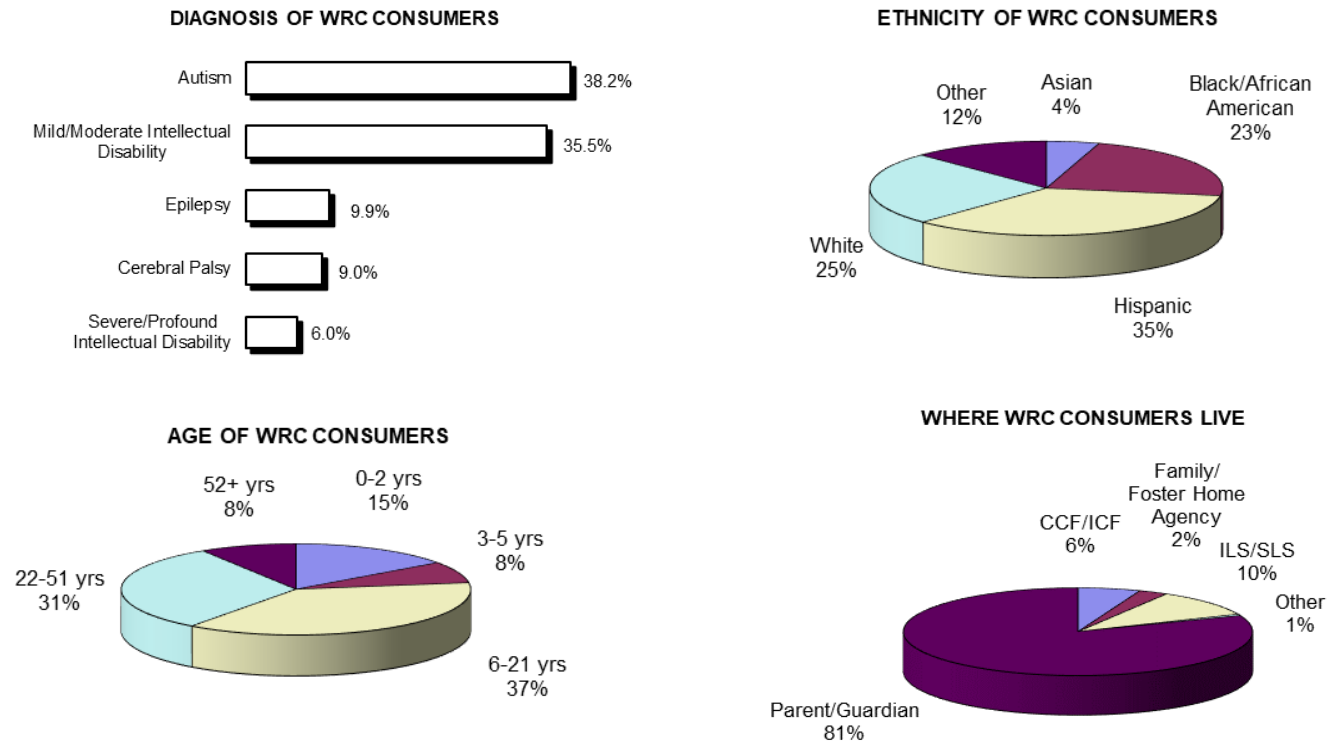
Or contact Mary Lou Weise-Stusser at **310-258-4042**.



Interim Director, Westside Regional Center

## Who uses WRC?

These charts tell you about who WRC consumers are and where they live.



## How well is WRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how WRC was doing at the end of 2018, and the second column shows how WRC was doing at the end of 2019.

To see how WRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2018		December 2019	
	State Average	WRC	State Average	WRC
Fewer consumers live in developmental centers	0.12%	0.12%	0.08%	0.10%
More children live with families	99.38%	99.74%	99.44%	99.79%
More adults live in home settings*	80.20%	86.27%	80.84%	86.98%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.04%	0.02%
Fewer adults live in large facilities (more than 6 people)	2.31%	0.92%	2.15%	0.73%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did WRC meet DDS standards?

