

Westside Regional Center

Carmine Manicone, Executive Director
5901 Green Valley Circle, Suite 320,
Culver City, CA 90230
Phone: (310) 258-4200
Fax: (310) 258-4210
E-mail: carminem@westsiderc.org
www.westsiderc.org



WESTSIDE
REGIONAL CENTER

Spring 2018

Performance Report for Westside Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Westside Regional Center (WRC) we served about 9,000 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At WRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in meeting Intake/Assessment Timelines for people over 3 years of age and in meeting IPP requirements. WRC has also moved the majority of individuals we serve out of the developmental centers and most of the adults we serve are residing in home settings. We still need to improve in:

1. Meeting IFSP requirements
2. Finding employment opportunities for the individuals we serve

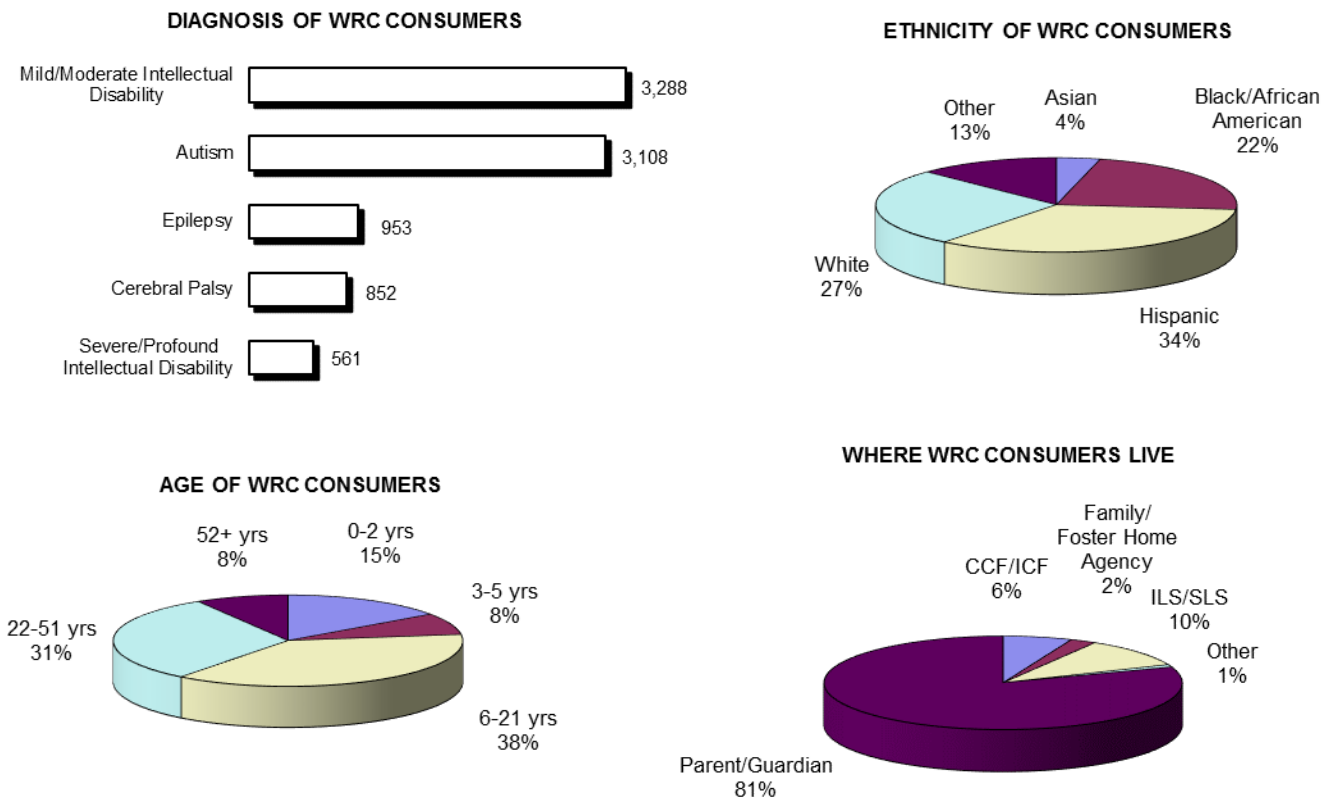
We hope this report helps you learn more about WRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.westsiderc.org
Or contact Westside Regional Center at **310-258-4000**

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Who uses WRC?

