

1-800-685-9887

**Community Care Licensing &
Westside Regional Center**

**Approved Free CEU Units
Trainings for Administrators and
Direct Support Professionals**

Stephanie Young Consultants, Inc. (owner of Crisis Support Services) recognizes the need for community and client support, education and trainings. These trainings will give providers, family members, service coordinators and adult services the skills and procedures to work efficiently with clients and family members. Our goal is to provide a fun and informative learning experience that will leave you feeling confident in your ability to serve your clients.

Please look on the Westside Regional Center website for the next trainings that are held at the Regional Center on the 4th floor.

<http://www.westsiderc.org/t/wt.htm>

Contact Information

Crisis Support Services

1 (800) 685-9887



MISSION STATEMENT

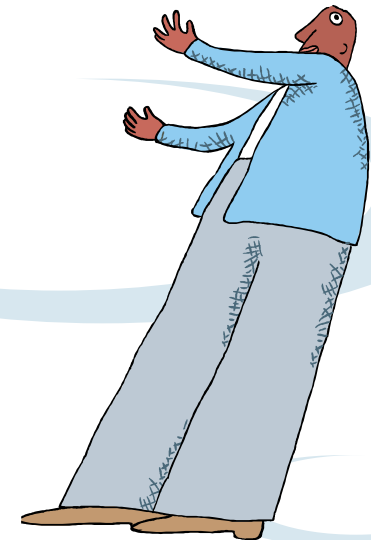
Crisis Support Services is an organization that provides crisis prevention and intervention counseling to individuals who have developmental disabilities.

Teams of counselors are available to take calls to diffuse a situation or go to a crisis site to intervene & prevent a crisis. The teams provide training and on site secondary support to all direct support personnel and act as the liaison for the Regional Center Service Coordinators.

Safety of all individuals is the primary concern; the Crisis Support Service Teams are always available and ready to respond.

Westside Regional Center

Crisis Support Services



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Introduction of Crisis Support Services

Crisis Support Services (CSS) is a mobile crisis team comprised of trained professional. We are contracted by Westside Regional Center to provide mobile crisis intervention services.

The CSS Team is available for...

Face to Face Intervention:

Monday through Friday

10am - 6pm

Phone Intervention:

24 hours a day/ 7 days a week

Services are provided by the CSS Team at no charge to the person's family, residential provider, and other direct support professionals.

Summary of Services

- Crisis Prevention is an integral part of CSS
- Link to Generic Services
- Prevent and De-escalate Crisis
- Utilize Non-Aversive and Non-Confrontational Methods
- Assessment for Crisis Potential
- Assist with Transitions
- Remain available for Support and Assurance
- Stabilize & Maintain Placement
- Avoid Hospitalization and Police Involvement
- Assist with Hospitalization and Police Involvement when necessary
- Prioritize Crises based upon Severity and Available Resources
(An Urgent call may result in termination of another call/appointment)

Contacting CSS Team

If there is a possibility of any Immediate Danger, please call 911. Then call the CSS Team so we may provide support and assistance.

1-800-685-9887

Tell the operator to "call" the **Crisis Team**. Give the operator **Your Name and Phone Number** and the person's name, along with a brief description of the presenting problem.

All calls are returned as quickly as possible. If you have not received a response within 5-10 minutes, call again to ensure your message was received by the CSS Team.