

## WRC Equity Project

IN PROGRESS

### Goal #4: Parent Empowerment Project (PEP)

- We are currently helping over 40 families. 70% of the referrals have come from WRC and 30% of the referrals have come from the community.
- We are in the process of assisting clients and families in obtaining WRC services and a variety of generic services; such as IHSS, IEP and SSI support.
- Over 16 Service Coordinators are now referring clients to the PEP team.
- Our Thursday PEP team Drop-In hours will be held every second Thursday of the month from 10-12. Our next PEP drop-in session will take place June 14th. We welcome Service Coordinators and WRC Clients to come visit our staff.
- PEP will begin hiring New PEP Squad / Parent Advocates. Announcement and job description will be emailed to Service Coordinators, Community Leaders, Support Groups and ASLA contact list starting May 23 2018. If you or anyone you know would like to apply please send your resume or an email to [pepadministration@autismla.us](mailto:pepadministration@autismla.us) or [rosie@autismla.us](mailto:rosie@autismla.us) .

### Goal #5: Translation Services/Spanish Publications

- Transition to Adult Services (Ages 18-22) Flowchart/Infographic and Brochure, Transition Planning (Ages 14-18) Checklists and Worksheets, Generic Resources Handout for Adult Clients
- Update “Intake and Eligibility” Brochures
- **Target Completion Date: June 2018**

### Goal #7: Enhanced Case Management

- A total of 70 clients with no funded POS were assigned to Enhanced Case Management.
- A total of 34 clients have authorized POS services.
- A total of 50 clients have been referred for non-POS supports and services.
- A total of 60 POS services have been authorized.
- A total of 135 referrals have been made for non-POS supports and services.
- Updated Inside Westside Service Lists (English and Spanish) were distributed at the 09/27/17 ETF Meeting and have been posted on internal WRC server as well as WRC website.
- ECM Team have completed and translated most Education and Training component outlines for Role of SC, Role of Regional Center, IPP Process, How to Request Services (which includes appeal process) and Community (generic) Resources.
- The last component which is Understanding Diagnosis will require additional time for team to collaborate to ensure information can be presented in family friendly language for optimal understanding.
- ECM team held 4 focus group meetings to obtain feedback for the Education and Training component. The dates and times were the following: 4/4/18 6:00-8:00, 4/5/18 10:00-12:00, 4/12/18 10:00-12:00, 4/18/18 6:00-8:00. There was an additional date added for 4/26/18 from 10:00 to 12:00. The Education and Training component topics included the Role of SC, Role of Regional Center, IPP Process, How to Request Services (which includes appeal process), and Community (generic) Resources.

- ECM Team will continue to collaborate in multi-disciplinary staffings held twice monthly for Service Coordinators to present cases and discuss barriers (individual and systemic) and unmet needs for specific cases.

**COMPLETED:****Goal #1: Cultural Competency— Training**

Total number of participants trained: 272

Completion Date: January, 2018

The trainings aimed to increase self-awareness of racial, ethnic, class, and disability biases; identify and discuss links between racial, social, educational, health inequalities and disparities and integrate cultural and linguistic competence into practice.

**Goal #3: Information Videos – “Not Just a Meeting: Understanding the IPP”**

Completion Date: March, 2018

It is an informational video written by WRC clients for WRC clients that talks about: what an IPP is; why the IPP is important; when and where IPP meetings take place; who they should invite; how to prepare for the IPP meeting; what questions are asked; and how to get the services and supports they need. The video is intended to help WRC clients become self-advocates and Speak Up! [Click here to view the video in English.](#)

**Goal #3: Improve Website**

Completion Date: March, 2018

WRC redesigned its current website to make it more accessible and easy to navigate services, supports, and resources available for clients in various age groups and their families. [Click here to view the website.](#)

**Goal #8: RFPS for Community Services**

<b>Vendor Name</b>	<b>Type of Service</b>	<b>Location of Services</b>
NAPA Center	Specialized Supervision/Child Care	11840 S. La Cienega Blvd., Hawthorne CA, 90250
The Wiley Center	Social Skills	14525 Praire Ave, Lawndale, CA, 90250
R-Traces	Social Skills	14700 Burin Ave, Lawndale, CA 90260
The Wiley Center	ST	14525 Praire Ave, Lawndale, CA, 90250
Greco's World	OT	12828 Inglewood Ave, Hawthorne, CA, 90250
Pediatric Therapy Network	OT/PT/ST	260 E. Buckthorn Street, Inglewood, CA, 90301

WRC attracted vendors to provide services in underserved areas and increase office hours to after 5:00 PM Monday through Friday as well as weekend hours. Additionally, WRC attracted vendors with culturally competent, bilingual Early Start clinicians to provide therapeutic services to clients in-home and on a site-based location.

**Goal#9: Dashboard**

WRC is monitoring our projects and the money spent on services in different ethnic/race groups. You can follow our efforts by clicking on the following link:

[How are we doing?](#)

**Goal #9: Assessments**

Completion Date: December, 2017.

Results from the “Westside Regional Center's Client Services Accessibility and Satisfaction Survey” to be shared during the April 25<sup>th</sup> 2018 meeting.

Westside Regional Center (WRC) measured clients/families satisfaction with the services and supports provided. This input will help WRC provide the most appropriate services that encourage and support persons with developmental disabilities to live fully and safely as active and independent members of their community.

To view the overview of the results, [click here](#).