These charts tell you about who WRC consumers are and where they live.



How well is WRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how WRC was doing at the end of 2016, and the second column shows how WRC was doing at the end of 2017.

To see how WRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2016		December 2017	
	State Average	WRC	State Average	WRC
Fewer consumers live in developmental centers	0.30%	0.27%	0.21%	0.13%
More children live with families	99.24%	99.63%	99.32%	99.69%
More adults live in home settings*	78.89%	85.10%	79.61%	85.71%
Fewer children live in large facilities (more than 6 people)	0.05%	0.02%	0.04%	0.02%
Fewer adults live in large facilities (more than 6 people)	2.60%	1.03%	2.47%	1.10%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did WRC meet DDS standards?

Read below to see how well WRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis).	94.31%	93.78%
Intake/Assessment timelines for consumers age 3 or older met	94.89%	98.58%
IPP (<i>Individual Program Plan</i>) requirements met	98.82%	99.55%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	62.6%	83.9%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

WRC continues to meet requirements of passing an independent financial audit as well as the DDS audit. We also continue to encourage enrollment in the federal Medicaid waiver program and are proud to have a high percentage (currently 58.9%) of our status 2 individuals participating in the waiver.

This past year we improved in meeting timelines for our intake/assessments for individuals age 3 or older and also improved to close to 100% with IPP guidelines. We will continue to make efforts to improve with CDER reporting.

How well is WRC doing at getting consumers working?

WRC has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well WRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Area Measured	State Average	WRC	State Average	WRC
	Jan. through Dec. 2016		Jan. through Dec. 2017	
Of adults in day services, percentage that interact with people without disabilities:				
Data Source: Client Development Evaluation Report (CDER)				
No people without disabilities	9%	13%	10%	13%
Few	58%	47%	58%	46%
Mostly	18%	19%	18%	20%
Only	14%	20%	15%	21%
Percentage of adults who engage in paid work:				
Data Source: CDER				
Less than 10 hours/week	7%	6%	7%	5%
10-25 hours/week	9%	9%	8%	9%
26-39 hours/week	5%	5%	5%	4%
40+ hours/week	1%	2%	1%	2%
Percentage of adults earning:				
Data Source: CDER				
Below Minimum Wage	57%	41%	53%	36%
Minimum Wage	26%	30%	29%	34%
Above Minimum Wage	16%	26%	17%	28%
Salaried	1%	2%	1%	2%
Percentage of Adults who Reported:				
Data Source: National Core Indicator Adult Consumer Survey		July 2011-June 2012		July 2014-June 2015
Having a paid job in a community-based setting	13%	13%	13%	10%
Having integrated employment as a goal in their IPP	27%	27%	27%	26%
Currently being unemployed, but wanting a job in the community	39%	44%	45%	50%
Earned Income (Adults age 16-64):				
Data Source: Employment Development Department		Jan. through Dec. 2016		Jan. through June 2017
Quarterly number of consumers with earned income	21,817	572	23,205	658
Percentage of consumers with earned income	14.2%	13.6%	14.6%	15.2%
Average annual wages	\$7,953	\$10,290	\$8,368	\$10,248
Annual earnings of all people with disabilities in California				
Data Source: Cornell University Disability Status Report		2015		2016
		\$43,100		\$45,300

