

Westside Regional Center
Carmine Manicone, Executive Director
5901 Green Valley Circle, Suite 320,
Culver City, CA 90230
Phone: (310) 258-4000 • Fax: (310) 649-1024
E-mail: carminem@westsiderc.org
www.westsiderc.org



Spring 2019

Performance Report for Westside Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Westside Regional Center (WRC) we served about 9,340 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At WRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, WRC continues to meet all DDS compliance standards by completing an annual independent audit and passing the mandated DDS audit.

WRC improved during the past year in reducing the number of adults living in large facilities; we now have less than 1% in facilities serving more than six individuals. We have moved nearly all of the individuals we serve out of the developmental centers and into community settings and we continue to perform better than the state average in all categories with serving both adults and children in home like settings. We can still improve in:

1. Meeting IFSP requirements
2. Completing Intake/Assessment timelines
3. We can also continue to improve in finding employment opportunities for the individuals we serve

We hope this report helps you learn more about WRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.westsiderc.org
Or contact Westside Regional Center at **310-258-4000**

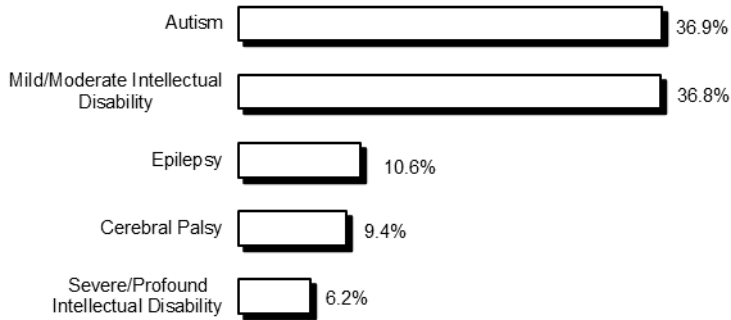
A handwritten signature in blue ink, appearing to read "Carmine Manicone", is positioned above the printed name and title.

Carmine Manicone
Director, Westside Regional Center

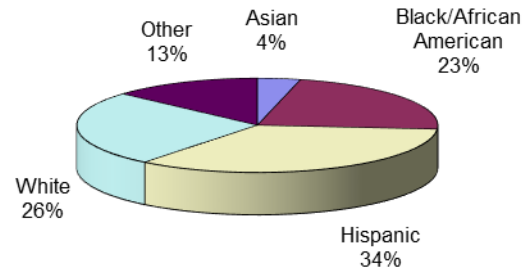
Who uses WRC?

These charts tell you about who WRC consumers are and where they live.

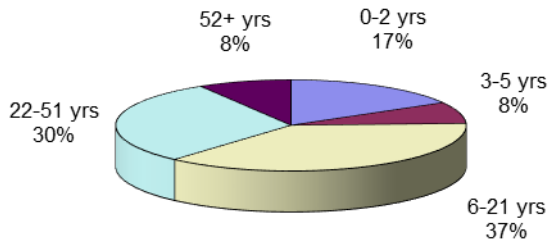
DIAGNOSIS OF WRC CONSUMERS



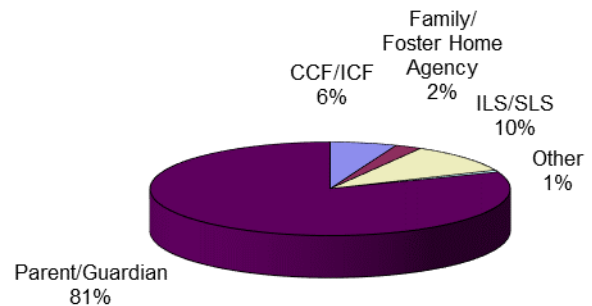
ETHNICITY OF WRC CONSUMERS



AGE OF WRC CONSUMERS



WHERE WRC CONSUMERS LIVE



How well is WRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how WRC was doing at the end of 2017, and the second column shows how WRC was doing at the end of 2018.

To see how WRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2017		December 2018	
	State Average	WRC	State Average	WRC
Fewer consumers live in developmental centers	0.21%	0.13%	0.12%	0.12%
More children live with families	99.32%	99.69%	99.38%	99.74%
More adults live in home settings*	79.61%	85.71%	80.20%	86.27%
Fewer children live in large facilities (more than 6 people)	0.04%	0.02%	0.04%	0.00%
Fewer adults live in large facilities (more than 6 people)	2.47%	1.10%	2.31%	0.92%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did WRC meet DDS standards?