Read below to see how well WRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Not Met
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis).	95.18%	96.07%
Intake/Assessment timelines for consumers age 3 or older met	96.99%	94.25%
IPP ( <i>Individual Program Plan</i> ) requirements met	99.55%	98.67%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	83.0%	83.4%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

## How well is WRC doing at getting consumers working?

The chart below shows how well WRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period				
	CA	WRC	CA	WRC	
<b>Consumer Earned Income (Ages 16 to 64):</b> Data Source: Employment Development Department	Jan through Dec 2016		Jan through Dec 2017		
Quarterly number of consumers with earned income	25,236	666	27,182	760	
Percentage of consumers with earned income	16%	16%	17%	17%	
Average annual wages	\$8,327	\$11,305	\$9,033	\$11,759	
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: Cornell University Disability Status Report	2017		2018		
	\$47,500		Data not Available*		
<b>National Core Indicator Adult Consumer Survey</b>	July 2014-June 2015		July 2017-June 2018		
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	26%	29%	41%	
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2017-18		2018-19		
	CA Average	WRC	CA Average	WRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6	1	9	10	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%	20%	13%	8%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64	\$12.40	\$12.45	\$13.02	
Average hours worked per week for adults who participated in a Paid Internship Program	18	14	17	10	
<b>Incentive Payments</b> Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93	\$12.46	\$12.76	\$13.36	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	15	22	18	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	2	27	7
	\$1,250	21	6	39	19
	\$1,000	29	4	43	22

To obtain these statistics, DDS provided the EDD with client data, and the EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate.

\*The Cornell University 2018 Disability Status Report was not available at the time that this report was finalized.

## How well is WRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19
Birth to 2	Consumers	0%	0%	5%	5%	12%	12%	37%	37%	0%	0%	28%	27%	18%	19%
	Expenditures	0%	0%	6%	6%	12%	12%	38%	36%	0%	0%	27%	26%	17%	21%
3 to 21	Consumers	0%	0%	5%	5%	20%	20%	39%	39%	0%	0%	23%	21%	13%	14%
	Expenditures	0%	0%	5%	5%	22%	24%	31%	32%	0%	0%	28%	25%	13%	13%
22 and older	Consumers	0%	0%	5%	5%	29%	29%	27%	27%	0%	0%	31%	32%	8%	8%
	Expenditures	0%	0%	4%	4%	27%	28%	20%	20%	0%	0%	40%	39%	8%	8%

Per capita purchase of service expenditures by individual's primary language (for languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2017-18	2018-19	2017-18	2018-19
English	8,300	8,571	\$19,566	\$21,022
Spanish	1,875	1,913	\$13,242	\$13,407

Farsi (Persian)	60	54	\$40,697	\$49,786
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Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	2017-18	0	1	1	0%	20%	14%
	2018-19	0	2	0	0%	40%	0%
Asian	2017-18	0	51	19	0%	24%	11%
	2018-19	0	46	15	0%	21%	9%
Black/African American	2017-18	4	206	76	1%	23%	7%
	2018-19	6	218	62	2%	24%	6%
Hispanic	2017-18	5	478	89	1%	28%	9%
	2018-19	6	503	79	1%	29%	8%
Native Hawaiian or Other Pacific Islander	2017-18	0	2	0	0%	25%	0%
	2018-19	0	5	0	0%	56%	0%
White	2017-18	1	280	78	0%	27%	7%
	2018-19	6	275	83	1%	27%	7%
Other Ethnicity or Race	2017-18	3	0	33	12%	23%	9%
	2018-19	4	163	29	1%	29%	10%
Total	2017-18	13	0	296	5%	26%	12%
	2018-19	6	1,212	268	1%	27%	7%

**Want more information?**

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