How well is WRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of Expenditures and Consumers by Residence Type and Ethnicity/Race Fiscal Years 2015-16 and 2016-17															
Residence Type	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017
Family Home	Consumers	0%	0%	5%	5%	21%	20%	36%	37%	0%	0%	26%	25%	13%	13%
	Expenditures	0%	0%	5%	5%	22%	22%	31%	32%	0%	0%	29%	28%	12%	13%
ILS/SLS	Consumers	0%	0%	3%	4%	31%	32%	12%	13%	0%	0%	46%	45%	7%	7%
	Expenditures	0%	0%	3%	3%	29%	31%	10%	11%	0%	0%	49%	47%	8%	8%
Institutions	Consumers	6%	4%	0%	0%	33%	35%	22%	19%	0%	0%	33%	35%	6%	8%
	Expenditures	10%	1%	0%	0%	24%	51%	17%	22%	0%	0%	48%	12%	0%	14%
Residential	Consumers	0%	0%	5%	5%	26%	26%	22%	21%	0%	0%	40%	40%	7%	6%
	Expenditures	0%	0%	4%	5%	23%	22%	20%	20%	0%	0%	46%	46%	7%	7%
Med/Rehab/Psych	Consumers	0%	0%	8%	7%	26%	29%	23%	20%	0%	0%	38%	37%	5%	7%
	Expenditures	0%	0%	6%	1%	37%	46%	41%	29%	0%	0%	14%	22%	3%	2%
Other	Consumers	0%	0%	6%	13%	29%	33%	12%	13%	0%	0%	41%	40%	12%	0%
	Expenditures	0%	0%	0%	10%	12%	15%	31%	4%	0%	0%	48%	71%	9%	0%

Note: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes consumers who are out-of-state, in hospice, transient/homeless, or not listed elsewhere.

Percent of Authorized Services and Consumers by Residence Type and Ethnicity/Race
Fiscal Years 2015-16 and 2016-17

Residence Type	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017
Family Home	Consumers	0.1%	0%	5%	5%	21%	20%	36%	38%	0.2%	0.1%	26%	25%	12%	13%
	Authorized Services	0.0%	0%	5%	5%	22%	22%	31%	32%	0.1%	0.1%	29%	29%	13%	13%
ILS/SLS	Consumers	0.1%	0%	3%	4%	31%	32%	12%	13%	0.0%	0.0%	46%	45%	7%	7%
	Authorized Services	0.1%	0%	3%	3%	29%	29%	11%	10%	0.0%	0.0%	49%	49%	8%	8%
Institutions	Consumers	6%	4%	0%	0%	33%	35%	22%	19%	0.0%	0.0%	33%	35%	6%	8%
	Authorized Services	9%	1%	0%	0%	37%	53%	11%	19%	0.0%	0.0%	42%	15%	0%	12%
Residential	Consumers	0.2%	0%	5%	5%	26%	26%	22%	21%	0.2%	0.2%	40%	40%	7%	6%
	Authorized Services	0.1%	0%	4%	4%	22%	26%	20%	18%	0.0%	0.0%	46%	44%	8%	7%
Med/Rehab/Psych	Consumers	0.0%	0%	8%	7%	26%	29%	23%	20%	0.0%	0.0%	38%	37%	5%	7%
	Authorized Services	0.0%	0%	6%	1%	36%	48%	39%	25%	0.0%	0.0%	17%	23%	2%	3%
Other	Consumers	0.0%	0%	6%	13%	29%	27%	12%	13%	0.0%	0.0%	41%	40%	12%	7%
	Authorized Services	0.0%	0%	0%	10%	14%	5%	36%	7%	0.0%	0.0%	42%	69%	8%	10%

Note: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes consumers who are out-of-state, in hospice, transient/homeless, or not listed elsewhere.

Percent of Consumers and Total Expenditures by Language Fiscal Year 2015-16 and 2016-17				
Language	2016		2017	
	Consumer Count	Percent of Expenditures	Consumer Count	Percent of Expenditures
English	79.68%	81%	79.27%	84%
Spanish	18.41%	13%	18.67%	13%
Farsi (Persian)	0.63%	1%	0.60%	1%

Note: Languages that fewer than 30 consumers chose as their primary language are not included in this table.

Want more information?

To see the complete report, go to: www.westsiderc.org

Or contact Mary Lou Weise-Stusser at 310-258-4042