Read below to see how well WRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis).	93.78%	95.18%
Intake/Assessment timelines for consumers age 3 or older met	98.58%	96.99%
IPP (<i>Individual Program Plan</i>) requirements met	99.55%	N/A
IFSP (<i>Individualized Family Service Plan</i>) requirements met	83.9%	83.0%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

During the past year, we improved slightly with updating CDERs (Client Development Evaluation Report) and ESRs (Early Start Report) but we did not perform as well with meeting timelines for Intake Assessments and we also decreased by .9% with meeting IFSP requirements. We will strive to make efforts to improve in these areas.

WRC continues to meet requirements of passing an independent financial audit as well as passing the mandatory DDS audit. We also continue to encourage enrollment in the federal Medicaid waiver program and are proud to have a high percentage (currently 59.5%) of our status 2 individuals participating in the waiver. We also comply with standards by auditing our WRC vendors as required by DDS standards.

How well is WRC doing at getting consumers working?

The chart below shows how well WRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period			
	CA	WRC	CA	WRC
Consumer Earned Income (Ages 16+): Data Source: Employment Development Department	Jan through Dec 2016		Jan through Dec 2017	
Quarterly number of consumers with earned income	25,236	666	27,182	760
Percentage of consumers with earned income	16%	16%	17%	17%
Average annual wages	\$8,327	\$11,305	\$9,033	\$11,759
Annual earnings of consumers compared to people with all disabilities in California Data Source: Cornell University Disability Status Report	2016		2017	
	\$45,300		\$47,500	
National Core Indicator Adult Consumer Survey	July 2011-June 2012		July 2014-June 2015	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	27%	27%	26%
Paid Internship Program Data Source: Paid Internship Program Survey	2017-18			
	CA Average		WRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6		1	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%		20%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64		\$12.40	
Average hours worked per week for adults who participated in a Paid Internship Program	18		14	
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93		\$12.46	
Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	22		15	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	2	
	\$1,250	21	6	
	\$1,000	29	4	

The 2019 employment data was compiled differently from previous years. To obtain these statistics, DDS provided the EDD with the names and social security numbers of individuals ages 16 and older that are Status 2. The EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate. Approximately 87% of the EDD data were deemed accurate enough to report with confidence.

How well is WRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018
Birth to 2	Consumers	0%	0%	7%	5%	6%	12%	44%	37%	0%	0%	24%	28%	18%	18%
	Expenditures	0%	0%	10%	6%	6%	12%	44%	38%	0%	0%	26%	27%	13%	17%
3 to 21	Consumers	0%	0%	9%	5%	8%	20%	41%	39%	0%	0%	30%	23%	12%	13%
	Expenditures	0%	0%	9%	5%	9%	22%	29%	31%	1%	0%	36%	28%	16%	13%
22 and older	Consumers	1%	0%	7%	5%	10%	29%	24%	27%	0%	0%	53%	31%	5%	8%
	Expenditures	1%	0%	6%	4%	10%	27%	20%	20%	0%	0%	58%	40%	5%	8%

Per capita purchase of service expenditures by individual's primary language (for languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2017	2018	2017	2018
English	7,868	8,300	18,914	19,566
Spanish	1,853	1,875	12,561	13,242
Farsi (Persian)	60	60	34,451	40,697

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	2017	0	2	1	0%	40%	14%
	2018	0	1	1	0%	20%	14%
Asian	2017	0	57	18	0%	29%	11%
	2018	0	51	19	0%	24%	11%
Black/African American	2017	4	197	69	2%	23%	7%
	2018	4	206	76	1%	23%	7%
Hispanic	2017	6	482	78	1%	30%	9%
	2018	5	478	89	1%	28%	9%
Native Hawaiian or Other Pacific Islander	2017	0	1	0	0%	20%	0%
	2018	0	2	0	0%	25%	0%
White	2017	6	249	77	1%	25%	7%
	2018	1	280	78	0%	27%	7%
Other Ethnicity or Race	2017	2	131	26	1%	23%	10%
	2018	3	135	33	1%	23%	11%
Total	2017	18	1,119	269	1%	26%	8%
	2018	13	1,153	296	1%	26%	8%

Want more information?

To see the complete report, go to: www.westsiderc.org

Or contact Mary Lou Weise-Stusser at 310-258-4042