

Consumers with No Purchase of Services by Language

For All Ages				
Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	3	3	0	0.0%
Other Sign Language	0	0	0	-
English	8,194	7,064	1,130	13.8%
Armenian	1	0	1	100.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	5	3	2	40.0%
Aramaic / Chaldean	1	1	0	0.0%
French	0	0	0	-
Italian	0	0	0	-
Portuguese	1	1	0	0.0%
Spanish	1,867	1,565	302	16.2%
Other Latin	0	0	0	-
Cantonese Chinese	6	4	2	33.3%
Mandarin Chinese	7	5	2	28.6%
Japanese	9	6	3	33.3%
Vietnamese	16	14	2	12.5%
Korean	19	16	3	15.8%
Laotian	0	0	0	-
Cambodian	1	1	0	0.0%
Other Asian	5	3	2	40.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	4	3	1	25.0%
Other Uralic-Slavic Languages	1	1	0	0.0%
Samoan	0	0	0	-
Tagalog	12	8	4	33.3%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	13	13	0	0.0%
Hebrew	1	1	0	0.0%
Farsi (Persian)	59	52	7	11.9%
Hindi (Northern India)	3	3	0	0.0%
Urdu (Pakistan India)	3	3	0	0.0%
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	12	11	1	8.3%
Totals:	10,243	8,781	1,462	14.3%

Consumers with No Purchase of Services by Language

For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	0	0	0	-
Other Sign Language	0	0	0	-
English	1,937	1,925	12	0.6%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	380	379	1	0.3%
Other Latin	0	0	0	-
Cantonese Chinese	0	0	0	-
Mandarin Chinese	2	2	0	0.0%
Japanese	0	0	0	-
Vietnamese	0	0	0	-
Korean	1	1	0	0.0%
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	0	0	0	-
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	0	0	0	-
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	0	0	0	-
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	1	1	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	1	1	0	0.0%
Hindi (Northern India)	0	0	0	-
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	0	0	0	-
Totals:	2,322	2,309	13	0.6%

Consumers with No Purchase of Services by Language

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	1	1	0	0.0%
Other Sign Language	0	0	0	-
English	3,376	2,482	894	26.5%
Armenian	1	0	1	100.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	2	2	0	0.0%
Aramaic / Chaldean	1	1	0	0.0%
French	0	0	0	-
Italian	0	0	0	-
Portuguese	1	1	0	0.0%
Spanish	890	647	243	27.3%
Other Latin	0	0	0	-
Cantonese Chinese	1	1	0	0.0%
Mandarin Chinese	3	1	2	66.7%
Japanese	6	3	3	50.0%
Vietnamese	3	3	0	0.0%
Korean	6	5	1	16.7%
Laotian	0	0	0	-
Cambodian	1	1	0	0.0%
Other Asian	2	0	2	100.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	0	0	0	-
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	3	0	3	100.0%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	4	4	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	11	8	3	27.3%
Hindi (Northern India)	2	2	0	0.0%
Urdu (Pakistan India)	2	2	0	0.0%
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	3	2	1	33.3%
Totals:	4,319	3,166	1,153	26.7%

Consumers with No Purchase of Services by Language

For age 22 years and older

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	2	2	0	0.0%
Other Sign Language	0	0	0	-
English	2,881	2,657	224	7.8%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	3	1	2	66.7%
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	597	539	58	9.7%
Other Latin	0	0	0	-
Cantonese Chinese	5	3	2	40.0%
Mandarin Chinese	2	2	0	0.0%
Japanese	3	3	0	0.0%
Vietnamese	13	11	2	15.4%
Korean	12	10	2	16.7%
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	3	3	0	0.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	4	3	1	25.0%
Other Uralic-Slavic Languages	1	1	0	0.0%
Samoan	0	0	0	-
Tagalog	9	8	1	11.1%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	8	8	0	0.0%
Hebrew	1	1	0	0.0%
Farsi (Persian)	47	43	4	8.5%
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	9	9	0	0.0%
Totals:	3,602	3,306	296	8.2%